1	H.137
2	An act relating to the regulation of insurance products and services
3	It is hereby enacted by the General Assembly of the State of Vermont:
4	Sec. 1. 8 V.S.A. § 23 is amended to read:
5	§ 23. CONFIDENTIALITY OF INVESTIGATION AND EXAMINATION
6	REPORTS
7	(a) This section shall apply to all persons licensed, authorized, or
8	registered, or required to be licensed, authorized, or registered, under this title
9	or under 9 V.S.A. chapter 150 by the Commissioner.
10	(b) Regardless of source, all records of investigations, including
11	information pertaining to a complaint by or for a consumer, and all records and
12	reports of examinations by the Commissioner, whether in the possession of a
13	supervisory agency or another person, shall be confidential and privileged,
14	shall not be made public, and shall not be subject to discovery or introduction
15	into evidence in any private civil action. No person who participated on behalf
16	of the Commissioner in an investigation or examination shall be permitted or
17	required to testify in any such civil action as to any findings,
18	recommendations, opinions, results, or other actions relating to the
19	investigation or examination.
20	(c) The Commissioner may, in his or her the Commissioner's discretion,
21	disclose or publish or authorize the disclosure or publication of any such
22	record or report or any part thereof in the furtherance of legal or regulatory

proceedings brought as a part of the Commissioner's official duties. The
Commissioner may, in his or her the Commissioner's discretion, disclose or
publish or authorize the disclosure or publication of any such record or report
or any part thereof, to civil or criminal law enforcement authorities for use in
the exercise of such authority's duties, in such manner as the Commissioner
may deem proper.
(d) For the purposes of this section, records of investigations and records
and reports of examinations shall include joint examinations by the
Commissioner and any other supervisory agency. Records of investigations
and reports of examinations shall also include records of examinations and
investigations conducted by:
(1) any agency with supervisory jurisdiction over the person; and
(2) any agency of any foreign government with supervisory jurisdiction
over any person subject to the jurisdiction of the Department, when such
records are considered confidential by such agency or foreign government and
the records are in the possession of the Commissioner.
Sec. 2. 8 V.S.A. § 3303 is amended to read:
§ 3303. MUTUAL COMPANIES; DIRECTORS, CHARTER PROVISIONS
AS TO
The articles of association or bylaws of a mutual insurer shall set forth the
manner in which its board of directors or other governing body shall be

1	elected, and in which meetings of policyholders shall be called, held, and
2	conducted, subject to such procedures as may be required by the
3	Commissioner under section 75 subsection 15(a) of this title.
4	Sec. 3. 8 V.S.A. § 4688(a) is amended to read:
5	(a) Filings as to competitive markets. Except with respect to filings
6	submitted pursuant to section 4687 of this title, in a competitive market, every
7	insurer shall file with the Commissioner all rates and supplementary rate
8	information, and supporting information that are to be used in this State,
9	provided that such rates and information need not be filed for specifically rated
10	inland marine risks or such other risks that are designated by regulation of the
11	Commissioner as not requiring a filing. Such rates, supplementary rate
12	information, and supporting information shall be provided to the
13	Commissioner not later than 15 days after 30 days prior to the effective date.
14	An insurer may adopt by reference, with or without deviation or modification,
15	provided that said deviation or modification is readily identifiable, the rates,
16	supplementary rate information, and supporting information filed by another
17	insurer or an advisory or service organization with which it is affiliated;
18	provided, however, such an adoption shall not relieve an insurer from any
19	other requirements of this chapter.
20	Sec. 4. 8 V.S.A. § 4724 is amended to read:

1	§ 4724. UNFAIR METHODS OF COMPETITION OR UNFAIR OR
2	DECEPTIVE ACTS OR PRACTICES DEFINED
3	* * *
4	(23) Affordable housing; unfair discrimination.
5	(A) An insurer that issues or delivers in this State a policy of
6	insurance covering loss of or damage to real property containing units for
7	residential purposes or legal liability of an owner or renter of such real
8	property shall not cancel, refuse to issue, refuse to renew, or increase the
9	premium of a policy, or exclude, limit, restrict, or reduce coverage under a
10	policy, based on the following:
11	(i) whether the residential building contains dwelling units that are
12	required to be affordable to residents at a specific income level pursuant to a
13	statute, regulation, restrictive declaration, or regulatory agreement with a local,
14	State, or federal government entity;
15	(ii) whether the real property owner or tenants of such residential
16	building or the shareholders of a cooperative housing corporation receive
17	rental assistance provided by a local, State, or federal government entity,
18	including the receipt of federal vouchers issued under Section 8 of the U.S.
19	Housing Act of 1937, 42 U.S.C. § 1437f;
20	(iii) the level or source of income of the tenants of the residential
21	building or the shareholders of a cooperative housing corporation; or

1	(iv) whether the residential building is owned by a limited-equity
2	cooperative, public housing agency, or cooperative housing corporation.
3	(B) Nothing in this section shall prohibit an insurer from cancelling,
4	refusing to issue, refusing to renew, or increasing the premium of an insurance
5	policy, or excluding, limiting, restricting, or reducing coverage under a policy,
6	due to other factors that are permitted or not prohibited by any other section of
7	this chapter.
8	Sec. 5. 8 V.S.A. § 6002(a) is amended to read:
9	(a) Any captive insurance company, when permitted by its articles of
10	association, charter, or other organizational document, may apply to the
11	Commissioner for a license to do any and all conduct insurance business
12	comprised in subdivisions 3301(a)(1), (2), (3)(A)-(C), (E)-(Q), and (4)-(9)
13	section 3301 of this title and may grant annuity contracts as defined in section
14	3717 of this title and may accept or transfer risk by means of a parametric
15	contract; provided, however, that:
16	(1) No pure captive insurance company may insure any risks other than
17	those of its parent and affiliated companies or controlled unaffiliated business.
18	(2) No agency captive insurance company may do any insurance
19	business in this State unless:

1	(A) an insurance agency or brokerage that owns or controls the
2	agency captive insurance company remains in regulatory good standing in all
3	states in which it is licensed;
4	(B) it insures only the risks of the commercial policies that are placed
5	by or through an insurance agency or brokerage that owns or directly or
6	indirectly controls the agency captive insurance company and, if required by
7	the Commissioner in his or her the Commissioner's discretion, it provides the
8	Commissioner the form of such commercial policies;
9	(C) it discloses to the original policyholder or policyholders, in a
10	form or manner approved by the Commissioner, that the agency captive
11	insurance company as a result of its affiliation with an insurance agency or
12	brokerage may enter into a reinsurance or other risk-sharing agreement with
13	the agency or brokerage; and
14	(D) if required by the Commissioner in his or her the
15	Commissioner's discretion, the business written by an agency captive
16	insurance company is:
17	(i) Fronted by an insurance company licensed under the laws of
18	any state.
19	(ii) Reinsured by a reinsurer authorized or approved by the State
20	of Vermont.

(iii) Secured by a trust fund in the United States for the benefit of
policyholders and claimants or funded by an irrevocable letter of credit or
other arrangement that is acceptable to the Commissioner. The Commissioner
may require the agency captive insurance company to increase the funding of
any security arrangement established under this subdivision. If the form of
security is a letter of credit, the letter of credit shall be issued or confirmed by a
bank approved by the Commissioner. A trust maintained pursuant to this
subdivision shall be established in a form and upon terms approved by the
Commissioner.
(3) No association captive insurance company may insure any risks

- (3) No association captive insurance company may insure any risks other than those of its association, those of the member organizations of its association, and those of a member organization's affiliated companies.
- (4) No industrial insured captive insurance company may insure any risks other than those of the industrial insureds that comprise the industrial insured group, those of their affiliated companies, and those of the controlled unaffiliated business of an industrial insured or its affiliated companies.
- (5) No risk retention group may insure any risks other than those of its members and owners.
- (6) No captive insurance company may provide personal motor vehicle or homeowner's insurance coverage or any component thereof.

1	(7) No captive insurance company may accept or cede reinsurance
2	except as provided in section 6011 of this title.
3	(8) Any captive insurance company may provide excess workers'
4	compensation insurance to its parent and affiliated companies, unless
5	prohibited by the federal law or laws of the state having jurisdiction over the
6	transaction. Any captive insurance company, unless prohibited by federal law
7	may reinsure workers' compensation of a qualified self-insured plan of its
8	parent and affiliated companies.
9	(9) Any captive insurance company that insures risks described in
10	subdivisions 3301(a)(1) and (2) of this title shall comply with all applicable
11	State and federal laws.
12	(10) Any captive insurance company that transfers risk by means of a
13	parametric contract shall comply with all applicable State and federal laws and
14	regulations.
15	Sec. 6. 8 V.S.A. § 6004(d) is amended to read:
16	(d) Within 30 days after commencing business, each captive insurance
17	company shall file with the Commissioner a statement under oath of its
18	president and secretary or, in the case of a captive insurance company formed
19	as a limited liability company or as a reciprocal insurer, of two individuals

authorized by the governing board certifying that the captive insurance

1	company possessed the requisite unimpaired, paid-in capital and surplus prior
2	to commencing business.
3	Sec. 7. 8 V.S.A. § 6006 is amended to read:
4	§ 6006. FORMATION OF CAPTIVE INSURANCE COMPANIES IN THIS
5	STATE
6	* * *
7	(h) Other than captive insurance companies formed as limited liability
8	companies under 11 V.S.A. chapter 21 chapter 25 or as nonprofit corporations
9	under Title 11B, captive insurance companies formed as corporations under the
10	provisions of this chapter shall have the privileges and be subject to the
11	provisions of Title 11A as well as the applicable provisions contained in this
12	chapter. In the event of conflict between the provisions of said general
13	corporation law and the provisions of this chapter, the latter shall control.
14	(i) Captive insurance companies formed under the provisions of this
15	chapter:
16	(1) As limited liability companies shall have the privileges and be
17	subject to the provisions of 11 V.S.A. chapter 21 chapter 25 as well as the
18	applicable provisions contained in this chapter. In the event of a conflict
19	between the provisions of 11 V.S.A. ehapter 21 chapter 25 and the provisions
20	of this chapter, the latter shall control.

surviving company;

1	(2) As nonprofit corporations snall have the privileges and be subject to
2	the provisions of Title 11B as well as the applicable provisions contained in
3	this chapter. In the event of conflict between the provisions of Title 11B and
4	the provisions of this chapter, the latter shall control.
5	(3) As mutual insurers shall have the privileges and be subject to the
6	provisions of sections 3303 and 3311 of this title as well as the applicable
7	provisions contained in this chapter. In the event of a conflict between the
8	provisions of sections 3303 and 3311 of this title and the provisions of this
9	chapter, the latter shall control.
10	* * *
11	Sec. 8. 8 V.S.A. § 6006a(a) is amended to read:
12	(a) Any captive insurance company meeting the qualifications set forth in
13	subdivision 6006(j)(1) of this title may merge with any other insurer, whether
14	licensed in this State or elsewhere, in the following manner:
15	(1) The board of directors of each insurer shall, by a resolution adopted
16	by a majority vote of the members of such board, approve a joint agreement of
17	merger setting forth:
18	(A) the names of the insurers proposed to merge, and the name of the
19	insurer into which they propose to merge, which is hereafter designated as the

1	(B) the terms and conditions of the proposed merger and the mode of
2	carrying the same into effect;
3	(C) the manner and basis of converting the ownership interests, if
4	applicable, in other than the surviving insurer into ownership interests or other
5	consideration, securities, or obligations of the surviving insurer;
6	(D) a restatement of such provisions of the articles of incorporation
7	of the surviving insurer as may be deemed necessary or advisable to give effect
8	to the proposed merger; and
9	(E) any other provisions with respect to the proposed merger as are
10	deemed necessary or desirable.
11	(2) The resolution of the board of directors of each insurer approving the
12	agreement shall direct that the agreement be submitted to a vote of the
13	shareholders, members, or policyholders, as the case may be, of each insurer
14	entitled to vote in respect thereof at a designated meeting thereof, or via
15	unanimous written consent of such shareholders, members, or policyholders in
16	lieu of a meeting. Notice of the meeting shall be given as provided in the
17	bylaws, charter, or articles of association, or other governance document, as
18	the case may be, of each insurer and shall specifically reflect the agreement as
19	a matter to be considered at the meeting.
20	(3) The agreement of merger so approved shall be submitted to a vote of

the shareholders, members, or policyholders, as the case may be, of each

1	insurer entitled to vote in respect thereof at the meeting directed by the
2	resolution of the board of directors of such company approving the agreement,
3	and the agreement shall be unanimously adopted by the shareholders,
4	members, or policyholders, as the case may be.
5	(4) Following the adoption of the agreement by any insurer, articles of
6	merger shall be adopted in the following manner:
7	(A) Upon the execution of the agreement of merger by all of the
8	insurers parties thereto, there shall be executed and filed, in the manner
9	hereafter provided, articles of merger setting forth the agreement of merger, the
10	signatures of the several insurers parties thereto, the manner of its adoption,
11	and the vote by which adopted by each insurer.
12	(B) The articles of merger shall be signed on behalf of each insurer
13	by a duly authorized officer or, in the case of an insurer formed as a limited
14	liability company or as a reciprocal insurer, by an individual authorized by the
15	governing board, in such multiple copies as shall be required to enable the
16	insurers to comply with the provisions of this subchapter with respect to filing
17	and recording the articles of merger, and shall then be presented to the
18	Commissioner.
19	(C) The Commissioner shall approve the articles of merger if he or

she the Commissioner finds that the merger will promote the general good of

the State in conformity with those standards set forth in section 3305 of this

20

title. If he or she the Commissioner approves the articles of merger, he or she the Commissioner shall issue a certificate of approval of merger.

- (5) The insurer shall file the articles of merger, accompanied by the agreement of merger and the certificate of approval of merger, with the Secretary of State and pay all fees as required by law. If the Secretary of State finds that they conform to law, he or she the Secretary shall issue a certificate of merger and return it to the surviving insurer or its representatives. The merger shall take effect upon the filing of articles of merger with the Secretary of State, unless a later effective date is specified therein.
- (6) The surviving insurer shall file a copy of the certificate of merger from the Secretary of State with the Commissioner.
- Sec. 9. 8 V.S.A. § 6007(b) is amended to read:
 - (b) Prior to March 1 of each year, and prior to March 15 of each year in the case of pure captive insurance companies, association captive insurance companies, sponsored captive insurance companies, industrial insured captive insurance companies, or agency captive insurance companies, each captive insurance company shall submit to the Commissioner a report of its financial condition, verified by oath of two of its executive officers or, in the case of a captive insurance company formed as a limited liability company or as a reciprocal insurer, of two individuals authorized by the governing board. Each captive insurance company shall report using generally accepted accounting

principles, statutory accounting principles, or international financial reporting
standards unless the Commissioner requires, approves, or accepts the use of
any other comprehensive basis of accounting, in each case with any
appropriate or necessary modifications or adaptations thereof required or
approved or accepted by the Commissioner for the type of insurance and kinds
of insurers to be reported upon, and as supplemented by additional information
required by the Commissioner. As used in this section, statutory accounting
principles shall mean the accounting principles codified in the NAIC
Accounting Practices and Procedures Manual. Upon application for
admission, a captive insurance company shall select, with explanation, an
accounting method for reporting. Any change in a captive insurance
company's accounting method shall require prior approval. Except as
otherwise provided, each risk retention group shall file its report in the form
required by subsection 3561(a) of this title, and each risk retention group shall
comply with the requirements set forth in section 3569 of this title. The
Commissioner shall by rule propose the forms in which pure captive insurance
companies, association captive insurance companies, sponsored captive
insurance companies, and industrial insured captive insurance companies shall
report. Subdivision 6002(c)(3) of this title shall apply to each report filed
pursuant to this section, except that such subdivision shall not apply to reports
filed by risk retention groups.

1	Sec. 10. 8 V.S.A. § 6011(a) is amended to read:
2	(a) Any captive insurance company may provide reinsurance, of policies
3	approved by the Commissioner comprised in subsection 3301(a) section 3301
4	of this title, on risks of its parent, affiliated companies, and controlled
5	unaffiliated business ceded by any other insurer, and may provide reinsurance
6	of annuity contracts as defined in section 3717 of this title that are granted by
7	any other insurer.
8	Sec. 11. 8 V.S.A. § 6024(c) is amended to read:
9	(c) A dormant captive insurance company that has been issued a certificate
10	of dormancy shall:
11	(1) possess and thereafter maintain unimpaired, paid-in capital and
12	surplus of not less than \$25,000.00; provided, however, that if the dormant
13	captive insurance company had never capitalized, it shall not be required to
14	add capital upon entering dormancy;
15	(2) prior to March 15 of each year, submit to the Commissioner a report
16	of its financial condition, verified by oath of two of its executive officers or, in
17	the case of a captive insurance company formed as a limited liability company
18	or as a reciprocal insurer, of two individuals authorized by its governing board
19	in a form as may be prescribed by the Commissioner; and
20	(3) pay a license renewal fee of \$500.00.
21	Sec. 12. 8 V.S.A. § 6045 is amended to read:

§ 6045. BRANCH CAPTIVE REPORTS

Prior to March 15 of each year, or with the approval of the Commissioner within 75 days after its fiscal year-end, a branch captive insurance company shall file with the Commissioner a copy of all reports and statements required to be filed under the laws of the jurisdiction in which the alien captive insurance company is formed, verified by oath of two of its executive officers or, in the case of a branch captive insurance company formed as a limited liability company or as a reciprocal insurer, of two individuals authorized by the governing board. If the Commissioner is satisfied that the annual report filed by the alien captive insurance company in its domiciliary jurisdiction provides adequate information concerning the financial condition of the alien captive insurance company, the Commissioner may waive the requirement for completion of the captive annual statement for business written in the alien jurisdiction.

Sec. 13. 8 V.S.A. § 6048d(c)(2) is amended to read:

(2) The special purpose financial insurance company shall submit an affidavit of its president, a vice president, the treasurer, or the chief financial officer or, in the case of a special purpose financial insurance company formed as a limited liability company or as a reciprocal insurer, of an individual authorized by the governing board that includes the following statements, to the best of such person's knowledge and belief after reasonable inquiry:

decisions.

1	(A) the proposed organization and operation of the special purpose
2	financial insurance company comply with all applicable provisions of this
3	chapter;
4	(B) the special purpose financial insurance company's investment
5	policy reflects and takes into account the liquidity of assets and the reasonable
6	preservation, administration, and management of such assets with respect to
7	the risks associated with the reinsurance contract and the insurance
8	securitization transaction; and
9	(C) the reinsurance contract and any arrangement for securing the
10	special purpose financial insurance company's obligations under such
11	reinsurance contract, including any agreements or other documentation to
12	implement such arrangement, comply with the provisions of this subchapter.
13	Sec. 14. 8 V.S.A. § 6052(g) is amended to read:
14	(g) This subsection establishes governance standards for a risk retention
15	group.
16	(1) As used in this subsection:
17	(A) "Board of directors" or "board" means the governing body of a
18	risk retention group elected by risk retention group members to establish
19	policy, elect or appoint officers and committees, and make other governing

1	(B) "Director" means a natural person designated in the articles of
2	the risk retention group or designated, elected, or appointed by any other
3	manner, name, or title to act as a member of the governing body of the risk
4	retention group.
5	(C)(i) "Independent director" means a director who does not have a
6	material relationship with the risk retention group. A director has a material
7	relationship with a risk retention group if he or she the director, or a member of
8	his or her the director's immediate family:
9	(1)(i) In any 12-month period, receives from the risk retention
10	group, or from a consultant or service provider to the risk retention group,
11	compensation or other item or items of value in an amount equal to or greater
12	than five percent of the risk retention group's gross written premium or two
13	percent of the risk retention group's surplus, as measured at the end of any
14	fiscal quarter falling in such 12-month period, whichever is greater. This
15	provision also applies to compensation or items of value received by any
16	business with which the director is affiliated. Such material relationship shall
17	continue for one year after receipt of the item or items of value or the
18	compensation falls below the threshold established in this subdivision.
19	(II)(ii) Has a relationship with an auditor as follows: Is affiliated

with or employed in a professional capacity by a current or former internal or

1	external auditor of the risk retention group. Such material relationship shall
2	continue for one year after the affiliation or employment ends.
3	(aa)(iii) Is employed as an executive officer of another business
4	entity that is affiliated with the risk retention group by virtue of common
5	ownership and control, if such entity meets all of the following criteria:
6	(AA)(I) the entity is not an insured of the risk retention group;
7	(BB)(II) the entity has a contractual relationship with the risk
8	retention group; and
9	(CC)(III) the governing board of the entity includes executive
10	officers of the risk retention group, unless a majority of the membership of
11	such entity's governing board is composed of individuals who are members of
12	the governing board of the risk retention group.
13	(bb)(IV) Such material relationship shall continue until the
14	employment or service ends.
15	(ii)(iv) Notwithstanding subdivision (i) subdivisions (i)-(iii) of
16	this subdivision (g)(1)(C), a director who is a direct or indirect owner of the
17	risk retention group is deemed to be independent; and an officer, director, or
18	employee of an insured of the risk retention group is deemed to be
19	independent, unless some other relationship of such officer, director, or
20	employee qualifies as a material relationship.

(D) "Material service provider" includes a captive manager, auditor,
accountant, actuary, investment advisor, attorney, managing general
underwriter, or other person responsible for underwriting, determination of
rates, premium collection, claims adjustment or settlement, or preparation of
financial statements, whose aggregate annual contract fees are equal to or
greater than five percent of the risk retention group's annual gross written
premium or two percent of its surplus, whichever is greater. It does not mean
defense counsel retained by a risk retention group, unless his or her the defense
counsel's annual fees have been equal to or greater than five percent of a risk
retention group's annual gross premium or two percent of its surplus,
whichever is greater, during three or more of the previous five years.
* * *
(9) The president or chief executive officer or, in the case of a risk
retention group formed as a limited liability company or as a reciprocal insurer,
an individual authorized by the board of directors of a risk retention group
shall promptly notify the Commissioner in writing of any known material
noncompliance with the governance standards established in this subsection.
Sec. 15. 8 V.S.A. § 2504 is amended to read:
§ 2504. EXEMPTIONS
This chapter does not apply to:

* * *

1	(18) A person that performs payroll calculations, prepares payroll
2	instructions, prepares and files State or federal income withholding tax reports
3	and unemployment insurance compensation reports, or provides other payroll-
4	related services, but that does not engage in the business of payroll processing
5	services or otherwise engage in the business of money transmission in this
6	State or other acts requiring a license under this chapter.
7	(19) A person that does not provide payroll processing services to any
8	employer that has its principal place of business in this State and that does not
9	otherwise engage in the business of money transmission in this State or other
10	acts requiring a license under this chapter.
11	(20) A person that:
12	(A) provides payroll processing services to 25 or fewer employers
13	that have their principal place of business in this State;
14	(B) provides payroll processing services to 500 or fewer employers,
15	regardless of where the principal place of business of each employer is located;
16	(C) provides payroll processing services involving transmission to
17	less than 300 Vermont resident employees, regardless of where the principal
18	place of business of their employer is located;
19	(D) has not been convicted of, or pled guilty or nolo contendere to, a
20	felony in a domestic, foreign, or military court, and no key individual or person

1	in control of such person has been convicted of, or pled guilty or nolo
2	contendere to, a felony in a domestic, foreign, or military court;
3	(E) has never had a financial services license or professional license
4	revoked in any jurisdiction and no key individual or person in control of such
5	person has ever had a financial services license or professional license revoked
6	in any jurisdiction, except that a subsequent formal vacation of such revocation
7	shall not be deemed a revocation;
8	(F) does not otherwise engage in the business of money transmission
9	in this State or other acts requiring a license under this chapter; and
10	(G) receives and holds all money or monetary value received for
11	transmission exclusively in:
12	(i) segregated trust accounts with federally insured financial
13	institutions or credit unions for the benefit of its employer customers or
14	applicable governmental authorities, such that the funds in such accounts are
15	not subject to claims or liens of its creditors; or
16	(ii) deposit accounts at federally insured financial institutions or
17	credit unions that are both titled in the name and tax identification number of
18	the financial institution or credit union and for the benefit of the person's
19	<u>customers.</u>
20	Sec. 16. 9 V.S.A. § 42 is amended to read:
21	§ 42. PERMITTED CHARGES

1	(a) Except for interest as provided in this chapter, a lender shall make no
2	charges against a borrower for the use or forbearance of money other than:
3	* * *
4	(7) the reasonable cost of private mortgage guaranty insurance subject to
5	such limitation as the Commissioner of Financial Regulation has approved;
6	and
7	(8) the reasonable fees associated with a credit card, agreed upon by the
8	lender and borrower, including late charges and over-limit charges; and
9	(9) discount points, at the request of the borrower for the purpose of
10	reducing, and which in fact result in a bona fide reduction of, the interest rate
11	or time-price differential applicable to the loan.
12	(b) A borrower may procure an opinion and abstract of title from an
13	attorney of his or her the borrower's choice acceptable to the lender, or hazard
14	insurance in a company or in companies of his or her the borrower's choice
15	acceptable to the lender, and in such cases the lender's acceptance shall not be
16	unreasonably withheld.
17	Sec. 17. STUDY; BANKS; SUSPICIOUS ACTIVITY; TRANSACTION
18	HOLD
19	(a) The Commissioner of Financial Regulation or designee shall study
20	regulatory models that would allow a financial institution to take measures to
21	protect account holders from fraudulent transactions and shall recommend a

1	model for legislative consideration. The study shall include a review of
2	regulatory models enacted or proposed in other jurisdictions.
3	(b) In conducting the study required by this section, the Commissioner
4	shall consult with a representative from the Vermont Bankers Association, the
5	Association of Vermont Credit Unions, AARP Vermont, the Office of the
6	Attorney General, Vermont Legal Aid, and any other person deemed
7	appropriate by the Commissioner.
8	(c) Among other things, the study shall include recommendations regarding
9	the following:
10	(1) the financial institutions subject to the proposed model;
11	(2) whether specific account holders, such as seniors or vulnerable
12	populations, should receive heightened protection;
13	(3) notification and consultation requirements available to an account
14	holder suspected to be the victim of fraudulent activity;
15	(4) a reasonable time period for imposing a transaction hold pending the
16	outcome of an internal investigation;
17	(5) notification to the Department of Financial Regulation and, if
18	appropriate, law enforcement or other third parties if fraudulent activity is
19	suspected;
20	(6) continued account holder access to funds for transactions not
21	suspected of being associated with fraudulent activity;

1	(7) immunity from civil liability for any financial institution that acts in
2	good faith for the purpose of protecting account holders from fraudulent
3	activity and that otherwise complies with applicable legal requirements; and
4	(8) any other provision deemed appropriate by the Commissioner.
5	(d) On or before November 15, 2025, the Commissioner shall provide a
6	status report on the Commissioner's preliminary findings and
7	recommendations to the Chair of the House Committee on Commerce and
8	Economic Development and the Chair of the Senate Committee on Finance
9	and, on or before January 15, 2026, shall submit a final report in draft form to
10	the House Committee on Commerce and Economic Development and the
11	Senate Committee on Finance.
12	Sec. 18. STUDY; PROTECTIONS FOR VICTIMS OF COERCED DEBT
13	(a) The Commissioner of Financial Regulation or designee shall study
14	regulatory models for providing protections and remedies for victims of
15	coerced debt and shall recommend a model appropriate for Vermont. In
16	particular, the Commissioner shall review the Model State Coerced Debt Law
17	prepared by the National Consumer Law Center in May of 2024, as well as
18	laws enacted or proposed in other jurisdictions.
19	(b) In conducting the study required by this section, the Commissioner
20	shall consult with a representative from the Vermont Network, the Vermont
21	Bankers Association, the Association of Vermont Credit Unions, the Office of

1	the Attorney General, Vermont Legal Aid, and any other person deemed
2	appropriate by the Commissioner.
3	(c) Among other things, the study shall include recommendations regarding
4	the following:
5	(1) a definition of coerced debt;
6	(2) whether coerced debt should include both secured and unsecured
7	debt;
8	(3) the requisite information a debtor must provide a creditor when
9	alleging coerced debt;
10	(4) procedures a creditor must follow regarding the investigation of an
11	allegation of coerced debt, including ceasing collection efforts and notifying
12	the Department of Financial Regulation, the Office of the Attorney General,
13	and other law enforcement personnel, if appropriate;
14	(5) whether a credit reporting agency should remove coerced debt from
15	a credit report and, if so, the process for doing so;
16	(6) whether Vermont's identity theft law, 13 V.S.A. § 2030, should be
17	expanded to more specifically reference instances of coerced debt; and
18	(7) any other provision deemed appropriate by the Commissioner.
19	(d) On or before January 15, 2026, the Commissioner shall report the
20	Commissioner's findings and recommendations in draft form to the House

1	Committee on Commerce and Economic Development and the Senate
2	Committee on Finance.
3	Sec. 19. RECOMMENDATION REGARDING INSURANCE AND
4	GENETIC PRIVACY
5	On or before November 15, 2025, and for the purpose of preventing unfair
6	genetic discrimination and safeguarding an individual's genetic privacy, the
7	Commissioner of Financial Regulation shall provide a recommendation to the
8	House Committee on Commerce and Economic Development and the Senate
9	Committee on Finance on whether Vermont should enact a law prohibiting or
10	limiting an insurance company's access to a consumer's personalized genetic
11	report that is not part of the consumer's medical record. Among other things,
12	the Commissioner shall consider whether to require that an insurance company
13	obtain consumer consent prior to the disclosure of genetic information
14	obtained from a direct-to-consumer entity to an insurance company, including
15	any company that offers health, long-term care, life, or disability insurance.
16	Sec. 20. 8 V.S.A. § 4062b is amended to read:
17	§ 4062b. MEDICARE SUPPLEMENTAL HEALTH SUPPLEMENT
18	INSURANCE <u>RATE REVIEW</u>
19	(a) Within five business days after receiving any request to increase the
20	premium rate for a Medicare supplement insurance policy from the health
21	insurance company, hospital or medical service organization, or health

1	maintenance organization issuing the policy, the Department shall post
2	information about the rate filing on the Department's website, including:
3	(1) the name of the health insurance company, hospital or medical
4	service organization, or health maintenance organization requesting the rate
5	increase;
6	(2) the overall composite average rate increase requested;
7	(3) the increase requested by plan type;
8	(4) the date on which the proposed increase would take effect;
9	(5) the System for Electronic Rate and Form Filing (SERFF) tracking
10	number associated with the filing and a web address for accessing the filing
11	electronically; and
12	(6) instructions for submitting public comments and the deadline for
13	doing so.
14	(b) Within five <u>business</u> days of <u>after</u> receiving a request for approval of
15	any composite average rate increase in excess of three 10 percent, or any other
16	coverage changes which that the Commissioner determines will have a
17	comparable impact on cost or availability of coverage for a Medicare
18	supplemental supplement insurance policy issued by any group or nongroup
19	health insurance company, hospital or medical service organization, or health
20	maintenance organization, with 5,000 or more total lives in the Vermont
21	Medicare supplement <u>insurance</u> market, the Commissioner shall notify the

Department of Disabilities, Aging, and Independent Living and the Office of
the Health Care Advocate of the proposed premium increase. A composite
average rate is the enrollment-weighted average rate increase of all plans
offered by a carrier.
(b)(c) Within five business days after receiving notification pursuant to
subsection (a)(b) of this section, the Department of Disabilities, Aging, and
Independent Living shall inform the members of the Advisory Board
established pursuant to 33 V.S.A. § 505 of the proposed premium increase.
(e)(d)(1) The Commissioner shall not approve any request to increase
Medicare supplemental supplement insurance premium rates unless the amount
of the rate increase complies with the statutory standards for approval under
sections 4062, 4513, 4584, and 5104 of this title. Any approved rate increase
shall not be based on an unreasonable change in loss ratio from the previous
year, unless the Commissioner makes written findings that such change is
necessary to prevent a substantial adverse impact on the financial condition of
the insurer. In acting on such rate increase requests, the Commissioner may
deny the request, approve the rate increase as requested, or approve a rate
increase in an amount different from the increase requested. A decision by the
Commissioner other than an approval of the rate requested may be appealed by
the insurer, provided that the burden of proof shall be on the insurer to show

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that the approved rate does not meet the statutory standards established under this subsection.

- (2) Before acting on the rate increase requested, the Commissioner may make such examination or investigation as he or she the Commissioner deems necessary, including where applicable the review process set forth in subdivision (3) of this subsection.
- (3) In reviewing any Medicare supplement rate increase for which an independent analysis has been performed pursuant to 33 V.S.A. § 6706 and wherein the carrier's requested composite average increase, the independent expert's recommended composite average rate increase, or the Department actuary's recommended composite average rate increase differ by two percentage points or more, the Commissioner shall hold a public hearing where the insurer, the Department's actuary, the independent expert, any intervenor, and the public will have the opportunity to present written and oral testimony and will be available to answer questions of the Commissioner and those present. The hearing shall be noticed and held at a time and place so as to facilitate public participation, and shall be recorded and become part of the record before the Commissioner. In the Commissioner's discretion, the hearing may be conducted through interactive. If the carrier's requested composite average increase, the independent expert's recommended composite average increase, or the Department actuary's recommended composite

1	average increase differs by less than two percentage points, the Department
2	and the parties shall confer by conference call, or by any other available media,
3	to review the rate requests and recommendations. However, a public hearing
4	may be held at the Commissioner's discretion for good cause shown.
5	(A) For any filing by a health insurance company, hospital or medical
6	service organization, or health maintenance organization with 5,000 or more
7	total lives in the Vermont Medicare supplement insurance market in which the
8	requested composite average rate increase exceeds 10 percent, the
9	Commissioner shall:
10	(i) solicit public comment; and
11	(ii) hold a public hearing in accordance with the Department of
12	Financial Regulation's applicable rules regarding administrative procedures if,
13	not later than 30 days after the rate filing information is posted on the
14	Department's website pursuant to subsection (a) of this section, a hearing is
15	requested by the Department of Disabilities, Aging, and Independent Living;
16	by the Office of the Health Care Advocate; or by not fewer than 25
17	policyholders whose premium rates would be affected by the requested rate
18	<u>increase</u> .
19	(B) For any filing that does not meet the criteria specified in
20	subdivision (A) of this subdivision (3), a public hearing may be held in the
21	Commissioner's discretion.

1	(C) In the Commissioner's discretion, a hearing held pursuant to this
2	subdivision (3) may be conducted through a designated electronic meeting
3	platform.
4	(4) In any review held in accordance with this subsection, the
5	Commissioner shall permit intervention by any person that the Commissioner
6	determines will materially advance the interests of the insured individuals.
7	The intervenor shall have access to, and may use the information of the
8	independent expert appointed under 33 V.S.A. § 6706. The reasonable and
9	necessary cost of intervention as determined by the Commissioner shall be
10	paid by the affected policyholders or certificate holders. The maximum
11	payment shall be \$2,500.00 except when waived by the Commissioner for
12	good cause shown. The \$2,500.00 maximum amount may be adjusted to
13	reflect, at the Commissioner's discretion, appropriate inflation factors. In any
14	review held in accordance with this section, the Commissioner shall permit
15	intervention by any person whom the Commissioner determines will materially
16	advance the interests of the individuals insured under the policy.
17	(5) Nonproprietary, relevant information in any Medicare supplement
18	rate filing, including any analysis by the Department's actuary and the
19	independent expert, shall be made available to the public upon request.
20	(e) For a Medicare supplement insurance policy with an effective date of
21	January 1, the insurer shall file its premium rate request pursuant to this section

1	not later than July 1 of the preceding year. For a Medicare supplement
2	insurance policy with an effective date other than January 1, the insurer shall
3	file its rate request pursuant to this section not later than six months prior to the
4	effective date of the policy.
5	Sec. 21. REPEAL
6	33 V.S.A. § 6706 (Medicare supplement insurance; independent analysis) is
7	repealed.
8	Sec. 22. 8 V.S.A. § 2571 is amended to read:
9	§ 2571. DEFINITIONS
10	As used in this subchapter:
11	(1) "Blockchain" has the same meaning as in 12 V.S.A. § 1913(a)(1).
12	(2) "Blockchain analytics" means a software service that uses data from
13	various virtual currencies and their applicable blockchains to provide a risk
14	rating specific to digital wallet addresses from users of virtual-currency kiosks.
15	(3) "Digital wallet" means hardware or software that enables individuals
16	to store and use virtual currency.
17	(4) "Digital wallet address" means an alphanumeric identifier
18	representing a destination on a blockchain for a virtual currency transfer that is
19	associated with a digital wallet.

1	(5) "Exchange," used as a verb, means to assume or exercise control of
2	virtual currency from or on behalf of a person, including momentarily, to buy,
3	sell, trade, or convert:
4	(A) virtual currency for money, monetary value, bank credit, or one
5	or more forms of virtual currency, or other consideration; or
6	(B) money, monetary value, bank credit, or other consideration for
7	one or more forms of virtual currency.
8	(6) "Existing customer" means a consumer who:
9	(A) is engaging in a transaction at a virtual-currency kiosk in
10	Vermont; and
11	(B) whose first transaction with the virtual-currency kiosk operator
12	occurred more than 30 days prior.
13	(7) "New customer" means a consumer who:
14	(A) is engaging in a transaction at a virtual-currency kiosk in
15	Vermont; and
16	(B) whose first transaction with the virtual-currency kiosk operator
17	occurred not more than 30 days prior.
18	(2)(8) "Transfer" means to assume or exercise control of virtual
19	currency from or on behalf of a person and to:
20	(A) credit the virtual currency to the account or digital wallet of
21	another person;

1	(B) move the virtual currency from one account or digital wallet of a
2	person to another account or digital wallet of the same person; or
3	(C) relinquish or transfer control or ownership of virtual currency to
4	another person, digital wallet, distributed ledger address, or smart contract.
5	Sec. 23. 8 V.S.A. § 2574 is amended to read:
6	§ 2574. REQUIRED DISCLOSURES
7	(a) <u>Licensee disclosures, generally</u> . A person licensed under subchapter 2
8	of this chapter to engage in virtual-currency business activity shall provide the
9	disclosures required by this section and any additional disclosure the
10	Commissioner determines reasonably necessary for the protection of the
11	public.
12	(1) A disclosure required by this section must be made separately from
13	any other information provided by the licensee and in a clear and conspicuous
14	manner in a record the person may keep.
15	(2) The Commissioner may waive one or more requirements in
16	subsections (b)–(d) of this section and approve alternative disclosures proposed
17	by a licensee if the Commissioner determines that the alternative disclosure is
18	more appropriate for the virtual-currency business activity and provides the
19	same or equivalent information and protection to the public.
20	(b) <u>Licensee disclosures prior to business activity.</u> Before engaging in
21	virtual-currency business activity with a person, a licensee shall disclose, to the

1	extent applicable to the virtual-currency business activity the licensee will
2	undertake with the person:
3	(1) a schedule of fees and charges the licensee may assess, the manner
4	by which fees and charges will be calculated if they are not set in advance and
5	disclosed, and the timing of the fees and charges, including general disclosure
6	regarding mark-ups and mark-downs on purchases, sales, or exchanges of
7	virtual currency in which the licensee or any affiliate thereof is acting in a
8	principal capacity;
9	(2) whether the product or service provided by the licensee is covered
10	by:
11	(A) a form of insurance or is otherwise guaranteed against loss by an
12	agency of the United States:
13	(i) up to the full U.S. dollar equivalent of virtual currency
14	purchased from the licensee or for control of virtual currency by the licensee as
15	of the date of the placement or purchase, including the maximum amount
16	provided by insurance under the Federal Deposit Insurance Corporation or
17	otherwise available from the Securities Investor Protection Corporation; or
18	(ii) if not provided at the full U.S. dollar equivalent of virtual
19	currency purchased from the licensee or for control of virtual currency by the
20	licensee, the maximum amount of coverage for each person expressed in the

U.S. dollar equivalent of the virtual currency; or

1	(B) private insurance against theft or loss, including cyber theft or
2	theft by other means;
3	(3) the irrevocability of a transfer or exchange and any exception to
4	irrevocability;
5	(4) a description of:
6	(A) liability for an unauthorized, mistaken, or accidental transfer or
7	exchange;
8	(B) the person's responsibility to provide notice to the licensee of the
9	transfer or exchange;
10	(C) the basis for any recovery by the person from the licensee;
11	(D) general error-resolution rights applicable to the transfer or
12	exchange; and
13	(E) the method for the person to update the person's contact
14	information with the licensee;
15	(5) that the date or time when the transfer or exchange is made and the
16	person's account is debited may differ from the date or time when the person
17	initiates the instruction to make the transfer or exchange;
18	(6) whether the person has a right to stop a preauthorized payment or
19	revoke authorization for a transfer and the procedure to initiate a stop-payment
20	order or revoke authorization for a subsequent transfer;

1	(7) the person's right to receive a receipt, trade ticket, or other evidence
2	of the transfer or exchange;
3	(8) the person's right to at least 30 days' prior notice of a change in the
4	licensee's fee schedule, other terms and conditions of operating its virtual-
5	currency business activity with the person, and the policies applicable to the
6	person's account; and
7	(9) that virtual currency is not money.
8	(c) <u>Disclosures.</u>
9	(1) Disclosures prior to each virtual-currency transaction. In connection
10	with any virtual-currency transaction effected through a money transmission
11	virtual-currency kiosk in this State, or in any transaction where the licensee or
12	any affiliate thereof is acting in a principal capacity in a sale of virtual
13	currency to, or purchase of virtual currency from, a customer, then
14	immediately prior to effecting such a purchase or sale transaction with or on
15	behalf of a customer, a licensee shall prominently disclose and shall require the
16	customer to acknowledge and confirm the terms and conditions of the virtual-
17	currency transaction, which shall include the following:
18	(1)(A) the type, value, date, precise time, and amount of the
19	transaction; and
20	(2)(B) the consideration charged for the transaction, including:

1	(A)(i) any charge, fee, commission, or other consideration for any
2	trade, exchange, conversion, or transfer involving virtual currency; and
3	(B)(ii) any difference between the price paid by the customer for
4	any virtual currency and the prevailing market price of such virtual currency, if
5	any;
6	(C) for a customer of a virtual-currency kiosk, a description of the
7	virtual-currency kiosk operator's refund policy, which shall be consistent with
8	the requirements specified in subsections 2577(k) and (l) of this subchapter;
9	(D) for a customer of a virtual-currency kiosk, the customer warning
10	described in subdivision (g)(1) of this section; and
11	(E) the daily transaction limit, if applicable.
12	(2) Disclosures for new kiosk accounts. When opening an account for a
13	new customer, and prior to entering into an initial transaction for, on behalf of,
14	or with such customer, each virtual-currency kiosk operator shall disclose
15	relevant terms and conditions associated with its products, services, and
16	activities and with virtual currency, generally, including disclosures
17	substantially similar to the following:
18	(A) the customer's liability for unauthorized virtual-currency
19	transactions;

1	(B) under what circumstances the virtual-currency kiosk operator
2	will, absent a court or government order, disclose information concerning the
3	customer's account to third parties;
4	(C) the customer's right to receive periodic account statements and
5	valuations from the virtual-currency kiosk operator;
6	(D) the customer's right to receive a receipt, trade ticket, or other
7	evidence of a transaction;
8	(E) the customer's right to prior notice of a change in the virtual-
9	currency kiosk operator's rules or policies;
10	(F) a statement of the material risks associated with virtual-currency
11	transactions, generally, as described in subsection (h) of this section;
12	(G) the name and telephone number of the Department of Financial
13	Regulation and a statement disclosing that a customer may contact the
14	Department with questions or complaints about a licensee; and
15	(H) such other disclosures as are customarily given in connection
16	with the opening of customer accounts.
17	(d) Licensee receipt requirements. Except as otherwise provided in
18	subsection (e) of this section, at the conclusion of a virtual-currency
19	transaction with or on behalf of a person, a licensee shall provide the person
20	with a receipt that contains:

1	(1) the name and contact information of the licensee, including
2	information the person may need to ask a question or file a complaint;
3	(2) the type, value, date, precise time, and amount of the transaction
4	expressed in U.S. currency;
5	(3) the consideration charged for the transaction, including:
6	(A) any charge, fee, commission, or other consideration for any trade,
7	exchange, conversion, or transfer involving virtual currency; or
8	(B) the amount of any difference between the price paid by the
9	customer for any virtual currency and the prevailing market price of such
10	virtual currency, if any; and
11	(4) any other information required pursuant to section 2562 of this title.
12	(e) <u>Licensee daily confirmation</u> . If a licensee discloses that it will provide
13	a daily confirmation in the initial disclosure under subsection (e)(b) of this
14	section, the licensee may elect to provide a single, daily confirmation for all
15	transactions with or on behalf of a person on that day instead of a per-
16	transaction confirmation.
17	(f) Kiosk transaction receipt. Notwithstanding any other provision of law
18	to the contrary, a virtual-currency kiosk operator shall provide a customer with
19	both a paper and an electronic receipt in a retainable form for each virtual-
20	currency transaction completed at a virtual-currency kiosk. In addition to the
21	information required to be included in a receipt under subsection (d) of this

1	section or under section 2562 of this title, each receipt for virtual-currency
2	transaction completed at a virtual-currency kiosk shall include:
3	(1) the identification of any applicable digital wallet address to which
4	virtual currency is transmitted;
5	(2) the full name of the account owner;
6	(3) any unique transaction identifiers;
7	(4) a prominent statement of the virtual-currency kiosk operator's refund
8	obligations under this section, in a form approved by the Commissioner;
9	(5) a statement of the operator's liability for nondelivery or delayed
10	delivery of virtual currency; and
11	(6) the name and telephone number of the Department of Financial
12	Regulation and a statement disclosing that a customer may contact the
13	Department with questions or complaints about an operator.
14	(g) Customer warning.
15	(1) Prior to entering into a virtual-currency transaction with a customer
16	at a virtual-currency kiosk, and as required by subdivision (c)(1)(D) of this
17	section, each virtual-currency kiosk operator shall ensure a warning is
18	disclosed to the customer substantially similar to the following:
19	Customer Notice. Please Read Carefully.

1	Did you receive a phone call from your bank, software provider, the police,
2	or were you directed to make a payment for Social Security, a utility bill, an
3	investment, warrants, or bail money at this kiosk? STOP
4	Is anyone on the phone pressuring you to make a payment of any kind?
5	<u>STOP</u>
6	I understand that the purchase and sale of cryptocurrency may be a final,
7	irreversible, and nonrefundable transaction.
8	I confirm I am sending funds to a digital wallet I own or directly have
9	control over. I confirm that I am using funds gained from my own initiative to
10	make my transaction.
11	(2) A virtual-currency kiosk operator shall ensure a customer has a
12	readily accessible opportunity to end a transaction for any reason prior to its
13	completion.
14	(h) Statement of material risks. As used in subdivision (c)(2)(F) of this
15	section, a statement of material risks associated with virtual-currency
16	transactions, generally, shall include disclosures substantially similar to the
17	following:
18	(1) Virtual currency is not legal tender, is not backed by the
19	government, and accounts and value balances are not subject to Federal
20	Deposit Insurance Corporation or Securities Investor Protection Corporation
21	protections.

1	(2) Legislative and regulatory changes of actions at the State, federal, or
2	international level may adversely affect the use, transfer, exchange, and value
3	of virtual currency.
4	(3) Transactions in virtual currency may be irreversible and,
5	accordingly, losses due to fraudulent or accidental transactions may not be
6	recoverable.
7	(4) Some virtual-currency transactions shall be deemed to be made
8	when recorded on a public ledger, which is not necessarily the date or time that
9	the customer initiates the transaction.
10	(5) The value of virtual currency may be derived from the continued
11	willingness of market participants to exchange fiat currency for virtual
12	currency, which may result in the potential for permanent and total loss of
13	value of a particular virtual currency should the market for that virtual
14	currency disappear.
15	(6) There is no assurance that a person who accepts a virtual currency as
16	payment today will continue to do so in the future.
17	(7) The volatility and unpredictability of the price of virtual currency
18	relative to fiat currency may result in significant loss over a short period of
19	time.
20	(8) The nature of virtual currency may lead to an increased risk of fraud
21	or cyber attack.

1	(9) The nature of virtual currency means that any technological
2	difficulties experienced by the virtual-currency kiosk operator may prevent the
3	access or use of a customer's virtual currency.
4	(10) Any bond or trust account maintained by the virtual-currency kiosk
5	operator for the benefit of its customers may not be sufficient to cover all
6	losses incurred by customers.
7	Sec. 24. 8 V.S.A. § 2577 is amended to read:
8	§ 2577. VIRTUAL-CURRENCY KIOSK OPERATORS
9	(a) Daily transaction limit.
10	(1) A virtual-currency kiosk operator shall not accept or dispense more
11	than \$1,000.00 \$2,000.00 of cash in a day in connection with virtual-currency
12	transactions with a single, new customer in this State via one or more money
13	transmission virtual-currency kiosks.
14	(2) A virtual-currency kiosk operator shall not accept or dispense more
15	than \$5,000.00 of cash in a day in connection with virtual-currency
16	transactions with a single, existing customer in this State via one or more
17	virtual-currency kiosks.
18	(b) Fee cap. The aggregate fees and charges, directly or indirectly, charged
19	to a customer related to a single transaction or series of related transactions
20	involving virtual currency effected through a money transmission kiosk in this
21	State, including any difference between the price charged to a customer to buy,

1	sell, exchange, swap, or convert virtual currency and the prevailing market
2	value of such virtual currency at the time of such transaction, shall not exceed
3	the greater of the following:
4	(1) \$5.00; or
5	(2) three 15 percent of the U.S. dollar equivalent of virtual currency
6	involved in the transaction or transactions.
7	(c) Single transaction. The purchase, sale, exchange, swap, or conversion
8	of virtual currency, or the subsequent transfer of virtual currency, in a series of
9	transactions shall be deemed to be a single transaction for purposes of
10	subsection (b) subsections (a) and (b) of this section.
11	(d) Licensing requirement. A virtual-currency kiosk operator shall comply
12	with the licensing requirements of this subchapter to the extent that the virtual-
13	currency kiosk operator engages in virtual-currency business activity.
14	(e) Operator accountability. If a virtual-currency kiosk operator allows or
15	facilitates another person to engage in virtual-currency business activity via a
16	money transmission virtual-currency kiosk in this State that is owned,
17	operated, or managed by the virtual-currency kiosk operator, the virtual-
18	currency kiosk operator shall do all of the following:
19	(1) ensure that the person engaging in virtual-currency business activity
20	is licensed under subchapter 2 of this chapter to engage in virtual-currency

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1	business activity and complies with all other applicable provisions of this
2	chapter;
3	(2) ensure that any charges collected from a customer via the money
4	transmission virtual-currency kiosk comply with the limits provided by fee cap
5	established in subsection (b) of this section; and
6	(3) comply with all other applicable provisions of this chapter.
7	(f) Moratorium. To protect the public safety and welfare and safeguard the
8	rights of consumers, virtual-currency kiosks shall not be permitted to operate
9	in Vermont prior to July 1, 2025 2026. This moratorium shall not apply to a
10	virtual-currency kiosk that was duly licensed and operational in Vermont on or
11	before June 30, 2024.
12	(g) Report. On or before January 15, 2025, the Commissioner of Financial
13	Regulation shall report to the House Committee on Commerce and Economic
14	Development and the Senate Committee on Finance on whether the
15	requirements of this section coupled with relevant federal requirements are
16	sufficient to protect customers in Vermont from fraudulent activity. If deemed
17	necessary and appropriate by the Commissioner, the Commissioner may make
18	recommendations for additional statutory or regulatory safeguards. In
19	addition, the Commissioner shall make recommendations for enhanced
20	oversight and monitoring of virtual-currency kiosks for the purpose of

minimizing their use for illicit activities as described in the U.S. Government

1	Accountability Office report on virtual currencies, GAO-22-105462, dated
2	December 2021. Customer identification. For each virtual-currency
3	transaction occurring at a virtual-currency kiosk in this State, the virtual-
4	currency kiosk operator shall verify the identity of the customer prior to
5	accepting payment from the customer. A virtual-currency kiosk operator shall
6	not allow a customer to engage in any transaction at a virtual-currency kiosk
7	under any name, account, or identity other than the customer's own true name
8	and identity. A virtual-currency kiosk operator shall obtain a copy of a
9	government-issued identification card that identifies the customer and shall
10	collect additional customer information, including the customer's name, date
11	of birth, telephone number, address, and email address prior to accepting any
12	payment from a customer at a virtual-currency kiosk in this State. In addition,
13	a virtual-currency kiosk operator shall take a photograph of the customer in a
14	retainable format at the virtual-currency kiosk for each transaction. A virtual-
15	currency kiosk operator shall be strictly liable for any violation of this
16	subsection.
17	(h) Customer support. A virtual-currency kiosk operator shall offer live,
18	toll-free, telephone customer support during the hours of operation of a virtual-
19	currency kiosk. The customer support telephone number shall be displayed on
20	the virtual-currency kiosk or on the virtual-currency kiosk screen.
21	(i) Mandatory live screening.

1	(1) A virtual-currency kiosk operator shall identify and speak by
2	telephone with:
3	(A) a new customer over 60 years of age prior to such customer's
4	first virtual-currency transaction with the virtual-currency kiosk operator; or
5	(B) a customer attempting to conduct more than \$5,000.00 in virtual-
6	currency transactions during any consecutive 10-day period.
7	(2) The virtual-currency kiosk operator's approval of a transaction
8	subject to a mandatory live screening under this subsection shall be dependent
9	upon its assessment of its communication with the customer during the
10	screening.
11	(3) A virtual-currency kiosk operator shall record and retain a copy of
12	each mandatory live screening.
13	(4) During the mandatory live screening, the virtual-currency kiosk
14	operator shall:
15	(A) positively identify the customer;
16	(B) reconfirm any attestations made by the customer at the virtual-
17	currency kiosk;
18	(C) discuss the purpose of the transaction; and
19	(D) discuss types of fraudulent schemes relating to virtual currency.
20	(j) Blockchain analytics. A virtual-currency kiosk operator shall use
21	blockchain analytics software and retain an established third party that

specializes in performing blockchain analytics to assist in the prevention of
sending purchased virtual currency from a virtual-currency kiosk operator to a
digital wallet known to be affiliated with fraudulent activity at the time of a
transaction. The Commissioner may request evidence from any virtual-
currency kiosk operator of its current use of blockchain analytics.
(k) Full refund for new customers. The virtual-currency kiosk operator
shall provide a full refund to a customer who was fraudulently induced to
engage in a virtual-currency kiosk transaction, provided the fraudulently
induced transaction occurred while the customer was a new customer and
further provided the customer contacts the virtual-currency kiosk operator and
a law enforcement or government agency to inform the operator and the
agency of the fraudulent nature of the transaction within 90 days after the
customer's last virtual-currency transaction with the virtual-currency kiosk
operator. The refund shall include any fees charged in association with the
fraudulently induced transaction.
(l) Fee refund for existing customers. The virtual-currency kiosk operator
shall provide a fee refund to an existing customer who has been fraudulently
induced to engage in a virtual-currency kiosk transaction, provided the
customer contacts the virtual-currency kiosk operator and a law enforcement or
government agency to inform the operator and the agency of the fraudulent
nature of the transaction within 90 days after the last fraudulently induced

1	transaction. The refund shall include all fees charged in association with the
2	fraudulently induced transaction.
3	(m) Fraud prevention. A virtual-currency kiosk operator shall take
4	reasonable steps to detect and prevent fraud, including establishing and
5	maintaining a written antifraud policy. The antifraud policy shall, at a
6	minimum, include the following:
7	(1) the identification and assessment of fraud-related risk areas;
8	(2) procedures and controls to protect against identified risks;
9	(3) allocation of responsibility for monitoring risks;
10	(4) procedures for the periodic evaluation and revision of the antifraud
11	procedures, controls, and monitoring mechanisms;
12	(5) procedures and controls that prevent more than one customer from
13	using the same digital wallet;
14	(6) procedures and controls that enable the virtual-currency kiosk
15	operator to prevent a digital wallet from being used at a virtual-currency kiosk
16	it operates if the operator knows or reasonably should know the digital wallet
17	is affiliated with fraudulent activities; and
18	(7) policies and procedures for using a risk-based method for monitoring
19	customers on a post transaction basis.
20	(n) Due diligence policy. A virtual-currency kiosk operator shall maintain,
21	implement, and enforce a written Enhanced Due Diligence Policy. The Policy

1	shall be reviewed and approved by the virtual-currency kiosk operator's board
2	of directors or an equivalent governing body of the virtual-currency kiosk
3	operator. The Policy shall identify, at a minimum, individuals who are at risk
4	of fraud based on age or mental capacity.
5	(o) Compliance policies. A virtual-currency kiosk operator shall maintain,
6	implement, and enforce written compliance policies and procedures. Such
7	policies and procedures shall be reviewed and approved by the virtual-currency
8	kiosk operator's board of directors or an equivalent governing body of the
9	virtual-currency kiosk operator.
10	(p) Compliance officer.
11	(1) A virtual-currency kiosk operator shall designate and employ a
12	compliance officer who meets the following requirements:
13	(A) is qualified to coordinate and monitor compliance with this
14	section and all other applicable federal and State laws and regulations;
15	(B) is employed full-time by the virtual-currency kiosk operator; and
16	(C) is not an individual who owns more than 20 percent of the
17	virtual-currency kiosk operator by whom the individual is employed.
18	(2) Compliance responsibilities required under federal and State law and
19	regulation shall be completed by one or more full-time employees of the
20	virtual-currency kiosk operator.

1	(q) Consumer protection officer. A virtual-currency kiosk operator shall
2	designate and employ a consumer protection officer who meets the following
3	requirements:
4	(1) is qualified to coordinate and monitor compliance with this section
5	and all other applicable federal and State laws and regulations;
6	(2) is employed full-time by the virtual-currency kiosk operator; and
7	(3) is not an individual who owns more than 20 percent of the virtual-
8	currency kiosk operator by whom the individual is employed.
9	(r) The Commissioner may adopt rules the Commissioner deems necessary
10	and proper to carry out the purposes of this section, including with respect to
11	what constitutes fraudulent activity or a fraudulently induced transaction in the
12	context of customer transactions at a virtual-currency kiosk.
13	Sec. 25. 8 V.S.A. § 13301 is amended to read:
14	§ 13301. CORPORATORS OF MUTUAL FINANCIAL INSTITUTIONS
15	(a) Persons named in the organizational documents constitute the original
16	board of corporators of a mutual financial institution. Membership on this
17	board continues until terminated by death, resignation, or disqualification as
18	provided in this section.
19	(b) All corporators shall be residents of the geographic area that the
20	financial institution serves or an area proximate to this geographic area. A
21	person may shall not continue as a corporator after ceasing to be a resident of

1	the financial institution's geographic area or an area proximate to this
2	geographic area.
3	(c) Any corporator failing to attend the annual meeting of the board of
4	corporators for two successive years ceases to be a member of the board unless
5	reelected by a vote of the remaining corporators.
6	(d) The number of corporators may be fixed or altered by the internal
7	governance documents of the financial institution, and vacancies may be filled
8	by election at any annual meeting.
9	(e) More than 50 percent of all corporators shall be depositors of the
10	financial institution.
11	(f) At least two-thirds of all corporators shall be independent. As used in
12	this subsection, an "independent corporator" means an individual who is not an
13	employee, director, or officer of the financial institution, its subsidiaries, or its
14	affiliates.
15	(g) Corporators shall be fiduciaries of the depositor base and shall exercise
16	their authority in the best interests of the depositors with a duty of loyalty and
17	care. In exercising their duties as corporators, corporators shall consider the
18	interests of the depositors, the borrowers, and other customers of the financial
19	institution; the general benefit and economic well-being of the communities

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- served by the financial institution; and the safety, soundness, and general
- 2 <u>business needs of the financial institution.</u>
- 3 Sec. 26. EFFECTIVE DATES
- This act shall take effect on July 1, 2025, except that Secs. 20 and 21
- 5 (Medicare supplement insurance) shall take effect on January 1, 2026.