



Please Support H.84

Recorded Telehealth Appointments = Informed Patients + Content Clinicians

Allowing patients to consent to the recording of their telehealth appointment gives clinicians the ability to use HIPAA-regulated transcription tools, reducing the hours providers spend charting after their workday and decreasing burnout while improving care.

Why H.84 will improve both the patient and provider experience



57% of clinicians say the electronic health record (EHR) is a top source of burnout.



Research consistently shows that patients forget much of what they hear in medical appointments.



Many patients now use unregulated apps to record visits outside of HIPAA protections.



Patients agreed and strongly agreed that the ABRIDGE notes had few errors and were of high quality.

A pilot use of AI scribe technology (Abridge) by PCPs at UVM Health Network studied in August 2024 showed a 48% reduction in burnout and a 38% increase in professional satisfaction.

“This pilot has removed so much documentation burden that I can focus on other work and feel excited - rather than overwhelmed - to see patients. It's made my days better.”

“I typically stay late on Friday nights. With Abridge, I have left at 5pm on Friday nights and most nights of the week. This is incredible. And the notes are so well written and easy to understand for the patient and for other clinical staff. Please do not take it away!”



When secure, patient-consented recordings are permitted, clinical documentation can be streamlined and strengthened. When providers no longer need to capture every detail in real time, they can focus better on the patient in front of them, improving communication and strengthening trust, leading to better outcomes.

Vermont Medical Society

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American Academy of Pediatrics
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For more information contact jbarnard@vtmd.org or jsudhoffguerin@vtmd.org