



STATE OF VERMONT
OFFICE OF LEGISLATIVE INFORMATION
TECHNOLOGY

MEMORANDUM

To: House Committee on Energy and Digital Infrastructure
From: Kevin Moore, Director of Information Technology
Date: April 10, 2026
Subject: ADA Title II Compliance and Website Remediation Progress

Project Scope and Legal Review

For some time now, Legislative IT has been engaged in an extensive project to review, evaluate, and remediate our websites and digital content. The primary focus of this effort is ensuring we meet the standards set forth by ADA Title II and WCAG 2.1 Level AA. This process is being conducted in close coordination with the Office of Legislative Counsel to ensure the General Assembly continues to meet its legal obligations. To facilitate this, we have retained a suite of third-party tools that provide continuous monitoring and the technical oversight necessary to identify and fix non-compliant elements as digital standards evolve.

Our Transition to Level AA Standards

Our approach to web development and design always makes accessibility a priority. Prior to the current Level AA requirements, we targeted compliance with WCAG 2.1 Level A and consistently maintained high scores across our platforms. Because of this groundwork, moving to Level AA is a manageable progression for our team rather than a complete overhaul of our digital infrastructure. This work includes both the technical "code" of the websites and a review of the thousands of PDFs hosted online. Our current progress, measured against industry standards and total remediations, is outlined below:

Site	Former Level A Score (Range)	Baseline Level AA Score	Current Level AA Score	Issues Remediated	Industry Benchmark	Title II Level AA Target
General Assembly	~85 - 95	80.5	89	20+	84.8	100
Joint Fiscal Office (JFO)	~85 - 95	82	83	10+	84.8	100

Content Management and the "W:\ Drive"

Managing long-term accessibility requires a strategy that balances new content with our historical record. Regarding older content, documents are effectively archived by biennium and will remain in their current state. However, should any older, non-compliant content be flagged for current use, our team is prepared to remediate those files quickly and within the bounds of the law to ensure access.

For new content, we are developing accessibility recommendations for internal creators within the General Assembly. We will also be submitting recommended modifications for the document submission process used by outside entities, such as lobbyists, advocates, and the public, to ensure files are accessible before they are posted.

A major component of this effort involves the Witness Document Upload tool, commonly referred to as "the W:\ Drive." We successfully centralized this tool over the last summer, which significantly improved our security and logging capabilities. This centralization now provides a prime opportunity to consider new automated checks, such as PDF and ADA compliance scanning, during the upload process. While we are still evaluating the technical specifics of that integration, we are optimistic about including these checks in a future update.

Ongoing Commitment to Accessibility

While our team is working toward the highest possible standards, it is important to recognize that maintaining 100% compliance at all times is nearly impossible given the high volume of daily updates and the dynamic nature of our digital environment. However, we remain firmly committed to a process of continuous review and remediation. Should any content or site feature fall out of compliance, we are dedicated to working diligently to remediate the issue as quickly as possible. We will continue to work alongside the Office of Legislative Counsel and utilize our specialized toolkit to ensure our sites remain accessible to all.