Docusign Envelope ID: 889D016D-7C5D-4DA3-BC53-8771F2FACCB6 AND CERTIFICATION - Form AA-14 (February 9, 2024)								
Note: All sections must be completed. Incomplete forms will be returned to the originating department.  I. CONTRACT INFORMATION:								
Agency/Department:	AHON:  AHS/ Department of Corrections  Contract #: 49186  Amendment #:							
Vendor Name:	University of Vermont	VISION	N Vendor No: 0000042844					
Vendor Address:	85 South Prospect Street, Burlington, VT (	05401						
Starting Date:		06/14/2027	Amendment Date:					
Summary of agreement or amendment: Collaborative Research Partnership with UVM's Justice Research Initiative (PRIN 2.0)								
II. FINANCIAL & ACCOL	JNTING INFORMATION							
Maximum Payable:	\$0.00 Prior Maximum:	\$ Prior	Contract # (If Renewal): 40455					
Current Amendment:	\$ Cumulative amend		% Cumulative Change: %					
Business Unit(s): 03480		VISION Account(s)						
Estimated	% GF	-	% EF % Other					
Funding Split:		_						
	PERFORMANCE INFORMATION procurement process utilized.	Additional deta	ail if applicable					
☐ Standard Bid/RFP	☐ Simplified ☐ Sole Source (See B.)		n Based Selection Statutory					
			T based Selection					
	ract, contract form includes self-certification lar							
	performance measures/guarantees to ensure the	ne quality and/or results o	of the service? 🗵 Yes 🗀 No					
3-2	NT (select all that apply)							
⊠ Service	1539		ch. Prof. Service Personal Service					
Commodity	Retiree/Former SOV EE  F	inancial Trans 🖂 Zero-Do	ollar 🗀 Privatization 🗵 Other					
V. SUITABILITY FOR C	ONTRACT FOR SERVICE	ormination of an Indonesia	dent Contractor? If "NO", then consult with the Department o					
⊠Yes □No	□ N/A Human Resources for guidance.	ermination of an independ	dent Contractor: II NO , then consult with the Department C					
VI. CONTRACTING PLAN	I APPLICABLE							
Is any element of this co	ontract subject to a pre-approved Agency/Depa	rtment Contracting Waive	er Plan? 🗌 Yes 🛛 No					
VII. CONFLICT OF INT	EREST							
			e award of this contract had a pecuniary interest in its award o					
performance, either pe	rsonally or through a member of his or her hous							
□ Yes ⊠ N	Is there an "appearance" of a conflict of in improper reasons: (If yes, explain)	nterest so that a reasonab	ole person may conclude that this party was selected for					
VIII. PRIOR APPROVAL	S REQUIRED OR REQUESTED							
☐ Yes ⊠ No	Is this a Contract for Services valued at \$25,	000 or more per year? If y	yes, attach AGO Certification Form.					
⊠ Yes □ No	☑ Yes ☐ No Attorney General review As To Form is required (\$25,000 and above) or otherwise requested.							
☐ Yes ☐ No Agreement includes marketing services and CMO sent copy of contract. If / when marketing services exceed \$25,000 CMO must approve contract. <b>CMO Approved:</b>								
☐ Yes ☐ No Chief Information Security Officer (CISO) approval required for modification of Attachment C.12 use/protection of state								
☐ Yes ⊠ No	information. CISO Approved:  Yes No Auditor approval required for modification of Attachment C.13 audit clause. AUDITOR Approved:							
☐ Yes ⊠ No								
☐ Yes ⊠ No	Yes No Is this a Contract for Legal Services? If yes, attach AGO 17.10 Approval Form.							
☐ Yes ⊠ No	No Agreement must be approved by Commissioner of Human Resources: for Privatization, Retirees, Former Employees, & if a Contract fails the IRS test. <b>DHR Approved:</b>							
⊠ Yes □ No	Agreement must be approved by the Secret	ary of Administration.						
IX. AGENCY/DEPARTM	ENT HEAD CERTIFICATION; APPROVAL							
	e inquiry as to the accuracy of the above informa	ation (sign in order):						
	oointing Authority		cy Secretary (if applicable)					
5/27/2025	Kristin Calver							
2-Date 2-Sec	Signed by: etury of ABS/QLO	Addit	ional Approvers below if required by Agency process					
6/6/2025	lauri Fisher	5/27/2025	Christina Gregoire					
3-Date 3-AG	Approval		<b>चित्रहर्श्याम्ड</b> निष्य्यय					
5/30/2025	Serise Reilly-Hughes	5/27/2025	Jonathan Provost					
The same of the same of	Signed by: retary of Administration	0/2/225	DocuSigned by: 5ADFB3E534B6452					
6/10/2025	Nick Kramer	6/6/2025	Tim Metayer					
	E710487A28FB404		DC7BF3FE85BF4D4					



#### State of Vermont

Agency of Digital Services One National Life Drive, Dewey 2<sup>nd</sup> Floor Montpelier, VT 05620-2001

[phone] 802-828-4141

**MEMO** 

Date: May 23, 2025 5/30/2025

To: Denise Reilly-Hughes, Secretary, Agency of Digital Services

VIA: Jon Provost 5/27/2025

From: ADS Procurement Advisory Team (PAT)

Docusigned by: Derise Reilly-Hughes 6041A76735A7442...

Jonathan Provost

5ADFB3E534B6452...

Subject: CIO approval of contract 49186 between the Department of Corrections and the University of Vermont College of Arts and Science.

The Agency of Digital Services (ADS) PAT reviewed contract 49186 between the Department of Corrections and the University of Vermont College of Arts and Science, at our May 23, 2025 meeting.

This is a sole source, no cost contract to allow the Department of Corrections to partner with University of Vermont for The Vermont Prison Research and Innovation Network (PRIN) Initiative. UVM will perform research projects to provide data and advise the DMH Commissioner in correctional reforms and public policy.

The Prison Research and Innovation Network Project is to study prison environments and climate in order to make data driven changes aimed at improving the health and well-being of correctional staff and incarcerated individuals. Assist the department with establishing PRIN committees at correctional facilities that improve communication between incarcerated individuals and facility leadership.

The period of performance of the contract is from June 15, 2025 to June 14, 2027. This is a zero-dollar contract.

The PAT Team recommends CIO approval of this contract.



	AD	S Review Verification Sh					
Project Name:		Un	iversity of Vermont				
Agency/Dept.		AHS DOC					
		ADC Daviers Co.					
		ADS Reviewer Summary & Sign-off					
		Memo					
				Ok to Proceed to with project from			
Reviewer	Reviewer Name	Date Received	Date Review Completed	Reviewer's perspective?			
T Contracting Specialist	Jon Provost						
Chief Financial Officer	Kate Slocum						
ЕРМО	Stacy Gibson-Grandfield						
Interprise Architecture	John Hunt						
Deputy CISO	David Kaiser						
Chief Data Officer	Josiah Rachie						
T Leader							
Chief Technology Officer	Mark Combs						
Secretary	Denise Reilly-Hughes						
,	,			Date e-signed approval:			
				<u> </u>			
			RFP				
			IM F	Ok to Post RFP from Reviewer's			
	Reviewer Name	Date Received	Date Review Completed	perspective?			
T Contracting Specialist	Jon Provost						
Chief Financial Officer	Kate Slocum						
РМО/ОРМ	Stacy Gibson-Grandfield						
Interprise Architecture	John Hunt						
Deputy CISO	David Kaiser						
Chief Data Officer	Josiah Raiche						
T Leader							
Risk Management	Rebecca White						
Chief Technology Officer	Mark Combs						
Secretary	Denise Reilly-Hughes						
Secretary	Defilise Relify-Hughes			Date e-signed approval:			
				Date e signed approvai.			
		Contract or Amendment					
				Ok to Sign Contract from Reviewer'			
	Reviewer Name	Date Received	Date Review Completed	perspective?			
T Contracting Specialist	Jon Provost	5/22/2025	5/22/2025	Yes			
i Contracting Specialist							
	Erin Collier for Kate Slocum	5/22/2025	5/22/2025	Yes			
Chief Financial Officer				Yes Yes			
Chief Financial Officer EPMO/OPM	Stacy Gibson-Grandfield	5/22/2025	5/23/2025	Yes			
Chief Financial Officer EPMO/OPM Enterprise Architecture	Stacy Gibson-Grandfield Bill Froberg	5/22/2025 5/22/2025	5/23/2025 5/21/2025	Yes Yes			
Chief Financial Officer EPMO/OPM Enterprise Architecture Deputy CISO	Stacy Gibson-Grandfield Bill Froberg David Kaiser	5/22/2025 5/22/2025 5/22/2025	5/23/2025 5/21/2025 5/22/2025	Yes Yes Yes			
Chief Financial Officer  PMO/OPM  Interprise Architecture  Deputy CISO  Chief Data Officer	Stacy Gibson-Grandfield Bill Froberg David Kaiser Jake Durell	5/22/2025 5/22/2025 5/22/2025 5/22/2025	5/23/2025 5/21/2025 5/22/2025 5/22/2025	Yes Yes Yes Yes			
T Contracting Specialist Chief Financial Officer EPMO/OPM Enterprise Architecture Deputy CISO Chief Data Officer T Leader	Stacy Gibson-Grandfield Bill Froberg David Kaiser Jake Durell Mike Nagle	5/22/2025 5/22/2025 5/22/2025 5/22/2025 5/22/2025	5/23/2025 5/21/2025 5/22/2025 5/22/2025 5/23/2025	Yes Yes Yes Yes			
Chief Financial Officer EMO/OPM Enterprise Architecture Deputy CISO Chief Data Officer T Leader Risk Management	Stacy Gibson-Grandfield Bill Froberg David Kaiser Jake Durell Mike Nagle Rebecca White	5/22/2025 5/22/2025 5/22/2025 5/22/2025 5/22/2025 5/22/2025	5/23/2025 5/21/2025 5/22/2025 5/22/2025 5/23/2025 5/23/2025	Yes Yes Yes Yes Yes Yes Yes Yes			
Chief Financial Officer EPMO/OPM Enterprise Architecture Deputy CISO Chief Data Officer	Stacy Gibson-Grandfield Bill Froberg David Kaiser Jake Durell Mike Nagle	5/22/2025 5/22/2025 5/22/2025 5/22/2025 5/22/2025	5/23/2025 5/21/2025 5/22/2025 5/22/2025 5/23/2025	Yes Yes Yes Yes			



#### **MEMORANDUM**

TO: Sarah Clark, Acting Secretary, Agency of Administration

Denise Reilly-Hughes, Secretary, ADS

5/27/2025

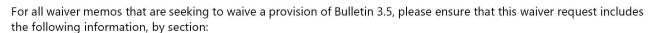
DocuSigned by:

Kristin Calver –7C6A1DD6EEA94AB...

FROM: Kristin Calver, Deputy Commissioner, Department of Corrections

**DATE:** 05/14/2025

**SUBJECT:** Administrative Bulletin 3.5 Waiver Request



Waiver Type: Other

[IF APPLICABLE]  VENDOR: University of Vermont, College of Arts & Science	<b>CONTRACT #:</b> 49186	
VERTICAL OF INCESTRY OF VEHITIONA, College of Alto & Science	CONTRACT #. 49100	
ESTIMATED CONTRACT AMOUNT:	SUGGESTED CONTRACT T	ERM

#### Describe the waiver request

This is a sole source, no cost contract to allow the Department of Corrections to partner with University of Vermont for The Vermont Prison Research and Innovation Network (PRIN) Initiative.

#### Overview

The Vermont Prison Research and Innovation Network (PRIN) is a statewide initiative to establish a model of transparency, accountability, and innovaton in Vermont's prisons. In collaboration with the Justice Research Initiative at the University of Vermont, PRIN aims to enhance research and data capacity to better understand prison environments; promote transparency and accountability; design, implement, and evaluate evidence-based programs and policies to improve conditions for individuals incarcerated in and working in Vermont's prisons.

The PRIN initiative first began in 2020 as part of an Urban Institute project, with funding from Arnold Ventures, to support a consortium of 5 states each interested in researching and improving prison culture, operations, and design to create more humane, safe, and rehabilitative correctional environments. In Vermont, this pilot phase included a focus on a single prison facility, Southern State Correctional Facility in Springfield VT.

#### **Justification**

The pilot phase of the PRIN initiative was for 5 years with the formal Urban Institute project concluding in Dec 2024. Due to the success of the PRIN pilot effort in Vermont, the state is now transitioning their PRIN initiative beyond a single pilot facility and toward developing a sustainable, statewide network that uses community-engaged research and data to build evidence and spur innovation to improve all of Vermont's prisons. This expansion phase is launching in June 2025

#### **Next Steps**

**Provide an overview of steps the departments will take in the future to reduce the need for similar, future, waiver requests.** Departments must provide the specific reason/justification if there is no intention or opportunity to reduce the need for similar waiver requests.

The department may need to continue to request similar waiver request if the initiative continues to expand and support our goals and needs.

# **ACTING SECRETARY OF ADMINISTRATION** APPROVED:

SECRETARY AGENCY OF DIGITAL SERVICES / STATE CIO (if appplicable)

APPROVED:

Signed by:

Nick Kramer

E710487A28FB404...

DocuSigned by:

1im Mtaur

6/6/2025

Docusigned by:

Denise Reilly-Hughes

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DATE

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#### STANDARD CONTRACT FOR SERVICES

- 1. *Parties*. This is a contract for services between the State of Vermont, Department of Corrections (hereinafter called "State"), and University of Vermont, for the benefit of its Justice Research Center, with a principal place of business in Burlington, VT, (hereinafter called "Contractor"). Contractor's form of business organization is a not for profit, public land grant research university of the state of Vermont. It is Contractor's responsibility to contact the Vermont Department of Taxes to determine if, by law, Contractor is required to have a Vermont Department of Taxes Business Account Number.
- 2. **Subject Matter.** The subject matter of this contract is services generally on the subject of The Vermont Prison Research and Innovation Network (PRIN) Initiative. Detailed services to be provided by Contractor are described in Attachment A.
- 3. *Maximum Amount*. In consideration of the services to be performed by Contractor, the State agrees to pay Contractor, in accordance with the payment provisions specified in Attachment B, a sum not to exceed \$0.00.
- 4. *Contract Term.* The period of Contractor's performance shall begin on June 15, 2025, and end on June 14, 2027. This contract may be extended for up to three, one-year periods at the States' discretion.
- 5. *Prior Approvals*. This Contract shall not be binding unless and until all requisite prior approvals have been obtained in accordance with current State law, bulletins, and interpretations.
- 5A. *Sole Source Contract for Services*. This Contract results from a "sole source" procurement under State of Vermont Administrative Bulletin 3.5 process and Contractor hereby certifies that it is and will remain in compliance with the campaign contribution restrictions under 17 V.S.A. § 2950.
- 6. *Amendment.* No changes, modifications, or amendments in the terms and conditions of this contract shall be effective unless reduced to writing, numbered and signed by the duly authorized representative of the State and Contractor.
- 7. *Termination for Convenience*. This contract may be terminated by the State at any time by giving written notice at least thirty (30) days in advance. In such event, Contractor shall be paid under the terms of this contract for all services provided to and accepted by the State prior to the effective date of termination.
- 8. *Primary Contacts*. The Parties will keep and maintain current at all times a primary point of contact for this Agreement, which are presently as follows:

#### a. For the Contractor:

Page **2** of **33** 

Name: Abigail Crocker

Phone: (802) 656-3089

Email: abigail.crocker@uvm.edu

# b. For the State:

Name: Isaac Dayno

Phone: (802) 793-4392

Email: <u>Isaac.Dayno@vermont.gov</u>

9. *Attachments*. This contract consists of 33 pages including the following attachments which are incorporated herein:

Attachment A - Statement of Work

Attachment B - Payment Provisions

Attachment C – "Standard State Provisions for Contracts and Grants" a preprinted form (revision date 10/01/2024)

Attachment D – Information Technology Professional Services Terms and Conditions

Attachment E – Business Associate Agreement

Attachment F – Agency of Human Services' Customary Contract/Grant Provisions

- 10. *Order of Precedence*. Any ambiguity, conflict or inconsistency between the documents comprising this contract shall be resolved according to the following order of precedence:
  - (1) Standard Contract
  - (2) Attachment D
  - (3) Attachment C (Standard Contract Provisions for Contracts and Grants)
  - (4) Attachment A
  - (5) Attachment B
  - (6) Attachment E
  - (7) Attachment F

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# WE THE UNDERSIGNED PARTIES AGREE TO BE BOUND BY THIS CONTRACT

By the State of Vermont:		By the Contractor:	
Date:	6/11/2025	Date:6	/11/2025
Signature:	Lristin Cabrer 7C6A1DD6EEA94AB	Signature:	Brian frindle
Name:	Kristin Calver	Name:	Brian Prindle
Title:	Denuty Commissioner	Title	Executive Director

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#### ATTACHMENT A – STATEMENT OF WORK

This Contract sets forth the terms and conditions for the robust research partnership between the State and the Contractor.

The goals of the partnership are to:

- a. Facilitate a deep and abiding partnership between the University of Vermont's Justice Research Center and the Department of Corrections;
- b. Foster open dialogue between the State and UVM;
- c. Explore potential avenues for further research and study;
- d. Participate in and co-sponsor public events and discussions on the criminal justice system and data-driven criminal justice reforms;
- e. Draw on the expertise of UVM researchers and data to advise the Commissioner and Department in correctional reforms and public policy;
- f. Develop a shared research agenda and research vision;
- g. Establish systems for sharing State administrative data in a secure manner approved by the State;
- h. Leverage Contractor resources to increase research capacity within the State;
- i. Support processes for Contractor to conduct primary data collection for research purposes;
- j. Develop communication mechanisms to share research findings with key decision makers, in a secure manner approved by the State; and,
- k. Identify opportunities for collaboration within and across organizations.

# **I. DEFINITIONS**. Key terms used in this Contract shall have the following meanings:

- (a) "State administrative data" means data collected as part of routine State operations. This data may contain identifying, sensitive information. As much as possible, the Contractor will be provided with data dictionaries for all state administrative data.
- (b) **"Research data sets"** means data that have been extracted from State administrative data that will be used in support of approved research projects. These data will not contain names or other unique identifiers such as medical record numbers, employee identification numbers or social security numbers or other PHI and PII. These data will be transferred to the Contractor via a State approved mechanism (*i.e.* GlobalScape). Specific information of data categories included for research data sets is provided in section IV.
- (c) "Approved research projects" means projects that are defined, and mutually agreed upon, as part of the State-Contractor partnership's shared research agenda. These projects are outlined in section III of this document.

#### II. SERVICES

In support of the partnership, the State shall provide research collaboration with the Contractor following the terms and guidelines:

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- The State shall provide Contractor with view only access and/or data dictionaries (when available) for State administrative data in order to develop research data sets to be used for approved research projects;
- The State shall complete any research review process required by its own institutional review board and provide required materials to the Contractor for its entity's institutional review board application and review process;
- The State shall review reports or other work products resulting from research data sets before the Contractor releases or publishes them publicly. The State shall review and provide comments on the reports or other work products within 30 days of receipt.

In support of the partnership, the Contractor shall provide research collaboration with the State following the terms and guidelines:

- The Contractor shall complete any research review process required by its own institutional review board and provide required materials to the State for its institutional review board application and review process;
- The Contractor shall receive research data sets through a secure platform approved by the State (*e.g.*, GlobalScape);
- The Contractor shall securely store research data sets using methods approved by the State and following data protections processes explained in research applications approved by the State's and Contractor's respective institutional review boards;
- The Contractor shall adhere to all applicable State and Agency of Human Services (AHS) policies relating to the exchange and utilization of State administrative data;
- The Contractor shall utilize the exchange of research data sets for professional purposes only, recognizing that State Administrative Data shall be used only as needed to carry out professional responsibilities for approved research projects;
- When sharing research findings publicly, the Contractor shall aggregate results to the extent possible and have not less than five (5) values per any cell so as not to make deidentified data identifiable;
- The Contractor shall share reports or other work product, resulting from research data sets, to the State for review before releasing or publishing publicly.

#### III. APPROVED RESEARCH PROJECTS.

All approved research projects will be in alignment with the partnership's shared research agenda and be mutually agreed upon by the State and Contractor. Current approved projects are detailed below and will follow a data sharing and research process as set forth in this contract distinct from public data requests

New projects requests from the Contractor will flow through the DOC Deputy Commissioner, DOC Division of Health, Wellness, and Engagement, and DOC Research and Data Unit and will be added to this document (Attachment A - Scope of Work) as a Statement of Work, following the process described in section III 2.

- 1. Prison Research and Innovation Network (PRIN) Project
- Title: Prison Research and Innovation Network (PRIN) Project.

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- Description: To study prison environments and climate in order to make data driven changes aimed at improving the health and well-being of correctional staff and incarcerated individuals. Assist the department with establishing PRIN committees at correctional facilities that improve communication between incarcerated individuals and facility leadership.
- Dates: January 1, 2025 December 31, 2028
- 2. Statement of Work (SOW) Process Overview for Future Research Projects:
  - a. Following proposal evaluation and subject to prior approval from ADS and any other required State entities (e.g. Attorney General's Office), the State may, if in its best interest, enter into a Statement of Work Agreement with the Contractor. If applicable, the project may require certification from the attorney general's office.
  - b. The SOW Agreement shall be administered by the State with oversight by ADS.
  - c. Any SOW project having an actual or anticipated cost not covered by a grant may not be executed pursuant to this agreement, and must instead follow a standard, formal RFP process, except in cases where the State has first obtained a waiver from the State Chief Information Officer (CIO) authorizing the use of this Agreement.

#### IV. RESEARCH DATA SETS

Administrative data provided by the State is owned by the State. Survey, focus group, and interview data collected in the research projects outlined in this contract are co-owned by the State and Contractor. Data security, protections, and processes outlined in this document shall be followed for all data collected, provided, and analyzed for the research projects included in this contract. However, the Contractor and State-approved subcontractors may retain data that are co-owned by the State and Contractor indefinitely.

The following data categories, de-identified, may be provided to the Contractor as part of a research data set. The Contractor shall make all research data set requests with the DOC Research and Data team. Use of these data sets are governed by the terms of this contract, the articulated Scope of Work, and the terms set forth in the approved data projects in Section III above.

- 1. OMS Data:
  - a. Offender Demographics
  - b. Crime Information
  - c. Case Management & Case Plans
  - d. Sentence Length
  - e. Disciplinary Reports
  - f. Incidents
  - g. Offender grievances
  - h. Facility housing assignments
  - i. Facility movement
  - i. Field assignments & movement
  - k. Risk Assessment Instruments

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- 2. Medical Records Data, including various areas of medical, such as medical, mental health, dental, and SUD):
  - a. Patient Demographics
  - b. Problem/Diagnoses
  - c. Medications/Pharmacy
  - d. Labs
  - e. Special Placement
  - f. Utilization and Encounter Info
  - g. ER and Hospital Transport
- 3. Education (FOCUS) & Risk Reduction Programming Data

Participation

- a. Risk Intervention Service Plans
- b. Program Resources and Accessibility
- c. Skills Acquired: Coping Skills, Respect for Others, Self-Regulation
- 4. Staff Training Data
  - a. Academy Information (when applicable)
  - b. Additional Staff Training Information

In the event that the contractor receives data categories that contain protected health information (PHI) and education information. The Contractor will follow data safety, confidentiality and privacy standards as outlined by the Health Information Portability and Accountability Act (HIPAA) and outlined in Attachment E for PHI and the Family Education Rights and Privacy Act (FERPA) for education records and information. Specifically, the contractor must maintain reasonably and appropriate administrative, technical, and physical safeguards for protecting PHI and education information, including:

- 1. Ensure the confidentiality, privacy, integrity, and availability of all PHI and education information they receive, maintain, or share;
- 2. Identify and protect against reasonably anticipated threats to the security or integrity of the information:
- 3. Protect against reasonably anticipated, impermissible uses or disclosures; and
- 4. Ensure compliance by their workforce.

# V. KEY PROJECT STAFF

State shall assign the following State key project staff, to meet the Requirements of this Contract:

• Contract Manager: Kristin Calver, Deputy Commissioner or Designee

Contractor Personnel and interns will be properly educated, trained and qualified for the Services they are to perform.

- (a) Contractor shall be responsible, at its own cost and expense, for any recruitment, hiring, Contractor-specific training, education and orientation for its staff assigned to perform services or support the Contract requirements.
- (b) In addition to any Contractor security policies and procedures, all Contractor staff and interns shall be required to comply with the security requirements in this Contract.
- (c) Contractor shall conduct its hiring process in compliance with all applicable Federal and State laws to include, but not be limited to, anti-discrimination laws.

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- (i) **Eligibility for Employment:** Contractor shall verify that all prospective employees are eligible for employment in the United States.
- (ii) Criminal Records: Contractor or an agent of Contractor shall perform criminal background checks on all prospective employees utilizing a national criminal database acceptable to the State. Before any Contractor staff begin work on the Services such background check shall have returned a "no record" result or, to the extent that the result revealed that a felony record or records exist for a given individual, the associated conviction(s) shall be unrelated to the work to be performed, as specified under the Equal Employment Opportunities Commission's Enforcement Guidance regarding the employment of convicted felons issued April 25, 2012. Contractor shall provide the State with notice whenever a proposed employee possesses felony or misdemeanor convictions that involve a crime against a person; a crime involving the use or misuse of computer network; a crime involving weapons, explosives or arson; a crime involving trade secret/proprietary information; a crime involving theft, dishonesty, embezzlement, breach of fiduciary duty, identity theft, or other financial-related crimes; a felony conviction for drug possession; or a crime involving the distribution or trafficking of illegal drugs and/or controlled substances.
- (d) All Contractor staff providing or assigned to provide Services or otherwise in a position to obtain or have access to State information shall execute a non-disclosure agreement in a form acceptable to the State.
- (e) The timing for transfer, reassignment or replacement of Contractor staff will be coordinated with requirements for timing and other elements of the Services so as to maintain continuity in the performance of the Services and avoid interruption or disruption to the Services or any failures to maintain Service Levels.

Contractor shall assign the following Contractor key project staff, to meet the Requirements of this Contract:

# • Abby Crocker

Contractor shall not change the project assignment of Abby Crocker for the period of project implementation without providing the State written justification, a comprehensive transition plan, and prior written approval of the State. State approvals for replacement of key project staff will not be unreasonably withheld. Any replacement key project staff shall have comparable or greater skills and applied experience than those being replaced and are subject to reference and background checks described above. If Contractor removes key project staff for any reason, Contractor agrees to provide replacement staff. The State has the right to reasonably disapprove of any replacement key project staff.

# VI. CONTRACTOR THIRD-PARTY CONTRACTS

The State acknowledges and understands that Contractor may enter into third-party contracts with subcontractors for the performance of Services hereunder. Contractor shall deliver a copy of all such third-party contracts to the State for review upon request. The subcontractor is bound by all provisions of this agreement, including but not limited to, data destruction and security of data. The State hereby consents to the use by Contractor of these subcontractors, provided

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however that any such consent is not deemed acceptance of the terms of any subcontracts by the State.

#### VII. PROJECT CHANGE ORDER PROCESS

Changes to a contract during its term may incur additional costs and possible delays relative to the project schedule or may result in more/less effort by the Contractor. For projects involving IT Implementation services where frequent or multiple minor changes to the project schedule or deliverables are anticipated, the following process may be utilized to effectuate such minor changes without undue project delays ("Change Orders").

Any change that alters the essential terms of the original contract, including any change that expands or decreases the statement of work, the contract duration, the payment terms or the contract maximum amount, shall require a Contract Amendment in accordance with State contracting policies and procedures. Under no circumstances may a Change Order be used where a Contract Amendment is otherwise required pursuant to the Contract Amendments, Approval and Execution process set forth in State Administrative Bulletin 3.5.

Every effort will be made to adhere to the approved Project Plan. The Project Manager of either the State or Contract may request a Change Order, however, by preparing a Change Order Request detailing change's impacts on project scope, schedule, deliverables, resources, and cost, and submit the Request to the non-requesting party for review. The non-requesting party will make its best efforts to either approve or deny the Change Order in writing within (10) business days. In no event shall any delay in the approval or denial of a Change Order Request constitute a deemed approval by the State or Contractor.

The requesting party shall solely bear the costs of estimating the cost or savings, time, and Contractor resources required to implement all Change Order Requests forthcoming from the State during the course of the Project.

All Change Orders shall:

- a. be in writing and describe, with specific reference to the applicable section(s) of the Contract, what is being added, deleted or otherwise modified;
- b. be signed by both the State and Contractor;
- c. include the original Contract number and a sequential Change Order number;
- d. include Contractor certifications regarding Taxes, Debarment, and Child Support, as detailed in State Administrative Bulletin 3.5, Section XIII(A)(c); and
- e. be consolidated into a formal Contract Amendment whenever an amendment would otherwise be required by State Administrative Bulletin 3.5.

#### **Prison Rape Elimination Act (PREA)**

Contractor will comply with the Prison Rape Elimination Act of 2003 (28 C.F.R. Part 115, Docket No. OAG-131, R1N1005-AB34- Dated May 17, 2012), and with all applicable PREA Standards, VTDOC Policies and Directives related to PREA for preventing, detecting, monitoring, investigating, and eradicating any form of sexual abuse within VTDOC. Contractor acknowledges that, in addition to "self-monitoring requirements" VT State staff will conduct

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announced or unannounced, compliance monitoring to include "on-site" monitoring. Failure to comply with PREA, including PREA Standards and VTDOC Directives and Policies may result in termination of the contract.

Link to the Final PREA Standards: Prisons and Jail Standards | PREA

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# ATTACHMENT B – PAYMENT PROVISIONS

- 1. Prior to commencement of work and release of any payments, Contractor shall submit to the State:
  - a. a certificate of insurance consistent with the requirements set forth in Attachment C, Section 8 (Insurance), and with any additional requirements for insurance as may be set forth elsewhere in this contract; and
  - b. a current IRS Form W-9 (signed within the last six months).
- 2. Contractor will not invoice the State for any expenses incurred in the performance of this contract.

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# ATTACHMENT C: STANDARD STATE PROVISIONS FOR CONTRACTS AND GRANTS REVISED OCTOBER 1, 2024

"Attachment C: Standard State Provisions for Contracts and Grants" (revision version dated October 1, 2024) constitutes part of this Agreement and is hereby incorporated by reference as if fully set forth herein and shall apply to the purchase of all goods and/or services by the State under this Agreement. A copy of this document is available online at: <a href="https://bgs.vermont.gov/purchasing-contracting/forms">https://bgs.vermont.gov/purchasing-contracting/forms</a>.

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#### ATTACHMENT D

# INFORMATION TECHNOLOGY PROFESSIONAL SERVICES TERMS AND CONDITIONS (rev. 01/12/2024)

#### 1. OWNERSHIP AND LICENSE IN DELIVERABLES

- 1.1 Contractor Intellectual Property. Contractor shall retain all right, title and interest in and to any work, ideas, inventions, discoveries, tools, methodology, computer programs, processes and improvements and any other intellectual property, tangible or intangible, that has been created by Contractor prior to entering into this Contract ("Contractor Intellectual Property"). Should the State require a license for the use of Contractor Intellectual Property in connection with the development or use of the items that Contractor is required to deliver to the State under this Contract, including Work Product ("Deliverables"), the Contractor shall grant the State a royalty-free license for such development and use. For the avoidance of doubt, Work Product shall not be deemed to include Contractor Intellectual Property, provided the State shall be granted an irrevocable, perpetual, non-exclusive royalty-free license to use any such Contractor Intellectual Property that is incorporated into Work Product.
- 1.2 State Intellectual Property. The State shall retain all right, title and interest in and to (i) all content and all property, data and information furnished by or on behalf of the State or any agency, commission or board thereof, and to all information that is created under this Contract, including, but not limited to, all data that is generated under this Contract as a result of the use by Contractor, the State or any third party of any technology systems or knowledge bases that are developed for the State and used by Contractor hereunder, and all other rights, tangible or intangible; and (ii) all State trademarks, trade names, logos and other State identifiers, Internet uniform resource locators, State user name or names, Internet addresses and e-mail addresses obtained or developed pursuant to this Contract (collectively, "State Intellectual Property").

Contractor may not use State Intellectual Property for any purpose other than as specified in this Contract. Upon expiration or termination of this Contract, Contractor shall return or destroy all State Intellectual Property and all copies thereof, and Contractor shall have no further right or license to such State Intellectual Property.

Contractor acquires no rights or licenses, including, without limitation, intellectual property rights or licenses, to use State Intellectual Property for its own purposes. In no event shall the Contractor claim any security interest in State Intellectual Property.

1.3 Work Product. The parties agree that ownership of all data, papers, reports, forms, or other material produced by the Contractor, under this contract, (the "work product") shall belong to the Contractor. Upon a request made by the State, the Contractor shall provide, free of cost, copies of all such work product no later than 30 days from the date of the request. The State shall have a nonexclusive, nontransferable, irrevocable, royalty free paid-up license to use or have used the work product, which for data purposes would be to only de-identified data, for or on behalf of the State during the pendency of the agreement and thereafter. The State may provide the work

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product to its contractors, grantees, community partners, and to other local, state, and federal governmental entities for their non-commercial use.

#### 2. CONFIDENTIALITY AND NON-DISCLOSURE; SECURITY BREACH REPORTING

- 2.1 For purposes of this Contract, confidential information will not include information or material which (a) enters the public domain (other than as a result of a breach of this Contract); (b) was in the receiving party's possession prior to its receipt from the disclosing party; (c) is independently developed by the receiving party without the use of confidential information; (d) is obtained by the receiving party from a third party under no obligation of confidentiality to the disclosing party; or (e) is not exempt from disclosure under applicable State law.
- 2.2 Confidentiality of Contractor Information. The Contractor acknowledges and agrees that this Contract and any and all Contractor information obtained by the State in connection with the performance of this Contract are subject to the State of Vermont Access to Public Records Act, 1 V.S.A. § 315 et seq. The State will not disclose information for which a reasonable claim of exemption can be made pursuant to 1 V.S.A. § 317(c), including, but not limited to, trade secrets, proprietary information or financial information, including any formulae, plan, pattern, process, tool, mechanism, compound, procedure, production data, or compilation of information which is not patented, which is known only to the Contractor, and which gives the Contractor an opportunity to obtain business advantage over competitors who do not know it or use it.

The State shall immediately notify Contractor of any request made under the Access to Public Records Act, or any request or demand by any court, governmental agency or other person asserting a demand or request for Contractor information. Contractor may, in its discretion, seek an appropriate protective order, or otherwise defend any right it may have to maintain the confidentiality of such information under applicable State law within three business days of the State's receipt of any such request. Contractor agrees that it will not make any claim against the State if the State makes available to the public any information in accordance with the Access to Public Records Act or in response to a binding order from a court or governmental body or agency compelling its production. Contractor shall indemnify the State for any costs or expenses incurred by the State, including, but not limited to, attorneys' fees awarded in accordance with 1 V.S.A. § 320, in connection with any action brought in connection with Contractor's attempts to prevent or unreasonably delay public disclosure of Contractor's information if a final decision of a court of competent jurisdiction determines that the State improperly withheld such information and that the improper withholding was based on Contractor's attempts to prevent public disclosure of Contractor's information.

The State agrees that (a) it will use the Contractor information only as may be necessary in the course of performing duties, receiving services or exercising rights under this Contract; (b) it will provide at a minimum the same care to avoid disclosure or unauthorized use of Contractor information as it provides to protect its own similar confidential and proprietary information; (c) except as required by the Access to Records Act, it will not disclose such information orally or in writing to any third party unless that third party is subject to a written confidentiality agreement that contains restrictions and safeguards at least as restrictive as those contained in this Contract; (d) it will take all reasonable precautions to protect the Contractor's information; and (e) it will

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not otherwise appropriate such information to its own use or to the use of any other person or entity.

Contractor may affix an appropriate legend to Contractor information that is provided under this Contract to reflect the Contractor's determination that any such information is a trade secret, proprietary information or financial information at time of delivery or disclosure.

#### 3. SECURITY OF STATE INFORMATION.

- 3.1 **Security Standards.** To the extent Contractor has access to, processes, handles, collects, transmits, stores or otherwise deals with State Data, the Contractor represents and warrants that it has implemented and it shall maintain during the term of this Contract the highest industry standard administrative, technical, and physical safeguards and controls consistent with NIST Special Publication 800-53 (version 4 or higher) and Federal Information Processing Standards Publication 200 and designed to (i) ensure the security and confidentiality of State Data; (ii) protect against any anticipated security threats or hazards to the security or integrity of the State Data; and (iii) protect against unauthorized access to or use of State Data. Such measures shall include at a minimum: (1) access controls on information systems, including controls to authenticate and permit access to State Data only to authorized individuals and controls to prevent the Contractor employees from providing State Data to unauthorized individuals who may seek to obtain this information (whether through fraudulent means or otherwise); (2) industry-standard firewall protection; (3) encryption of electronic State Data while in transit from the Contractor networks to external networks; (4) measures to store in a secure fashion all State Data which shall include multiple levels of authentication; (5) dual control procedures, segregation of duties, and preemployment criminal background checks for employees with responsibilities for or access to State Data; (6) measures to ensure that the State Data shall not be altered or corrupted without the prior written consent of the State; (7) measures to protect against destruction, loss or damage of State Data due to potential environmental hazards, such as fire and water damage; (8) staff training to implement the information security measures; and (9) monitoring of the security of any portions of the Contractor systems that are used in the provision of the services against intrusion on a twenty-four (24) hour a day basis.
- **3.2 Security Breach Notice and Reporting.** The Contractor shall have policies and procedures in place for the effective management of Security Breaches, as defined below, which shall be made available to the State upon request.

In addition to the requirements set forth in any applicable Business Associate Agreement as may be attached to this Contract, in the event of any actual security breach or reasonable belief of an actual security breach the Contractor either suffers or learns of that either compromises or could compromise State Data (a "Security Breach"), the Contractor shall notify the State within 24 hours of its discovery. Contractor shall immediately determine the nature and extent of the Security Breach, contain the incident by stopping the unauthorized practice, recover records, shut down the system that was breached, revoke access and/or correct weaknesses in physical security. Contractor shall report to the State: (i) the nature of the Security Breach; (ii) the State Data used or disclosed; (iii) who made the unauthorized use or received the unauthorized disclosure; (iv) what the Contractor has done or shall do to mitigate any deleterious effect of the unauthorized use

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or disclosure; and (v) what corrective action the Contractor has taken or shall take to prevent future similar unauthorized use or disclosure. The Contractor shall provide such other information, including a written report, as reasonably requested by the State. Contractor shall analyze and document the incident and provide all notices required by applicable law.

In accordance with Section 9 V.S.A. §2435(b)(3), the Contractor shall notify the Office of the Attorney General, or, if applicable, Vermont Department of Financial Regulation ("DFR"), within fourteen (14) business days of the Contractor's discovery of the Security Breach. The notice shall provide a preliminary description of the breach. The foregoing notice requirement shall be included in the subcontracts of any of Contractor's subcontractors, affiliates or agents which may be "data collectors" hereunder.

The Contractor agrees to fully cooperate with the State and assume responsibility at its own expense for the following, to be determined in the sole discretion of the State: (i) notice to affected consumers if the State determines it to be appropriate under the circumstances of any particular Security Breach, in a form recommended by the AGO; and (ii) investigation and remediation associated with a Security Breach, including but not limited to, outside investigation, forensics, counsel, crisis management and credit monitoring, in the sole determination of the State.

The Contractor agrees to comply with all applicable laws, as such laws may be amended from time to time (including, but not limited to, Chapter 62 of Title 9 of the Vermont Statutes and all applicable State and federal laws, rules or regulations) that require notification in the event of unauthorized release of personally-identifiable information or other event requiring notification.

In addition to any other indemnification obligations in this Contract, the Contractor shall fully indemnify and save harmless the State from any costs, loss or damage to the State resulting from a Security Breach or the unauthorized disclosure of State Data by the Contractor, its officers, agents, employees, and subcontractors.

#### 4. CONTRACTOR'S REPRESENTATIONS AND WARRANTIES

- **4.1 General Representations and Warranties.** The Contractor represents, warrants and covenants that:
  - (i) The Contractor has all requisite power and authority to execute, deliver and perform its obligations under this Contract and the execution, delivery and performance of this Contract by the Contractor has been duly authorized by the Contractor.
  - (ii) There is no pending litigation, arbitrated matter or other dispute to which the Contractor is a party which, if decided unfavorably to the Contractor, would reasonably be expected to have a material adverse effect on the Contractor's ability to fulfill its obligations under this Contract.
  - (iii) The Contractor will comply with all laws applicable to its performance of the services and otherwise to the Contractor in connection with its obligations under this Contract.
  - (iv) The Contractor (a) owns, or has the right to use under valid and enforceable agreements, all intellectual property rights reasonably necessary for and related to delivery of the services and provision of the services as set forth in this Contract; (b) shall be responsible for and have full authority to license all proprietary and/or third party software modules, including algorithms and protocols, that Contractor incorporates into its product; and (c) none of the services or other materials or technology provided by the Contractor to the

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- State will infringe upon or misappropriate the intellectual property rights of any third party.
- (v) The Contractor has adequate resources to fulfill its obligations under this Contract.
- (vi) Neither Contractor nor Contractor's subcontractors has past state or federal violations, convictions or suspensions relating to miscoding of employees in NCCI job codes for purposes of differentiating between independent contractors and employees.
- **4.2 Contractor's Performance Warranties.** Contractor represents and warrants to the State that:
  - (i) Each and all of the services shall be performed in a timely, diligent, professional and skillful manner, in accordance with the highest professional or technical standards applicable to such services, by qualified persons with the technical skills, training and experience to perform such services in the planned environment.
  - (ii) Any time software is delivered to the State, whether delivered via electronic media or the internet, no portion of such software or the media upon which it is stored or delivered will have any type of software routine or other element which is designed to facilitate unauthorized access to or intrusion upon; or unrequested disabling or erasure of; or unauthorized interference with the operation of any hardware, software, data or peripheral equipment of or utilized by the State. Without limiting the generality of the foregoing, if the State believes that harmful code may be present in any software delivered hereunder, Contractor will, upon State's request, provide a new or clean install of the software. Notwithstanding the foregoing, Contractor assumes no responsibility for the State's negligence or failure to protect data from viruses, or any unintended modification, destruction or disclosure.
  - (iii) To the extent Contractor resells commercial hardware or software it purchased from a third party, Contractor will, to the extent it is legally able to do so, pass through any such third party warranties to the State and will reasonably cooperate in enforcing them. Such warranty pass-through will not relieve the Contractor from Contractor's warranty obligations set forth herein.
- **5. REMEDIES FOR DEFAULT.** In the event either party is in default under this Contract, the non-defaulting party may, at its option, pursue any or all of the remedies available to it under this Contract, including termination for cause, and at law or in equity.

#### 6. TERMINATION

**6.1.** Contractor shall reasonably cooperate with other parties in connection with all services to be delivered under this Contract, including without limitation any successor provider to whom State Data, State Intellectual Property or other State information and materials are to be transferred in connection with termination. Contractor shall assist the State in exporting and extracting any and all State data, in a format usable without the use of the Services and as agreed to by State, at no additional cost. Any transition services requested by State involving additional knowledge transfer and support may be subject to a contract amendment for a fixed fee or at rates to be mutually agreed upon by the parties.

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If the State determines in its sole discretion that a documented transition plan is necessary, then no later than sixty (60) days prior to termination, Contractor and the State shall mutually prepare a Transition Plan identifying transition services to be provided.

- **6.2. Return of Property.** Upon termination of this Contract for any reason whatsoever, Contractor shall immediately deliver to State all State Intellectual Property and State Data (including without limitation any Deliverables for which State has made payment in whole or in part), that are in the possession or under the control of Contractor in whatever stage of development and form of recordation such State property is expressed or embodied at that time.
- 7. **DESTRUCTION OF STATE DATA.** At any time during the term of this Contract within thirty days of (i) the State's written request or (ii) termination or expiration of this Contract for any reason, Contractor shall securely dispose of all copies, whether in written, electronic or other form or media, of State Data according to National Institute of Standards and Technology (NIST) approved methods, and certify in writing to the State that such State Data has been disposed of securely. Further, upon the relocation of State Data, Contractor shall securely dispose of such copies from the former data location according to National Institute of Standards and Technology (NIST) approved methods and certify in writing to the State that such State Data has been disposed of securely. Contractor shall comply with all reasonable directions provided by the State with respect to the disposal of State Data.
- **8. SOV Cybersecurity Standard Update 2023-01:** Contractor confirms that all products and services provided to or for the use of the State under this Agreement shall be in compliance with *State of Vermont Cybersecurity Standard* **2023-01**, which prohibits the use of certain branded products in State information systems or any vendor system that is supporting State information systems, and is available on-line at:

https://digitalservices.vermont.gov/cybersecurity/cybersecurity-standards-and-directives

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# ATTACHMENT E BUSINESS ASSOCIATE AGGREMENT

**SOV CONTRACTOR:** University of Vermont, for the benefit of its Justice Research Center

**SOV CONTRACT No. 49186** 

**CONTRACT EFFECTIVE DATE: June 15, 2025** 

This business Associate Agreement ("agreement") is entered into by and between the state of Vermont agency of human services, operating by and through its **Vermont Department of Corrections** ("covered entity") and party identified in this agreement as contractor or grantee above ("business associate"). This agreement supplements and is made a part of the contract or grant ("contract or grant") to which it is attached.

Covered Entity and Business Associate enter into this Agreement to comply with the standards promulgated under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), including the Standards for the Privacy of Individually Identifiable Health Information, at 45 CFR Parts 160 and 164 ("Privacy Rule"), and the Security Standards, at 45 CFR Parts 160 and 164 ("Security Rule"), as amended by Subtitle D of the Health Information Technology for Economic and Clinical Health Act (HITECH), and any associated federal rules and regulations.

# The parties agree as follows:

- 1. <u>Definitions</u>. All capitalized terms used but not otherwise defined in this Agreement have the meanings set forth in 45 CFR Parts 160 and 164 as amended by HITECH and associated federal rules and regulations. Terms defined in this Agreement are italicized. Unless otherwise specified, when used in this Agreement, defined terms used in the singular shall be understood if appropriate in their context to include the plural when applicable.
- "Agent" means an *Individual* acting within the scope of the agency of the *Business Associate*, in accordance with the Federal common law of agency, as referenced in 45 CFR § 160.402(c) and includes Workforce members and *Subcontractors*.
- "Breach" means the acquisition, Access, Use or Disclosure of Protected Health Information (PHI) which compromises the Security or privacy of the PHI, except as excluded in the definition of Breach in 45 CFR § 164.402.
- "Business Associate" shall have the meaning given for "Business Associate" in 45 CFR § 160.103 and means Contractor or Grantee and includes its Workforce, *Agents* and *Subcontractors*.
- "Electronic PHI" shall mean PHI created, received, maintained or transmitted electronically in accordance with 45 CFR § 160.103.
- "Individual" includes a Person who qualifies as a personal representative in accordance with 45 CFR § 164.502(g).

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- "Protected Health Information" ("PHI") shall have the meaning given in 45 CFR § 160.103, limited to the PHI created or received by Business Associate from or on behalf of Covered Entity.
- "Required by Law" means a mandate contained in law that compels an entity to make a use or disclosure of *PHI* and that is enforceable in a court of law and shall have the meaning given in 45 CFR § 164.103.
- "Report" means submissions required by this Agreement as provided in section 2.3.
- "Security Incident" means the attempted or successful unauthorized Access, Use, Disclosure, modification, or destruction of Information or interference with system operations in an Information System relating to PHI in accordance with 45 CFR § 164.304.
- "Services" includes all work performed by the Business Associate for or on behalf of Covered Entity that requires the Use and/or Disclosure of PHI to perform a Business Associate function described in 45 CFR § 160.103.
- "Subcontractor" means a Person to whom Business Associate delegates a function, activity, or service, other than in the capacity of a member of the workforce of such Business Associate.
- "Successful Security Incident" shall mean a Security Incident that results in the unauthorized Access, Use, Disclosure, modification, or destruction of information or interference with system operations in an Information System.
- "Unsuccessful Security Incident" shall mean a Security Incident such as routine occurrences that do not result in unauthorized Access, Use, Disclosure, modification, or destruction of information or interference with system operations in an Information System, such as: (i) unsuccessful attempts to penetrate computer networks or services maintained by Business Associate; and (ii) immaterial incidents such as pings and other broadcast attacks on Business Associate's firewall, port scans, unsuccessful log-on attempts, denials of service and any combination of the above with respect to Business Associate's Information System.
- "Targeted Unsuccessful Security Incident" means an Unsuccessful Security Incident that appears to be an attempt to obtain unauthorized Access, Use, Disclosure, modification or destruction of the Covered Entity's Electronic PHI.

# 2. Contact Information for Privacy and Security Officers and Reports.

2.1 Business Associate shall provide, within ten (10) days of the execution of this Agreement, written notice to the Contract or Grant manager the names and contact information of both the HIPAA Privacy Officer and HIPAA Security Officer of the Business Associate. This information must be updated by Business Associate any time these contacts change.

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- 2.2 Covered Entity's HIPAA Privacy Officer and HIPAA Security Officer contact information is posted at: <a href="https://humanservices.vermont.gov/rules-policies/health-insurance-portability-and-accountability-act-hipaa">https://humanservices.vermont.gov/rules-policies/health-insurance-portability-and-accountability-act-hipaa</a>
- 2.3 Business Associate shall submit all Reports required by this Agreement to the following email address: AHS.PrivacyAndSecurity@vermont.gov

# 3. Permitted and Required Uses/Disclosures of PHI.

- 3.1 Subject to the terms in this Agreement, *Business Associate* may Use or Disclose *PHI* to perform *Services*, as specified in the Contract or Grant. Such Uses and Disclosures are limited to the minimum necessary to provide the *Services*. *Business Associate* shall not Use or Disclose *PHI* in any manner that would constitute a violation of the Privacy Rule if Used or Disclosed by Covered Entity in that manner. *Business Associate* may not Use or Disclose *PHI* other than as permitted or required by this Agreement or as *Required by Law* and only in compliance with applicable laws and regulations.
- 3.2 Business Associate may make PHI available to its Workforce, Agent and Subcontractor who need Access to perform Services as permitted by this Agreement, provided that Business Associate makes them aware of the Use and Disclosure restrictions in this Agreement and binds them to comply with such restrictions.
- 3.3 Business Associate shall be directly liable under HIPAA for impermissible Uses and Disclosures of *PHI*.
- **Business Activities**. Business Associate may Use PHI if necessary for Business Associate's proper management and administration or to carry out its legal responsibilities. Business Associate may Disclose PHI for Business Associate's proper management and administration or to carry out its legal responsibilities if a Disclosure is Required by Law or if Business Associate obtains reasonable written assurances via a written agreement from the Person to whom the information is to be Disclosed that such PHI shall remain confidential and be Used or further Disclosed only as Required by Law or for the purpose for which it was Disclosed to the Person, and the Agreement requires the Person to notify Business Associate, within five (5) business days, in writing of any Breach of Unsecured PHI of which it is aware. Such Uses and Disclosures of PHI must be of the minimum amount necessary to accomplish such purposes.

# 5. <u>Electronic PHI Security Rule Obligations.</u>

- 5.1 With respect to *Electronic PHI*, *Business Associate* shall:
- a) Implement and use Administrative, Physical, and Technical Safeguards in compliance with 45 CFR sections 164.308, 164.310, and 164.312;
- b) Identify in writing upon request from Covered Entity all the safeguards that it uses to protect such *Electronic PHI*;

- c) Prior to any Use or Disclosure of *Electronic PHI* by an *Agent* or *Subcontractor*, ensure that any *Agent* or *Subcontractor* to whom it provides *Electronic PHI* agrees in writing to implement and use Administrative, Physical, and Technical Safeguards that reasonably and appropriately protect the Confidentiality, Integrity and Availability of *Electronic PHI*. The written agreement must identify Covered Entity as a direct and intended third party beneficiary with the right to enforce any breach of the agreement concerning the Use or Disclosure of *Electronic PHI*, and be provided to Covered Entity upon request;
- d) Report in writing to Covered Entity any Successful Security Incident or Targeted Unsuccessful Security Incident as soon as it becomes aware of such incident and in no event later than five (5) business days after such awareness. Such Report shall be timely made notwithstanding the fact that little information may be known at the time of the Report and need only include such information then available;
- e) Following such *Report*, provide Covered Entity with the information necessary for Covered Entity to investigate any such incident; and
- f) Continue to provide to Covered Entity information concerning the incident as it becomes available to it.
- 5.2 Reporting Unsuccessful Security Incidents. Business Associate shall provide Covered Entity upon written request a Report that: (a) identifies the categories of Unsuccessful Security Incidents; (b) indicates whether Business Associate believes its current defensive security measures are adequate to address all Unsuccessful Security Incidents, given the scope and nature of such attempts; and (c) if the security measures are not adequate, the measures Business Associate will implement to address the security inadequacies.
- 5.3 Business Associate shall comply with any reasonable policies and procedures Covered Entity implements to obtain compliance under the Security Rule.

#### 6. Reporting and Documenting Breaches.

- 6.1 Business Associate shall Report to Covered Entity any Breach of Unsecured PHI as soon as it, or any Person to whom PHI is disclosed under this Agreement, becomes aware of any such Breach, and in no event later than five (5) business days after such awareness, except when a law enforcement official determines that a notification would impede a criminal investigation or cause damage to national security. Such Report shall be timely made notwithstanding the fact that little information may be known at the time of the Report and need only include such information then available.
- 6.2 Following the *Report* described in 6.1, *Business Associate* shall conduct a risk assessment and provide it to Covered Entity with a summary of the event. *Business Associate* shall provide Covered Entity with the names of any *Individual* whose Unsecured *PHI* has been, or is reasonably believed to have been, the subject of the *Breach* and any other available information that is required to be given to the affected *Individual*, as set

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forth in 45 CFR § 164.404(c). Upon request by Covered Entity, *Business Associate* shall provide information necessary for Covered Entity to investigate the impermissible Use or Disclosure. *Business Associate* shall continue to provide to Covered Entity information concerning the *Breach* as it becomes available.

- 6.3 When *Business Associate* determines that an impermissible acquisition, Access, Use or Disclosure of *PHI* for which it is responsible is not a *Breach*, and therefore does not necessitate notice to the impacted *Individual*, it shall document its assessment of risk, conducted as set forth in 45 CFR § 402(2). *Business Associate* shall make its risk assessment available to Covered Entity upon request. It shall include 1) the name of the person making the assessment, 2) a brief summary of the facts, and 3) a brief statement of the reasons supporting the determination of low probability that the *PHI* had been compromised.
- 7. <u>Mitigation and Corrective Action.</u> Business Associate shall mitigate, to the extent practicable, any harmful effect that is known to it of an impermissible Use or Disclosure of *PHI*, even if the impermissible Use or Disclosure does not constitute a Breach. Business Associate shall draft and carry out a plan of corrective action to address any incident of impermissible Use or Disclosure of *PHI*. Business Associate shall make its mitigation and corrective action plans available to Covered Entity upon request.

# 8. Providing Notice of Breaches.

- 8.1 If Covered Entity determines that a *Breach* of *PHI* for which *Business Associate* was responsible, and if requested by Covered Entity, *Business Associate* shall provide notice to the *Individual* whose *PHI* has been the subject of the *Breach*. When so requested, *Business Associate* shall consult with Covered Entity about the timeliness, content and method of notice, and shall receive Covered Entity's approval concerning these elements. *Business Associate* shall be responsible for the cost of notice and related remedies.
- 8.2 The notice to affected *Individuals* shall be provided as soon as reasonably possible and in no case later than sixty (60) calendar days after *Business Associate* reported the *Breach* to Covered Entity.
- 8.3 The notice to affected *Individuals* shall be written in plain language and shall include, to the extent possible: 1) a brief description of what happened; 2) a description of the types of Unsecured *PHI* that were involved in the *Breach*; 3) any steps *Individuals* can take to protect themselves from potential harm resulting from the *Breach*; 4) a brief description of what the *Business Associate* is doing to investigate the *Breach* to mitigate harm to *Individuals* and to protect against further *Breaches*; and 5) contact procedures for *Individuals* to ask questions or obtain additional information, as set forth in 45 CFR § 164.404(c).
- 8.4 Business Associate shall notify Individuals of Breaches as specified in 45 CFR § 164.404(d) (methods of Individual notice). In addition, when a Breach involves more than 500 residents of Vermont, Business Associate shall, if requested by Covered Entity, notify

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prominent media outlets serving Vermont, following the requirements set forth in 45 CFR § 164.406.

- Associate Agreement with any Subcontractor to whom it provides PHI to require compliance with HIPAA and to ensure Business Associate and Subcontractor comply with the terms and conditions of this Agreement. Business Associate must enter into such written agreement before any Use by or Disclosure of PHI to such Subcontractor. The written agreement must identify Covered Entity as a direct and intended third party beneficiary with the right to enforce any breach of the agreement concerning the Use or Disclosure of PHI. Business Associate shall provide a copy of the written agreement it enters into with a Subcontractor to Covered Entity upon request. Business Associate may not make any Disclosure of PHI to any Subcontractor without prior written consent of Covered Entity.
- **10.** Access to PHI. Business Associate shall provide access to PHI in a Designated Record Set to Covered Entity or as directed by Covered Entity to an *Individual* to meet the requirements under 45 CFR § 164.524. Business Associate shall provide such access in the time and manner reasonably designated by Covered Entity. Within five (5) business days, Business Associate shall forward to Covered Entity for handling any request for Access to PHI that Business Associate directly receives from an Individual.
- 11. <u>Amendment of PHI</u>. Business Associate shall make any amendments to PHI in a Designated Record Set that Covered Entity directs or agrees to pursuant to 45 CFR § 164.526, whether at the request of Covered Entity or an *Individual*. Business Associate shall make such amendments in the time and manner reasonably designated by Covered Entity. Within five (5) business days, Business Associate shall forward to Covered Entity for handling any request for amendment to PHI that Business Associate directly receives from an Individual.
- **12.** Accounting of Disclosures. Business Associate shall document Disclosures of PHI and all information related to such Disclosures as would be required for Covered Entity to respond to a request by an *Individual* for an accounting of disclosures of PHI in accordance with 45 CFR § 164.528. Business Associate shall provide such information to Covered Entity or as directed by Covered Entity to an *Individual*, to permit Covered Entity to respond to an accounting request. Business Associate shall provide such information in the time and manner reasonably designated by Covered Entity. Within five (5) business days, Business Associate shall forward to Covered Entity for handling any accounting request that Business Associate directly receives from an Individual.
- 13. <u>Books and Records</u>. Subject to the attorney-client and other applicable legal privileges, *Business Associate* shall make its internal practices, books, and records (including policies and procedures and *PHI*) relating to the Use and Disclosure of *PHI* available to the Secretary of Health and Human Services (HHS) in the time and manner designated by the Secretary. *Business Associate* shall make the same information available to Covered Entity, upon Covered Entity's request, in the time and manner reasonably designated by Covered Entity so that Covered Entity may determine whether *Business Associate* is in compliance with this Agreement.

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# 14. <u>Termination</u>.

- 14.1 This Agreement commences on the Effective Date and shall remain in effect until terminated by Covered Entity or until all the *PHI* is destroyed or returned to Covered Entity subject to Section 18.8.
- 14.2 If *Business Associate* fails to comply with any material term of this Agreement, Covered Entity may provide an opportunity for *Business Associate* to cure. If *Business Associate* does not cure within the time specified by Covered Entity or if Covered Entity believes that cure is not reasonably possible, Covered Entity may immediately terminate the Contract or Grant without incurring liability or penalty for such termination. If neither termination nor cure are feasible, Covered Entity shall report the breach to the Secretary of HHS. Covered Entity has the right to seek to cure such failure by *Business Associate*. Regardless of whether Covered Entity cures, it retains any right or remedy available at law, in equity, or under the Contract or Grant and *Business Associate* retains its responsibility for such failure.

# 15. Return/Destruction of PHI.

- 15.1 Business Associate in connection with the expiration or termination of the Contract or Grant shall return or destroy, at the discretion of the Covered Entity, PHI that Business Associate still maintains in any form or medium (including electronic) within thirty (30) days after such expiration or termination. Business Associate shall not retain any copies of PHI. Business Associate shall certify in writing and report to Covered Entity (1) when all PHI has been returned or destroyed and (2) that Business Associate does not continue to maintain any PHI. Business Associate is to provide this certification during this thirty (30) day period.
- 15.2 Business Associate shall report to Covered Entity any conditions that Business Associate believes make the return or destruction of PHI infeasible. Business Associate shall extend the protections of this Agreement to such PHI and limit further Uses and Disclosures to those purposes that make the return or destruction infeasible for so long as Business Associate maintains such PHI.
- **Penalties**. Business Associate understands that: (a) there may be civil or criminal penalties for misuse or misappropriation of *PHI* and (b) violations of this Agreement may result in notification by Covered Entity to law enforcement officials and regulatory, accreditation, and licensure organizations.
- 17. <u>Training.</u> Business Associate understands its obligation to comply with the law and shall provide appropriate training and education to ensure compliance with this Agreement. If requested by Covered Entity, Business Associate shall participate in Covered Entity's training regarding the Use, Confidentiality, and Security of PHI; however, participation in such training shall not supplant nor relieve Business Associate of its obligations under this Agreement to independently assure compliance with the law and this Agreement.

# 18. <u>Miscellaneous.</u>

- 18.1 In the event of any conflict or inconsistency between the terms of this Agreement and the terms of the Contract or Grant, the terms of this Agreement shall govern with respect to its subject matter. Otherwise, the terms of the Contract or Grant continue in effect.
- 18.2 Each party shall cooperate with the other party to amend this Agreement from time to time as is necessary for such party to comply with the Privacy Rule, the Security Rule, or any other standards promulgated under HIPAA. This Agreement may not be amended, except by a writing signed by all parties hereto.
- 18.3 Any ambiguity in this Agreement shall be resolved to permit the parties to comply with the Privacy Rule, Security Rule, or any other standards promulgated under HIPAA.
- 18.4 In addition to applicable Vermont law, the parties shall rely on applicable federal law (e.g., HIPAA, the Privacy Rule, Security Rule, and HITECH) in construing the meaning and effect of this Agreement.
- 18.5 Business Associate shall not have or claim any ownership of PHI.
- 18.6 Business Associate shall abide by the terms and conditions of this Agreement with respect to all *PHI* even if some of that information relates to specific services for which Business Associate may not be a "Business Associate" of Covered Entity under the Privacy Rule.
- 18.7 Business Associate is prohibited from directly or indirectly receiving any remuneration in exchange for an *Individual's PHI. Business Associate* will refrain from marketing activities that would violate HIPAA, including specifically Section 13406 of the HITECH Act. *Reports* or data containing *PHI* may not be sold without Covered Entity's or the affected Individual's written consent.
- 18.8 The provisions of this Agreement that by their terms encompass continuing rights or responsibilities shall survive the expiration or termination of this Agreement. For example: (a) the provisions of this Agreement shall continue to apply if Covered Entity determines that it would be infeasible for *Business Associate* to return or destroy *PHI* as provided in Section 14.2 and (b) the obligation of *Business Associate* to provide an accounting of disclosures as set forth in Section 12 survives the expiration or termination of this Agreement with respect to accounting requests, if any, made after such expiration or termination.

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# ATTACHMENT F AGENCY OF HUMAN SERVICES' CUSTOMARY CONTRACT/GRANT PROVISIONS

- 1. **Definitions:** For purposes of this Attachment F, the term "Agreement" shall mean the form of the contract or grant, with all of its parts, into which this Attachment F is incorporated. The meaning of the term "Party" when used in this Attachment F shall mean any named party to this Agreement *other than* the State of Vermont, the Agency of Human Services (AHS) and any of the departments, boards, offices and business units named in this Agreement. As such, the term "Party" shall mean, when used in this Attachment F, the Contractor or Grantee with whom the State of Vermont is executing this Agreement. If Party, when permitted to do so under this Agreement, seeks by way of any subcontract, sub-grant or other form of provider agreement to employ any other person or entity to perform any of the obligations of Party under this Agreement, Party shall be obligated to ensure that all terms of this Attachment F are followed. As such, the term "Party" as used herein shall also be construed as applicable to, and describing the obligations of, any subcontractor, sub-recipient or sub-grantee of this Agreement. Any such use or construction of the term "Party" shall not, however, give any subcontractor, sub-recipient or sub-grantee any substantive right in this Agreement without an express written agreement to that effect by the State of Vermont.
- 2. Agency of Human Services: The Agency of Human Services is responsible for overseeing all contracts and grants entered by any of its departments, boards, offices and business units, however denominated. The Agency of Human Services, through the business office of the Office of the Secretary, and through its Field Services Directors, will share with any named AHS-associated party to this Agreement oversight, monitoring and enforcement responsibilities. Party agrees to cooperate with both the named AHS-associated party to this contract and with the Agency of Human Services itself with respect to the resolution of any issues relating to the performance and interpretation of this Agreement, payment matters and legal compliance.
- 3. <u>Medicaid Program Parties</u> (applicable to any Party providing services and supports paid for under Vermont's Medicaid program and Vermont's Global Commitment to Health Waiver):

Inspection and Retention of Records: In addition to any other requirement under this Agreement or at law, Party must fulfill all state and federal legal requirements, and will comply with all requests appropriate to enable the Agency of Human Services, the U.S. Department of Health and Human Services (along with its Inspector General and the Centers for Medicare and Medicaid Services), the Comptroller General, the Government Accounting Office, or any of their designees: (i) to evaluate through inspection or other means the quality, appropriateness, and timeliness of services performed under this Agreement; and (ii) to inspect and audit any records, financial data, contracts, computer or other electronic systems of Party relating to the performance of services under Vermont's Medicaid program and Vermont's Global Commitment to Health Waiver. Party will retain for ten years all documents required to be retained pursuant to 42 CFR 438.3(u).

<u>Subcontracting for Medicaid Services</u>: Notwithstanding any permitted subcontracting of services to be performed under this Agreement, Party shall remain responsible for ensuring

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that this Agreement is fully performed according to its terms, that subcontractor remains in compliance with the terms hereof, and that subcontractor complies with all state and federal laws and regulations relating to the Medicaid program in Vermont. Subcontracts, and any service provider agreements entered into by Party in connection with the performance of this Agreement, must clearly specify in writing the responsibilities of the subcontractor or other service provider and Party must retain the authority to revoke its subcontract or service provider agreement or to impose other sanctions if the performance of the subcontractor or service provider is inadequate or if its performance deviates from any requirement of this Agreement. Party shall make available on request all contracts, subcontracts and service provider agreements between the Party, subcontractors and other service providers to the Agency of Human Services and any of its departments as well as to the Center for Medicare and Medicaid Services.

<u>Medicaid Notification of Termination Requirements</u>: Party shall follow the Department of Vermont Health Access Managed-Care-Organization enrollee-notification requirements, to include the requirement that Party provide timely notice of any termination of its practice.

**Encounter Data**: Party shall provide encounter data to the Agency of Human Services and/or its departments and ensure further that the data and services provided can be linked to and supported by enrollee eligibility files maintained by the State.

**Federal Medicaid System Security Requirements Compliance**: Party shall provide a security plan, risk assessment, and security controls review document within three months of the start date of this Agreement (and update it annually thereafter) in order to support audit compliance with 45 CFR 95.621 subpart F, ADP System Security Requirements and Review Process.

4. Workplace Violence Prevention and Crisis Response (applicable to any Party and any subcontractors and sub-grantees whose employees or other service providers deliver social or mental health services directly to individual recipients of such services):

Party shall establish a written workplace violence prevention and crisis response policy meeting the requirements of Act 109 (2016), 33 VSA §8201(b), for the benefit of employees delivering direct social or mental health services. Party shall, in preparing its policy, consult with the guidelines promulgated by the U.S. Occupational Safety and Health Administration for *Preventing Workplace Violence for Healthcare and Social Services Workers*, as those guidelines may from time to time be amended.

Party, through its violence protection and crisis response committee, shall evaluate the efficacy of its policy, and update the policy as appropriate, at least annually. The policy and any written evaluations thereof shall be provided to employees delivering direct social or mental health services.

Party will ensure that any subcontractor and sub-grantee who hires employees (or contracts with service providers) who deliver social or mental health services directly to individual recipients of such services, complies with all requirements of this Section.

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# 5. Non-Discrimination:

Party shall not discriminate, and will prohibit its employees, agents, subcontractors, subgrantees and other service providers from discrimination, on the basis of age under the Age Discrimination Act of 1975, on the basis of handicap under section 504 of the Rehabilitation Act of 1973, on the basis of sex under Title IX of the Education Amendments of 1972, and on the basis of race, color or national origin under Title VI of the Civil Rights Act of 1964. Party shall not refuse, withhold from or deny to any person the benefit of services, facilities, goods, privileges, advantages, or benefits of public accommodation on the basis of disability, race, creed, color, national origin, marital status, sex, sexual orientation or gender identity as provided by Title 9 V.S.A. Chapter 139.

No person shall on the grounds of religion or on the grounds of sex (including, on the grounds that a woman is pregnant), be excluded from participation in, be denied the benefits of, or be subjected to discrimination, to include sexual harassment, under any program or activity supported by State of Vermont and/or federal funds.

Party further shall comply with the non-discrimination requirements of Title VI of the Civil Rights Act of 1964, 42 USC Section 2000d, et seq., and with the federal guidelines promulgated pursuant to Executive Order 13166 of 2000, requiring that contractors and subcontractors receiving federal funds assure that persons with limited English proficiency can meaningfully access services. To the extent Party provides assistance to individuals with limited English proficiency through the use of oral or written translation or interpretive services, such individuals cannot be required to pay for such services.

#### 6. Employees and Independent Contractors:

Party agrees that it shall comply with the laws of the State of Vermont with respect to the appropriate classification of its workers and service providers as "employees" and "independent contractors" for all purposes, to include for purposes related to unemployment compensation insurance and workers compensation coverage, and proper payment and reporting of wages. Party agrees to ensure that all of its subcontractors or sub-grantees also remain in legal compliance as to the appropriate classification of "workers" and "independent contractors" relating to unemployment compensation insurance and workers compensation coverage, and proper payment and reporting of wages. Party will on request provide to the Agency of Human Services information pertaining to the classification of its employees to include the basis for the classification. Failure to comply with these obligations may result in termination of this Agreement.

# 7. Data Protection and Privacy:

<u>Protected Health Information</u>: Party shall maintain the privacy and security of all individually identifiable health information acquired by or provided to it as a part of the performance of this Agreement. Party shall follow federal and state law relating to privacy and security of individually identifiable health information as applicable, including the Health Insurance Portability and Accountability Act (HIPAA) and its federal regulations.

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<u>Substance Abuse Treatment Information</u>: Substance abuse treatment information shall be maintained in compliance with 42 C.F.R. Part 2 if the Party or subcontractor(s) are Part 2 covered programs, or if substance abuse treatment information is received from a Part 2 covered program by the Party or subcontractor(s).

**Protection of Personal Information:** Party agrees to comply with all applicable state and federal statutes to assure protection and security of personal information, or of any personally identifiable information (PII), including the Security Breach Notice Act, 9 V.S.A. § 2435, the Social Security Number Protection Act, 9 V.S.A. § 2440, the Document Safe Destruction Act, 9 V.S.A. § 2445 and 45 CFR 155.260. As used here, PII shall include any information, in any medium, including electronic, which can be used to distinguish or trace an individual's identity, such as his/her name, social security number, biometric records, etc., either alone or when combined with any other personal or identifiable information that is linked or linkable to a specific person, such as date and place or birth, mother's maiden name, etc.

<u>Other Confidential Consumer Information</u>: Party agrees to comply with the requirements of AHS Rule No. 08-048 concerning access to and uses of personal information relating to any beneficiary or recipient of goods, services or other forms of support. Party further agrees to comply with any applicable Vermont State Statute and other regulations respecting the right to individual privacy. Party shall ensure that all of its employees, subcontractors and other service providers performing services under this agreement understand and preserve the sensitive, confidential and non-public nature of information to which they may have access.

<u>Data Breaches</u>: The notice required under the Use and Protection of State Information terms of Attachment C shall be provided to the Agency of Digital Services Chief Information Security Officer. <a href="https://digitalservices.vermont.gov/about-us/contacts">https://digitalservices.vermont.gov/about-us/contacts</a>. Party shall in addition comply with any other data breach notification requirements required under federal or state law or Attachment E.

# 8. Abuse and Neglect of Children and Vulnerable Adults:

Abuse Registry. Party agrees not to employ any individual, to use any volunteer or other service provider, or to otherwise provide reimbursement to any individual who in the performance of services connected with this agreement provides care, custody, treatment, transportation, or supervision to children or to vulnerable adults if there has been a substantiation of abuse or neglect or exploitation involving that individual. Party is responsible for confirming as to each individual having such contact with children or vulnerable adults the non-existence of a substantiated allegation of abuse, neglect or exploitation by verifying that fact though (a) as to vulnerable adults, the Adult Abuse Registry maintained by the Department of Disabilities, Aging and Independent Living and (b) as to children, the Central Child Protection Registry (unless the Party holds a valid child care license or registration from the Division of Child Development, Department for Children and Families). See 33 V.S.A. §4919(a)(3) and 33 V.S.A. §6911(c)(3).

**Reporting of Abuse, Neglect, or Exploitation.** Consistent with provisions of 33 V.S.A. §4913(a) and §6903, Party and any of its agents or employees who, in the performance of services connected with this agreement, (a) is a caregiver or has any other contact with clients and (b) has reasonable cause to believe that a child or vulnerable adult has been abused or

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neglected as defined in Chapter 49 or abused, neglected, or exploited as defined in Chapter 69 of Title 33 V.S.A. shall: as to children, make a report containing the information required by 33 V.S.A. §4914 to the Commissioner of the Department for Children and Families within 24 hours; or, as to a vulnerable adult, make a report containing the information required by 33 V.S.A. §6904 to the Division of Licensing and Protection at the Department of Disabilities, Aging, and Independent Living within 48 hours. Party will ensure that its agents or employees receive training on the reporting of abuse or neglect to children and abuse, neglect or exploitation of vulnerable adults.

# 9. <u>Information Technology Systems</u>:

<u>Computing and Communication</u>: Party shall select, in consultation with the Agency of Human Services' Information Technology unit, one of the approved methods for secure access to the State's systems and data, if required. Approved methods are based on the type of work performed by the Party as part of this agreement. Options include, but are not limited to:

- 1. Party's provision of certified computing equipment, peripherals and mobile devices, on a separate Party's network with separate internet access. The Agency of Human Services' accounts may or may not be provided.
- 2. State supplied and managed equipment and accounts to access state applications and data, including State issued active directory accounts and application specific accounts, which follow the National Institutes of Standards and Technology (NIST) security and the Health Insurance Portability & Accountability Act (HIPAA) standards.

Intellectual Property/Work Product Ownership: All data, technical information, materials first gathered, originated, developed, prepared, or obtained as a condition of this agreement and used in the performance of this agreement -- including, but not limited to all reports, surveys, plans, charts, literature, brochures, mailings, recordings (video or audio), pictures, drawings, analyses, graphic representations, software computer programs and accompanying documentation and printouts, notes and memoranda, written procedures and documents, which are prepared for or obtained specifically for this agreement, or are a result of the services required under this grant -- shall be considered "work for hire" and remain the property of the State of Vermont, regardless of the state of completion unless otherwise specified in this agreement. Such items shall be delivered to the State of Vermont upon 30-days notice by the State. With respect to software computer programs and / or source codes first developed for the State, all the work shall be considered "work for hire," i.e., the State, not the Party (or subcontractor or sub-grantee), shall have full and complete ownership of all software computer programs, documentation and/or source codes developed.

Party shall not sell or copyright a work product or item produced under this agreement without explicit permission from the State of Vermont.

If Party is operating a system or application on behalf of the State of Vermont, Party shall not make information entered into the system or application available for uses by any other party

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than the State of Vermont, without prior authorization by the State. Nothing herein shall entitle the State to pre-existing Party's materials.

Party acknowledges and agrees that should this agreement be in support of the State's implementation of the Patient Protection and Affordable Care Act of 2010, Party is subject to the certain property rights provisions of the Code of Federal Regulations and a Grant from the Department of Health and Human Services, Centers for Medicare & Medicaid Services. Such agreement will be subject to, and incorporates here by reference, 45 CFR 74.36, 45 CFR 92.34 and 45 CFR 95.617 governing rights to intangible property.

<u>Security and Data Transfers:</u> Party shall comply with all applicable State and Agency of Human Services' policies and standards, especially those related to privacy and security. The State will advise the Party of any new policies, procedures, or protocols developed during the term of this agreement as they are issued and will work with the Party to implement any required.

Party will ensure the physical and data security associated with computer equipment, including desktops, notebooks, and other portable devices, used in connection with this Agreement. Party will also assure that any media or mechanism used to store or transfer data to or from the State includes industry standard security mechanisms such as continually up-to-date malware protection and encryption. Party will make every reasonable effort to ensure media or data files transferred to the State are virus and spyware free. At the conclusion of this agreement and after successful delivery of the data to the State, Party shall securely delete data (including archival backups) from Party's equipment that contains individually identifiable records, in accordance with standards adopted by the Agency of Human Services.

Party, in the event of a data breach, shall comply with the terms of Section 7 above.

# 10. Other Provisions:

Environmental Tobacco Smoke. Public Law 103-227 (also known as the Pro-Children Act of 1994) and Vermont's Act 135 (2014) (An act relating to smoking in lodging establishments, hospitals, and child care facilities, and on State lands) restrict the use of tobacco products in certain settings. Party shall ensure that no person is permitted: (i) to use tobacco products or tobacco substitutes as defined in 7 V.S.A. § 1001 on the premises, both indoor and outdoor, of any licensed child care center or afterschool program at any time; (ii) to use tobacco products or tobacco substitutes on the premises, both indoor and in any outdoor area designated for child care, health or day care services, kindergarten, pre-kindergarten, elementary, or secondary education or library services; and (iii) to use tobacco products or tobacco substitutes on the premises of a licensed or registered family child care home while children are present and in care. Party will refrain from promoting the use of tobacco products for all clients and from making tobacco products available to minors.

Failure to comply with the provisions of the federal law may result in the imposition of a civil monetary penalty of up to \$1,000 for each violation and/or the imposition of an administrative compliance order on the responsible entity. The federal Pro-Children Act of 1994, however,

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does not apply to portions of facilities used for inpatient drug or alcohol treatment; service providers whose sole source of applicable federal funds is Medicare or Medicaid; or facilities where Women, Infants, & Children (WIC) coupons are redeemed.

**2-1-1 Database:** If Party provides health or human services within Vermont, or if Party provides such services near the Vermont border readily accessible to residents of Vermont, Party shall adhere to the "Inclusion/Exclusion" policy of Vermont's United Way/Vermont 211 (Vermont 211), and will provide to Vermont 211 relevant descriptive information regarding its agency, programs and/or contact information as well as accurate and up to date information to its database as requested. The "Inclusion/Exclusion" policy can be found at www.vermont211.org.

<u>Voter Registration</u>: When designated by the Secretary of State, Party agrees to become a voter registration agency as defined by 17 V.S.A. §2103 (41), and to comply with the requirements of state and federal law pertaining to such agencies.

**<u>Drug Free Workplace Act</u>**: Party will assure a drug-free workplace in accordance with 45 CFR Part 76.

**Lobbying**: No federal funds under this agreement may be used to influence or attempt to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with the awarding of any federal contract, continuation, renewal, amendments other than federal appropriated funds.

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