

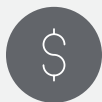
Blue Cross and Blue Shield of Vermont is the state's only local, non-profit health plan. Located in Berlin, we've been focused on the state's health and wellness for more than 30 years. We are an independent, locally managed organization and our members benefit from the national Blue Cross and Blue Shield network of doctors and hospitals. Our family of Blue Cross organizations includes The Vermont Health Plan and Vermont Blue Advantage, focusing solely on Vermonters and Vermont-based employers. Together, we are raising the bar for Vermonters' health care.

BY THE NUMBERS

Over **\$1.25 billion** in claims paid annually:
\$1.1 billion medical claims, \$150 million retail pharmacy claims



6.2 million claims processed annually



\$22.8 million in state taxes, charges, and fees included in premiums

<1% net operating margin annually

Approximately **92%** of every premium dollar directly pays health care claims and the remainder is for taxes or fees and invested in IT, administration, and services for members



Providing personal support and service in **600-700** customer calls daily

\$200,000 in grants to 100+ local community organizations to support health & wellness



Provide health coverage for over **200,000** people or about 1/3 of all Vermonters

Vermont-based company with **400+** employees

VERMONTERS MAKING HEALTH CARE WORK BETTER FOR VERMONTERS

At Blue Cross, our goal is to improve the health of all Vermonters. We focus on increasing access to quality care, lowering health care costs, addressing the root causes of poor health, and improving the health of Vermonters through charitable giving to community health and wellness efforts, advocacy, and innovative partnerships.

Taking an Integrated, Whole-Person Approach

We have integrated support for mental health, substance use disorder, and physical health to help our members feel better and live stronger. We are collaborating with state partners to address health equity issues and improve access to care.

Partnerships to Improve Care

More than 96% of Vermont providers are in-network for Blue Cross. Together, we collaborate to improve the health of Vermonters. Our value-based payment and pilot programs are improving quality outcomes.

Supporting Vermont Businesses

We support more than 2,335 Vermont businesses, non-profits, and municipalities by providing affordable health care for their employees, as well as offering customized wellness programming that lowers costs and improves employee health.

Advocating For Access

We take our responsibility to protect reproductive health and gender affirming care seriously and are seen as a national leader in our stalwart support of our members' access to care. Cost and access go hand in hand. We work tirelessly to address systemic barriers, leading advocacy efforts on behalf of our members to find solutions for rising hospital and drug costs.

CONTACT

Sara Teachout

Corporate Director
Government, Public & Media Relations
802.279.9686 | TeachoutS@bcbsvt.com

Rebecca Copans

Public & Media Relations Liaison
Government, Public & Media Relations
802.922.3452 | CopansR@bcbsvt.com



bluecrossvt.org