

# ameelio

Technology for a more rehabilitative  
corrections system

Forbes

The New York Times

FAST COMPANY



BUSINESS  
INSIDER

Bloomberg

The Washington Post

## Current State of Telecommunications in Prisons and Jails

- **A market duopoly:** \$3B duopoly dominates prison communications, driving families into debt.
- **High cost of communication:** On average, incarcerated people and their families spend \$5-10 per 15 minutes of video calls.
- **Free call legislation could have a huge budgetary impact.** The for-profit vendors, ViaPath and Securus will continue to charge outrageous rates, shifting the cost from incarcerated individuals to the state budget, e.g. CA, CO.



# Our Mission

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We're on a mission to **fundamentally transform corrections** in the United States, by disrupting the prison telecommunications industry across the country.

We achieve the mission by **empowering the incarcerated individuals** with vital tools to rebuild their lives.

# Who we are

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We are the **only nonprofit** communications provider and the most innovative company in the industry.

We build **communication and education solutions** for incarcerated people and their families and we provide them **at no cost**.

# Key Vitals (as of Feb 5, 2026)

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**Deployed or Actively Deploying Currently**

**15**

U.S. States

**63**

Facilities

**182K**

Family and  
incarcerated Users

**73,131**

Incarcerated Users

**108,439**

Family Users

# Replacing Legacy Systems in State Prisons

**Serving 23 state prisons across four states:**

- Colorado
- Iowa
- Rhode Island
- Hawaii

## **Usual Service Scope**

- Video family calls
- Legal counsel privileged calls
- Privileged telehealth calls
- Learning Management System and Digital Resource Library
- Tablets



# Scaling in County Jails

**Serving 23 county jails across four states:**

- California
- Florida
- Texas
- Massachusetts

## **Usual Service Scope**

- Learning Management System and Virtual Classrooms
- Tablets
- Privileged calls (legal and telehealth)



# Our Work in Juvenile Facilities

Contracted with 17 juvenile detention facilities

- Illinois
- Indiana
- Washington
- Washington DC
- Arizona
- Delaware

## Usual Service Scope

- Voice and video family calls
- Provider communication (legal, medical, educational)
- Privileged calls and PREA hotlines
- LMS and Digital Resource Libraries
- Tablets

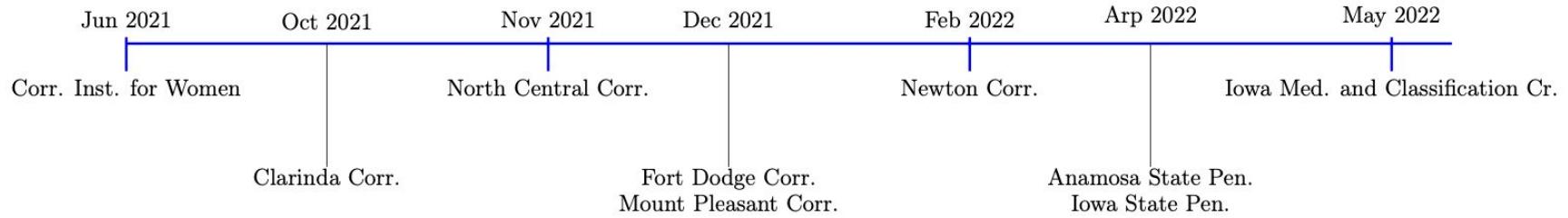


**Highlight:** Ameelio x Iowa  
Department of Corrections

# The Iowa Model

**Since 2021, Ameelio has been providing low-cost and reliable video calling services to Iowa.**

- Iowa piloted Ameelio in 2021 to replace its pandemic-era, limited Google Meet solution. Iowa Dept. of Corrections (“DOC”) chose Ameelio because Ameelio met 3 key evaluation criteria: **security, cost, and timing to launch.**
- Unlike Google Meet, Ameelio’s video platform is **specifically designed for correctional facilities.**
- Additionally, Ameelio provided **significant savings** because the platform cost the DOC less than \$0.01 per minute, compared to competitors charging \$0.15 per minute.
- In order to properly launch, Ameelio and DOC completed the following: (1) engaged in a network assessment; (2) provided comprehensive training to staff and users, including incarcerated individuals; (3) created training guides; and (4) developed a system for feedback and resolution.
- Since its launch, the project has been the **results of a rigorous, longitudinal research** by University of Chicago, Vanderbilt, UC Berkeley and Arnold Ventures.



**Figure 1.** The Rollout of Free Communications in the Iowa Departments of Corrections

## Synchronous



Video Calls



In-person Visits



Landline Calls

## Pre-Intervention

DOC allocates laptops

Prisoner notified of new call system

Loved one creates Ameelio account, provides proof of ID

## Intervention

Administered by Ameelio

No cost

Managed via digital scheduling

Loved one schedules call

First come, first served  
No guarantee that loved ones can see prisoner  
Opens at 9am  
Can stay all day

Prisoners and loved ones notified of new in-person visit system

Scheduled in advance electronically by loved one  
Guaranteed entry  
1-2 hour visits

Prisoner initiates call

\$0.11 per minute

Administered by CorrLink, a private company

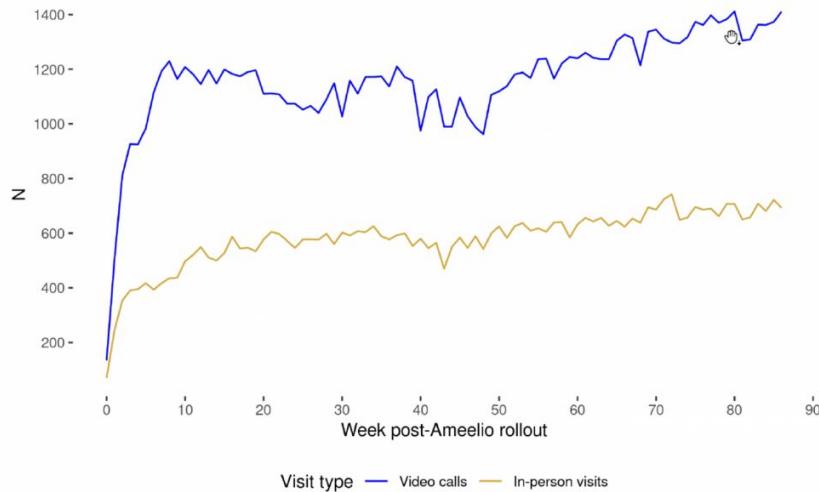
On average one landline phone per 17 prisoners

Pre-intervention, average prisoner spent 360 minutes on landline calls per year (2019)  
This is the equivalent of approx. 283 work hours / 2 months of work

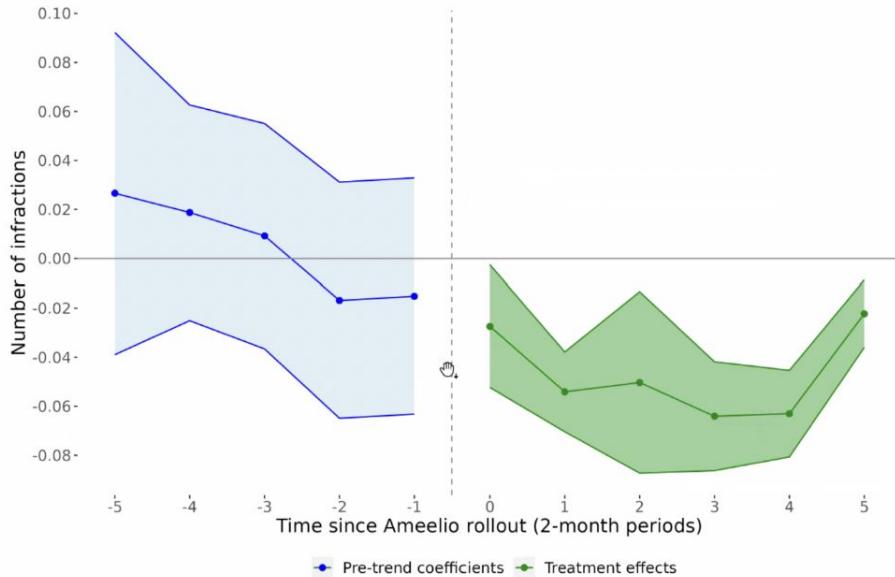
**Outcomes:** DOC has experienced a decrease in prison misconduct and violence since the Ameelio launch.

Since Ameelio's implementation, DOC has seen a **significant increase** in video call volume.

Prevalence of free and eased communication



## Misconduct after the implementation of Ameelio



Evidence shows that Ameelio's communication service resulted in a **27–34% reduction in-prison misconduct**, and a **55–62% decline in violent misconduct**, inclusive of intimidation and threats.

**Table 6.** Impact of Eased Communication by Infraction Type

The research also finds **no change in drug offenses** and **a large decrease in the misuse of communications** (e.g. failing to follow regulations when using mail or phone, or sending coded messages).

Misconduct category	Pre-treat mean	Borusyak estimator		Bootstrap DID	
		Estimate	Estimate %	Estimate	Estimate %
Violent	0.00294	-0.00099*** (0.00012) 0.000	-33.5% 0.000	-0.00094*** (0.00035) 0.000	-32.1% 0.000
Violent (inclusive)	0.00458	-0.00285*** (0.00057) 0.000	-62.1% 0.004	-0.00253*** (0.00089) 0.004	-55.2% 0.004
Misuse of communications	0.00083	-0.00043** (0.00020) 0.032	-52.0% 0.340	-0.00035 (0.00031) 0.340	-42.6% 0.340
Drug	0.00115	-0.00034 (0.00034) 0.310	-30.0% 0.582	-0.00030 (0.00052) 0.582	-25.8% 0.582
Other	0.01100	-0.00260* (0.00150) 0.083	-23.6% 0.289	-0.00178 (0.00168) 0.289	-16.2% 0.289



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