

Dear Committee,

I am sharing my experience with accessing primary care for complex chronic conditions. I waited 18 months to get a new PCP, who has not followed standard treatment for recurrent gout. Despite chronic inflammation, elevated uric acid, and frequent gout attacks, I have not received long-term, guideline-based management. I have not been started on standard therapies like allopurin. I have also been waiting since September to see an ENT specialist, with no guidance on when this might be scheduled.

Given these challenges, I am seriously considering changing my PCP to **Brigham and Women's Hospital** for more proactive care. My experience highlights the need for timely access to primary care and coordinated, guideline-based management for patients with complex chronic conditions.

Thank you for your attention.

Sincerely,

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