About the Department of Vermont Health Access (DVHA)

Dr. DaShawn Groves, Commissioner

Alex McCracken, Director Of Communications and Leg. Affairs

Department of Vermont Health Access (DVHA)

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AGENCY OF HUMAN SERVICES
DEPARTMENT OF VERMONT HEALTH ACCESS

What We Do

- Help Vermonters **access health insurance** through Medicaid and through the Health Insurance Marketplace, also known as **Vermont Health Connect**.

- Help Vermonters **who are covered by Medicaid access health care services**.

- **Pay health care providers** for delivering care to **Medicaid members**.

- Spend taxpayer dollars wisely by **running an effective, efficient department**.

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Mission & Values

The Department's mission is to **improve Vermonters' health and well-being by providing them with access to high-quality, cost-effective health care.**

When people have health insurance, they are more able to access the care they need, including preventive care.

Vermont's uninsured rate is very low. The Vermont Household Health Insurance Survey reported as of 2021, 97% of Vermonters have health insurance.

Our core values are **transparency, integrity, and service.**

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Advancing Value-Based Payment Programs
DVHA pays for health care for Vermonters on Medicaid. Value-based payment programs pay for health care in a new way: instead of paying for each test, service, and procedure, value-based payment programs pay for a whole population of patients and keep track of the quality of that care.

Modernizing Information Technology Infrastructure
Our goal is to implement and utilize systems that are flexible and responsive in the face of changing customer expectations, a shifting federal landscape, and advancements in the health care sector.
Vermonters and providers need modern, effective technology systems to sign up for health insurance, to be paid for health care services, and to get the health information they need.

Operational Performance Improvement
Continuous improvement is a core tenet of the Department's work. To improve, we first look at meaningful ways to measure our work, then we gather data and develop scorecards to measure how effective we are. We use these scorecards to drive clinical initiatives, decision making and the pursuit of better customer service, a higher quality of care, and operational efficiencies.

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Marketplace Operations

(Open Enrollment)

Modernizing IT infrastructure

Advancing Value-Based Payments

Staff Workforce Recruitment & Retention

Medicaid Program Administration

Provider Stability

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- **Vermont Medicaid**, also known as Green Mountain Care health insurance
- **Vermont Health Connect**, the health insurance marketplace where Vermonters can purchase qualified health plans with financial assistance
- Health care providers that serve Medicaid members
- Provider reimbursement rates and value-based care initiatives for Medicaid members
- With ADS, information technology systems for Vermont Medicaid and Green Mountain Care
- With AHS, **Global Commitment to Health Waiver for Medicaid**, aka the 1115 Waiver

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Meet DVHA's Leadership Team

Please contact Alex McCracken, Director of Communications & Legislative Affairs, with your legislative questions: Alex.McCracken@Vermont.gov

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