



STATE OF VERMONT
OFFICE OF LEGISLATIVE INFORMATION
TECHNOLOGY

MEMORANDUM

To: Joint Information Technology Oversight Committee (JITOC)
From: Kevin G. Moore Jr., Director of Information Technology
Date: September 30, 2025
Subject: Legislative IT Update

Earlier this year, our office provided a high-level overview of the General Assembly's cybersecurity posture to the House Committee on Energy and Digital Infrastructure and the Senate Committee on Institutions. We described how the Office of Legislative Information Technology prevents, detects, and responds to threats, while leveraging external partners to extend the capacity of our small team.

This update provides an operational perspective on various projects and system improvements currently underway. Several initiatives, including our Managed Security Operations service and the rollout of enhanced cybersecurity awareness training, support the posture goals discussed in our previous presentation.

INFRASTRUCTURE & SYSTEMS

Domain Transition to VTLEG.GOV

We are moving to VTLEG.GOV as the primary domain. Staff migration is complete; legislator migration is in early planning. Legacy email addresses (leg.state.vt.us and aliases) will remain functional for approximately three years. New staff will receive only VTLEG.GOV accounts, with legacy aliases maintained behind the scenes to ensure continuity for all users. The General Assembly website URL will remain legislature.vermont.gov.

Windows 11 Upgrade

A system wide upgrade to Windows 11 is underway ahead of Microsoft's end-of-support for Windows 10. Rollout is progressing and expected to be largely complete in the coming weeks.

Data Center Migration

Legislative data operations have been successfully migrated to our new data center, providing improved reliability, redundancy, and disaster recovery. This modernization positions the General Assembly to accommodate future growth in data and system demands, ensuring operational stability and continuity.

APPLICATIONS & TOOLS

Joint Fiscal Office Website Project

We are partnering with the Joint Fiscal Office (JFO) on a website refresh. A third-party design firm will support the effort, while development will be completed in-house. JFO will lead most design decisions. Target launch: end of summer 2026.

Legislative Reports (LC)

In collaboration with the Office of Legislative Counsel, we have completely rewritten the legislative reports database and front-end application. The previous system presented significant workflow challenges: navigation was difficult, key data points were poorly structured, and staff often relied on unstructured/notes fields to complete their work. The new system provides structured data input, streamlined workflows, and intuitive navigation, enabling staff to generate reports more efficiently and accurately for committees and other legislative teams.

Committee Information Pages (CIP)

The CIP witness documentation upload process is being replaced. The new system is 90–95% complete and entering testing and refinement. Key improvements include more secure uploads with detailed change logs, simplified substitution of committee assistants, and a single interface for managing content access.

M-Files Implementation

M-Files is being implemented as the General Assembly’s new document management system, replacing our longest serving application, which no longer fully meets organizational needs and is no longer well supported by the vendor. Content migration is largely complete, and API connected tools and code refinements are underway to ensure seamless integration with existing workflows and applications.

Staff training is being developed in collaboration with the vendor, and rollout will align with the Windows 11 upgrade while remaining flexible to accommodate operational priorities. This solution provides a more robust, reliable, and future ready platform for managing General Assembly documents.

COMMUNICATIONS & AV

CPD Security Camera Project

The Capitol Police Department security camera upgrade is nearing completion. Legislative IT supported the project by providing technical guidance on system architecture, integration, and configuration, as well as assisting with grant reporting and documentation. All commissioning, oversight, and policy decisions remained under the Office of the Sergeant at Arms and the Capitol Police Department and their respective committees of jurisdiction.

AV Training & IT Staff Professional Development

AV staff have completed advanced Q-Sys certification, enhancing our ability to maintain and optimize legislative audio-visual systems and explore additional automation tools. Three Legislative IT staff attended the annual NALIT Professional Development Seminar, expanding their knowledge of emerging technologies and legislative IT practices while

networking with peers from other states. Another staff member is completing project management training to strengthen planning, execution, and oversight capabilities. These efforts expand in-house expertise and improve operational support for the General Assembly.

Softphone Services

Softphone services are being extended to support remote and flexible communications using the existing telephony system and assigned phone numbers. The service is installed by default on issued devices, with optional installation available for personal mobile devices. No additional funding was required to implement these enhancements.

CYBERSECURITY & OPERATIONAL CONTINUITY

Military Duty Coverage

One of our Legislative IT staff members will be ordered to military duty during CY2026. SOPs have been reviewed and updated to ensure continuity of operations. While these measures are not a replacement for our staff member, responsibilities will be distributed among remaining staff, with contractor support available as needed. This approach ensures that the IT team can continue providing reliable support throughout the period of absence.

Managed Security Operations (SOCaaS-lite)

We have completed the selection of a Managed Security Operations service to enhance our cybersecurity posture. The service provides managed detection and response (MDR) along with proactive threat hunting, delivering 24/7 monitoring and rapid response to potential threats. Implementation is expected to begin in the near term, and once underway, our IT team will gain a force multiplier, addressing advanced security threats effectively without hiring additional cybersecurity staff and freeing staff time to focus on other critical initiatives.

Enhanced Cybersecurity Awareness Training

We are transitioning from simpler Microsoft 365 built-in tools to a dedicated cybersecurity awareness solution. The initiative includes targeted simulations, such as phishing exercises, interactive training modules, and detailed reporting on participation and results. This approach strengthens our organization wide security culture, reinforces safe computing practices, and provides actionable insights to guide future training efforts. It directly supports the posture goals discussed in prior cybersecurity briefings and enhances our ability to prevent, detect, and respond to cyber threats.

In the coming months, the Office of Legislative Information Technology will focus on several key initiatives to strengthen infrastructure, enhance security, and improve operational efficiency. Priorities include finalizing the migration to the VTLEG.GOV domain, completing the Windows 11 rollout, supporting the Joint Fiscal Office website redesign, and launching the new application for the Committee Information Pages (CIP). We will also implement the Managed Security Operations service to bolster our cybersecurity posture and roll out the upgraded cybersecurity awareness training program. Together, these efforts demonstrate our ongoing commitment to delivering secure, reliable, and modern technology solutions for the General Assembly.