# Introduction to Utility Regulation

Overview of the regulated and the regulators in Vermont

Presentation for the House Committee on Energy and Digital Infrastructure

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# Why Regulate?

Why are some private industries subject to a large measure of government control?

Characteristics of a utility (1876):

- Natural monopolies
  - High fixed infrastructure costs that, once established, discourage new entrants
- Affected with a public interest
- Gateway of commerce

When private property is devoted to a public use, it is subject to public regulation

# Regulatory Compact



DESCRIBES THE RELATIONSHIP BETWEEN REGULATORS AND UTILITIES



UTILITY ACCEPTS AN <u>OBLIGATION TO SERVE</u>
<u>ALL CUSTOMERS</u> IN ITS <u>SERVICE TERRITORY</u>



REGULATOR SETS RATES THAT WILL COMPENSATE THE UTILITY FULLY FOR THE COSTS IT INCURS TO MEET THAT OBLIGATION

# Types of Regulation

- Rates
- Quality and terms of service
- Financial management
- Siting
- Intercompany practices
- Planning

# Ratemaking

- Rates must be just and reasonable
- <u>Cost of service</u> ratemaking (traditional)
  - Utility recovers the **prudent** and **used and useful** costs it incurs to serve customers, plus a reasonable rate of return (profit) = **revenue requirement** 
    - R = O + (V D) \* r
  - Allocated across different customer classes (residential, commercial, industrial; EV rates)
  - Ratemaking can take 7-8 months
- Incentive/Alternative regulation
  - Telecom and energy different rationales
  - Flexibility in pricing competitive environment
  - Revenue decoupling severs link between sales and revenues
    - Performance-based profit aligns with societal goals

# Need for Regulation and Market Conditions

Private Monopoly

Establish rights and obligations of the provider and a regulatory framework to facilitate oversight

Partial Competition

Foster and sustain a competitive market through tools such as rules prohibiting anticompetitive practices, licensing frameworks, setting tariffs, universal service

Full Competition

Decrease regulation as competitive market largely regulates itself, but ... (subject to consumer protection and antitrust regulation)

# Who is Regulated?



ELECTRIC SERVICE COMPANIES



ENERGY GENERATORS AND STORAGE



NATURAL GAS COMPANIES



ENERGY EFFICIENCY UTILITIES



PRIVATE WATER COMPANIES



PRIVATE (LARGE) WASTEWATER COMPANIES



TELECOMMUNICATIONS COMPANIES



CABLE TELEVISION COMPANIES

## Electric Distribution Utilities



#### **17 Distribution Utilities**

1 investor-owned

14 municipal departments

Vermont Public Power Supply Authority (VPPSA) - 11

2 member-owned cooperatives



# Tariffs and Service Quality and Reliability Plans

Regulated monopolies

Smart Grid (advanced metering infrastructure)



### **Integrated Resource Planning**

Least-cost integrated plan every 3 years

# Electric Transmission Utility



## **Vermont Electric Power Compony, Inc. (VELCO)**

For profit, statewide, transmission-only company formed in 1956

Manages and operates Vermont's high-voltage transmission grid on behalf of VT Transco

Owned by all VT distribution utilities (ownership percentage based on each utility's share of VT's retail electric load) and the VT Low Income Trust for Electricity (VLITE), a public benefit corp.

Fiber optic network



## Long-Range Transmission Plan (20 years), updated every 3 years

Vermont System Planning Committee (VSPC)



## Network is part of the integrated New England regional network

Federal Energy Regulatory Commission (FERC) ISO-New England (regional transmission operator)

- Grid reliability
- Wholesale market

## **Energy Generators**



Owners and operators of energy generating systems

Utility

Merchant (private)



VT's energy production comes from hydro, wind, solar, and biomass



Certificate of public good (CPG) from the PUC before site preparation or construction can begin

(Does not apply to facilities operated solely for on-site electricity consumption by the owner of the facilities)



Interconnection with transmission grid (wholesale power market access)



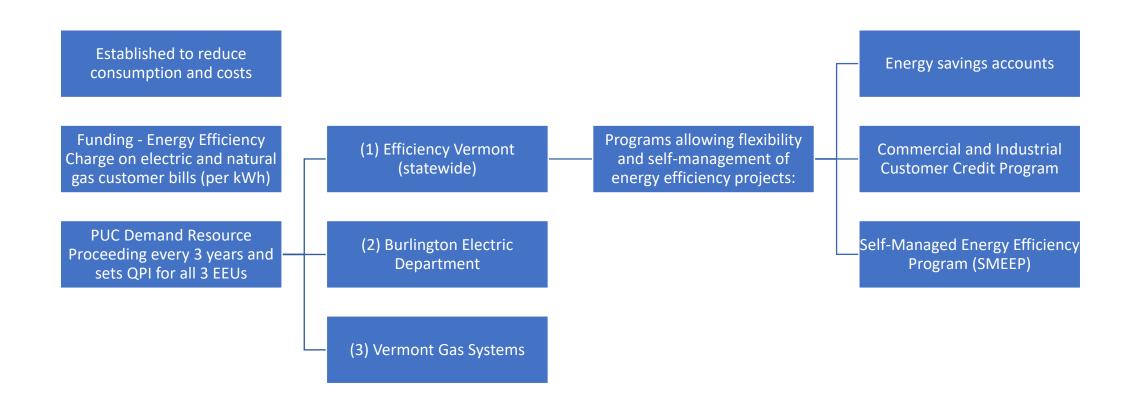
CPG also required for electric energy storage facilities

# Natural Gas Companies

### Vermont Gas Systems (VGS)

- Thermal energy service, primarily
- Natural gas transported through the TransCanada Pipeline
- Regulated monopoly; Integrated Resource Plan; Alternative Regulation Plan
- Appointed an Energy Efficiency Utility in 2016

# Energy Efficiency Utilities



## Private Water and Private (large) Wastewater Companies



Private water companies (typically small)



"Large" wastewater companies (at least 750 source connections)



Rate regulation
(ANR water quality)



Most water/wastewater companies are owned and operated by municipalities (towns and fire districts)

Subject to Agency of Natural Resources (ANR) jurisdiction

Department of Environmental Conservation, Drinking Water and Groundwater Division

## Cable Television Companies

- 11 cable TV companies
- PUC is the local franchising authority (LFA)
- CPG (certificate of public good) is required to operate
  - Renewed every 11 years
- Franchise fee (5% of gross cable TV revenue)
  - Support for PEG Access is required (public, educational, government access programming)
- Nonexclusive service territories; line extensions; service quality; annual report
- Rates and programming are <u>not</u> regulated

# Telecommunications (Voice) Companies



# Incumbent Local Exchange Carriers (ILECs)

9 legacy providers delivering POTS:

- 1 regional bell operating company (RBOC)
- 8 independent telephone companies



# Competitive Local Exchange Carriers (CLECs)

Cellular VoIP

# Who Regulates?







**Public Utility Commission** 

Department of Public Service



Public Service Board split into PSB and DPS in 1981

#### Self-Funded

Annual gross receipt tax

Application fees

Bill-back authority

# Public Utility Commission





#### Three Commissioners

- Full-time chair nominated, appointed, and confirmed like a Superior Judge
- Part-time commissioners appointed in a similar manner
- 6-year staggered terms



## Types of proceedings:

Formal court-like proceedings based on the rules of civil procedure (contested cases)

Workshops and investigations (uncontested)

Rulemakings

## Department of Public Service



## Executive Branch Entity



#### Advocacy

Represents "consuming public" in rate cases

Represents interests of the people of VT in PUC hearings

Gives "heightened consideration" to the interests of ratepayer classes not independently represented in PUC proceedings



#### **Planning**

#### Comprehensive Energy Plan

(20-year period)

Climate Action Plan
Telecommunications Plan

(10-year period)



#### Mapping

Cell towers; mobile wireless coverage; broadband



#### **Consumer Protection**

The Consumer Affairs and Public Information Division (CAPI) helps resolve customer complaints with utilities

# Common Themes Across Industry Sectors



**AFFORDABILITY** 



EQUITY AND JUSTICE



NETWORK RESILIENCY AND REDUNDANCY



CYBERSECURITY



CONSUMER DATA
PRIVACY



MERGERS AND ACQUISITIONS

**Federalism**