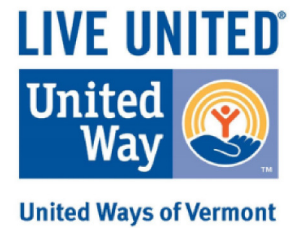


Vermont 211 Annual Update



57,375 contacts

(calls and texts)
received by
Vermont 211
in 2024

Resulting in
22,008
referrals

*"Major Kudos! Having the support of Vermont 211 is invaluable! Vermont 211 is an extension of the support we offer our clients."
- Community Service Provider*

56.5%



Top 5 Referrals



Referrals by County: Addison 451/ Bennington 1,349/ Caledonia 1,004/ Chittenden 5,962 / Essex 125/ Franklin 1,061/ Grand Isle 111 / Lamoille 396 / Orange 461 / Orleans 565/ Rutland 2,088/ Washington 1,928/ Windham 1,596/ Windsor 1,064

MISSION
The mission of Vermont 211 is to promote the health and well being of all people in Vermont through a statewide information and referral system for streamlined access to community resources.

- Free and Confidential
- 1,078 agencies in our database
- Over 3,030 programs
- Over 11,300 services

Benefits of Vermont 211

- Streamlined access to existing services: One call or text to expert information and referral staff who assess their situation, provide referrals that meet their needs and offer assistance designed to address the underlying cause of the problem.
- Real time data collection offers a goldmine of information on the needs of Vermonters.
- Accurate, detailed and up-to-date information about community resources in Vermont.