



MEMORANDUM

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STATE OF VERMONT

HUMAN SERVICES BOARD

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TO: Sen. Virginia "Ginny" Lyons, Chair, Senate Committee on Health and Welfare

FROM: Joseph Reinert, Chief Hearing Officer

DATE: January 16, 2026

RE: Human Services Board (HSB) Annual Report

CC: Michael Donohue, Chair, HSB

Pursuant to 3 V.S.A. § 3090(e), please find attached summaries of appeals filed with the HSB and appeal outcomes for calendar years 2023, 2024 and 2025. In addition, we report the following general information:

Year	Total Appeals Received
2023	1049
2024	1112
2025	1463
TOTAL	3624

Please note that these case numbers include a limited number of 3SquaresVT "Intentional Program Violation" hearing requests from the Department for Children and Families, cases that the Board's hearing officers hear by arrangement with the Department and that are not covered by the Board's jurisdictional statute. In addition, the outcomes reported cover cases that were withdrawn by the petitioner—with a favorable, unfavorable or unknown outcome—or resolved by a Board order.¹

In 2023, the Board received over 35 percent more appeals compared to 2022 (when 776 appeals were received). This was followed by more appeals filed in 2024

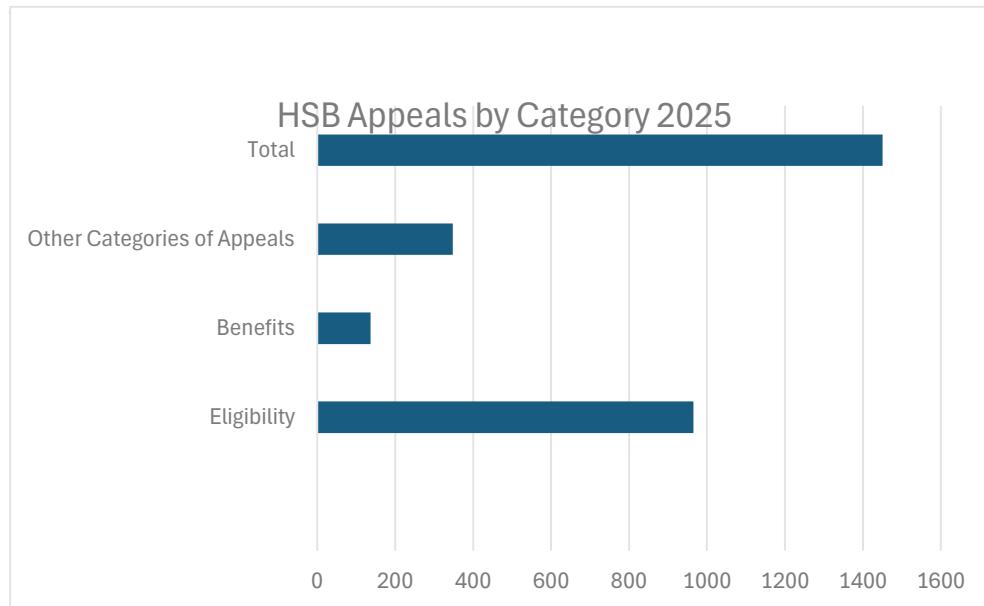
¹ The number of fair hearings requested each year does not represent how many appeals result in a Board order, as many cases are resolved or settled without the need for a final Board order.

compared to 2023, equating to a 43 percent increase in 2024 appeals compared to 2022. In 2025, the Board received 32 percent more appeals compared to 2024, equating to 89 percent more appeals compared to 2022. The increase in 2025 was driven by a precipitous increase in General Assistance emergency housing appeals. Regardless of the reason, the numbers show a persistent and significant increase in our workload over the last 3 years. Managing this caseload is not sustainable with our current level of staffing, which has remained level for several years.

Please do not hesitate to contact me if you have questions or need more information. Thank you.

HSB Appeals by Category 2025

Appeal Category ↑	Column1
Eligibility	Count 965
Benefits	Count 137
Other Categories of Appeals	Count 348
Total	Count 1450



Dept-program-category 2025 HSB appeals received

Department ↑	Program ↑	Appeal Category ↑	Appeal: ID
Department for Children and Families - Child Development Division (CDD)	Licensing-Childcare	Benefits	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 3
	Subtotal		Count 4
	Variance Request	Eligibility	
		Subtotal	Count 1
	Subtotal		Count 1
	Other	Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 1
Subtotal			Count 6
Department for Children and Families - Economic Services Division (ESD)	3SquaresVT	Eligibility	
		Subtotal	Count 15
		Benefits	
		Subtotal	Count 34
		Other Categories of Appeals	
		Subtotal	Count 23
	Subtotal		Count 72
	ADH	Other Categories of Appeals	
		Subtotal	Count 24
	Subtotal		Count 24
	Fuel Assistance	Eligibility	
		Subtotal	Count 11
		Benefits	
		Subtotal	Count 2
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 14
	RUFA ("Reach Up Financial Assistance")	Eligibility	
		Subtotal	Count 3
		Benefits	
		Subtotal	Count 11
		Other Categories of Appeals	
		Subtotal	Count 7
	Subtotal		Count 21
	General Assistance	Unspecified Category	
		Subtotal	Count 4
		Eligibility	
		Subtotal	Count 571
		Benefits	
		Subtotal	Count 5
		Other Categories of Appeals	
		Subtotal	Count 87
	Subtotal		Count 667
	AABD-EP (Aid to Aged, Blind or Disabled or Essential Person)	Eligibility	
		Subtotal	Count 4
		Benefits	
		Subtotal	Count 1
	Subtotal		Count 5
	Transitional Housing	Eligibility	
		Subtotal	Count 3
		Other Categories of Appeals	
		Subtotal	Count 2
	Subtotal		Count 5
	Other	Eligibility	
		Subtotal	Count 5
		Benefits	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 7
Subtotal			Count 815
Department for Children and Families - Family Services Division (FSD)	Substantiation	Other Categories of Appeals	
		Subtotal	Count 53
	Subtotal		Count 53
	Expungement	Other Categories of Appeals	
		Subtotal	Count 8
	Subtotal		Count 8
	Licensing-Foster	Eligibility	
		Subtotal	Count 3
		Other Categories of Appeals	
		Subtotal	Count 7
	Subtotal		Count 10
	Other	Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 1
Subtotal			Count 72
Department of Disabilities, Aging, and Independent Living (DAIL)	Choices for Care - Clinical eligibility	Eligibility	
		Subtotal	Count 20
		Benefits	
		Subtotal	Count 2
	Subtotal		Count 22
	CFC - Level of Services	Eligibility	
		Subtotal	Count 3

		Benefits	
		Subtotal	Count 2
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 6
	Developmental Services - Eligibility	Eligibility	
		Subtotal	Count 6
		Benefits	
		Subtotal	Count 1
	Subtotal		Count 7
	Developmental Services - Services	Eligibility	
		Subtotal	Count 3
		Benefits	
		Subtotal	Count 2
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 6
	NH-RCH Discharge ("Nursing Home-Residential Care Home")	Other Categories of Appeals	
		Subtotal	Count 4
	Subtotal		Count 4
	Adult Protective Services-Substantiation	Other Categories of Appeals	
		Subtotal	Count 7
	Subtotal		Count 7
	Vocational Rehabilitation	Benefits	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 2
	Variance Request	Eligibility	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 2
	Other	Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 1
Subtotal			Count 57
Department of Mental Health (DMH)	CRT (Community Rehabilitation and Treatment)	Benefits	
		Subtotal	Count 10
		Other Categories of Appeals	
		Subtotal	Count
	Subtotal		Count 11
Subtotal			Count 11
Department of Vermont Health Access (DVHA)	VT Health Exchange/QHP	Unspecified Category	
		Subtotal	Count 1
		Eligibility	
		Subtotal	Count 141
		Benefits	
		Subtotal	Count 30
		Other Categories of Appeals	
		Subtotal	Count 67
	Subtotal		Count 239
	DDS ("Disability Determination Services")	Eligibility	
		Subtotal	Count 1
	Subtotal		Count 1
	Medicaid-MCA ("Medicaid for Children and Adults")*	Eligibility	
		Subtotal	Count 89
		Benefits	
		Subtotal	Count 15
		Other Categories of Appeals	
		Subtotal	Count 29
	Subtotal		Count 133
	MCA Dr. Dynasaur	Eligibility	
		Subtotal	Count 21
		Benefits	
		Subtotal	Count 6
		Other Categories of Appeals	a3Ceq000005iRhZ a3Ceq00000DrhSL
		Subtotal	Count 2
	Subtotal		Count 29
	Medicaid-LTC ("Long Term Care")* Eligibility	Eligibility	
		Subtotal	Count 23
		Benefits	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 4
	Subtotal		Count 28
	M-LTC Patient Share	Eligibility	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 5
	Subtotal		Count 6
	Medicaid-MABD ("Medicaid for the Aged, Blind and Disabled")*	Eligibility	
		Subtotal	Count 8
		Benefits	
		Subtotal	Count 3
		Other Categories of Appeals	
		Subtotal	Count 4
	Subtotal		Count 15

	MABD-Spenddown	Other Categories of Appeals	
	Subtotal	Subtotal	Count 1
	Medicaid-Katie Beckett*	Eligibility	
		Subtotal	Count 17
		Benefits	
		Subtotal	Count 3
	Subtotal		Count 20
	Medicaid-Covered Services*	Eligibility	
		Subtotal	Count 4
	Subtotal		Count 4
	Medicaid-Non-Covered Services	Eligibility	
		Subtotal	Count 11
	Subtotal		Count 11
	Medicare Savings Program	Eligibility	
		Subtotal	Count 3
		Benefits	
		Subtotal	Count 3
	Subtotal		Count 6
	Medicaid-WPWD	Benefits	
		Subtotal	Count 2
	Subtotal		Count 2
	VPharm	Eligibility	
		Subtotal	Count 2
		Benefits	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 4
	Other	Eligibility	
		Subtotal	Count 1
	Subtotal		Count 1
Subtotal			Count 500
Vermont Department of Health	Other	Benefits	
		Subtotal	Count 1
Subtotal			Count 1
Total			Count 1462

Human Services Board 2025 outcomes

Department ↑	Program ↑	Final Appeal Outcome ↑	Record Count
Department for Children and Families - Child Development Division (CDD)	Licensing-Childcare	Withdrawn before hearing-Outcome unknown Withdrawn in Petitioners Favor	3 1
	Subtotal		4
	Variance Request	Withdrawn - Outcome Unknown	1
	Subtotal		1
	Other	Withdrawn in Petitioners Favor	1
	Subtotal		1
Subtotal			6
Department for Children and Families - Economic Services Division (ESD)	3SquaresVT	Affirmed Dismissed for lack of Jurisdiction Remanded to the Department Reversed Vermont Supreme Court Decision Withdrawn before hearing-Dept's favor Withdrawn before hearing-Outcome unknown Withdrawn before hearing-Petitioner's favor Withdrawn in Departments Favor Withdrawn in Petitioners Favor Withdrawn - Outcome Unknown	10 1 1 1 2 1 30 4 1 4 11
	Subtotal		66
	ADH	Withdrawn before hearing-Petitioner's favor	1
	Subtotal		1
	Fuel Assistance	Affirmed Reversed Withdrawn before hearing-Outcome unknown Withdrawn in Petitioners Favor Withdrawn - Outcome Unknown	3 1 6 1 3
	Subtotal		14
	RUFA ("Reach Up Financial Assistance")	Affirmed Withdrawn before hearing-Outcome unknown Withdrawn in Petitioners Favor	6 3 1
	Subtotal		10
	General Assistance*	Affirmed Dismissed for lack of Jurisdiction Reversed Vermont Supreme Court Appeal Withdrawn before hearing-Dept's favor Withdrawn before hearing-Outcome unknown Withdrawn before hearing-Petitioner's favor Withdrawn in Departments Favor Withdrawn in Petitioners Favor Withdrawn - Outcome Unknown	21 13 1 1 37 12 20 58 90
	Subtotal		254
	AABD-EP (Aid to Aged, Blind or Disabled or Essential Person)	Affirmed Remanded to the Department Withdrawn before hearing-Outcome unknown	1 1 1
	Subtotal		3
	Transitional Housing	Withdrawn before hearing-Petitioner's favor Withdrawn in Petitioners Favor Withdrawn - Outcome Unknown	1 3 1
	Subtotal		5
	Other	Dismissed for lack of Jurisdiction Withdrawn before hearing-Outcome unknown Withdrawn before hearing-Petitioner's favor Withdrawn in Petitioners Favor	1 2 1 2
	Subtotal		6
Subtotal			359
Department for Children and Families - Family Services Division (FSD)	Substantiation	Affirmed Dismissed for lack of Jurisdiction Motion to reopen - Denied Reversed Vermont Supreme Court Decision Withdrawn in Departments Favor Withdrawn in Petitioners Favor Withdrawn - Outcome Unknown	6 2 1 7 4 1 15 5
	Subtotal		41
	Expungement	Affirmed Vermont Supreme Court Decision Withdrawn before hearing-Outcome unknown	1 2 1
	Subtotal		4
	Licensing-Foster	Affirmed Withdrawn before hearing-Outcome unknown Withdrawn before hearing-Petitioner's favor Withdrawn - Outcome Unknown	2 3 1 2
	Subtotal		8
Subtotal			53
Department of Disabilities, Aging, and Independent Living (DAIL)	Choices for Care - Clinical eligibility	Affirmed Withdrawn before hearing-Dept's favor Withdrawn before hearing-Outcome unknown Withdrawn in Departments Favor Withdrawn in Petitioners Favor Withdrawn - Outcome Unknown	1 2 5 2 3 7
	Subtotal		20
	CFC - Level of Services	Withdrawn in Departments Favor Withdrawn - Outcome Unknown	1 1
	Subtotal		2
	Developmental Services - Eligibility	Withdrawn in Departments Favor Withdrawn in Petitioners Favor Withdrawn - Outcome Unknown	1 1 3
	Subtotal		5
	Developmental Services - Services	Withdrawn before hearing-Petitioner's favor Withdrawn in Petitioners Favor Withdrawn - Outcome Unknown	2 2 2
	Subtotal		6
	NH-RCH Discharge ("Nursing Home-Residential Care Home")	Withdrawn in Departments Favor Withdrawn - Outcome Unknown	1 1
	Subtotal		2
	Adult Protective Services-Substantiation	Affirmed Withdrawn in Petitioners Favor Withdrawn - Outcome Unknown	2 1 1

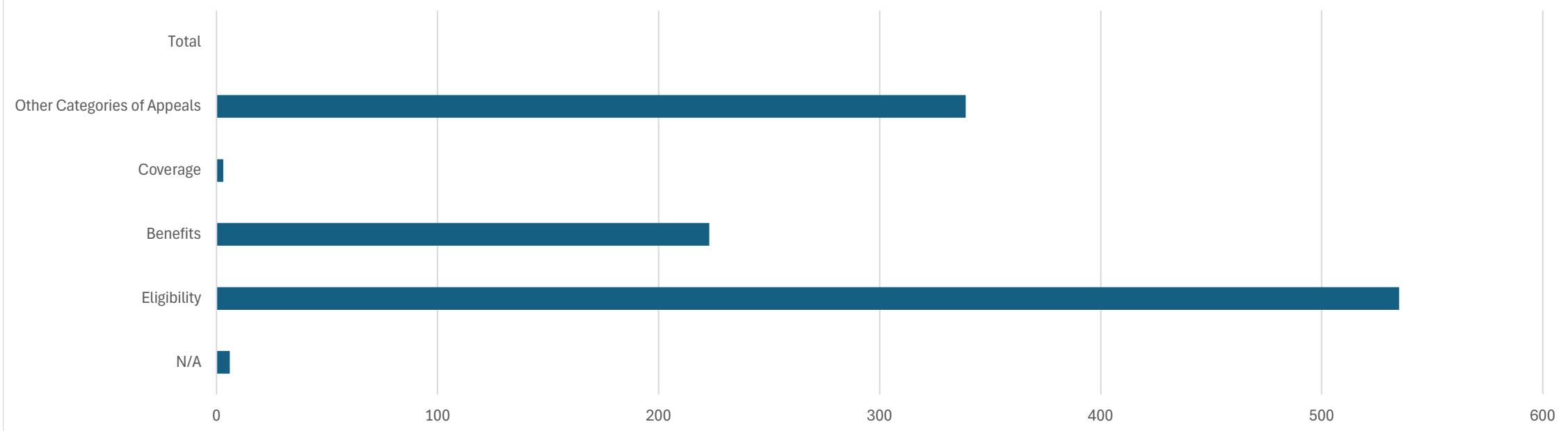
	Subtotal		4
	Vocational Rehabilitation	Withdrawn - Outcome Unknown	1
	Subtotal		1
	Variance Request	Withdrawn in Petitioners Favor	1
	Subtotal		1
	Other	Withdrawn before hearing-Outcome unknown	1
		Withdrawn - Outcome Unknown	2
	Subtotal		3
Subtotal			44
Department of Mental Health (DMH)	CRT (Community Rehabilitation and Treatment)	Withdrawn before hearing-Outcome unknown	2
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	4
	Subtotal		9
Subtotal			9
Department of Vermont Health Access (DVHA)	VT Health Exchange/QHP	Affirmed	33
		Dismissed for lack of Jurisdiction	3
		Remanded to the Department	1
		Reversed	2
		Withdrawn before hearing-Dept's favor	3
		Withdrawn before hearing-Outcome unknown	75
		Withdrawn before hearing-Petitioner's favor	3
		Withdrawn in Departments Favor	8
		Withdrawn in Petitioners Favor	6
		Withdrawn - Outcome Unknown	27
	Subtotal		161
	DDS ("Disability Determination Services")	Reversed	1
		Withdrawn before hearing-Outcome unknown	1
		Withdrawn - Outcome Unknown	1
	Subtotal		3
	Medicaid-MCA ("Medicaid for Children and Adults")*	Affirmed	6
		Dismissed for lack of Jurisdiction	1
		Vermont Supreme Court Appeal	1
		Withdrawn before hearing-Outcome unknown	51
		Withdrawn before hearing-Petitioner's favor	2
		Withdrawn in Departments Favor	1
		Withdrawn in Petitioners Favor	3
		Withdrawn - Outcome Unknown	18
	Subtotal		83
	MCA Dr. Dynasaur	Affirmed	2
		Withdrawn before hearing-Outcome unknown	8
		Withdrawn before hearing-Petitioner's favor	1
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	5
	Subtotal		19
	Medicaid-LTC ("Long Term Care")* Eligibility	Affirmed	2
		Dismissed for lack of Jurisdiction	1
		Vermont Supreme Court Decision	1
		Withdrawn before hearing-Outcome unknown	7
		Withdrawn before hearing-Petitioner's favor	2
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	9
	Subtotal		23
	M-LTC Patient Share	Affirmed	2
		Withdrawn in Petitioners Favor	1
	Subtotal		3
	Medicaid-MABD ("Medicaid for the Aged, Blind and Disabled")*	Affirmed	3
		Dismissed - Other	1
		Withdrawn before hearing-Dept's favor	1
		Withdrawn before hearing-Outcome unknown	5
		Withdrawn in Petitioners Favor	3
		Withdrawn - Outcome Unknown	2
	Subtotal		15
	Medicaid-Katie Beckett*	Affirmed	1
		Reversed	2
		Vermont Supreme Court Appeal	1
		Withdrawn before hearing-Dept's favor	1
		Withdrawn before hearing-Outcome unknown	1
		Withdrawn in Departments Favor	1
		Withdrawn in Petitioners Favor	3
		Withdrawn - Outcome Unknown	2
	Subtotal		12
	Medicaid-Covered Services*	Affirmed	2
		Reversed	1
		Withdrawn before hearing-Dept's favor	1
		Withdrawn in Petitioners Favor	1
	Subtotal		5
	Medicaid-Non-Covered Services	Affirmed	2
		Remanded to the Department	1
		Withdrawn before hearing-Outcome unknown	2
		Withdrawn - Outcome Unknown	1
	Subtotal		6
	Medicare Savings Program	Affirmed	1
		Remanded to the Department	1
		Withdrawn before hearing-Outcome unknown	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		5
	Medicaid-WPWD	Withdrawn - Outcome Unknown	1
	Subtotal		1
	VParm	Withdrawn before hearing-Outcome unknown	1
	Subtotal		1
Subtotal			337
Total			808

HSB 2024 Appeals by Category

Appeal Category ↑		
N/A	Count	6
Eligibility	Count	535
Benefits	Count	223
Coverage	Count	3
Other Categories of Appeals	Count	339
Total	Count	*1106

*this total is slightly lower than the number of appeals received because of appeals concerning 2 programs but in the same category.

HSB 2024 Appeals by Category



Dept-program-category 2024 HSB appeals

Filtered By

Show: All appeals

Received Date greater or equal 1/1/2024 12:00 AM

Received Date less or equal 12/31/2024 4:30 PM

Department ↑	Program ↑	Appeal Category ↑	Appeal: ID
Department for Children and Families - Child Development Division (CDI)	Licensing-Childcare	Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal	Count	1
	Other	Benefits	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 2
	Subtotal	Count	3
Subtotal		Count	4
Department for Children and Families - Economic Services Division (ESD)	3SquaresVT	N/A	
		Subtotal	Count 2
		Eligibility	
		Subtotal	Count 27
		Benefits	
		Subtotal	Count 79
		Other Categories of Appeals	
		Subtotal	Count 24
	Subtotal	Count	132
	ADH	Other Categories of Appeals	
		Subtotal	Count 35
	Subtotal	Count	35
	Fuel Assistance	Eligibility	
		Subtotal	Count 13
		Benefits	
		Subtotal	Count 3
		Other Categories of Appeals	
		Subtotal	Count 2
	Subtotal	Count	18
	RUFA ("Reach Up Financial Assistance")	Eligibility	
		Subtotal	Count 5
		Benefits	
		Subtotal	Count 9
		Other Categories of Appeals	
		Subtotal	Count 5
	Subtotal	Count	19
	General Assistance*	N/A	
		Subtotal	Count 1
		Eligibility	
		Subtotal	Count 140
		Benefits	
		Subtotal	Count 17
		Other Categories of Appeals	
		Subtotal	Count 59
	Subtotal	Count	217
	AABD-EP (Aid to Aged, Blind or Disabled or Essential Person)	Eligibility	
		Subtotal	Count 1
		Benefits	
		Subtotal	Count 1
	Subtotal	Count	2
	3SquaresVT PHE Supplement Reduction	Benefits	
		Subtotal	Count 1
	Subtotal	Count	1
	Other	Benefits	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 2
	Subtotal	Count	3
Subtotal		Count	427
Department for Children and Families - Family Services Division (FSD)	Substantiation	Other Categories of Appeals	
		Subtotal	Count 63
	Subtotal	Count	63
	Expungement	Other Categories of Appeals	
		Subtotal	Count 7
	Subtotal	Count	7
	Licensing-Foster	Eligibility	

		Subtotal	Count	6
		Other Categories of Appeals		
		Subtotal	Count	2
			Count	8
Subtotal			Count	78
Department of Disabilities, Aging, and Independent Living (DAIL)	Choices for Care - Clinical eligibility	Eligibility		
		Subtotal	Count	11
		Benefits		
		Subtotal	Count	1
	Subtotal		Count	12
	CFC - Level of Services	Eligibility		
		Subtotal	Count	1
	Subtotal		Count	1
	Developmental Services - Eligibility	Eligibility		
		Subtotal	Count	3
		Benefits		
		Subtotal	Count	3
	Subtotal		Count	6
	Developmental Services - Services	Eligibility		
		Subtotal	Count	8
		Benefits		
		Subtotal	Count	1
		Coverage		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	12
	Attendant Services	Eligibility		
		Subtotal	Count	1
	Subtotal		Count	1
	NH-RCH Discharge ("Nursing Home-Residential Care Home")	Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	2
	Adult Protective Services-Substantiation	Other Categories of Appeals		
		Subtotal	Count	3
	Subtotal		Count	3
	Vocational Rehabilitation	Benefits		
		Subtotal	Count	2
	Subtotal		Count	2
	Other	Eligibility		
		Subtotal	Count	1
		Benefits		
		Subtotal	Count	1
	Subtotal		Count	2
Subtotal			Count	41
Department of Mental Health (DMH)	CRT (Community Rehabilitation and Treatment)	Eligibility		
		Subtotal	Count	4
	Subtotal		Count	4
Subtotal			Count	4
Department of Vermont Health Access (DVHA)	VT Health Exchange/QHP	Eligibility		
		Subtotal	Count	79
		Benefits		
		Subtotal	Count	23
		Other Categories of Appeals		
		Subtotal	Count	68
	Subtotal		Count	170
	DDS ("Disability Determination Services")	Eligibility		
		Subtotal	Count	4
		Benefits		
		Subtotal	Count	1
	Subtotal		Count	5
	MCA-PHE-Redetermination	Subtotal	Count	1
		Eligibility		
		Subtotal	Count	9
		Benefits		
		Subtotal	Count	9
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	21
	Medicaid-MCA ("Medicaid for Children and Adults")*	N/A		
		Subtotal	Count	2
		Eligibility		

	Subtotal	Count	109
	Benefits		
	Subtotal	Count	44
	Coverage		
	Subtotal	Count	1
	Other Categories of Appeals		
	Subtotal	Count	40
	Subtotal	Count	196
MCA Dr. Dynasaur	Eligibility		
	Subtotal	Count	13
	Benefits		
	Subtotal	Count	4
	Other Categories of Appeals		
	Subtotal	Count	2
	Subtotal	Count	19
Medicaid-LTC ("Long Term Care")* Eligibility	Eligibility		
	Subtotal	Count	36
	Benefits		
	Subtotal	Count	5
	Other Categories of Appeals		
	Subtotal	Count	3
	Subtotal	Count	44
M-LTC Patient Share	Eligibility		
	Subtotal	Count	3
	Benefits		
	Subtotal	Count	1
	Coverage		
	Subtotal	Count	1
	Other Categories of Appeals		
	Subtotal	Count	6
	Subtotal	Count	11
Medicaid-MABD ("Medicaid for the Aged, Blind and Disabled	Eligibility		
	Subtotal	Count	26
	Benefits		
	Subtotal	Count	3
	Other Categories of Appeals		
	Subtotal	Count	6
	Subtotal	Count	35
MABD-Spenddown	Eligibility		
	Subtotal	Count	3
	Other Categories of Appeals		
	Subtotal	Count	1
	Subtotal	Count	4
Medicaid-Katie Beckett*	Eligibility		
	Subtotal	Count	12
	Benefits		
	Subtotal	Count	6
	Other Categories of Appeals		
	Subtotal	Count	1
	Subtotal	Count	19
Medicaid-Covered Services*	Eligibility		
	Subtotal	Count	2
	Benefits		
	Subtotal	Count	1
	Subtotal	Count	3
Medicaid-Non-Covered Services	Eligibility		
	Subtotal	Count	10
	Subtotal	Count	10
Medicare Savings Program	Eligibility		
	Subtotal	Count	6
	Benefits		
	Subtotal	Count	2
	Subtotal	Count	8
Medicaid-WPWD	Benefits		
	Subtotal	Count	1
	Other Categories of Appeals		
	Subtotal	Count	1
	Subtotal	Count	2
Medicaid – Other DVHA eligibility	Eligibility		
	Subtotal	Count	1
	Subtotal	Count	1
VPharm	Eligibility		
	Subtotal	Count	4

		Benefits		
	Subtotal	Count	4	
		Count	8	
Healthy Vermonters		Other Categories of Appeals		
	Subtotal	Count	1	
		Count	1	
Subtotal		Other Categories of Appeals		
Other	Subtotal	Count	1	
		Count	1	
Subtotal		Count	558	
Subtotal		Count	1112	
Total				

VT Human Services Board Appeals - 2024 outcomes

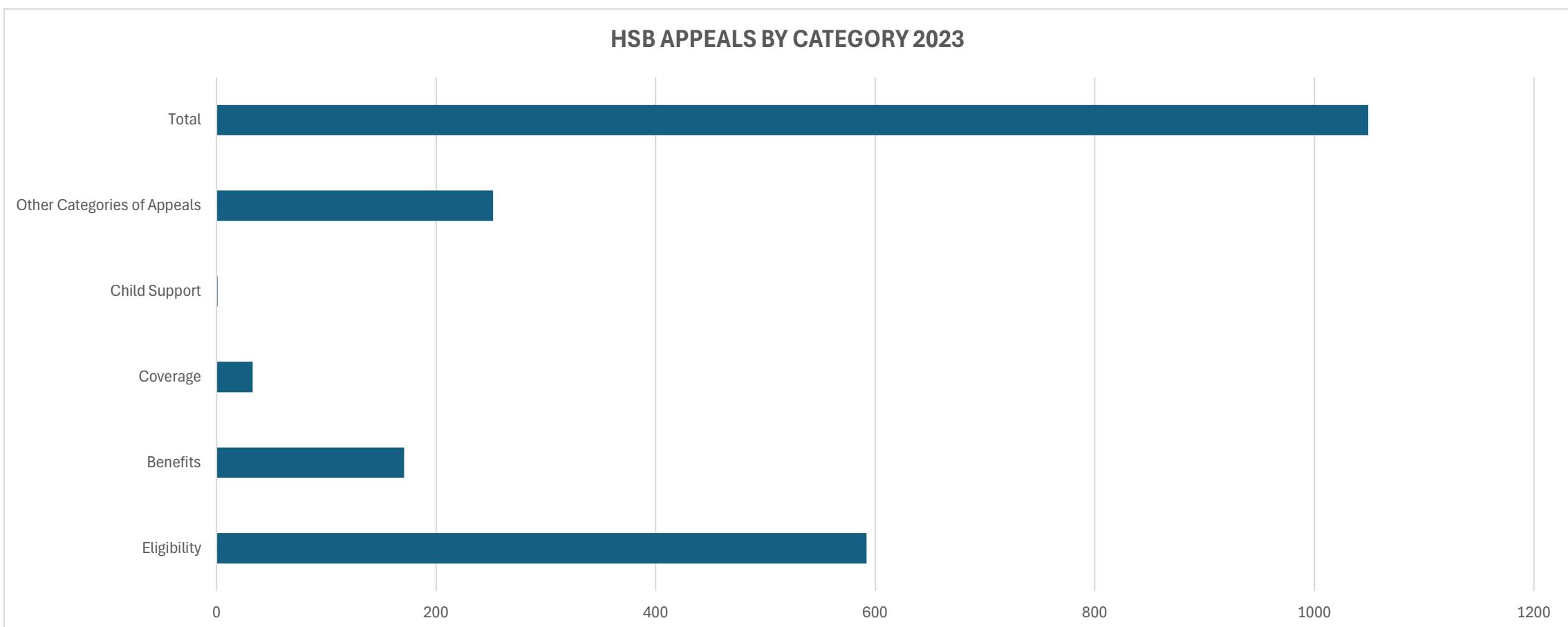
Department ↑	Program ↑	Final Appeal Outcome ↑	Record
Department for Children and Families - Child Development Division (CDD)	Other	Withdrawn before hearing-Petitioner's favor	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		3
Subtotal			3
Department for Children and Families - Economic Services Division (ESD)	3SquaresVT	Affirmed	19
		Dismissed for lack of Jurisdiction	1
		Remanded to the Department	3
		Reversed	1
		Vermont Supreme Court Appeal	1
		Vermont Supreme Court Decision	1
		Withdrawn before hearing-Dept's favor	1
		Withdrawn before hearing-Outcome unknown	17
		Withdrawn before hearing-Petitioner's favor	3
		Withdrawn in Departments Favor	8
		Withdrawn in Petitioners Favor	17
		Withdrawn - Outcome Unknown	40
	Subtotal		112
	ADH	Withdrawn in Petitioners Favor	2
	Subtotal		2
	Fuel Assistance	Affirmed	2
		Reversed	1
		Withdrawn before hearing-Dept's favor	1
		Withdrawn before hearing-Outcome unknown	3
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	5
	Subtotal		15
	RUFA ("Reach Up Financial Assistance")	Affirmed	4
		Dismissed - Other	1
		Vermont Supreme Court Decision	1
		Withdrawn before hearing-Outcome unknown	5
		Withdrawn before hearing-Petitioner's favor	1
		Withdrawn in Departments Favor	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	2
	Subtotal		16
	General Assistance*	Affirmed	32
		Dismissed by the Clerk	2
		Dismissed for lack of Jurisdiction	2
		Dismissed - Other	1
		Reversed	1
		Vermont Supreme Court Appeal	1
		Vermont Supreme Court Decision	2
		Withdrawn before hearing-Dept's favor	1
		Withdrawn before hearing-Outcome unknown	18
		Withdrawn before hearing-Petitioner's favor	10
		Withdrawn in Departments Favor	13
		Withdrawn in Petitioners Favor	48
		Withdrawn - Outcome Unknown	45
	Subtotal		176
	AABD-EP (Aid to Aged, Blind or Disabled or Essential)	Withdrawn before hearing-Outcome unknown	1
		Withdrawn in Departments Favor	1
	Subtotal		2
	3SquaresVT PHE Supplement Reduction	Withdrawn in Petitioners Favor	1
	Subtotal		1
	Other	Withdrawn - Outcome Unknown	1
	Subtotal		1
Subtotal			325
Department for Children and Families - Family Services Division (FSD)	Substantiation	Affirmed	5
		Dismissed for lack of Jurisdiction	1
		Remanded to the Department	1
		Reversed	3
		Vermont Supreme Court Appeal	5
		Vermont Supreme Court Decision	2
		Withdrawn in Departments Favor	4
		Withdrawn in Petitioners Favor	20
		Withdrawn - Outcome Unknown	11

	Subtotal		52
	Expungement	Affirmed	1
		Dismissed for lack of Jurisdiction	2
		Vermont Supreme Court Appeal	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		6
	Licensing-Foster	Reversed	1
		Withdrawn before hearing-Outcome unknown	1
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		6
	Adoption Assistance	Affirmed	1
	Subtotal		1
	Other	Vermont Supreme Court Decision	1
	Subtotal		1
Subtotal			66
Department of Disabilities, Aging, and Independent Living (DAIL)	Choices for Care - Clinical eligibility	Withdrawn before hearing-Petitioner's favor	1
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	4
	Subtotal		8
	CFC - Level of Services	Withdrawn in Petitioners Favor	1
	Subtotal		1
	Developmental Services - Eligibility	Withdrawn in Petitioners Favor	4
		Withdrawn - Outcome Unknown	4
	Subtotal		8
	Developmental Services - Services	Affirmed	1
		Withdrawn in Departments Favor	3
		Withdrawn in Petitioners Favor	3
		Withdrawn - Outcome Unknown	2
	Subtotal		9
	NH-RCH Discharge ("Nursing Home-Residential Care")	Withdrawn in Petitioners Favor	1
	Subtotal		1
	Adult Protective Services-Substantiation	Affirmed	1
		Reversed	1
		Vermont Supreme Court Appeal	1
		Withdrawn in Departments Favor	1
		Withdrawn in Petitioners Favor	1
	Subtotal		5
	Vocational Rehabilitation	Withdrawn in Departments Favor	1
	Subtotal		1
Subtotal			33
Department of Mental Health (DMH)	CRT (Community Rehabilitation and Treatment)	Affirmed	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		3
Subtotal			3
Department of Vermont Health Access (DVHA)	VT Health Exchange/QHP	Affirmed	30
		Dismissed for lack of Jurisdiction	2
		Dismissed - Other	1
		Remanded to the Department	1
		Reversed	4
		Withdrawn before hearing-Dept's favor	3
		Withdrawn before hearing-Outcome unknown	23
		Withdrawn before hearing-Petitioner's favor	4
		Withdrawn in Departments Favor	13
		Withdrawn in Petitioners Favor	13
		Withdrawn - Outcome Unknown	42
	Subtotal		136
	DDS ("Disability Determination Services")	Withdrawn in Departments Favor	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		3
	MCA-PHE-Redetermination	Affirmed	2
		Vermont Supreme Court Decision	1
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	2
		Withdrawn - Outcome Unknown	11
	Subtotal		18
	Medicaid-MCA ("Medicaid for Children and Adults")	Affirmed	24

	Dismissed by the Clerk	1
	Withdrawn before hearing-Outcome unknown	16
	Withdrawn before hearing-Petitioner's favor	4
	Withdrawn in Departments Favor	9
	Withdrawn in Petitioners Favor	16
	Withdrawn - Outcome Unknown	51
Subtotal		121
MCA Dr. Dynasaur	Affirmed	1
	Withdrawn before hearing-Outcome unknown	4
	Withdrawn in Departments Favor	2
	Withdrawn in Petitioners Favor	4
	Withdrawn - Outcome Unknown	4
Subtotal		15
Medicaid-LTC ("Long Term Care")* Eligibility	Affirmed	1
	Withdrawn before hearing-Outcome unknown	4
	Withdrawn in Departments Favor	4
	Withdrawn in Petitioners Favor	16
	Withdrawn - Outcome Unknown	8
Subtotal		33
M-LTC Patient Share	Affirmed	2
	Motion to reopen - Denied	1
	Withdrawn in Departments Favor	2
	Withdrawn in Petitioners Favor	3
	Withdrawn - Outcome Unknown	3
Subtotal		11
Medicaid-MABD ("Medicaid for the Aged, Blind and Disabled")	Affirmed	6
	Dismissed - Other	1
	Remanded to the Department	1
	Vermont Supreme Court Decision	1
	Withdrawn before hearing-Outcome unknown	3
	Withdrawn before hearing-Petitioner's favor	1
	Withdrawn in Departments Favor	4
	Withdrawn in Petitioners Favor	2
	Withdrawn - Outcome Unknown	12
Subtotal		31
MABD-Spenddown	Affirmed	1
	Withdrawn before hearing-Outcome unknown	1
Subtotal		2
Medicaid-Katie Beckett*	Affirmed	3
	Reversed	1
	Withdrawn before hearing-Outcome unknown	1
	Withdrawn in Departments Favor	5
	Withdrawn in Petitioners Favor	1
Subtotal		11
Medicaid-Covered Services*	Affirmed	1
	Withdrawn before hearing-Outcome unknown	1
Subtotal		2
Medicaid-Non-Covered Services	Affirmed	4
	Withdrawn before hearing-Outcome unknown	3
	Withdrawn - Outcome Unknown	3
Subtotal		10
Medicare Savings Program	Affirmed	3
	Withdrawn in Petitioners Favor	2
	Withdrawn - Outcome Unknown	3
Subtotal		8
Medicaid-WPWD	Affirmed	1
	Withdrawn - Outcome Unknown	1
Subtotal		2
Medicaid – Other DVHA eligibility	Withdrawn - Outcome Unknown	1
Subtotal		1
VPharm	Affirmed	1
	Withdrawn before hearing-Outcome unknown	1
	Withdrawn in Departments Favor	1
	Withdrawn in Petitioners Favor	2
	Withdrawn - Outcome Unknown	4
Subtotal		9
Healthy Vermonters	Withdrawn - Outcome Unknown	1
Subtotal		1
Subtotal		414
Total		844

HSB APPEALS BY CATEGORY 2023

Appeal Category ↑	Appeal: ID
Eligibility	592
Benefits	171
Coverage	33
Child Support	1
Other Categories of Appeals	252
Total	1049



Dept-program-category 2023 HSB Appeals

Filtered By

Show: All appeals

Received Date greater or equal 1/1/2023 12:00 AM

Received Date less or equal 12/31/2023 4:30 PM

Department ↑	Program ↑	Appeal Category ↑
Department for Children and Families - Child Development Division (CD)	Other	Other Categories of Appeals
		Subtotal
		Count
		1
	Subtotal	Count
		1
Subtotal		Count
Department for Children and Families - Economic Services Division (ESD)	3SquaresVT	Eligibility
		Subtotal
		Count
		34
		Benefits
		Subtotal
		Count
		48
		Other Categories of Appeals
		Subtotal
		Count
		9
		Count
	Subtotal	Count
		91
	ADH	Benefits
		Subtotal
		Count
		15
		Other Categories of Appeals
		Subtotal
		Count
		19
	Subtotal	Count
		34
	Fuel Assistance	Eligibility
		Subtotal
		Count
		7
		Benefits
		Subtotal
		Count
		5
		Other Categories of Appeals
		Subtotal
		Count
		1
	Subtotal	Count
		13
	RUFA ("Reach Up Financial Assistance")	Eligibility
		Subtotal
		Count
		11
		Benefits
		Subtotal
		Count
		14
		Other Categories of Appeals
		Subtotal
		Count
		1
	Subtotal	Count
		26
	General Assistance*	Eligibility
		Subtotal
		Count
		184
		Benefits
		Subtotal
		Count
		23
		Other Categories of Appeals
		Subtotal
		Count
		41
	Subtotal	Count
		248
	AABD-EP (Aid to Aged, Blind or Disabled or Essential Person)	Eligibility
		Subtotal
		Count
		1
		Other Categories of Appeals
		Subtotal
		Count
		2
	Subtotal	Count
		3
	Other	Other Categories of Appeals
		Subtotal
		Count
		1
	Subtotal	Count
		1
Subtotal		Count
		416
Department for Children and Families - Family Services Division (FSD)	Substantiation	Other Categories of Appeals
		Subtotal
		Count
		47
	Subtotal	Count
		47
	Expungement	Other Categories of Appeals
		Subtotal
		Count
		4
	Subtotal	Count
		4
	Licensing-Foster	Eligibility
		Subtotal
		Count
		1
		Other Categories of Appeals
		Subtotal
		Count
		6
	Subtotal	Count
		7
	Adoption Assistance	Benefits
		Subtotal
		Count
		1
	Subtotal	Count
		1
	Other	Other Categories of Appeals
		Subtotal
		Count
		1
	Subtotal	Count
		1
Subtotal		Count
		60
Department of Disabilities, Aging, and Independent Living (DAIL)	Choices for Care - Clinical eligibility	Eligibility
		Subtotal
		Count
		16

		Benefits	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 18
	CFC - Level of Services	Eligibility	
		Subtotal	Count 1
		Benefits	
		Subtotal	Count 2
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 4
	Developmental Services - Eligibility	Eligibility	
		Subtotal	Count 7
	Subtotal		Count 7
	Developmental Services - Services	Eligibility	
		Subtotal	Count 3
		Benefits	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 2
	Subtotal		Count 6
	NH-RCH Discharge ("Nursing Home-Residential Care Home")	Eligibility	
		Subtotal	Count 1
		Benefits	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 3
	Subtotal		Count 5
	Adult Protective Services-Substantiation	Other Categories of Appeals	
		Subtotal	Count 6
	Subtotal		Count 6
	Other	Other Categories of Appeals	
		Subtotal	Count 4
	Subtotal		Count 4
Subtotal			Count 50
Department of Mental Health (DMH)	Other	Other Categories of Appeals	
		Subtotal	Count 2
	Subtotal		Count 2
Subtotal			Count 2
Department of Vermont Health Access (DVHA)	VT Health Exchange/QHP	Eligibility	
		Subtotal	Count 119
		Benefits	
		Subtotal	Count 19
		Coverage	
		Subtotal	Count 10
		Other Categories of Appeals	
		Subtotal	Count 42
	Subtotal		Count 190
	DDS ("Disability Determination Services")	Eligibility	
		Subtotal	Count 2
	Subtotal		Count 2
	MCA-PHE-Redetermination	Eligibility	
		Subtotal	Count 1
	Subtotal		Count 1
	Medicaid-MCA ("Medicaid for Children and Adults")*	Eligibility	
		Subtotal	Count 124
		Benefits	
		Subtotal	Count 24
		Coverage	
		Subtotal	Count 11
		Other Categories of Appeals	
		Subtotal	Count 29
	Subtotal		Count 188
	MCA Dr. Dynasaur	Eligibility	
		Subtotal	Count 15
		Benefits	
		Subtotal	Count 4
		Coverage	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 5
	Subtotal		Count 25

	Medicaid-LTC ("Long Term Care")* Eligibility	Eligibility	
		Subtotal	Count 30
		Benefits	
		Subtotal	Count 3
		Coverage	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 2
	Subtotal		Count 36
	M-LTC Patient Share	Eligibility	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 5
	Subtotal		Count 6
	Medicaid-MABD ("Medicaid for the Aged, Blind and Disabled	Eligibility	
		Subtotal	Count 10
		Benefits	
		Subtotal	Count 3
		Coverage	
		Subtotal	Count 3
		Other Categories of Appeals	
		Subtotal	Count 2
	Subtotal		Count 18
	MABD-Spenddown	Eligibility	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 2
	Medicaid-Katie Beckett*	Eligibility	
		Subtotal	Count 3
		Benefits	
		Subtotal	Count 1
		Coverage	
		Subtotal	Count 3
		Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 8
	Medicaid-Covered Services*	Eligibility	
		Subtotal	Count 5
		Other Categories of Appeals	
		Subtotal	Count 4
	Subtotal		Count 9
	Medicaid-Non-Covered Services	Eligibility	
		Subtotal	Count 5
	Subtotal		Count 5
	Medicare Savings Program	Eligibility	
		Subtotal	Count 7
		Benefits	
		Subtotal	Count 5
		Coverage	
		Subtotal	Count 3
		Other Categories of Appeals	
		Subtotal	Count 6
	Subtotal		Count 21
	Medicaid-WPWD	Benefits	
		Subtotal	Count 1
	Subtotal		Count 1
	VPharm	Eligibility	
		Subtotal	Count 2
		Coverage	
		Subtotal	Count 1
		Other Categories of Appeals	
		Subtotal	Count 2
	Subtotal		Count 5
	Other	Other Categories of Appeals	
		Subtotal	Count 1
	Subtotal		Count 1
Subtotal			Count 518
I don't know the Department	VT Health Exchange/QHP	Eligibility	
		Subtotal	Count 1
	Subtotal		Count 1
	Other	Child Support	
		Subtotal	Count 1

	Subtotal	Count	1
Subtotal		Count	2
Total		Count	1049

2023 HSB Appeals with substantive outcome	
Department for Children and Families - Child Development Division (CDD)	1
Licensing-Childcare	1
Affirmed	1
Department for Children and Families - Economic Services Division (ESD)	309
3SquaresVT	77
Affirmed	10
Dismissed for lack of Jurisdiction	1
Withdrawn - Outcome Unknown	43
Withdrawn in Departments Favor	6
Withdrawn in Petitioners Favor	17
AABD-EP (Aid to Aged, Blind or Disabled or Essential Person)	3
Affirmed	1
Withdrawn - Outcome Unknown	2
ADH	3
Withdrawn in Departments Favor	2
Withdrawn in Petitioners Favor	1
Fuel Assistance	13
Affirmed	3
Withdrawn - Outcome Unknown	7
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	2
General Assistance*	185
Affirmed	33
Dismissed for lack of Jurisdiction	3
Reversed	1
Withdrawn - Outcome Unknown	70
Withdrawn in Departments Favor	12
Withdrawn in Petitioners Favor	66
Other	2
Withdrawn - Outcome Unknown	2

RUFA (?Reach Up Financial Assistance?)	26
Affirmed	4
Dismissed - Other	1
Withdrawn - Outcome Unknown	12
Withdrawn in Departments Favor	2
Withdrawn in Petitioners Favor	7
Department for Children and Families - Family Services Division (FSD)	50
Expungement	4
Affirmed	2
Other	1
Withdrawn in Petitioners Favor	1
Licensing-Foster	6
Affirmed	1
Withdrawn - Outcome Unknown	2
Withdrawn in Departments Favor	3
Substantiation	40
Affirmed	4
Reversed	6
Withdrawn - Outcome Unknown	2
Withdrawn in Departments Favor	5
Withdrawn in Petitioners Favor	23
Department of Disabilities, Aging, and Independent Living (DAIL)	52
Adult Protective Services-Substantiation	6
Affirmed	2
Vermont Supreme Court Decision	1
Withdrawn in Petitioners Favor	3
CFC - Level of Services	1
Withdrawn - Outcome Unknown	1
Choices for Care - Clinical eligibility	18
Withdrawn - Outcome Unknown	5
Withdrawn in Departments Favor	7
Withdrawn in Petitioners Favor	6
Developmental Services - Eligibility	10

Dismissed for lack of Jurisdiction	1
Withdrawn - Outcome Unknown	2
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	6
Developmental Services - Services	6
Dismissed for lack of Jurisdiction	1
Reversed	1
Withdrawn - Outcome Unknown	1
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	2
Licensing-NH/RCH	1
Withdrawn in Petitioners Favor	1
NH-RCH Discharge (?Nursing Home-Residential Care Home?)	5
Withdrawn - Outcome Unknown	3
Withdrawn in Petitioners Favor	2
Other	5
Withdrawn - Outcome Unknown	4
Withdrawn in Departments Favor	1
Department of Mental Health (DMH)	3
Other	3
Withdrawn - Outcome Unknown	2
Withdrawn in Petitioners Favor	1
Department of Vermont Health Access (DVHA)	407
DDS (?Disability Determination Services?)	3
Withdrawn - Outcome Unknown	1
Withdrawn in Departments Favor	2
MABD-Spenddown	1
Withdrawn - Outcome Unknown	1
MCA Dr. Dynasaur	19
Affirmed	3
Withdrawn - Outcome Unknown	8
Withdrawn in Departments Favor	4
Withdrawn in Petitioners Favor	4

Medicaid-Covered Services*	8
Affirmed	4
Vermont Supreme Court Appeal	1
Vermont Supreme Court Decision	1
Withdrawn in Departments Favor	2
Medicaid-Katie Beckett*	5
Withdrawn - Outcome Unknown	3
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	1
Medicaid-LTC (?Long Term Care?)* Eligibility	34
Affirmed	2
Withdrawn - Outcome Unknown	15
Withdrawn in Departments Favor	3
Withdrawn in Petitioners Favor	14
Medicaid-MABD (?Medicaid for the Aged, Blind and Disabled?)*	14
Affirmed	3
Withdrawn - Outcome Unknown	6
Withdrawn in Petitioners Favor	5
Medicaid-MCA (?Medicaid for Children and Adults?)*	126
Affirmed	20
Dismissed - Other	1
Remanded to the Department	2
Withdrawn - Outcome Unknown	55
Withdrawn in Departments Favor	9
Withdrawn in Petitioners Favor	39
Medicaid-Non-Covered Services	4
Withdrawn - Outcome Unknown	2
Withdrawn in Departments Favor	2
Medicaid-WPWD	1
Withdrawn - Outcome Unknown	1
Medicare Savings Program	20
Affirmed	6
Vermont Supreme Court Appeal	1

Withdrawn - Outcome Unknown	4
Withdrawn in Departments Favor	2
Withdrawn in Petitioners Favor	7
M-LTC Patient Share	3
Affirmed	1
Withdrawn in Petitioners Favor	2
Other	1
Affirmed	1
VPharm	3
Motion to reopen - Denied	1
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	1
VT Health Exchange/QHP	165
Affirmed	34
Dismissed - Other	2
Dismissed for lack of Jurisdiction	2
Remanded to the Department	2
Reversed	4
Withdrawn - Outcome Unknown	61
Withdrawn in Departments Favor	17
Withdrawn in Petitioners Favor	43
I don't know the Department	1
VT Health Exchange/QHP	1
Withdrawn in Petitioners Favor	1
Grand Total	823