TO THE HOUSE OF REPRESENTATIVES

171 entitled "An act relating to adult protective services" respectfully reports
that it has considered the same and recommends that the bill be amended by
striking out all after the enacting clause and inserting in lieu thereof the
following:

The Committee on Human Services to which was referred House Bill No.

- 7 Sec. 1. 33 V.S.A. chapter 69, subchapter 1 is amended to read:
- 8 Subchapter 1. Reports of Abuse of Vulnerable Adults
- 9 § 6901. PURPOSE

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- 10 (a) The purpose of this chapter is to:
 - (1) protect vulnerable adults whose health and welfare may be adversely affected through abuse, neglect, or exploitation; provide a temporary or permanent nurturing and safe environment for vulnerable adults when necessary; and for these purposes to require the reporting of suspected abuse, neglect, and exploitation of vulnerable adults and the investigation of such reports and provision of services, when needed; and to intervene in the family or substitute care situation only when necessary to ensure proper care and protection of a vulnerable adult or to carry out other statutory responsibilities
 - (2) recognize and accommodate the barriers for vulnerable adults that may impair both their response to maltreatment and the ability to substantiate allegations of maltreatment; and

1	(3) require the reporting of suspected abuse, neglect, and exploitation of
2	vulnerable adults, the investigation of such reports, and the establishment of
3	protective services, when needed.
4	(b) The provision of protective services under this chapter shall not cause
5	undue harm or violate the individual's autonomy and shall provide
6	opportunities for the vulnerable adult's preferences to be considered.
7	§ 6902. DEFINITIONS
8	As used in this chapter:
9	(1) "Abuse" means:
10	(A) Any medical treatment of a vulnerable adult that places life,
11	health, or welfare in jeopardy or is likely to result in impairment of health that
12	purposely, knowingly, recklessly, or negligently that places the life, health, or
13	welfare of a vulnerable adult in jeopardy and or is likely to result in
14	impairment of health to the vulnerable adult.
15	(B) Any conduct committed with an intent or reckless disregard that
16	such conduct purposely, knowingly, or recklessly that is likely to cause
17	unnecessary harm, unnecessary pain, or unnecessary suffering to a vulnerable
18	adult or places the life, health, or welfare of a vulnerable adult in jeopardy or is
19	likely to result in impairment of health to the vulnerable adult.
20	(C) Unnecessary or unlawful confinement or unnecessary or unlawful
21	restraint of a vulnerable adult Confinement, seclusion, restraint, or interference

1	with the freedom of movement of a vulnerable adult, unless necessary to
2	ensure the health and safety or the vulnerable adults or others.
3	(D)(i) Any sexual activity or acts of a sexual nature with a vulnerable
4	adult by a caregiver who volunteers for or is paid by a caregiving facility or

program. This definition shall not apply to a consensual relationship between a

vulnerable adult and a spouse or household member as defined in 15 V.S.A.

§ 1101, nor or to a consensual relationship between a vulnerable adult and a

caregiver hired, supervised, and directed by the vulnerable adult.

- (ii) Any sexual activity or acts of a sexual nature such as fondling, exposure of genitals, and lewd and lascivious conduct with a vulnerable adult when the vulnerable adult does not consent or when the individual knows or should know that the vulnerable adult is incapable of resisting or declining consent to the sexual activity due to age, disability, or fear of retribution or hardship, regardless of whether the individual has actual knowledge of the adult's status as a vulnerable adult.
- (E) Intentionally subjecting a vulnerable adult to behavior that should reasonably be expected to result in intimidation, fear, humiliation, degradation, agitation, disorientation, or other forms of serious emotional distress Purposely or recklessly subjecting a vulnerable adult to behavior that a reasonable person would expect to result in serious emotional or psychological distress, including intimidation, fear, humiliation, degradation, agitation, or disorientation.

1	(F) Administration, or threatened administration, of a drug, or
2	substance, or preparation to a vulnerable adult for a purpose other than
3	legitimate and lawful medical or therapeutic treatment.
4	(G) Denial or withholding of necessary medication, care, durable
5	medical equipment, or treatment.
6	(H) Use of deception, coercion, undue influence, harassment, duress
7	or fraud to induce a vulnerable adult to request or consent to receive or refuse
8	treatment.
9	(2) "Activities of daily living" means dressing and undressing, bathing,
10	personal hygiene, bed mobility, toilet use, transferring, mobility in and around
11	the home, communication, and eating.
12	(3) "Adult" means any individual who is 18 years of age or older.
13	(4) "Alleged perpetrator" means the individual alleged to have abused,
14	neglected, or exploited the alleged victim.
15	(5) "Alleged victim" means the individual who is alleged to have been
16	abused, neglected, or exploited by the alleged perpetrator.
17	(6) "Assessment" means a process by which Adult Protective Services
18	gathers additional information to determine if an investigation should be
19	opened.
20	(7) "Care" means subsistence, medical services, custodial services,
21	personal care services, mental health services, or rehabilitative services and

1	includes assistance with activities of daily living or instrumental activities of
2	daily living.
3	(8) "Caregiver" means:
4	(A) a person, agency, facility, or other organization with a designated
5	responsibility for providing subsistence or medical or other care to an adult
6	who is an elder or has a disability, who has assumed the responsibility
7	voluntarily, by contract, or by an order of the court; or a person providing care,
8	including medical care, custodial care, personal care, mental health services,
9	rehabilitative services, or any other kind of care provided that is required
10	because of another's age or disability care to another;
11	(B) a worker or employee in a facility or program that provides care
12	to an adult who is an elder or has a disability and who has assumed the
13	responsibility voluntarily, by contract, or by an order of the court; or
14	(C) a person providing care to a person that is required because of the
15	person's age or disability.
16	(3)(9) "Commissioner" means the Commissioner of Disabilities, Aging,
17	and Independent Living.
18	(4)(10) "Department" means the Vermont Department of Disabilities,
19	Aging, and Independent Living.
20	(11) "Decisional ability" means an individual has a professionally
21	assessed capacity to make informed decisions.

1	(5)(11) "Employer" means a person or organization who employs or
2	contracts with one or more individuals to care for vulnerable adults, on either a
3	paid or volunteer basis.
4	(6)(12) "Exploitation" means:
5	(A) willfully or knowingly using, withholding, transferring, or
6	disposing of funds or property of a vulnerable adult without or in excess of
7	legal authority for the wrongful profit or advantage of another to the detriment
8	of a vulnerable adult;
9	(B) purposeful unauthorized access, sharing, or use of identifying
10	information, image or likeness, personal accounts, or documents of a
11	vulnerable adult without or in excess of legal authority to the detriment of the
12	vulnerable adult or for the wrongful profit or advantage of another;
13	(C) breach of duty by a guardian, agent, or other fiduciary to the
14	detriment of a vulnerable adult;
15	(D) acquiring or attempting to acquire possession or control of or an
16	interest in funds or property of a vulnerable adult through the use of deception,
17	force, threat, coercion, undue influence, harassment, duress, or fraud;
18	(C)(E) the act of forcing or compelling a vulnerable adult against his
19	or her will to perform services for the profit or advantage of another refusing to
20	return or surrender possession or control of an interest in funds or property of a

1	vulnerable adult upon the request of a vulnerable adult of the vulnerable
2	adult's representative;
3	(D)(F) any sexual activity with a vulnerable adult when the
4	vulnerable adult does not consent or when the actor knows or should know that
5	the vulnerable adult is incapable of resisting or declining consent to the sexual
6	activity due to age or disability or due to fear of retribution or hardship,
7	whether or not the actor has actual knowledge of vulnerable status knowingly
8	failing to use a vulnerable adult's income and assets for the necessities
9	required for that person's vulnerable adult's support and maintenance;
10	(G) influencing or persuading a vulnerable adult to perform services
11	with substandard compensation for the profit or advantage of another.
12	(13) "Expungement" means the removal of an individual's name and
13	associated identifying information from the Adult Abuse Registry.
14	(14) "Instrumental activities of daily living" means meal preparation,
15	medication management, phone use, money management, household
16	maintenance, housekeeping, laundry, shopping, transportation, and care of
17	adaptive equipment.
18	(15) "Interested person" means an individual rights or relationship could
19	be affected by the action, including a representative of the vulnerable adult;
20	Adult Protective Services staff; the Commissioner of Disabilities, Aging, and
21	Independent Living; or the Commissioner's designee.

1	(16) "Investigative summary report" means the document that
2	summarizes the investigation conducted by Adult Protective Services and
3	includes a recommendation to substantiate or unsubstantiate the investigated
4	allegations against the alleged perpetrator.
5	(17) "Lewd or lascivious conduct" means the same as in 13 V.S.A.
6	<u>§ 1375.</u>
7	(18) "Mandatory reporter" means an individual with an obligation to
8	report allegations of maltreatment of vulnerable adults pursuant to 6903 of this
9	title.
10	(19) "Maltreatment" means abuse, neglect, or exploitation as defined in
11	this section. "Maltreatment" does not include self-neglect.
12	(7)(20)(A) "Neglect" means purposeful or, knowing, reckless, or
13	negligent failure or omission by a caregiver that has resulted in, or could be
14	expected to result in, physical or psychological harm, including a failure or
15	omission to:
16	(i) provide care or arrange for goods or services necessary to
17	maintain the health or safety of a vulnerable adult, including food, clothing,
18	medicine, shelter, supervision, and medical services, unless the caregiver is
19	acting pursuant to the wishes of the vulnerable adult or his or her the
20	vulnerable adult's representative, or an advance directive, as defined in 18
21	V.S.A. § 9701;

1	(ii) make a reasonable effort, in accordance with the authority
2	granted the caregiver, to protect a vulnerable adult from abuse, neglect, or
3	exploitation by others;
4	(iii) carry out a plan of care for a vulnerable adult when such
5	failure results in or could reasonably be expected to result in physical or
6	psychological harm or a substantial risk of death to the vulnerable adult, unless
7	the caregiver is acting pursuant to the wishes of the vulnerable adult or his or
8	her the vulnerable adult's representative, or an advance directive, as defined in
9	18 V.S.A. § 9701; or
10	(iv) report significant changes in the health status of a vulnerable
11	adult to a physician, nurse, or immediate supervisor, when the caregiver is
12	employed by an organization that offers, provides, or arranges for personal
13	care.
14	(B) Neglect may be repeated conduct or a single incident that has
15	resulted in or could be expected to result in physical or psychological harm, as
16	a result of subdivision (A)(i), (ii), or (iii) of this subdivision (7) does not
17	include self-neglect.
18	(8)(21) "Plan of care" includes a duly means a provider's medically
19	approved plan of treatment, protocol, individual care plan, rehabilitative plan,
20	plan to address activities of daily living, or similar procedure describing the

1	care, treatment, or services to be provided to address a vulnerable adult's
2	physical, psychological, or rehabilitative needs.
3	(9)(22) "Protective services" means services, action actions, measures,
4	or intervention interventions that will, are intended, through voluntary
5	agreement or through appropriate court action, to prevent further neglect,
6	abuse, or exploitation of a vulnerable adult. Such services may include
7	supervision, guidance, counseling, referrals, petitioning for relief from abuse or
8	petitioning for the appointment of a guardian, and, when necessary, assistance
9	in the securing of safe and sanitary living accommodations. However, nothing
10	in this chapter gives the Commissioner authority to place the vulnerable adult
11	in a State school or hospital, except pursuant to 18 V.S.A. chapter 181 or 206.
12	(23) "Provider" means an individual, organization, or entity that
13	provides care to persons adults known to be vulnerable.
14	(24) "Recommendation for substantiation" means that an investigation
15	has been conducted and the Adult Protective Services investigator has
16	concluded that the preponderance of the evidence discovered in the course of
17	the investigation would lead a reasonable person to believe that the alleged
18	perpetrator abused, neglected, or exploited the vulnerable adult.
19	(25) "Report" means the statements provided to Adult Protective
20	Services from a reporter alleging that a vulnerable adult has been abused,
21	neglected, or exploited.

1	(26) "Reporter" means the person who has submitted a report to Adult
2	Protective Services.
3	(10)(27) "Representative" means a court-appointed guardian, of an
4	agent acting under an advance directive executed pursuant to 18 V.S.A.
5	chapter 231, or an agent under a power of attorney, unless otherwise specified
6	in the terms of the advance directive power of attorney.
7	(28)(A) "Self-neglect" means an adult's inability, due to physical or
8	mental impairment or diminished capacity, to perform essential self-care tasks
9	including:
10	(i) obtaining essential food, clothing, shelter, and medical care;
11	(ii) obtaining goods and services necessary to maintain physical
12	health, mental health, or general safety; or
13	(iii) managing one's own financial affairs.
14	(B) The term "self-neglect," which is not maltreatment by another
15	and is distinct from the definition of "neglect," excludes individuals who make
16	a conscious and voluntary choice not to provide for certain basic needs as a
17	matter of lifestyle, personal preference, or religious belief and who understand
18	the consequences of their decision.
19	(11)(29) "Sexual activity" means a sexual act as defined in 13 V.S.A.
20	§ 3251, or lewd and lascivious conduct other than appropriate medical care or
21	personal hygiene, or lewd and lascivious conduct.

1	(12)(30) "Substantiated report" means that the Commissioner or the
2	Commissioner's designee has determined, after the investigation, that a report
3	is based upon accurate and reliable information that would lead a reasonable
4	person to believe demonstrates, by a preponderance of the evidence, that the
5	vulnerable adult has been abused, neglected, or exploited by the alleged
6	perpetrator.
7	(31) "Unsubstantiated" means that an investigation has been conducted
8	without a recommendation of substantiation. "Unsubstantiated" does not
9	imply that maltreatment of a vulnerable adult by an alleged perpetrator did or
10	did not occur. Reasons for unsubstantiation include:
11	(A) the Adult Protective Services investigator's conclusion that the
12	preponderance of the evidence would not lead a reasonable person to believe
13	that the alleged perpetrator had abused, neglected, or exploited the vulnerable
14	adult;
15	(B) evidence that the alleged victim is not vulnerable;
16	(C) evidence that maltreatment did not occur; or
17	(D) a lack of sufficient evidence to demonstrate that the alleged
18	victim meets the definition of a vulnerable adult or that maltreatment occurred.
19	(13)(32) "Volunteer" means an individual who, without compensation,
20	provides services through a private or public organization.

1	(14)(33) "Vulnerable adult" means any person 18 years of age or older
2	who:
3	(A) within 30 days after an alleged incident:
4	(i) is was a resident of a facility required to be licensed under
5	chapter 71 of this title;
6	(ii) was determined eligible to receive Long-Term Care Medicaid
7	waiver services; or
8	(B)(iii) is was a resident of a psychiatric hospital or a psychiatric unit
9	of a hospital;
10	(C)(B) has been was receiving assistance with personal care services
11	for more than one month from a <u>designated</u> home health agency certified by
12	the Vermont Department of Health or from a person or organization that offers,
13	provides, or arranges for personal care; or
14	(D)(C) regardless of residence or whether any type of service is
15	received, has a physical, mental, or developmental disability, infirmities as a
16	result of is impaired due to brain damage or a mental condition, or infirmities
17	of aging, mental condition, or physical, psychiatric, or developmental disability
18	resulting in:
19	(i) that results in some impairment of the individual's ability to
20	provide for his or her own care without assistance, including the provision of
21	food, shelter, clothing, health care, supervision, or management of finances

1	independently engage in activities of daily living or instrumental activities of
2	daily living or to provide for some aspect of the adult's own personal care
3	without assistance; or
4	(ii) because of the disability or infirmity, the individual has an
5	impaired some impairment of the adult's ability to protect himself or herself
6	the adult from abuse, neglect, or exploitation.
7	§ 6903. REPORTING SUSPECTED ABUSE, NEGLECT, AND
8	EXPLOITATION OF VULNERABLE ADULTS
9	(a)(1) Any of the following, other than a crisis worker acting pursuant to 12
10	V.S.A. § 1614 and the State Long-Term Care Ombudsman or a representative
11	of the Office, as defined in section 7501 of this title, who knows of or has
12	received information of abuse, neglect, or exploitation of a vulnerable adult or
13	who has reason to suspect that any vulnerable adult has been abused,
14	neglected, or exploited shall report or cause a report to be made in accordance
15	with the provisions of section 6904 of this title within 48 hours two business
16	days after concluding that a report is required; of
17	(1) all employees, contractors, and grantees of the Agency of Human
18	Services who are involved in caregiving, or volunteers who directly provide
19	health care, law enforcement, caregiving, counseling, education, banking crisis
20	worker, or social services to vulnerable adults;

1	(2) a physician, osteopath, chiropractor, physician assistant, nurse,
2	medical examiner, licensed nursing assistant, emergency medical services
3	personnel, dentist, or psychologist;
4	(3) a school teacher, school librarian, school administrator, school
5	guidance counselor, school aide, school bus driver, or school employee or
6	school contractor who works regularly with students;
7	(4) a mental health professional, social worker, person or organization
8	that offers, provides, or arranges for personal care for vulnerable adults;
9	caregiver employed by a vulnerable adult; employee of or contractor involved
10	in caregiving for a community mental health center; law enforcement officer;
11	or individual who works regularly with vulnerable adults and who is an
12	employee of an adult day care center, area agency on aging, senior center, or
13	meal program designed primarily to serve vulnerable adults;
14	(5) a hospital, nursing home, residential care home, home health agency,
15	or any entity providing nursing or nursing-related services for remuneration;
16	intermediate care facility for adults with developmental disabilities; therapeutic
17	community residence, group home, developmental home, school or contractor
18	involved in caregiving; or an operator or employee of any of these facilities or
19	agencies.
20	(b) Any other concerned person not listed in subsection (a) of this section
21	who knows of or has received a complaint of abuse, neglect, or exploitation of

1	a vulnerable adult or who has reason to suspect that any vulnerable adult has
2	been abused, neglected, or exploited may report or cause a report to be made in
3	accordance with the provisions of section 6904 of this title.
4	(e)(b) The identity of a person who makes a report under this section shall
5	be kept confidential unless:
6	(1) the person making the report consents to disclosure;
7	(2) a judicial proceeding results from the report; or
8	(3) a court, after a hearing, finds probable cause to believe the report
9	was not made in good faith and orders the Department to disclose the person's
10	identity; or
11	(4) the reporter is listed in subdivision (a)(1) of this section, in which
12	case the reporter's information may be shared with other investigative bodies
13	as necessary to conduct the investigation.
14	§ 6904. NATURE AND CONTENT OF REPORT; TO WHOM MADE
15	A report shall be made orally or in writing to the Commissioner or the
16	Commissioner's designee as soon as possible, but in no event later than 48
17	hours thereafter. The report may also be made to a law enforcement officer. If
18	an oral report is made by telephone or otherwise, the Commissioner or
19	designee shall request that it be followed within one week by a report in
20	writing. Reports shall contain To be considered a report to the Commissioner
21	or designee it shall contain the name and address of the reporter as well as the

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names and addresses of the vulnerable adult and persons responsible for his or her the vulnerable adult's care, if known; the age of the vulnerable adult; the nature of his or her the vulnerable adult's disability; the nature and extent of the vulnerable adult's abuse, neglect, or exploitation together with any evidence of previous abuse, neglect, or exploitation of the vulnerable adult; and any other information that the reporter believes might be helpful in establishing the cause of any injuries or reasons for the abuse, neglect, or exploitation as well as in protecting the vulnerable adult. If the reporter is in possession of documentation that establishes the alleged victim's conditions, needs, or services, that shall be included in the report. Any evidence of maltreatment shall also be cited in the report. If a report of abuse, neglect, or exploitation involves the acts or omissions of the Commissioner or employees of that the Department, then such reports shall be directed to the Secretary of the Human Services, who shall cause the report to be investigated by appropriate staff other than staff of the Department. * * *

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§ 6906. ASSESSMENT AND INVESTIGATION

- (a) Report of maltreatment.
- (1) The Commissioner shall cause an investigation to commence within 48 hours after receipt of a report made pursuant to section 6904 of this title Upon receipt of a report of maltreatment, the Department shall determine

1	whether the report constitutes an allegation of abuse, neglect, or exploitation as
2	defined in section 6902 of this title. The Department shall respond to reports
3	of alleged abuse, neglect, or exploitation that occurred in Vermont and to out-
4	of-State conduct when the vulnerable adult is a resident of Vermont.
5	(2) The Commissioner shall keep the reporter and the alleged victim
6	informed during all stages of the investigation, and shall:
7	(A) Notify the reporter, the victim, and the victim's legal
8	representative, if any, in writing if Adult Protective Services or the Division of
9	Licensing and Protection decides not to investigate the report. The notification
10	shall be provided within five business days after the decision is made and shall
11	inform the reporter that he or she may ask the Commissioner to review the
12	decision.
13	(B) Notify the reporter, the victim, and the victim's legal
14	representative, if any, in writing if Adult Protective Services or the Division of
15	Licensing and Protection refers the report to another agency. The notification
16	shall be provided within five business days after the referral is made.
17	(C) Notify the reporter, the victim, and the victim's legal
18	representative, if any, in writing of the outcome of the investigation. The
19	notification shall be provided within five business days after the decision is
20	made and shall inform the reporter that he or she may ask the Commissioner to
21	review the decision If notification is made to the Commissioner or designee

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1	and is accepted as a report of abuse, neglect, or exploitation of a vulnerable
2	adult, the The Department shall determine whether to conduct an assessment or
3	an investigation, as provided for in this section, or whether to screen out the
4	report. An assessment may be used to determine whether an investigation is
5	necessary. The Department shall begin either an assessment or an
6	investigation within one business day in all cases in which the alleged victim
7	has experienced a life-threatening or severe injury; requires hospitalization as a
8	result of maltreatment; was the alleged victim of sexual abuse; or is
9	experiencing ongoing harm. The Department shall initiate an assessment or an
10	investigation within two business days after the day of the receipt of all other
11	accepted reports made pursuant to section 6904 of this title. The Department
12	shall collect the following demographic information about the alleged victim
13	and alleged perpetrator, if available, if an assessment or investigation is
14	opened: gender, race, age, ethnicity, sexual orientation, gender identity, and
15	disability status.
16	(3) The decision to conduct an assessment shall include consideration of
17	the following factors:
18	(A) the severity of any alleged maltreatment and any injuries;
19	(B) the relationship between the alleged victim and alleged
20	perpetrator; and
21	(C) the known history of the report; and

1	(D) the detail and specificity of information provided in the report
2	regarding the alleged victim's vulnerability and the alleged maltreatment.
3	(4) The Department shall investigate when an accepted report involves
4	allegations indicating serious maltreatment or going risk of harm to the alleged
5	victim. The Department may investigate any report of maltreatment Adult
6	Protective Services receives.
7	(5) The Department shall begin an immediate investigation if, at any time
8	during an assessment, it appears that an investigation is appropriate.
9	(6) To the extent permitted by law, the Department may collaborate with
10	law enforcement, health care and service providers, and other departments and
11	agencies in Vermont and other jurisdictions to evaluate the risk to the
12	vulnerable adult and may enter into reciprocal agreements with law
13	enforcement, other departments and agencies, and other jurisdictions to further
14	the purposes of this section. In no event shall the Department disclose
15	information to other divisions, departments, or agencies unless such a
16	disclosure is necessary to further the express purpose of this section.
17	(b) Assessment. The investigation shall include, except where inclusion
18	would jeopardize the health, welfare, or safety of the vulnerable adult:
19	(1) a visit to the reported victim's place of residence or place of custody
20	and to the location of the reported abuse, neglect, or exploitation;

1	(2) interviews with any available witnesses to the alleged abuse, neglect,
2	or exploitation; An assessment, to the extent that is reasonable under the facts
3	and circumstances provided in a report, shall include the following:
4	(3)(A) an interview with the reporter of the alleged abuse, neglect, or
5	exploitation and the alleged victim, which shall focus on ensuring the
6	immediate safety of the alleged victim and mitigating the future risk of harm to
7	the alleged victim in the current environment;
8	(4) an interview with the reported victim, which interview may take
9	place without the approval of the vulnerable adult's parents, guardian, or
10	caregiver, but cannot take place over the objection of the reported victim; and
11	(5) an opportunity for the person who allegedly abused, neglected, or
12	exploited to be interviewed.
13	(B) a determination as to whether the alleged victim meets the
14	definition of a vulnerable adult and whether the allegations, if true, meet the
15	statutory definition of abuse, neglect, or exploitation, or any combination
16	thereof; and
17	(C) in collaboration with the alleged victim, the identification of
18	resources and protective service needs that reduce the risk of future abuse,
19	neglect, or exploitation and improve or restore the care and safety of the
20	alleged victim.

(2) Services offered during or at the conclusion of an assessment can
only be implemented through voluntary agreement or court action.

- (3) If the assessment is closed without resulting in an investigation, there shall be no finding of abuse, neglect, or exploitation, and no indication of the intervention shall be placed in the Registry. However, the Department shall document the outcome of the assessment.
- (4) The Department shall provide written notice to the victim of the outcome of the assessment
- (c) Investigation. Upon completion of the investigation, a written report describing all evidence obtained and recommending a finding of substantiated or unsubstantiated shall be submitted to the Commissioner or designee for final resolution. If the recommendation is for a finding of substantiated the person shall be given notice of the recommendation, and the evidence that forms the basis of the recommendation, and shall be notified of how a substantiated report might be used. The person shall be offered an opportunity to dispute the recommendation and may, within 15 days of notification, request an administrative hearing in front of the Commissioner or designee. Following the hearing, or if no hearing is requested within 15 days of notification, the Commissioner or designee shall make a finding of substantiated or unsubstantiated, and notify the person of the decision and of the right to appeal.

1	(d) Within 30 days of notification that a report has been substantiated, a
2	person against whom a complaint has been lodged may apply to the Human
3	Services Board for relief on the grounds that it is unsubstantiated. The Board
4	shall hold a fair hearing under 3 V.S.A. § 3091. Unless the Commissioner
5	agrees otherwise, the fair hearing shall be given priority by the Board and an
6	expedited hearing shall be provided, with a decision issued promptly
7	thereafter.
8	(e) If a report is found to be unsubstantiated, the records shall be retained
9	as part of the confidential records of the Department of Disabilities, Aging, and
10	Independent Living. If no court proceeding is brought pursuant to subdivision
11	6903(c)(3) of this title within six years of the date of the notice to the person
12	against whom the complaint was lodged, the records relating to the
13	unsubstantiated report shall be destroyed after notice to such person, unless he
14	or she requests that the records not be destroyed.
15	(f) If an appeal is filed pursuant to subsection (d) of this section or to a
16	court, the name of the individual shall not be added to the Registry until a
17	substantiated finding of abuse, neglect, or exploitation becomes final.
18	(1) The Department shall cause an investigation to commence within
19	two business days after a report is accepted for investigation.
20	(2) The Department shall:

1	(A) Notify the reporter in writing if Adult Protective Services decides
2	not to investigate or to conduct an assessment of the report. The notification
3	shall be provided within five business days after the decision is made and shall
4	inform the reporter that the reporter may ask the Commissioner to review the
5	decision.
6	(B) Notify the alleged victim, and the alleged victim's representative,
7	if any, in writing of the outcome of the investigation. The notification shall be
8	provided within five business days after the decision has been made and shall
9	inform the alleged victim or the alleged victim's representative that the alleged
10	victim or the alleged victim's representative may ask the Commissioner to
11	review the decision.
12	(2) The investigation shall include, except where inclusion would
13	jeopardize the health, welfare, or safety of the vulnerable adult:
14	(A) An interview with the alleged victim, which may take place
15	without the approval of the alleged victim's parents, guardian, or caregiver, but
16	cannot take place over the objection of the alleged victim.
17	(B) An opportunity for the person who allegedly abused, neglected,
18	or exploited the alleged victim to be interviewed. If the person declines to be
19	interviewed, either through given notice or failure to respond, the person will
20	alleged perpetrator shall be notified that their declination may be noted in the
21	investigation and may be taken into account in any potential appeal process.

1	(3) Upon completion of the investigation, a written report the
2	investigative summary describing pertinent evidence obtained during the
3	course of the investigation and recommending a substantiation or
4	unsubstantiation shall be submitted to the Commissioner or designee for final
5	resolution. Prior to substantiation, the Department shall interview the alleged
6	perpetrator unless the alleged perpetrator declines. This report will The
7	investigative summary shall include a recommendation of whether placement
8	on the Registry is appropriate. If the recommendation is for substantiation, the
9	alleged perpetrator shall be given written notice by certified mail of the
10	recommendation and a summary of the evidence that forms the basis of the
11	recommendation and shall be notified of any remedial options that may exist
12	and how a substantiated report might be used. The alleged perpetrator may
13	seek an administrative review of the Department's intention to place the
14	alleged perpetrator's name on the Registry by notifying the Department within
15	14 calendar days after the date listed on the Department's notice of the right to
16	an administrative review. The Commissioner may grant an extension past the
17	14-day period for good cause, not to exceed 28 calendar days after the date
18	listed on the Department's notice.
19	(4) The administrative review of the Department's intention to impose
20	penalties or to place the alleged perpetrator's name on the Registry substantiate
21	may be stayed if there is a related case pending in the Criminal or Family

1	Division of the Superior Court that arose out of the same incident of abuse,
2	neglect, or exploitation that resulted in the recommendation for substantiation.
3	During the period the administrative review is stayed, if the Department's
4	intent is to place the alleged perpetrator's name on the Registry, the alleged
5	perpetrator's name shall be added it shall add the alleged perpetrator's name to
6	the Registry with a notation that the case is pending. Upon resolution of the
7	Superior Court criminal or family case, the alleged perpetrator may exercise
8	the alleged perpetrator's right to review under this section by notifying the
9	Department in writing within 28 calendar days after the related court case,
10	including any appeals, has been fully adjudicated. If the alleged perpetrator
11	fails to notify the Department within 28 calendar days, the Department's
12	decision shall become final, and no further review under this subsection is
13	required.
14	(A) The Department shall hold an administrative review within 28
15	calendar days after receipt of the request for review. At least 14 14 calendar
16	days prior to the administrative review, the Department shall provide to the
17	alleged perpetrator requesting an administrative review the following: a copy
18	of the relevant portions of the investigation file, excluding privileged and
19	confidential information, that form the basis of Adult Protective Services'
20	recommendation the redacted investigation file, which means only the portion
21	of the investigation file relevant to an Adult Protective Services

1	recommendation, redacted as necessary to minimize disclosure of any
2	confidential information; notice of time and place of the administrative review;
3	and administrative review procedures, including information that may be
4	submitted and mechanisms for providing information. There shall be no
5	subpoena power to compel witnesses to attend an administrative review.
6	(B) At the administrative review, the alleged perpetrator who
7	requested the review shall be provided with the opportunity to present
8	documentary evidence or other information that supports the alleged
9	perpetrator's position and provides information to the reviewer in making the
10	most accurate decision regarding the allegation. In determining the weight to
11	be given any such evidence or information, the administrative reviewer shall
12	consider whether the alleged perpetrator had an opportunity to present the
13	evidence or information to the investigator during the investigation and, if so,
14	the reasons for the failure to present the evidence or information at that time.
15	The Department shall have the burden of proving that, based upon a
16	preponderance of evidence, it concluded that a reasonable person would
17	believe that the vulnerable adult has been abused, neglected, or exploited by
18	that alleged perpetrator. Either party may request that the The administrative
19	review shall be held by teleconference remotely by telephone or through
20	electronic means by mutual agreement of the parties.

1	(C) The Department shall establish an administrative case review unit
2	within the Department and may contract for the services of administrative
3	reviewers. An administrative reviewer shall be a neutral and independent
4	arbiter who has no prior involvement in the original investigation of the
5	allegation.
6	(5) Within seven calendar days after the completed review, the
7	administrative reviewer shall:
8	(A) reject the Department's recommendation of substantiation;
9	(B) accept the Department's recommendation of substantiation; or
10	(C) defer any recommendation and direct the Department to further
11	investigate upon the recommendation of the administrative reviewer.
12	(6) If the administrative reviewer accepts the Department's
13	recommendation of substantiation, a Registry record shall be made within two
14	business days. If the administrative reviewer rejects the Department's
15	recommendation of substantiation, no Registry record shall be made.
16	(7) Within seven calendar days of the decision to reject or accept the
17	recommendation of substantiation or to defer the substantiation in accordance
18	with subdivision (5) of this subsection, the administrative reviewer shall
19	provide notice to the alleged perpetrator of the administrative reviewer's
20	decision. If the administrative reviewer accepts the Department's
21	recommendation of substantiation, the notice shall advise the alleged

1	perpetrator of the right to appeal the administrative reviewer's decision to the
2	Human Services Board.
3	(8)(A) If no administrative review is requested, the Department's
4	recommendation in the case shall be final, and the alleged perpetrator shall
5	have no further right of review under this section.
6	(B) The Commissioner may grant a waiver an exception and permit
7	such an administrative review upon good cause shown. Good cause may
8	include an acquittal or dismissal of a criminal charge arising from the incident
9	of abuse, neglect, or exploitation.
10	(9) In exceptional circumstances, the Commissioner, in the
11	Commissioner's sole and nondelegable discretion, may reconsider any decision
12	made by an administrative reviewer. A Commissioner's decision that imposes
13	a penalty or creates a Registry record may be appealed to the Human Services
14	Board.
15	(10) Within 30 calendar days after the date of the notice advising that a
16	report has been substantiated, an alleged perpetrator against whom a complaint
17	has been lodged may apply to the Human Services Board for relief on the
18	grounds that it is unsubstantiated. The Human Services Board shall hold a fair
19	hearing under 3 V.S.A. § 3091. Unless the Commissioner agrees otherwise,
20	the hearing shall be given priority by the Human Services Board, and an
21	expedited hearing shall be provided, not later than 30 calendar days after the

1	date of the notice advising that a report has been substantiated, and a decision
2	shall be issued within seven calendar days after the hearing.
3	(11) If a report is found to be unsubstantiated, the records shall be
4	retained as part of the confidential records of the Department of Disabilities,
5	Aging, and Independent Living. If no court proceeding is brought pursuant to
6	section 6903 of this title within six years following the date of the notice to the
7	alleged perpetrator against whom the complaint was lodged, the records
8	relating to the unsubstantiated report may be destroyed.
9	(g)(12) If the Human Services Board or a court reverses a substantiated
10	finding, the Commissioner shall remove all information in accordance with
11	subsection (e) of this section from the Adult Abuse Registry.
12	(h)(13)(A) When a final determination has been made, the Commissioner
13	shall inform the vulnerable adult or his or her the vulnerable adult's
14	representative, the reporter, and, if the report is substantiated, the current
15	employer of the individual, of the outcome of the investigation and any
16	subsequent proceedings in writing.
17	(B) When a final determination of substantiation has been made, the
18	Department shall also inform the perpetrator's current employer, if known, in
19	writing of the outcome of the investigation and any subsequent proceedings.
20	§ 6907. REMEDIAL ACTION

(a) Coordinated treatment plan Protective services. If the investigation
produces evidence that the vulnerable adult has been abused, neglected, or
exploited, the Commissioner shall arrange for the provision of protective
services in accordance with a written coordinated treatment plan and protective
measures services are not in place, the Department shall pursue available
protective measures or services.
(b) Consent to services.
(1) Protective services shall be provided only with the consent of the
vulnerable adult, his or her the vulnerable adult's guardian, agent under power
of attorney, or agent under advance directive, or through appropriate court
action. If the vulnerable adult does not consent, protective services shall not be
provided, unless provision of protective services is court-ordered.
(2)(A) In the event that the vulnerable adult's guardian is the person
responsible for the abuse, neglect, or exploitation, and the guardian does not
consent to the investigation or receipt of protective services, the Commissioner
may petition for removal of the guardian refuses consent to the investigation of
the alleged victim's protective services, the investigator may seek review of
the guardian's refusal by filing a motion with the Probate Division of the
Superior Court pursuant 14 V.S.A. § 3062(c).
(B) In the event that the vulnerable adult's agent under power of
attorney is the person responsible for the abuse, neglect, or exploitation, and

I	the agent refuses to consent to the investigation or the alleged victim's
2	protective services, the investigator may seek review of the agent's refusal by
3	filing a petition in Superior Court pursuant to 14 V.S.A. § 3510(b).
4	(C) In the event that the vulnerable adult's agent under advance
5	directive is the person responsible for the abuse, neglect, or exploitation, and
6	the agent does not consent to the investigation or the receipt of protective
7	services, the investigator may file a petition in Probate Court pursuant to 18
8	V.S.A. § 9718 to seek review under subdivision (b)(3) of that section as to
9	whether the refusal is consistent with the authority granted to the agent in the
10	advance directive.
11	(3) Failure to consent to protective services, either by the vulnerable
12	adult or the vulnerable adult's guardian, agent under power of attorney, or
13	agent under advance directive shall not automatically end an investigation of
14	an alleged perpetrator.
15	* * *
16	§ 6909. RETALIATORY ACTION BY EMPLOYER PROHIBITED
17	No employer or supervisor may discharge; demote; transfer; reduce pay,
18	benefits, or work privileges; prepare a negative work performance evaluation;
19	or take any other action detrimental to any employee who files a good faith
20	report in accordance with the provisions of this chapter, by reason of the
21	report. Any person making a report under this chapter shall have a civil cause

- of action for appropriate compensatory and punitive damages against any
 person who causes detrimental changes in the employment status of the
 reporting party by reason of his or her making a report. Nothing in this section
 grants immunity to a person reporting the person's own perpetration of
 maltreatment.
 - § 6910. INTERFERENCE BY CAREGIVER

- with section 6907 of this title and the Commissioner has reasonable cause to believe that the caregiver is interfering with the provision of those protective services, the Commissioner Department may petition the Superior Court for an order enjoining the caregiver from interfering with the provision of protective services. The petition shall present facts to show that the vulnerable adult is in need of protective services, that he or she or his or her the vulnerable adult or the vulnerable adult's guardian representative consents to the receipt of protective services, and that the caregiver has interfered with the provision of protective services. If the court, after hearing, finds that the vulnerable adult requires and consents to protective services, and has been prevented by his or her the vulnerable adult's caregiver from receiving protective services, the court may issue an order enjoining the caregiver from further interference. The court may modify the terms of the coordinated treatment plan.
- § 6911. RECORDS OF ABUSE, NEGLECT, AND EXPLOITATION

	(a)	Access	to	record	s.
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(1) Information obtained through reports and investigations, including the identity of the reporter, shall remain confidential and shall not be released absent a court order, except as follows: The Department's Adult Protective Services shall have access to any records or documents, including clientidentifying information, financial records, and medical and psychological records, necessary to the performance of the Department's or Program's duties under this chapter. The duties include the investigation of abuse, neglect, or exploitation or the provision of services to a vulnerable adult. A person, agency, or institution that has a record or document that the Department needs to perform its duties under this chapter shall, without unnecessary delay, make the record or document available to the Department. Providing access to records relevant to an investigation by the Department or law enforcement under this provision will shall not be deemed a violation of any confidential communication privilege. Access to any records that would violate attorneyclient privilege shall not be provided without a court order. For the purposes of this subsection, "financial records" does not include records developed or maintained by the Department of Financial Regulation. (2) The Department is exempt from the payment of a fee otherwise required or authorized by law to obtain a financial record from a person,

agency, or institution or a medical record, including a mental health record,

1	from a hospital or health care provider if the request for a record is made in the
2	course of an investigation by the Department.
3	(3) If the Department cannot obtain access to a record or document that
4	is necessary to properly investigate or to perform another duty under this
5	chapter, the Department may petition the Superior Court for access to the
6	record or document.
7	(4) On good cause shown, the court shall order the person, agency, or
8	institution in possession or control of a record or document to allow the
9	Department to have access to that record or document under the terms and
10	conditions prescribed by the court.
11	(5) A person, agency, or institution in possession or control of a
12	requested record or document is entitled to notice and a hearing on a petition
13	filed under this section.
14	(6) Access to a confidential record under this section does not constitute
15	a waiver of confidentiality.
16	(b) Confidentiality of reports and documents.
17	(1)(A)(i) The investigative report Information obtained through reports
18	to and assessments and investigations conducted by the Department, including
19	the identity of the reporter, shall be confidential and shall not be released
20	absent a court order, except the final investigative summary report shall be
21	disclosed only to:

1	(<u>I)(i)</u> the Commissioner or person designated to receive such
2	records;
3	(II)(ii) persons assigned by the Commissioner to investigate
4	reports;
5	(III)(iii) the person reported to have abused, neglected, or
6	exploited a vulnerable adult alleged perpetrator;
7	(IV)(iv) the vulnerable adult or his or her the vulnerable adult's
8	representative;
9	(V)(v) the Office of Professional Regulation when deemed
10	appropriate by the Commissioner;
11	(VI)(vi) the Secretary of Education when deemed appropriate
12	by the Commissioner;
13	(VII)(vii) the Commissioner for Children and Families or
14	designee for purposes of review of expungement petitions filed pursuant to
15	section 4916c of this title;
16	(VIII)(viii) the Commissioner of Financial Regulation when
17	deemed appropriate by the Commissioner for an investigation related to
18	financial exploitation;
19	(IX)(ix) a law enforcement agency; and
20	(X)(x) the State's Attorney, or the Office of the Attorney
21	General, when the Department believes there may be grounds for criminal

prosecution or civil enforcement action, or in the course of a criminal or a civil investigation.

(ii)(B) When disclosing information pursuant to this subdivision, reasonable efforts shall be made to limit the information to the minimum necessary to accomplish the intended purpose of the disclosure, and no other information, including the identity of the reporter, shall be released absent a court order.

(B)(2) Relevant information may be disclosed to the Secretary of Human Services, or the Secretary's designee, for the purpose of remediating or preventing abuse, neglect, or exploitation; to assist the Agency in its monitoring and oversight responsibilities; and in the course of a relief from abuse proceeding, guardianship proceeding, or any other court proceeding when the Commissioner deems it necessary to protect the victim, and the victim or his or her the victim's representative consents to the disclosure.

When disclosing information pursuant to this subdivision, reasonable efforts shall be made to limit the information to the minimum necessary to accomplish the intended purpose of the disclosure, and no other information, including the identity of the reporter, shall be released absent a court order. Disclosures necessary to conduct Adult Protective Services investigations or to make referrals to law enforcement agencies, or to divisions or grantees of the

1	the information to the minimum necessary to accomplish the intended purpose
2	of the disclosure.
3	(3) Notwithstanding subdivision (a)(1) of this section, financial
4	information made available to an adult protective services investigator
5	pursuant to this section may be used only in a judicial or administrative
6	proceeding or investigation directly related to a report required or authorized
7	under this chapter. Relevant information may be disclosed to the Secretary of
8	Human Services, pursuant to subdivision (2) of this subsection.
9	(C) Relevant information may be disclosed to a Family Division of
10	the Superior Court, upon the request of that court, in any proceeding in which:
11	(i) a parent of a child challenges a presumption of parentage under
12	15C V.S.A. § 402(b)(3); or
13	(ii) a parent of a child contests an allegation that he or she fostered
14	or supported a bonded and dependent relationship between the child and a
15	person seeking to be adjudicated a de facto parent under 15C V.S.A. §
16	501(a)(2).
17	(2) Notwithstanding subdivision (1)(A) of this subsection, financial
18	information made available to an adult protective services investigator
19	pursuant to section 6915 of this title may be used only in a judicial or
20	administrative proceeding or investigation directly related to a report required
21	or authorized under this chapter. Relevant information may be disclosed to the

1	Secretary of Human Services pursuant to subdivision (1)(B) of this subsection,
2	and may also be disclosed to the Commissioner of Financial Regulation when
3	the investigation relates to financial exploitation of a vulnerable adult
4	(b)(c) The Commissioner Department shall maintain a registry of
5	substantiated providers caregivers that shall contain the following information:
6	(1) the names of all the individuals found on the basis of a substantiated
7	report to have abused, neglected, or exploited a vulnerable adult; the date of
8	the finding; and the nature of the finding. In addition, the Commissioner shall
9	require that, aside from a person's name, at least one other personal identifier
10	is listed in the Registry to prevent the possibility of misidentification
11	individuals who regularly work with or interact with vulnerable adults, to
12	include employees, volunteers, guardians, representatives, payees, power of
13	attorneys, and other professionals who are found on the basis of a substantiated
14	report to have abused, neglected, or exploited a vulnerable adult in their formal
15	role; the date and nature of the finding; and the nature of the finding;
16	(2) the names of individuals convicted of a crime pursuant to 13 V.S.A.
17	§ 1383; and
18	(3) in addition, aside from a person's caregiver's name, at least one
19	other personal identifier to prevent the possibility of misidentification.
20	(e)(d) Disclosure of Registry information.

1	(1) The Commissioner or designee may disclose Registry information
2	only to:
3	(1)(A) The State's Attorney or the Attorney General.
4	(2)(B) The public as required by the Nursing Home Reform Act of
5	1986 and regulations promulgated under the Act.
6	(3)(C) An employer if such information is used to determine whether
7	to hire or retain a specific individual providing care, custody, treatment,
8	transportation, or supervision of children or vulnerable adults. "Employer,"
9	Notwithstanding section 6902 of this chapter, "employer", as used in this
10	section, means a person or organization who employs or contracts with one or
11	more individuals to care for or provide transportation services to children or
12	vulnerable adults, on either a paid or volunteer basis. The employer may
13	submit a request concerning a current employee, volunteer, grantee, or
14	contractor or an individual to whom the employer has given a conditional offer
15	of a contract, volunteer position, or employment. The request shall be
16	accompanied by a release signed by the current or prospective employee,
17	volunteer, grantee, or contractor. If that individual has a record of a
18	substantiated report, the Commissioner Department shall provide the Registry
19	information to the employer.
20	(4)(D) An individual seeking to determine if the individual's own
21	name is on the Registry.

1	(5)(E) A person or organization serving vulnerable adults by assisting
2	with employer functions; offering, providing, or arranging for home sharing; or
3	providing personal care services, developmental services, or mental health
4	services for vulnerable adults. The person or organization may submit a
5	request concerning an individual who has applied to provide such services or
6	an individual who is already so engaged. The request shall be in writing and
7	shall be accompanied by a release from the person applying for or already
8	providing such services. If the person has a record of a substantiated report,
9	the Commissioner shall provide the Registry information.
10	(5)(F) The Commissioner for Children and Families or designee for
11	purposes related to:
12	(A)(i) the licensing or registration of facilities and individuals
13	regulated by the Department for Children and Families; and
14	(B)(ii) the Department's child protection obligations under
15	chapters 49–59 of this title.
16	(6)(G) The Commissioner of Health or the Commissioner's designee
17	for purposes related to oversight and monitoring of persons who are served by
18	or compensated with funds provided by the Department of Health, including
19	persons to whom a conditional offer of employment has been made.
20	(7)(H) Upon request or when relevant to other states' adult protective
21	services offices.

1	(8)(I) The Board of Medical Practice for the purpose of evaluating an
2	applicant, licensee, or holder of certification pursuant to 26 V.S.A. § 1353.
3	(9)(J) The Secretary of Education or the Secretary's designee, for
4	purposes related to the licensing of professional educators pursuant to
5	16 V.S.A. chapter 5, subchapter 4 and chapter 51.
6	(10)(K) The Office of Professional Regulation for the purpose of
7	evaluating an applicant, licensee, holder of a certification, or registrant for
8	possible unprofessional conduct, where appropriate.
9	(11)(L) A Family Division of the Superior Court upon request of tha
10	court if it is involved in any proceeding in which:
11	(A)(i) a parent of a child challenges a presumption of parentage
12	under 15C V.S.A. § 402(b)(3); or
13	(B)(ii) a parent of a child contests an allegation that he or she the
14	parent fostered or supported a bonded and dependent relationship between the
15	child and a person seeking to be adjudicated a de facto parent under 15C
16	V.S.A. § 501(a)(2).
17	(2) The request for disclosure of Registry information pursuant to
18	subdivisions (1)(C), (1)(E)-(1)(G), and (1)(I)-(1)(K) shall be in writing and
19	accompanied by a release from the person applying for or already providing
20	services to children or vulnerable adults.

1	(d)(e) An employer providing transportation services to children or
2	vulnerable adults may disclose Registry records obtained pursuant to
3	subdivision $\frac{(e)(3)(d)(3)}{(e)(3)}$ of this section to the Agency of Human Services or its
4	designee for the sole purpose of auditing the records to ensure compliance with
5	this chapter. An employer shall provide such records at the request of the
6	Agency or its designee. Only Registry records regarding individuals who
7	provide direct transportation services or otherwise have direct contact with
8	children or vulnerable adults may be disclosed.
9	(e)(f) A person may, at any time, apply to the Human Services Board for
10	relief if he or she the person has reasonable cause to believe that the contents
11	of the Registry or investigative records are being misused.
12	$\frac{(f)(g)}{(g)}$ A person may at any time apply to the Department for expungement
13	of his or her the person's name from the Registry. The petitioner person shall
14	have the burden of showing why his or her the person's name should be
15	expunged from the Registry. The Department shall consider the person's
16	completion of a restorative justice process in determining whether the person's
17	name should be expunged from the Registry.
18	(g) Any person who violates this section shall be fined not more than
19	\$ 500.00.
20	(h) Volunteers shall be considered employees for purposes of this section.
21	* * *

1	8 CO12 DENIALTIES, ADJUSE, NECLECT, EVDI OITATION.
1	§ 6913. PENALTIES; ABUSE; NEGLECT; EXPLOITATION;
2	MANDATORY REPORTER'S FAILURE TO REPORT
3	(a) Whenever the Commissioner Department finds, after notice and
4	hearing, that a person has committed sexual abuse as defined in subdivision
5	6902(1)(D) of this title, sexual exploitation as defined in subdivision
6	6902(6)(D), exploitation as defined in subdivision 6902(6)(A) or (B) 6902(14)
7	in an amount in excess of \$500.00, abuse that causes grievous injury to or the
8	death of a vulnerable adult, or neglect that causes grievous injury to or the
9	death of a vulnerable adult, the Commissioner Department may impose an
10	administrative penalty of not more than \$10,000.00 \$25,000.00 for each
11	violation. The Commissioner Department shall notify the Office of
12	Professional Regulation, or any other professional licensing board applicable
13	to the violator, of any decision made pursuant to this subsection.
14	(b) Allegations that a mandated reporter has failed to make a required
15	report shall be investigated under neglect The Department shall investigate
16	allegations that a mandated reporter has failed to make a required report when
17	it appears that an investigation is appropriate. Whenever the Commissioner
18	Department finds, after notice and hearing, that a mandatory reporter, as
19	defined in subdivisions 6903(a)(1), (2), (3), (4), and (5) subsection 6903(a) of
20	this title, has willfully violated the provisions of subsection subdivision
21	6903(a)(1), the Commissioner Department may impose an administrative

penalty not to exceed \$500.00 \$1,000.00 per violation. For purposes of this
subsection, every 24 hours that a report is not made beyond the period for
reporting required by subsection section 6903(a) shall constitute a new and
separate violation, and a mandatory reporter shall be liable for an
administrative penalty of not more than \$500.00 \$1,000.00 for each 24-hou
period, not to exceed a maximum penalty of \$5,000.00 \$25,000.00 per
reportable incident.
(c) Whenever the Department finds that a mandatory reporter willfully
knowingly withheld information, or provided false or inaccurate information
the Commissioner Department may impose an administrative penalty not to
exceed \$1,000.00 per violation.
(d) A person who is aggrieved by a decision under subsection (a), or (b
or (c) of this section may appeal that decision to the Superior Court, where
either party may request trial by jury.
§ 6914. ACCESS TO CRIMINAL RECORDS
(a) The An employer may ask the Commissioner Department may or the
Commissioner's designee to obtain from the Vermont Crime Information
Center the record of convictions of any a person to the extent that the
Commissioner has determined by rule that such information is necessary to
protect vulnerable adults who is a current employee, volunteer, or contracte
or a person to whom the employer has given a conditional offer of a contra

1	volunteer position, or employment. The request shall be in writing and shall be
2	accompanied by a release by the current or prospective contractor, volunteer,
3	or employee. If the person has a record of convictions, the Department shall
4	inform the employer of the date and type of conviction The Commissioner may
5	obtain from the Vermont Crime Information Center the record of convictions
6	of any person to the extent that the Commissioner has determined that such
7	information is necessary to protect vulnerable adults.
8	(b) An employer may ask the Commissioner to obtain from the Vermont
9	Crime Information Center the record of convictions of a person who is a
10	current employee, volunteer, or contractor, or a person to whom the employer
11	has given a conditional offer of a contract, volunteer position, or employment.
12	The request shall be in writing and shall be accompanied by a release by the
13	current or prospective contractor or employee. If the person has a record of
14	convictions, the Commissioner shall inform the employer of the date and type
15	of conviction.
16	(c) A person or organization serving vulnerable adults by assisting with
17	employer functions, offering, providing, or arranging for home sharing,
18	personal care services, developmental services, or mental health services for
19	vulnerable adults, may submit a request to the Commissioner or the
20	Commissioner's designee Department concerning an individual who has
21	applied to provide such services or an individual who is already so engaged.

1 The request shall be in writing, and shall be accompanied by a release from the 2 individual applying for or already providing such services. If the individual 3 has a record of convictions, the Commissioner or the Commissioner's designee 4 Department shall inform the person or organization submitting the request of 5 the date and type of conviction. 6 (d) The Commissioners of Disabilities, Aging, and Independent Living, of 7 Health, and of Mental Health or their designees may, for the protection of 8 vulnerable adults or for purposes related to oversight and monitoring of 9 persons who are served by or compensated with funds provided by the 10 Departments of Disabilities, Aging, and Independent Living, of Health, and of 11 Mental Health, ask the Vermont Crime Information Center for the record of 12 convictions of a person who is a current employee, volunteer, or contractor, or 13 a person to whom the employer has given a conditional offer of a contract, 14 volunteer position, or employment. If the individual has a record of 15 convictions, the Vermont Crime Information Center shall inform the 16 appropriate Commissioner, or the Commissioner's designee, Department of the 17 date and type of conviction. 18 (e)(c) Information released to an employer under this section shall not be 19 released or disclosed by the employer to any person. Any person who violates 20 this subsection shall be fined not more than \$500.00. 21 (f) Volunteers shall be considered employees for purposes of this section.

1	(g) [Repealed.]
2	§ 6915. ACCESS TO FINANCIAL INFORMATION
3	(a) As used in this chapter:
4	(1) "A person having custody or control of the financial information"
5	means:
6	(A) a bank as defined in 8 V.S.A. § 11101;
7	(B) a credit union as defined in 8 V.S.A. § 30101;
8	(C) a broker-dealer or investment advisor, as those terms are defined
9	in 9 V.S.A. § 5102; or
10	(D) a mutual fund as defined in 8 V.S.A. § 3461.
11	(2) "Capacity" means an individual's ability to make and communicate
12	a decision regarding the issue that needs to be decided.
13	(3) "Financial information" means an original or copy of, or information
14	derived from:
15	(A) a document that grants signature authority over an account held
16	at a financial institution;
17	(B) a statement, ledger card, or other record of an account held at a
18	financial institution that shows transactions in or with respect to that account;
19	(C) a check, clear draft, or money order that is drawn on a financial
20	institution or issued and payable by or through a financial institution;

1	(D) any item, other than an institutional or periodic charge, that is
2	made under an agreement between a financial institution and another person's
3	account held at a financial institution;
4	(E) any information that relates to a loan account or an application
5	for a loan;
6	(F) information pertaining to an insurance or endowment policy,
7	annuity contract, contributory or noncontributory pension fund, mutual fund,
8	or security, as defined in 9 V.S.A. § 5102; or
9	(G) evidence of a transaction conducted by electronic or telephonic
10	means.
11	(4) "Financial institution" means any financial services provider
12	licensed, registered, or otherwise authorized to do business in Vermont,
13	including a bank, credit union, broker dealer, investment advisor, mutual fund,
14	or investment company.
15	(b) A person having custody or control of the financial information of a
16	vulnerable adult shall make the information or a copy of the information
17	available to an adult protective services investigator upon receipt of a court
18	order or receipt of the investigator's written request.
19	(1) The request shall include a statement signed by the account holder, if
20	he or she has capacity, or the account holder's guardian with financial powers

1	or agent under a power of attorney consenting to the release of the information
2	to the investigator.
3	(2) If the vulnerable adult lacks capacity and does not have a guardian of
4	agent, or if the vulnerable adult lacks capacity and his or her guardian or agent
5	is the alleged perpetrator, the request shall include a statement signed by the
6	investigator asserting that all of the following conditions exist:
7	(A) The account holder is an alleged victim of abuse, neglect, or
8	financial exploitation.
9	(B) The alleged victim lacks the capacity to consent to the release of
10	the financial information.
11	(C) Law enforcement is not involved in the investigation or has not
12	requested a subpoena for the information.
13	(D) The alleged victim will suffer imminent harm if the investigation
14	is delayed while the investigator obtains a court order authorizing the release
15	of the information.
16	(E) Immediate enforcement activity that depends on the information
17	would be materially and adversely affected by waiting until the alleged victim
18	regains capacity.
19	(F) The Commissioner of Disabilities, Aging, and Independent
20	Living has personally reviewed the request and confirmed that the conditions
21	set forth in subdivisions (A) through (E) of this subdivision (2) have been met

1	and that disclosure of the information is necessary to protect the alleged victim
2	from abuse, neglect, or financial exploitation.
3	(c) If a guardian refuses to consent to the release of the alleged victim's
4	financial information, the investigator may seek review of the guardian's
5	refusal by filing a motion with the Probate Division of the Superior Court
6	pursuant to 14 V.S.A. § 3062(c).
7	(d) If an agent under a power of attorney refuses to consent to the release of
8	the alleged victim's financial information, the investigator may file a petition
9	in Superior Court pursuant to 14 V.S.A. § 3510(b) to compel the agent to
10	consent to the release of the alleged victim's financial information.
11	(e) The investigator shall include a copy of the written request in the
12	alleged victim's case file.
13	(f) The person having custody or control of the financial information shall
14	not require the investigator to provide details of the investigation to support the
15	request for production of the information.
16	(g) The information requested and released shall be used only to investigate
17	the allegation of abuse, neglect, or financial exploitation or for the purposes set
18	forth in subdivision 6911(a)(1)(B) of this title and shall not be used against the
19	alleged victim.
20	(h) The person having custody or control of the financial information shall
21	provide the information to the investigator as soon as possible but, absent

1	extraordinary circumstances, no later than 10 business days following receipt
2	of the investigator's written request or receipt of a court order or subpoena
3	requiring disclosure of the information.
4	(i) A person who in good faith makes an alleged victim's financial
5	information or a copy of the information available to an investigator in
6	accordance with this section shall be immune from civil or criminal liability
7	for disclosure of the information unless the person's actions constitute gross
8	negligence, recklessness, or intentional misconduct. Nothing in this section
9	shall be construed to provide civil or criminal immunity to a person suspected
10	of having abused, neglected, or exploited a vulnerable adult.
11	(j) The person having custody or control of the financial information of an
12	alleged victim may charge the Department of Disabilities, Aging, and
13	Independent Living no more than the actual cost of providing the information
14	to the investigator and shall not refuse to provide the information until
15	payment is received. A financial institution shall not charge the Department
16	for the information if the financial institution would not charge if the request
17	for the information had been made directly by the account holder. [Repealed.]
18	* * *
19	§ 6917. WRITTEN COMMUNICATIONS

1	Any written communications from the Department, administrative reviewer
2	or Human Services Board to the alleged victim to the alleged perpetrator shall
3	use plain language.
4	§ <mark>6918</mark> . RULEMAKING
5	The Commissioner shall adopt rules pursuant to 3 V.S.A. chapter 25 to
6	implement this subchapter. These rules shall address, including:
7	(1) conducting referrals on intakes, including:
8	(A) required referrals; and
9	(B) referrals on intake reports not accepted for assessment or
10	investigation;
11	(2) conducting assessments, including:
12	(A) the components of an assessment;
13	(B) the determinations of an assessment; and
14	(C) timelines required for the assessment; and
15	(3) conducting investigations, including:
16	(A) the components of an investigation;
17	(B) the determinations of an investigation; and
18	(C) timelines required for the investigation.
19	Sec. 2. 33 V.S.A. chapter 69, subchapter 2 is amended to read:
20	Subchapter 2. Abuse Maltreatment Prevention for Vulnerable Adults
21	* * *

1	§ 6931a. ACCESS TO FINANCIAL INFORMATION
2	(a) As used in this subchapter:
3	(1) "A person having custody or control of the financial information"
4	means:
5	(A) a bank as defined in 8 V.S.A. § 11101;
6	(B) a credit union as defined in 8 V.S.A. § 30101;
7	(C) a broker-dealer or investment advisor, as those terms are defined
8	in 9 V.S.A. § 5102; or
9	(D) a mutual fund as defined in 8 V.S.A. § 3461.
10	(2) "Capacity" means an individual's ability to make and communicate
11	a decision regarding the issue that needs to be decided.
12	(3) "Financial information" means an original or copy of, or information
13	derived from:
14	(A) a document that grants signature authority over an account held
15	at a financial institution;
16	(B) a statement, ledger card, or other record of an account held at a
17	financial institution that shows transactions in or with respect to that account;
18	(C) a check, clear draft, or money order that is drawn on a financial
19	institution or issued and payable by or through a financial institution;

1	(D) any item, other than an institutional or periodic charge, that is
2	made under an agreement between a financial institution and another person's
3	account held at a financial institution;
4	(E) any information that relates to a loan account or an application
5	for a loan;
6	(F) information pertaining to an insurance or endowment policy,
7	annuity contract, contributory or noncontributory pension fund, mutual fund,
8	or security, as defined in 9 V.S.A. § 5102; or
9	(G) evidence of a transaction conducted directly or by electronic or
10	telephonic means, including surveillance video, access logs, IP addresses, and
11	any other digital logs, documents, and metadata.
12	(4) "Financial institution" means any financial services provider
13	licensed, registered, or otherwise authorized to do business in Vermont,
14	including a bank, credit union, broker-dealer, investment advisor, mutual fund
15	or investment company.
16	(b)(1) A person having custody or control of the financial information of a
17	vulnerable adult shall make the information or a copy of the information
18	available to an Adult Protective Services investigator upon receipt of a court
19	order or receipt of the investigator's written request, or in the instances
20	described in subsections (d) and (e) of this section upon receipt of a court
21	<mark>order</mark> .

1	(2) The request shall include a statement signed by the account holder, if
2	the account holder has ability, or the account holder's guardian with financial
3	powers or agent under a power of attorney consenting to the release of the
4	information to the investigator.
5	(c) If the vulnerable adult lacks decisional ability capacity and does not
6	have a guardian or agent, or if the vulnerable adult lacks capacity and the
7	vulnerable adult's guardian or agent is the alleged perpetrator, the request shall
8	include a statement signed by the investigator asserting that all of the following
9	conditions exist:
10	(1) The account holder is an alleged victim of abuse, neglect, or
11	financial exploitation.
12	(2) The alleged victim lacks the decisional ability capacity to consent to
13	the release of the financial information.
14	(3) Law enforcement is not involved in the investigation or has not
15	requested a subpoena for the information.
16	(4) The alleged victim will suffer imminent harm if the investigation is
17	delayed while the investigator obtains a court order authorizing the release of
18	the information.
19	(5) Immediate enforcement activity that depends on the information
20	would be materially and adversely affected by waiting until the alleged victim
21	regains decisional ability capacity.

1	(6) The Commissioner has personally reviewed the request and
2	confirmed that the conditions set forth in subsection (c) of this section have
3	been met and that disclosure of the information is necessary to protect the
4	alleged victim from abuse, neglect, or financial exploitation.
5	(d) If a guardian refuses to consent to the release of the alleged victim's
6	financial information, the investigator may seek review of the guardian's
7	refusal by filing a motion with the Probate Division of the Superior Court
8	pursuant to 14 V.S.A. § 3062(c).
9	(e) If an agent under a power of attorney refuses to consent to the release of
10	the alleged victim's financial information, the investigator may file a petition
11	in Superior Court pursuant to 14 V.S.A. § 3510(b) to compel the agent to
12	consent to the release of the alleged victim's financial information.
13	(f) The investigator shall include a copy of the written request in the
14	alleged victim's case file.
15	(g) The person having custody or control of the financial information shall
16	not require the investigator to provide details of the investigation to support the
17	request for production of the information.
18	(h) The information requested and released shall be used only to investigate
19	the allegation of abuse, neglect, or financial exploitation or for the purposes set
20	forth in subdivision 6911(b)(3) of this title and shall not be used against the
21	alleged victim.

1	(i) The person having custody or control of the financial information shall
2	provide the information to the investigator as soon as possible but, absent
3	extraordinary circumstances, not later than 10 business days following receipt
4	of the investigator's written request or receipt of a court order or subpoena
5	requiring disclosure of the information.
6	(j) A person who in good faith makes an alleged victim's financial
7	information or a copy of the information available to an investigator in
8	accordance with this section shall be immune from civil or criminal liability
9	for disclosure of the information unless the person's actions constitute gross
10	negligence, recklessness, or intentional misconduct. Nothing in this section
11	shall be construed to provide civil or criminal immunity to a person suspected
12	of having abused, neglected, or exploited a vulnerable adult.
13	(k) The person having custody or control of the financial information of an
14	alleged victim may charge the Department not more than the actual cost of
15	providing the information to the investigator and shall not refuse to provide the
16	information until payment is received. A financial institution shall not charge
17	the Department for the information if the financial institution would not have
18	charged if the request for the information had been made directly by the
19	account holder.

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8 6932	JURISDICTION AND VENUE

- (a) The Family Division of the Superior Court shall have jurisdiction over
 proceedings under this subchapter.
 - (b) Emergency orders under section 6936 of this title may be issued by a judge of the Criminal, Civil, or Family Division of the Superior Court.
 - (c) Proceedings under this subchapter may be commenced in the county in which the plaintiff vulnerable adult resides. If the vulnerable adult has left the residence to avoid abuse, neglect, or exploitation, the plaintiff vulnerable adult shall have the option to bring an action in the county of the previous residence or the county of the new residence.

§ 6933. REQUEST FOR RELIEF

- (a) A vulnerable adult, Adult Protective Services staff, or an interested person on behalf of a vulnerable adult may seek relief from abuse, neglect, or exploitation by filing a petition requesting one or both more of the following orders:
- (1) an order that the defendant refrain from abusing, neglecting, or exploiting the vulnerable adult;
 - (2) an order that the defendant immediately vacate the household;
- 19 (3) an order that the defendant shall not contact or communicate with
 20 the vulnerable adult either directly or through a third party;

1	(4) an order that the defendant shall not come within a fixed distance
2	from the vulnerable adult;
3	(5) an order that the defendant shall not follow or stalk the vulnerable
4	<mark>adult;</mark>
5	(6) an order to deliver care plans, medicines, physicians' orders, and
6	medical records to the vulnerable adult or their representative;
7	(7) an order to cooperate in the transfer of the vulnerable adult's care to
8	ensure their safety and well-being;
9	(8) an order to immediately return any cash, checks, money, or property
10	belonging to the vulnerable adult in the defendant's possession;
11	(9) an order to immediately return any personal documentation
12	regarding the vulnerable adult, including identification documents, insurance
13	information, financial records, and immigration documentation;
14	(10) an order that the defendant shall not access, dispose of, take or
15	transfer, funds, accounts, or property from the vulnerable adult or any account
16	in the name of the vulnerable adult;
17	(11) an order to cease any access, sharing, or use of identifying
18	information, image, or likeliness of the vulnerable adult;
19	(12) an order regarding possession, care, and control of any animal
20	owned, possessed, leased, kept, or held as a pet by the vulnerable adult; and

1	(13) such other orders as deemed necessary to protect the vulnerable
2	<u>adult</u> .
3	(b) No filing fee shall be required.
4	§ 6934. NOTICE
5	Except as provided in section 6936 of this title, the court shall grant relief
6	only after notice to the defendant and a hearing. If the petition is made by an
7	interested person, notice shall be provided to the vulnerable adult and the court
8	shall determine whether the vulnerable adult is capable of expressing his or her
9	the vulnerable adult's wishes with respect to the petition and, if so, whether the
10	vulnerable adult wishes to pursue the petition. If the court determines that the
11	vulnerable adult is capable of expressing his or her the vulnerable adult's
12	opinion and does not wish to pursue the petition, the court shall dismiss the
13	petition.
14	* * *
15	Sec. 3. 18 V.S.A. § 9718 is amended to read:
16	§ 9718. PETITION FOR REVIEW BY THE PROBATE DIVISION OF
17	THE SUPERIOR COURT
18	(a) A petition may be filed in the Probate Division of the Superior Court
19	under this section by:
20	(1) a principal, guardian, agent, ombudsman, a mental health patient
21	representative, or interested individual other than one identified in an advance

1	directive, pursuant to subdivision 9702(a)(10) of this title, as not authorized to
2	bring an action under this section;
3	(2) a social worker or health care provider employed by or directly
4	associated with the health care provider, health care facility, or residential care
5	facility providing care to the principal;
6	(3) the Defender General if the principal is in the custody of the
7	Department of Corrections;
8	(4) a representative of the State-designated protection and advocacy
9	system if the principal is in the custody of the Department of Mental Health; or
10	(5) an individual or entity identified in an advance directive, pursuant to
11	subdivision 9702(a)(10) of this title, as authorized to bring an action under this
12	section;
13	(6) Adult Protective Services, for the purposes of reviewing the
14	authority of the agent under 33 V.S.A. § 6907(b)(3) to refuse protective
15	services under 33 V.S.A. § 6907(b)(2)(C).
16	* * *
17	Sec. 4. ADULT PROTECTIVE SERVICES; FINANCIAL PROTECTIONS
18	On or before November 1, 2023, the Department of Disabilities, Aging,
19	and Independent Living, in collaboration with representatives of financial
20	institutions as defined in 33 V.S.A. § 6931a, shall submit a report to House
21	Committee on Human Services and to the Senate Committee on Health and

1	Welfare providing proposed legislative changes to protect vulnerable adults
2	from financial abuse, neglect, and exploitation.
3	Sec. 5. EFFECTIVE DATE
4	This act shall take effect on July 1, 2023.
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12	(Committee vote:)
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14	Representative
15	FOR THE COMMITTEE