(Draft No. 6.2 – S.310) 3/14/2024 - TPD - 11:00 AM

Recommended Edits_032124

1	* * * Emergency Communications * * *
2	Sec. 18. PUBLIC NOTIFICATION POLICY DURING EMERGENCY
3	The Department of Public Safety's Division of Vermont Emergency
4	Management (VEM), in consultation with the Enhanced 911 Board, shall
5	develop a policy for the use of E-911 databases that maintain callback numbers
6	of subscribers to provide VT-Alerts more effectively and expeditiously during
7	emergencies in order to reduce the risk of harm to persons and property. The
8	Division shall issue its policy on or before July 1, 2025.
9	Sec. 19. 30 V.S.A. § 7055 is amended to read:
10	§ 7055. TELECOMMUNICATIONS COMPANY ORIGINATING
11	<u>CARRIER</u> COORDINATION
12	(a) Every telecommunications company under the jurisdiction of the Public
13	Utility Commission originating carrier offering access to the public switched
14	telephone network shall make available, in accordance with rules adopted by
15	the Public Utility Commission requirements established by the Federal
16	Communications Commission, the universal emergency telephone number 911
17	for use by the public in seeking assistance from fire, police, medical, and other
18	emergency service providers through a public safety answering point and shall
19	deliver their customers' 911 calls to the point of interconnection defined by the
20	

1	(b) Every local exchange telecommunications provider <u>originating carrier</u>
2	shall provide the ANI, if applicable, and any other information required by rules
3	adopted under section 7053 of this title to the Board, or to any administrator of the
4	Enhanced 911 database databases, solely for purposes of maintaining the Enhanced
5	911 database databases and for all purposes outlined in section 7059 (a)(1)(B) and
6	(D) of this title, unless such information is provided by submission to the Vermont 911 ALI database, in which case the information may also be used for the purposes outlined in section 7059(a)(1)(A)
7	Each such provider shall be responsible for updating the information
8	at a frequency specified by such rules. All persons receiving confidential
9	information under this section (b), as defined by the Public Utility Commission
10	section 7059 of this title, shall use it solely for the purposes of providing
11	emergency 911 services specified in section 7059 of this title above and
12	shall not disclose such confidential information for any other purpose.
13	(c) Each local exchange telecommunications company, cellular company,
14	and mobile or personal communications service company originating carrier
15	providing services within the State shall designate a person to coordinate with
16	and provide all relevant information to the Enhanced 911 Board and Public
17	Utility Commission in carrying out the purposes of the chapter.
18	(d) Wire line and nonwire cellular Originating carriers certificated to
19	provide service in the State shall provide transmit ANI signaling which identifies
20	geographical location as well as cell site address for cellular 911 calls.

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21	Personal communications networks and any future mobile or personal
22	communications systems shall also be required to identify the location of the
1	caller. The telephone company shall provide ANI signaling which identifies
2	the name of the carrier and identify the type of service as cellular, mobile, or
3	personal communications as part of the ALI along with a screen message that
4	advises the call answerer to verify the location of the reported emergency.
5	Telecommunication providers of mobile wireless, IP enabled, and other
6	communication services which have systems with the capability to send data
7	related to the location of the caller with the call or transmission instead of
8	relying on location data otherwise contained in the ALI database shall provide
9	this data with calls or transmissions for the sole purpose of enabling the
10	emergency 911 system to locate an individual seeking emergency services.
11	Location data shall be provided in accordance with relevant national standards
12	for next generation 9-1-1 technology with each 911 call available Automatic Number
13	Identification (ANI), or pseudo-ANI (p-ANI), that can be used to query the Enhanced 911 Automatic
14	Location Identification or third-party databases to provide the Automatic
15	Location Identification as defined by National Emergency Number Association (NENA)-approved standards. that will include callback number,
16	customer name, location, company or carrier identification, and class of service of
<u>17</u>	the 911 caller.
18	Originating carriers with the capability to provide location and caller
19	data with the call shall do so in accordance with the approved i3 Standards for

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21	(e) Each local exchange telecommunications provider in the	State shall file
22	with the Public Utility Commission tariffs for each service element	ent necessary

1	for the provision of Enhanced 911 services. The Public Utility Commission
2	shall review each company's proposed tariff, and shall ensure that tariffs for
3	each necessary basic service element are effective within six months of after
4	filing. The Department of Public Service, by rule or emergency rule, may
5	establish the basic service elements that each company must provide for in
6	tariffs. Such tariffs must be filed with the Public Utility Commission within 60
7	days after the basic service elements are established by the Department of
8	Public Service.
9	(f)(1) Every originating carrier shall, in accordance with rules adopted by
10	the Enhanced 911 Board, notify its customers, the 911 system provider, and the
11	Board, of planned or unplanned outages that impact customers' ability to
12	complete a call to, or communicate with, 911 or that prevent subscribers from
13	receiving emergency notifications.
14	(2) Notification of outages described in this subsection shall include, at
15	a minimum, a posting of basic details regarding the outage on the originating
16	carrier's website.
17	(g) As used in this section:
18	(1) "Originating carrier" or "originating service provider" means an
19	entity that provides voice services to a subscriber and includes incumbent local
20	exchange carriers operating in Vermont.

1	(2) "Incumbent local exchange carrier" has the same meaning as in
2	47 U.S.C. § 251(h) and includes rural local exchange carriers.
3	Sec. 20. ENHANCED 911 BOARD TARIFFS; REPORT; APPROPRIATION
4	(a) On or before January 15, 2025, the Enhanced 911 Board shall report to
5	the House Committee on Government Operations and Military Affairs and the
6	Senate Committee on Government Operations on current local exchange
7	telecommunications tariffs, and, in particular, evaluating existing tariffs
8	permitted pursuant to 30 V.S.A. § 7055, determining actual costs for the
9	provision of the service elements, and comparing those tariffs to similar cost
10	recovery mechanisms in other States.
11	(b) The sum of \$25,000.00 is appropriated from the General Fund to the
12	Enhanced 911 Board in fiscal year 2025 for the purpose of conducting the
13	evaluation and producing the report.
14	* * * Language Assistance Services for State Emergency Communications
15	* * *
16	Sec. 21. 20 V.S.A. § 4 is added to read:
17	§ 4. LANGUAGE ASSISTANCE SERVICES FOR STATE EMERGENCY
18	COMMUNICATIONS
19	(a) If an all-hazards event occurs, the Vermont Emergency Management
20	Division shall ensure that language assistance services are available for all
21	State communications regarding the all-hazards event, including relevant press