

# DEPARTMENT OF MENTAL HEALTH

**FY26 BUDGET** 

Samantha Sweet, Deputy Commissioner Shannon Thompson, Financial Director



## **DEPARTMENT OF MENTAL HEALTH**

### Mission:

To promote and improve the mental health of Vermonters.

### Vision:

Mental Health will be a cornerstone of health in Vermont.

People will live in caring communities with compassion for and a determination to respond effectively and respectfully to the mental health needs of all citizens. Vermonters will have access to effective prevention, early intervention, and mental health treatment and supports as needed to live, work, learn, and participate fully in their communities.





## **OVERVIEW AND PARTNERSHIPS**

Oversight & Designation 10 Designated Agencies 2 Specialized Service Agencies 6 Designated Hospitals

### **Operation and Care**

Vermont Psychiatric Care Hospital (25 beds) River Valley Therapeutic Residence (16 beds)

### Staff Positions (302)

233 at Care Facilities, 69 at Central Office: Administrative Support, Business Office & Legal Services Quality, Research and Statistics Teams Clinical Care Management Team Operations, Policy and Planning Team Child, Adolescent and Family Team Adult Mental Health Services Team Suicide Prevention Team



### **Notable Collaborations**

Vermont hospitals, forensic psychiatrist, psychiatric consultation with primary care, law enforcement, courts, other VT state agencies and departments.

### **Community Partners**

Vermont Care Partners, Vermont Federation of Families for Children's Mental Health, Center for Health and Learning,, National Alliance on Mental Illness VT, Pathways, and many others.

## **MENTAL HEALTH RESIDENTIAL AND CRISIS CAPACITY**

### **Designated Agencies**

- Adult Crisis Beds: 38 beds
- Youth Crisis Beds: 18 beds
- Adult Intensive Residential: 42 beds

### **Designated Hospitals**

- Adult Level 1 involuntary: 57 beds
- Adult Non-Level 1 (involuntary and voluntary): 128 beds
- Children and Youth: 30 beds

### **Peer Service Agencies**

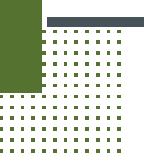
- Adult Crisis Beds: 2 beds
- Adult Intensive Residential: 5 beds

### **State Secure Residential**

• River Valley Therapeutic Residence:16 beds







# SUMMARY PROPOSED EXPENSES BUDGET REQUEST (UPS/DOWNS)

# FY26 BUDGET



## **SUMMARY**



DMH Budget Ups - Gross: \$7,101,586

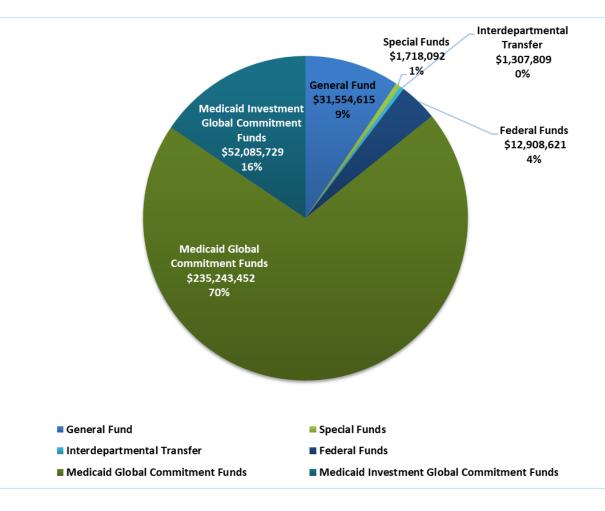
- Salary and Fringe (including Shift Differential Increases and Overtime)
- Benefit rate changes, including retirement
- Act 264 Parent Rep Stipends and Training
- Internal Service Fund Changes
- PNMI Budget Pressures for utilization and case mix
- Private Non-Medical Institution (PNMI) rate adjustment
- Additional Federal and Interdepartmental Spending Authority

#### Budget Initiatives - Gross \$4,104,032

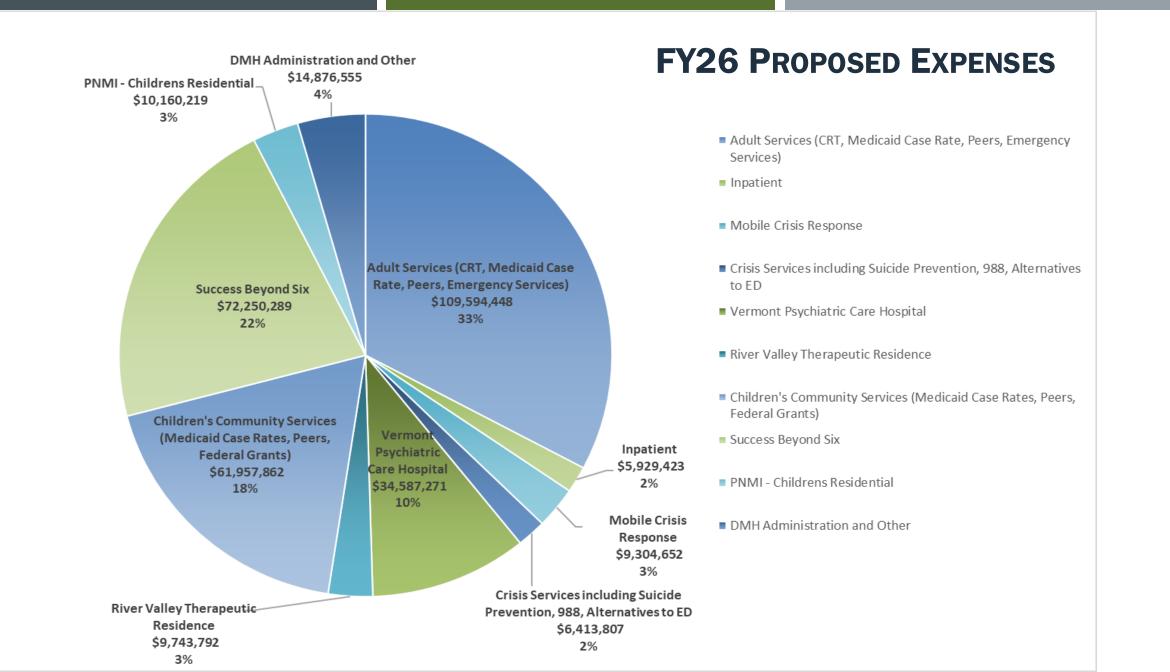
- CCBHC Reimbursement Model for CMC and RMHS
- Alternatives to the Emergency Department (4 regions)

#### DMH Budget Downs – Gross (\$2,721,523)

- Transfer of funding from DMH to DCF to move Integrating Family Services (IFS) programs back to DCF
- Howard Center Community Outreach
- Embedded Clinicians in Pediatric Practice







				Medicaid	Invmnt	
GF	SF	ldptT	FF	GCF	GCF	TOTAL
25,555,311	1,718,092	14,140	11,436,913	232,152,581	55,457,186	326,334,223
-			-			0
25,555,311	1,718,092	14,140	11,436,913	232,152,581	55,457,186	326,334,223
(13,368,798)	(1,677,595)			(8,368,219)	(15,266,558)	(38,681,170
312,561		149,032	401,956		(380,274)	483,275
146,789		74,466	105,870		(72,532)	254,593
		42,921	· · · · · · · · · · · · · · · · · · ·		(84,744)	253,792
25,207		13,822	34,141		(36,019)	37,151
1,256		553	1,589		(1,342)	2,056
3,822		656	4,236		(368)	8,346
(6,862)			17,904		(16,378)	(5,336
						C
(118,633)			(118,634)			(237,267
110,000		40,000				150,000
				·····		C
						C
(260,289)	(33,661)				(3,012,358)	(3,306,308
			49,066		2,968	106,710
96			266		(366)	
5,424			2,669		(9,225)	(1,132
9,322			10,321		12,260	31,903
					,	37,706
						(7,674
43.090						0
			·····		60,895	40,829
	25,555,311 0 25,555,311 (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (13,368,798) (14,729) (25,207) (1,256) (118,633) (118,633) (110,000) (260,289) (54,676) 96 (5,424) (9,322) (20,694) (3,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,224) (13,2	25,555,311       1,718,092         0       0         25,555,311       1,718,092         (13,368,798)       (1,677,595)         312,561	25,555,311         1,718,092         14,140           0         0         0           25,555,311         1,718,092         14,140           (13,368,798)         (1,677,595)         14,140           (13,368,798)         (1,677,595)         149,032           312,561         149,032         146,789           146,789         74,466         134,729           125,207         13,822           1,256         553           3,822         656           (6,862)         656           (118,633)         40,000           (118,633)         40,000           (260,289)         (33,661)           54,676         20,694           9,322         20,694           3,224         43,090	25,555,311         1,718,092         14,140         11,436,913           0         0         0         0         0           25,555,311         1,718,092         14,140         11,436,913           (13,368,798)         (1,677,595)	GF         SF         IdptT         FF         GCF           25,555,311         1,718,092         14,140         11,436,913         232,152,581           0         0         0         0         0         0           25,555,311         1,718,092         14,140         11,436,913         232,152,581           0         0         0         0         0         0           25,555,311         1,718,092         14,140         11,436,913         232,152,581           (13,368,798)         (1,677,595)          232,152,581           (13,368,798)         (1,677,595)         (8,368,219)           312,561         149,032         401,956           146,789         74,466         105,870           134,729         42,921         160,886           25,207         13,822         34,141           1,256         553         1,589           3,822         656         4,236           (6,862)         17,904         -           (118,633)         (118,634)         -           (118,633)         (118,634)         -           (260,289)         (33,661)         -           (260,289)         (33,6	GF         SF         IdptT         FF         GCF         GCF           25,555,311         1,718,092         14,140         11,436,913         232,152,581         55,457,186           0         0         0         0         0         0         0         0           25,555,311         1,718,092         14,140         11,436,913         232,152,581         55,457,186           0         0         0         0         0         0         0         0           (13,368,798)         (1,677,595)         (8,368,219)         (15,266,558)         (380,274)           146,789         74,466         105,870         (72,532)           134,729         42,921         160,886         (84,744)           25,207         13,822         34,141         (36,019)           1,256         553         1,589         (1,342)           3,822         656         4,236         (368)           (6,862)         (118,634)         (16,376)         (16,376)           (118,633)         (118,634)         (16,376)         (280,289)           (280,289)         (33,661)         (33,012,358)         (3,012,358)           (240,289)         (33,661) <td< td=""></td<>



Grants:							0
Transfer to DCF - CDD funds for Northwestern Counseling & Support Services							
(NCSS) for DS Waiver Children (AHS net-neutral)					(846,817)		(846,817)
Transfer to DCF - CDD funds for NCSS for Children's Integrated Services (BAA					· · · · · ·		
item, AHS net-neutral)					(435,988)		(435,988)
Transfer to DCF - CDD funds for Addison County Parent Child Center (BAA							
item, AHS net-neutral)					(739,896)		(739,896)
Transfer from VDH for SUD services in Certified Community Behavioral Health					· · · · · ·		
Clinic (CCBHC) (AHS net-neutral)					594,020		594,020
CCBHC rate adjustment for Clara Martin Center and Rutland Mental Health							
Services					2,643,779		2,643,779
Federal Authority (BAA item)				1,128,903			1,128,903
IDT Spending Authority			472,219				472,219
IDT Authority for Responsible Gaming (Department of Liquor and Lottery MOU )			500,000	1			500,000
Private Non-Medical Institution (PNMI) Caseload and Utilization mix	381,611				440,693		822,304
PNMI Inflationary Pressure	33,559				275,889		309,448
Convert GF from Pathways Bennington (Increase funding to Soteria, Warm Line,							
Community Center and other Consumer Support/Peer programs)	(263,906)				263,906	370,179	370,179
Howard Center Community Outreach	(160,000)		·				(160,000)
Embedded Clinicians in Pediatric Offices (Howard Center and Northeast							
Kingdom Human Services)	(269,411)			(269,411)			(538,822)
Shared Living Providers no longer eligible for Medicaid	298,702				(298,702)		0
Alternatives to Emergency Departments						866,233	866,233
FY26 Subtotal of Increases/Decreases	(12,868,820)	(1,711,256)	1,293,669	1,471,708	(6,471,335)	(17,560,934)	(35,846,968)
FY26 Gov Recommended	12,686,491	6,836	1,307,809	12,908,621	225,681,246	37,896,252	290,487,255
FY26 Legislative Changes							
FY26 Subtotal of Legislative Changes	0	0	0	0	0	0	0
FY26 As Passed - Dept ID 3150070000	12,686,491	6,836	1,307,809	12,908,621	225,681,246	37,896,252	290,487,255



Other Changes, (Disses incert shanges to your hose summaristics that		1					
Other Changes: (Please insert changes to your base appropriation that							
occurred after the passage of the FY25 budget)	0	0	0	0	0	0	
FY25 After Other Changes	0	0		0	0	0	
Total After FY25 Other Changes	U	U	0	U	U	U	
FY25 After Other Changes			1				
Personal Services:	13.368.798	4 077 505			0.000.040	45 000 550	00 004 4-
Personal Services transfer to Mental Health Facilities appropriation (B.315) 500000: Salary & Wages: Classified Employees	13,308,798	1,677,595			8,368,219	15,266,558	38,681,17
500000. Salary & Wages: Classified Employees 500010: Salary & Wages: Exempt Employees	2,920,570	25,830			192,556	(2,188,654)	050.20
500010: Salary & Wages: Exempt Employees 501500: Health Insurance: Classified Employees	2,920,370	23,030			192,550	(2,100,034)	950,30
501500: Health Insurances: Exempt Employees	977,455	13.033			217,076	(613,293)	594,27
502000: Retirement: Classified Employees	977,433	13,033			217,070	(013,293)	594,2
502000: Retirement: Exempt Employees	867.090	10,709			143,000	(371,623)	649,1
All Other Employee Payroll Related Fringe Benefits	271,221	2,179			143,000	(208,132)	81,97
504040: VT Family & Medical Leave Insurance Premium	9,566	2,179			781	(208,132)	3,30
504040. VI Parning & Medical Leave Insurance Premium 504045: Child Care Contribution	12,352	324			4,887	1,561	3,30
505200: Workers' Compensation Insurance Premium	88,511	324			(7,511)	(131,321)	
508000: Vacancy Turnover Savings	197.071	(52,165)			(7,311)	(131,321)	(50,3
	197,071	(32,103)				(130,793)	8,1
Internal Service (ISF) Workers Compensation							
Operating Expenses:	2000.2000	22.004			205 554	0 740 004	
Operating Expenses transfer to Mental Health Facilities appropriation (B.315)	260,289	33,661			295,554	2,716,804	3,306,3
515010: Fee-for-Space Charge 516000: Insurance Other Than Employee Benefits	(113,239)				331,527	(126,675)	91,61
	3,721				(500)	(3,729)	(0.0)
516010: Insurance - General Liability	4,719				(589)	(8,097)	(3,9
516671: VISIONISD							
516685: ADS Allocated Charge							
519006: Human Resources Services							
523620: Single Audit Allocation							
	40.000.404	1,711,256	0	0	0.500.000	44 400 477	44.224.0
FY26 Subtotal of Increases/Decreases FY26 Gov Recommended	18,868,124 18,868,124	1,711,256	0	0	9,562,206 9,562,206	14,189,477 14,189,477	44,331,00
	18,868,124	1,711,256	U	0	9,362,206	14,189,477	44,331,00
FY26 Legislative Changes FY26 Subtotal of Legislative Changes	0	0	0	0	0	0	
FY26 As Passed - Dept ID 3150070000	18,868,124	1,711,256	0	0	9,562,206	14,189,477	44.331.0
r 126 AS Passed - Dept 1D 3130070000	10,000,124	1,711,230	U	0	9,362,206	14, 109,477	44,331,00
DMH FY26 Governor Recommend	25,555,311	1,718,092	14,140	11,436,913	232,152,581	55,457,186	326,334,2
DMH FY26 Reductions and Other Changes	0	0	0	0	0	0	
DMH FY26 GovRec Total After Reductions and Other Changes	25,555,311	1,718,092	14,140	11,436,913	232,152,581	55,457,186	326,334,2
DMH FY26 Total Increases/Decreases	5,999,304	0	1,293,669	1,471,708	3,090,871	(3,371,457)	8,484,0
OMH FY26 Governor Recommend Addendum	31,554,615	1,718,092	1,307,809	12,908,621	235,243,452	52,085,729	334,818,3
DMH FY26 Total Legislative Changes	0	0	0	0	0	0	
		1,718,092		12,908,621	235,243,452	52,085,729	334,818,3



## HOWARD CENTER COMMUNITY OUTREACH – INTEGRATION WITH MOBILE CRISIS

- Howard Center Community Outreach Program works in partnership with local and regional law enforcement and directly with the community to respond to individuals of all ages with unmet social service needs.
- The program provides services, supports, and referrals. Individuals may self refer, or may be referred to Community Outreach by service providers, police or other first responders, or concerned community members (including friends/family).
- In FY24, 1494 of the 2256 contacts made by Community Outreach (66%) were over the phone.
- This proposal would begin the integration of existing outreach programs into the statewide Enhanced Mobile Crisis program launched by the Department of Mental Health (DMH) on January 1, 2024. This proposal does not make any changes to Howard Center's existing Street Outreach Program.
- DMH does not anticipate an impact to the community, as these staff will be transitioned to the Mobile Crisis Response team.

Gross: (\$160,000) General Fund Equivalent: (\$160,000)

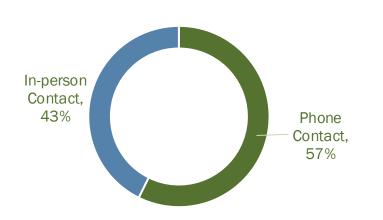


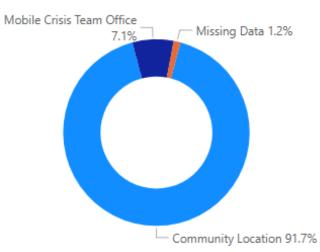
## COMMUNITY OUTREACH AND MOBILE CRISIS – LOCATION (Q1 OF FY25)

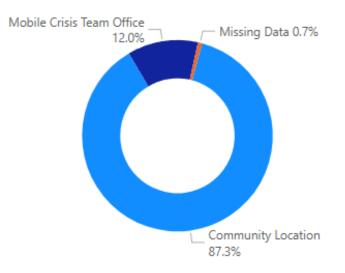
Howard Center Community Outreach

### Howard Center Mobile Crisis

### Statewide Mobile Crisis









# **EMBEDDED CLINICIANS IN PEDIATRIC OFFICES (HOWARD CENTER AND NORTHEAST KINGDOM HUMAN SERVICES)**

- This program funds one position each at NKHS and HC, funded with Medicaid Admin (50% General Fund, 50% Federal Funds).
- The Howard Center has also been using this funding for their crisis programs.
- The position at NKHS has been vacant since 2020.
- Since the inception of this program, AHS has advanced other statewide resources to address the need for support in pediatric offices, such as the Vermont Consultation and Psychiatry Access Program, Blueprint for Health, and billable service.
- DMH does not anticipate an impact to the community

Gross: (\$538,822) General Fund Equivalent: (\$269,411)



## DATA FROM THE HOWARD CENTER'S EMBEDDED CLINICIAN

EPSDT contracts FY 24	HowardCenter- Milton Peds				
	Q1	Q2	Q3	Q4	
total number of children under 21 seen	10	14	11	11	
% seen with a medical home	100%	100%	100%	100%	
%seen with a dental home	100%	100%	100%	100%	
%seen with health insurance for all or part of the year	80%	80%	91%	91%	
	0000	22.0	00%	2201	
%seen with mental health problems who receive treatment	60%	60%	36%	36%	

	HowardCenter- First Call							
	Q1		Q2		Q3		Q4	
	Under 18	18-21 уо	Unde r 18	18-21 уо	Under 18	18-21 yo	Under 18	18-21 уо
total number of children under 21 seen	108	62	147	58	122	29	148	33
% seen with a medical home	100%	98%	100%	100%	98%	83%	98%	88%
%seen with a dental home	100%	100%	100%	100%	100%	100%	100%	100%
%seen with health insurance for all or part of the year	87%	65%	86%	57%	89%	100%	92%	100%
%seen with mental health problems who receive treatment	93%	92%	86%	83%	98%	83%	71%	100%



## CONTACT

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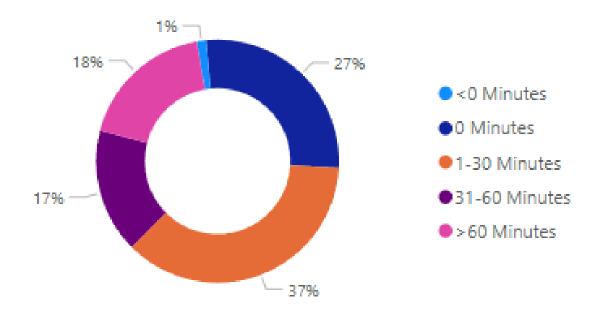
# **Appendix**





## **CHITTENDEN COUNTY ENHANCED MOBILE CRISIS RESPONSE**

- Chittenden County's Mobile Crisis needs are currently only served by the Howard Center.
- The Howard Center currently has 36 crisis clinicians and 19 co-responders (outreach teams and peers) available to provide Mobile Crisis response.
- Additional DAs are able to serve Chittenden County. Statewide, there are 160 crisis clinicians and 102 co-responders available for Mobile Crisis response.
- In CY2024, the Howard Center Mobile Crisis team had 314 encounters.



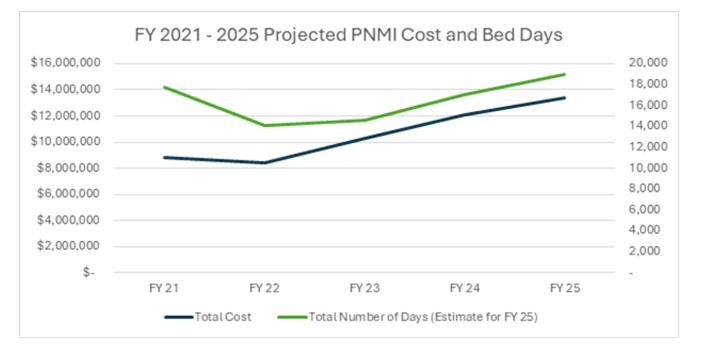
### Howard Center Mobile Crisis Response Times (CY2024)



## **PNMI BUDGET PRESSURE**

- The State of Vermont funds a network of treatment facilities for children and adolescents with emotional behavior and other challenges through Private Nonmedical Institutions (PNMI) for Residential Child Care, part of the State's Medicaid program.
- The facilities provide treatment designed to build on strengths and return children to their homes and communities whenever possible and appropriate.
- DMH is projecting a budget pressure for PNMI due to the utilization and mix of placements in and out of state, for Vermont's most vulnerable youth population. In addition, some of this increase is due to the rate setting process outlined in the PNMI rules. For FY 25, DMH received additional funding to cover the projected cost of these changes, which includes inflationary increases.

Gross: \$822,304 General Fund Equivalent: \$563,132





The PNMI program in Vermont is administered through an interagency group of Placement Authorizing Departments (PADs). Representatives from these departments serve on a Central Review Committee (CRC) which reviews referrals for residential care to determine the level of need and approve placement.

Presenting needs of children and youth placed at PNMIs include:

- 1. Conduct with Aggression
- 2. Self Harm Conduct
- 3. Suicidality
- 4. Sexual Behavior Problem
- 5. Developmental Disability
- 6. Special Circumstances
- 7. Risky Sexual Behavior
- 8. Fire Setting



PNMIs	In Vermont? Y/N
Cumberland Hospital (PRTF)	N
Devereux	N
Easter Seals NH Inc	N
Foundations for Living (PRTF)	N
Gulf Coast (PRTF)	N
Harbor Point (PRTF)	Ν
Hillcrest Educational Center	Ν
Howard Center - Park St & Transition House	Y
Howard Center - Jarrett/Crisis	Υ
Justice Resource Institute (JRI)	Ν
Mount Prospect	N
Mountain Lake Children's Residenœ	Ν
Newport News (PRTF)	Ν
NFI - Group Home & Allenbrook	Υ
NFI - Residential & Foster Care (Room and Board Only - GF)	Υ
Pine Haven Boys Center	Ν
Sandy Pines (PRTF)	Ν
Seall	Υ
Spaulding Youth Center	Ν
Stetson School	Ν
Stevens Children's Home	Ν
Vermont Permanency Initiative dba VT School for Girls	Υ
Windsor County Youth Services	Υ
Washington County Micro Residentials	Y

## **NEW INITIATIVES: CCBHC**

# **CCBHC's 9** Required **Services**

Note: In Vermont, we have renamed the program to "Certified Community-Based integrated Health Centers" while retaining the CCBHC acronym for national consistency.



Crisis Mental Health Services

Peer Support, Counseling and Family Support

Intensive Mental Health Care for Veterans

> Psychiatric Rehabilitation Services

0

Certified Community **Behavioral** Health Clinic

Management

**Targeted Case Outpatient Mental Health and Substance** Use Services

> Screening, Assessment and Diagnosis

**Patient Centered** Treatment Planning

**Primary Care** Screening and Monitoring

## **New Initiatives: CCBHC**

Be an integrated and sustainably-financed model for care delivery

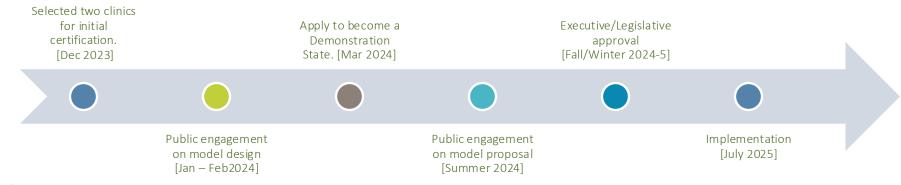
- **Ensure access** to integrated, evidence-based substance use disorder and mental health services, including 24/7 crisis response and medication-assisted treatment (MAT).
- *Meet stringent criteria* regarding timeline of access, quality reporting, staffing and coordination with social services, criminal justice and education systems.
- *Receive flexible funding* to support the real costs of expanding services to fully meet the need for care in their communities.

CCBHCs have dramatically increased access to mental health and substance use disorder treatment, expanded states' capacity to address the overdose crisis and established innovative partnerships with law enforcement, schools and hospitals to improve care, reduce recidivism and prevent hospital readmissions.



## **NEW INITIATIVES: CCBHC**

- Five Designated Agencies received federal planning grants for ~\$1 million per year for four years to prepare to become a CCBHC. They are:
  - Clara Martin Center [Preliminary Certification with a start date of 7/1/2025]
  - Health Care & Rehabilitation Services of Vermont
  - Howard Center
  - Northeast Kingdom Human Services
  - Rutland Mental Health Services [Preliminary Certification with a start date of 7/1/2025]
- Vermont received a federal planning grant for \$1M (Mar 2023-Mar 2025) to cover state costs related to implementation.





## **New Initiatives: Alternatives to Emergency Departments**



### **49** A Critical Alternative to Emergency Departments

Provides immediate, community-based mental health support.
Designed to offer a more appropriate care setting for those in crisis.

## A Much-Needed Service in Vermont

Expanding access to timely, compassionate crisis care.
Helping individuals receive support before a crisis escalates.

### **I** Positive Community & Media Response

•High engagement and support from local communities, providers, and media.

•Recognized as a transformative approach in mental health crisis intervention.

### Building a Stronger Mental Health System

Strengthening Vermont's behavioral health infrastructure.
Ensuring same-day access to person-centered, and stigma-free care.

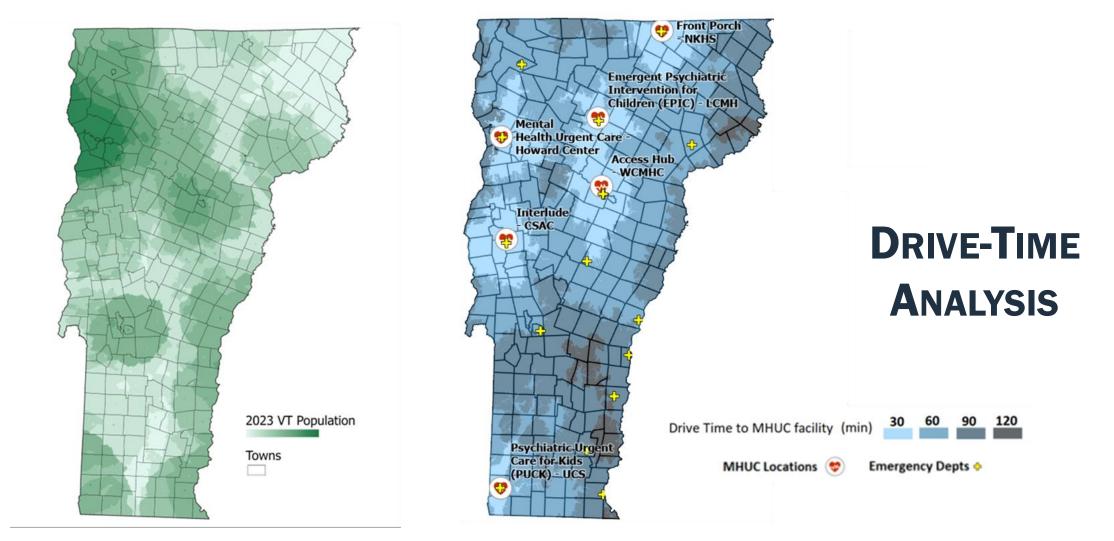


# **New Initiatives: Alternatives to Emergency Departments**

Program	Ages Served	Location	Hours	How to Access	Model
Interlude (CSAC)	Adults 18+	Middlebury	Monday-Friday, 10am-6pm	Walk-in	Living Room – focus on peer support
Front Porch (NKHS)	All Ages	Newport	24/7/365	Walk-in	Living Room – focus on peer support
Access Hub (WCMHS)	Adults 18+	Montpelier	Monday-Thursday, 7am-7pm Friday, 7am-4pm	Walk-in	Living Room – focus on peer support
Mental Health Urgent Care (HC)	Adults 18+	Burlington	Monday-Friday, 9am-5pm	Walk-in	Urgent Care model - includes medical care in addition to peer support
Psychiatric Urgent Care for Kids (UCS)	Youth, Ages 3-18	Bennington	Monday-Friday, 8am-5pm Saturday, 9am-12pm	Walk-in (with parent or guardian), Referral	Living Room – adapted for youth
Emergent Psychiatric Intervention for Children (LCMHS)	Youth of all ages	Morristown	Monday-Friday, 9am-4pm	Walk-in (with parent or guardian), Referral	Living Room – adapted for youth
Youth Stabilization Program (HCRS)	Youth, Ages 12-18	Brattleboro	Monday-Friday, 9am-5pm	Referral only	Community-based service, usually in the home. Intensive short-term supports for 3 months.

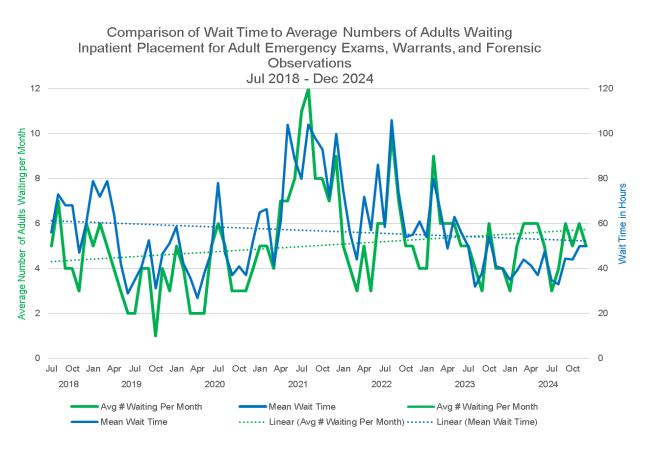


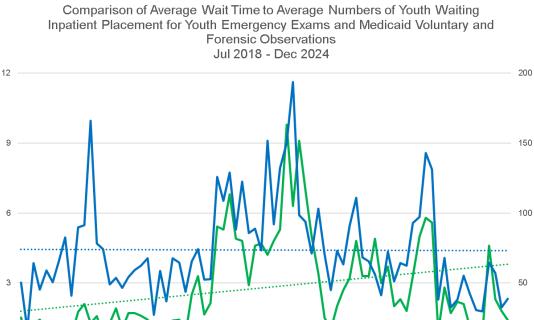
# **New Initiatives: Alternatives to Emergency Departments**





## **PERFORMANCE IMPROVEMENT: HOSPITAL WAIT TIMES**





of Youth Wa

age

0 Jul Oct Jan Apr Jul Oct Jul Oct Jan Jul Oct .lan Jul Oct .lan Apr Apr 2018 2019 2020 2021 2022 2023 2024

Avg # Waiting Per Month Amer Mean Wait Time ...... Linear (Avg # Waiting Per Month) ..... Linear (Mean Wait Time)

