SCOPE AND APPROACH: TO IMPROVE THE VERMONT HEALTHCARE DELIVERY SYSTEM, WE SOUGHT OUT INPUT FROM COMMUNITY STAKEHOLDERS OVER 12 MONTHS

Act 167 (of 2022) requires GMCB, in collaboration with the Agency of Human Services, to develop and conduct a data-informed, patient-focused, community-inclusive engagement process for Vermont's hospitals to reduce inefficiencies, lower costs, improve population health outcomes, reduce health inequities, and increase access to essential services

Green Mountain Care Board:

Community and Provider Engagement

Aug-Sept 2023

Step 1. Finalize engagement plan and interview scheduling

Identify and schedule interviews with key stakeholders:

- Hospital leaders
- Provider organizations
- Community leaders and members
- Diverse populations
- State of Vermont partners and Legislators
- Health related organizations

Sept-Nov 2023

Step 2. Develop current state understanding in 1st round interviews

Obtain community perspective on:

- Hospital Service Area (HSA) characteristics
- Hospital & healthcare delivery system performance
- Community needs
- Desired health system future state

March – July 2024

Step 3. Develop solution options, vet with community

- Develop solutions to address current needs and reach the desired future state while considering Act 167 goals
 - In conjunction with analytics contractor
- Obtain stakeholder perspective on the impact of recommendations on hospital performance and healthcare delivery

Aug – Sep 2024

Step 4. Develop and deliver final report

- Document and socialize confirmed current state understanding, designed future state, and recommended steps to achieve future state (including pros and cons)
- Publish report

Focus of This Report

Agency of Human Services: *System Transformation*

Sept 2024 - ?

Step 5. Transform healthcare delivery system

- Devise action plan and budget allocations
- Implement chosen
 healthcare delivery system
 transformations

Completed Phases

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