

From: Dayno, Isaac <Isaac.Dayno@vermont.gov>
Sent: Monday, September 8, 2025 1:23 PM
To: Lueders-Dumont, Timothy <Timothy.Lueders-Dumont@vermont.gov>
Cc: Murad, Jon <Jon.Murad@vermont.gov>; Calver, Kristin <Kristin.Calver@vermont.gov>; Cormier, Alan <Alan.Cormier@vermont.gov>; Pelkey, Meredith <Meredith.Pelkey@vermont.gov>; Renfrew, Cassidy <Cassidy.Renfrew@vermont.gov>; Sommer, Haley <Haley.Sommer@vermont.gov>
Subject: Commissioner Memo: VINE Changes

Hi Tim,

Please see attached for a memo describing the recent changes to VINE. Hoping we can improve the flow of information and get these to you more proactively — thanks for your understanding.

Best,
Isaac

Isaac Dayno
State of Vermont
802-793-4392

From: Lueders-Dumont, Timothy
Sent: Thursday, September 4, 2025 8:56 AM
To: Renfrew, Cassidy <Cassidy.Renfrew@vermont.gov>; Cormier, Alan <Alan.Cormier@vermont.gov>
Cc: Noonan, Annie <Annie.Noonan@vermont.gov>; Sommer, Haley <Haley.Sommer@vermont.gov>; Dayno, Isaac <Isaac.Dayno@vermont.gov>; McManus, Kim <Kim.McManus@vermont.gov>
Subject: A request (prior to this meeting) (SAS-DOC)
Importance: High

Al and Cassidy:

Given the volume of emails I have received in the last few weeks on VINES, I felt compelled to send this off, this morning.

I am writing to you today with a request to formalize the communication process regarding any future changes to the VINES notification system. I will note this during today's meeting as well.

As the Executive Director of SAS, it is crucial that my team at Central Office and I are kept informed of any modifications that impact the information and services we provide to victims and our field employees in the 14 SAOs and Sheriffs' Offices.

On two recent occasions, changes to the VINES notification system were implemented without prior written notification to our office, or any attempt to seek feedback. I only learned of these changes through specific field offices, where DOC staff had informed SAS of changes, which then created a need for me to reactively gather information. This approach is not conducive to effective coordination and does not align with a best-practices model for our collaborative work.

I can tell you that if we are to make changes that would impact your frontline, we will inform you, at your central office. For example, if we implemented a new process for VOPs, etc.

To ensure we can provide timely and accurate information to our field employees, I formally request that Annie, Kim, and I be notified in writing, with a written description, of any upcoming changes to the VINES system. This would allow us to, in an organized manner, inform and prepare our staff. Furthermore, given the collaborative spirit of the VINES Task Force, I would strongly encourage you to vet any proposed changes to the VINES system through this group before they are implemented, rather than in between meetings.

On a separate, but related note, my review of the DOC SOP/Policy on Victim Services suggests that the two recent system changes may be in conflict with policies that state notifications "shall" be made if a victim signs up for VINES. It would be beneficial to review this to ensure your systems are in agreement with any established policies. Also, we need this information to properly educate victims concerning what VINES will do and will not do.

I also continue to believe that a Memorandum of Understanding (MOU) is necessary to clearly outline the roles and responsibilities of DOC, Law Enforcement, the Courts, and SAS (and AGO), which would serve to prevent these types of communication breakdowns in the future.

Thank you for your attention to this matter. I am confident that by establishing a clear protocol, we can enhance our ability to serve our shared stakeholders more effectively.

Best,

Timothy Lueders-Dumont, Esq.
Executive Director

[Vermont Department of State's Attorneys and Sheriffs](#)
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