

House Energy and Digital Infrastructure (HEDI) Committee

Joint Fiscal Office IT Consultant Update April 22, 2026

The purpose of this document is to provide the following information:

1. Summary of Projects Monitored by JFO IT Consultant
2. Summary of Upcoming JFO IT Reviews (pending budget requests)

1. Summary of Projects

The JFO IT consultant monitors the following projects.

Unemployment Insurance Modernization Project

- In 2022, GA authorized expenditure of \$27M from the Technology Modernization Special Fund for the UI Modernization project to be released as follows:
- A JFO review was completed in January 2024 and JITOC approved the release of \$30 million appropriated for the FY23 budget
- The total funds available for this project are \$52.3 million from appropriations in FY22, FY23, an increase in VDOL operating budget to support this project, and savings from costs used to support the old system.
- The total cost for the UI System's 25-month implementation period and three years of management and operations is \$45.3 million. (Note: A contract amendment was processed within the last month. I do not have the final numbers.)

Current Status

The UI Modernization project is on track for completion in Summer 2026.

Last fall, at a meeting with JITOC, the Vermont Department of Labor (VDOL), there was a discussion about the importance of stakeholder engagement. After the meeting, the VDOL team brought in Vermont Legal Aid, National Association of State Workforce Agencies (NASWA), and HireAbility (formerly Voc Rehap) for testing. Commissioner Smith said the stakeholders' feedback was similar, and they were able to accommodate most of it.

VDOL has also engaged with external users (businesses and current UI Claimants about the project and what to expect. They recently held a virtual town hall with VLCT, attended by 90 participants. They have more town halls planned over the next few months.

VDOL leadership is engaged daily with FAST and weekly with ADS and FAST to ensure they are tracking issues uncovered during User Acceptance testing.

Enterprise Resource Planning (ERP) Project

- In May of 2022, the State signed a contract with WorkDay, totaling \$28.875 million over ten years
- To date, the General Assembly has appropriated \$24.6 million for the ERP project
- In November 2024, JITOC voted to release \$11.8 million in funds for the Finance Module development
- The JFO IT review recommended oversight actions at specific points as the ERP implementation progresses based on JFO IT Review.
- The JFO IT Consultant assessment of the project was provided to JITOC on October 21, 2025 to JITOC. The complete assessment can be found at the following link:
<https://legislature.vermont.gov/Documents/2026/Workgroups/JITOC/Tech%20Updates/W~Lisa%20Gauvin~ERP%20Memo~10-21-2025.pdf>

Current Status

See document from 04/21/2026 HEDI/SI Joint ERP meeting.

2. Summary of Upcoming JFO IT Reviews

Integrated Eligibility and Enrollment (IE&E) System Modernization

- Agency of Human Services/ADS
- Purpose is to provide Vermonters with a centralized, simplified, and user-friendly experience for applying and managing State benefits, as well as secure enrollment, personalized access, streamlined applications, and comprehensive customer service.
- A competitive bid process was conducted, and a preferred vendor selection is complete..
- As a requirement of funding, two federal agencies must approved the contract. Approval is imminent.
- The project will undergo a CIO's Independent Review, per 3 V.S.A. § 3303(d). Once this is completed, a JFO IT Review will occur for this project
- JFO expected a request for State match funds in the current year, but it was not submitted. The Project Team indicated that requests for information about the source of funds for the State Match should be directed to Tracy O'Connell, the AHS Chief Financial Officer.

Comprehensive Child Welfare Information Systems (CCWIS)

- Department for Children and Families (DCF)/ADS
- As stated in the RFP, this project includes "the design, development, and implementation (DII) of a Comprehensive Child Welfare Information System (CCWIS)"
- There is \$15.6M in funds available for CCWIS via the following:
 - 3,000,000.00 - B.1102(b)(4) Act 113 2024
 - 3,000,000.00 - Appropriation per 2024 Act 113 E.300.3(a)
 - 1,800,000.00 - 2025 Act 27 Sec. C.103 amending 2024 Act 113 Sec. B.1100(e)(4)
 - 7,800,000.00 - Federal Revenue available as match for Comprehensive Child Welfare Information System (CCWIS)
- An RFP was released during the spring of 2025 and bids are currently being evaluated

The project will undergo a CIO's Independent Review once a preferred vendor is selected, per 3 V.S.A. § 3303(d)

Current Status

The procurement is open.