



Unemployment Insurance Modernization Update

Joint Information Technology Oversight Committee
November 7, 2023

Denise Reilly-Hughes – Secretary & CIO, ADS
Mike Harrington – Commissioner, DOL

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Unemployment Insurance Modernization Progress

In August 2022, VDOL and ADS issued an RFP for a complete UI system.

Vendor was selected in March 2023 and the contract was sent to the selected vendor on 3/17/2023.

- Contract negotiations are still ongoing as of 11/1/2023.
- The project team will be on-site full-time for the implementation of the project. This includes the vendor.

Implementation will occur in two phases:

- Phase 1: Tax
- Phase 2: Benefits.
- Each phase will be completed in approximately 12 - 18 months.

The Independent Review was completed on 10/9/2023.

- [VT DOL UI Modernization IR Report_FINAL.docx.pdf \(vermont.gov\)](#)

The project team anticipates kicking off the project with the selected vendor by early 2024.

- The implementation start date is contingent on an executed contract with the selected vendor.



Unemployment Insurance Modernization Estimated Project Roadmap

