

State of Vermont

House of Representatives



Montpelier, Vermont

Concurrent House Resolution

H.C.R. 192

Offered by Representatives McGill of Bridport, Bishop of Colchester, Cole of Hartford, Donahue of Northfield, Eastes of Guilford, Garofano of Essex, Maguire of Rutland City, Wood of Waterbury, and Yacovone of Morristown

House concurrent resolution recognizing February 11, 2026, as National 211 Day in Vermont and celebrating the outstanding community contributions of Vermont 211

Whereas, Vermont 211 is a nationally accredited health and human services helpline that the United Way of Vermont operates, and it provides statewide information and referral services, and

Whereas, Vermont 211 offers streamlined and easy access to over 1,100 community-based agencies that serve Vermonters via phone, text, email, and website, with 3,270 programs and 11,900 services, and

Whereas, the dedicated Vermont 211 staff vets and updates information about the resources in the organization's robust database, and

Whereas, Vermont 211 employs a team of eight trained and empathetic specialists, who, in a safe and confidential manner, are available to work with Vermonters and help assess their community service needs, and

Whereas, for more than 20 years, Vermont 211 has delivered this vital community resource to Vermonters daily and in emergency situations, and

Whereas, in 2025, Vermont 211 received over 61,000 contacts via phone calls, texts, and emails, resulting in over 22,000 referrals, and

Whereas, the most commonly requested services were for basic needs, such as access to housing, utilities, and public assistance, and

Whereas, through its response to nonemergency calls, Vermont 211 helps maintain the integrity of the 911 system, and

Whereas, Vermont 211 supports the Department for Children and Families, managing its general assistance after-hours calls from 4:30 p.m. to 8:30 a.m., Monday through Friday, as well as on weekends and holidays, and

Whereas, this special organization collaborates with Vermont Emergency Management prior to, during, and after regional, statewide, and national emergencies such as flooding and pandemics, and

Whereas, the member organizations of the Vermont Food Security Roadmap Coalition value Vermont 211 as an essential partner for the facilitation of robust food support services, *now therefore be it*

Resolved by the Senate and House of Representatives:

That the General Assembly recognizes February 11, 2026, as National 211 Day in Vermont and celebrates the outstanding community contributions of Vermont 211, *and be it further*

Resolved: That the Secretary of State be directed to send a copy of this resolution to Vermont 211.