

**Important notice:**

Your current internet and phone services will need to be transitioned by May 5, 2026.

Dear Valued Customer,

What you need to know.

We've upgraded our network infrastructure in parts of Readsboro, VT to fiber technology. With our new Fidium Fiber internet and enhanced phone services, you'll experience faster speeds, improved call quality, better reliability and a host of other benefits.

We are transitioning services from our DSL internet and phone service network to our new state-of-the-art fiber network on May 5. You must schedule your complimentary professional installation to maintain your services.

We made it easy to switch.

Switching your internet and phone service to Fidium Fiber can easily be done in 2 steps:

- 1. Call 1-855-712-5449 to talk to a Fidium Customer Care Guide**
They will help you decide which speed plan is the best for you and your needs.
OR
Visit FidiumFiber.com/SwitchToBetter
Already know the speed you want? Go online and make the switch today.
- 2. Schedule your complimentary professional installation**
Our courteous Fidium Network Expert will walk you through everything you need to know about your new fiber connection.

Don't delay, make the switch today!

Your current internet and phone services need to be transitioned by May 5. Schedule your installation today to avoid any disruption to your service.

We look forward to serving you,

The Fidium Team