# SASH Support and services at home

a caring partnership

### sashvt.org

Better Care. Healthier People. Smarter Spending.

### Medical Homes Hospitals Non-Profit Community Housers **Health Team** Mental Health Home gencies Health

# Improving Health, Saving Money

- SASH is a partnership among community organizations and agencies in housing and health care
- Based in nonprofit affordable housing •
- Part of Vermont's All-Payer Model (APM) health-care • improvement and payment-reform initiative
- Able to target high-cost and high-risk populations •
- Focused on evidence-based wellness and prevention • to serve whole population











### **Statewide Presence**

#### HOME HEALTH AGENCIES

Addison County Home Health & Hospice Central Vermont Home Health & Hospice Franklin County Home Health Agency Lamoille Home Health & Hospice Northern Counties Health Care Orleans, Essex Visiting Nurse Assoc. & Hospice VNA & Hospice of the Southwest Region Visiting Nurse & Hospice for Vermont & NH UVM Health Network Home Health & Hospice (formerly VNA of Chittenden & Grand Isle Counties)

#### HOUSING

Addison County Community Trust **Barre Housing Authority** Bennington Housing Authority Brattleboro Housing Partnerships **Burlington Housing Authority Cathedral Square Champlain Housing Trust Downstreet Housing & Community Development** Housing Trust of Rutland County Lamoille Housing Partnership Montpelier Housing Authority National Church Residences Randolph Area Community Development Corporation RuralEdge Rutland Housing Authority Shires Housing Springfield Housing Authority Twin Pines Housing Valley Cares Vermont State Housing Authority Windham & Windsor Housing Trust Winooski Housing Authority

#### HOSPITALS

Brattleboro Memorial Hospital Central Vermont Medical Center Copley Hospital Gifford Health Care Mt. Ascutney Hospital & Health Center North County Hospital Northeastern Vermont Regional Hospital Northwestern Medical Center Porter Medical Center Rutland Regional Medical Center Southwestern Vermont Medical Center Springfield Hospital University of Vermont Medical Center

#### DEVELOPMENTAL, MENTAL HEALTH & ADDICTION SERVICES

Clara Martin Center Counseling Service of Addison County Health Care & Rehabilitation Services Howard Center Lamoille County Mental Health Northeast Kingdom Human Services Northwestern Counseling & Support Services Rutland Mental Health Services United Counseling Service Washington County Mental Health Services

#### OTHER HEALTH PROGRAMS

Castleton Undergraduate School of Nursing Graduate Counseling Program, Northern Vermont University United Health Alliance University of Vermont Center on Aging Vermont Chronic Care Initiative Vermont Health Foundation





# Health of SASH Participants Statewide



SASH<sup>®</sup> a caring partnership SUPPORT AND SERVICES AT HOME

### Health of SASH Participants Statewide: Chronic Conditions Initiatives









"The whole gamut of things you can do through SASH really helps your mental health. I've found that my mood improves by going to [SASH] things."

### SASH Embedded Mental Health Clinician Program











# **Emergency Department Utilization: 2 EMHP Panels**





### Total ED Presentations

# SASH Embedded Mental Health Program

### <u>At a Glance – Impact on Access</u>

	2022 Data	2023 Data
Participants Served	102	108
Median Visit Count Range	9 visits Range: 1 to 54	6 visits Range: 1 to 70
% Male	41% Males at sites seen by SEWC	63% Males at sites seen by SEWC

Stand Services at Home

\* Compared to 12% that seek mental health treatment nationally in 2021 https://www.statista.com/statistics/673172/mental-health-treatment-counseling-past-year-us-men/

# Embedded Mental Health Support in SASH Housing STATEWIDE EXPANSION

### Six new SASH Emotional Wellness Clinicians in 2024

- 1. Shires Housing & United Counseling Services Bennington -Brookside/Community & Walloomsac Apts
- 2. Rural Edge & Northeast Kingdom Human Services St. Johnsbury/Barton scattered sites
- 3. Cathedral Square & Howard Center Chittenden County Decker Towers & Whitcomb Woods/Terrace
- 4. Rutland Housing Authority & Rutland Mental Health Parker House/Linden Terrace/Templewood Court/Sheldon Towers
- 5. Downstreet & Washington County Mental Health Washington Montpelier/ Evergreen in Waitsfield
- 6. Brattleboro Housing Partnerships & HCRS Windham Red Clover Commons & Windsor – Springfield Housing Authority







## EMHP Baseline Data 10.1.2023

### % Lonely per UCLA Screen



# EMHP Baseline Data 10.1.2023

### % Social Isolation Risk Lubben Screen



# SASH for All Mission

SASH for All partners with participants and families to coordinate and deliver individualized support where they live to increase resilience, strengthen wellbeing, improve health outcomes, and build community.





### Community



# What is SASH for All?



## Five Core Elements of SASH for All





Housing-based staff

A person-driven and strengthsbased approach to partnering with participants An "all-in" approach; populationbased structure Individual planning and goal setting

Partnershipbased approach



# SASH for All Partners

# **MOU PARTNERS 2022-2023**

- Brattleboro Memorial Hospital
- Brattleboro Housing PARTNERSHIPS



- Health Care Rehabilitation Services (Mental Health)
- Winston Prouty Center (Child & Family Development)
- Turning Point (Recovery Center)
- Cathedral Square
- In 2024 Brattleboro Retreat & SEVCA (South Eastern VT Community Action)

# Funding

- \$395K 2023 Agency of Children & Families (Sen. Sanders congressionally directed spending)
- \$450K 2024 State of Vermont Dep.
   Disabilities Aging Independent Living (DAIL) via Legislative Appropriation
- **\$50K** Private Foundation funded Evaluation activities 2023
- \$450K private bank foundation 2024

SASH for All Pilot Funding





# Program Evaluation Progress

Maggie Foley Consulting





# Planning and operation teams retreat to develop theory of change and program outcomes



Articulate outcomes and indicators

Map indicators to data source



Identify system limitations in current data collection systems





Map assessment questions to key use (data indicator, program response, individual service)

SASH FOR ALL MODEL		How much are we doing?	How well are we using our strategies?		
	STAFF TEAM	<ul><li># of FTEs</li></ul>	Our team is supported to do good work. Residents are seen, heard, and valued.	<ul> <li>Internal survey indicators</li> <li>% of events led or initiated by participants</li> <li>Consistent participation</li> </ul>	
EBASED	Support and Services at Home (SASH)			<ul> <li>% of panel completing tasks in HLPs</li> <li>% of panel with completed assessments</li> </ul>	
STRATEGIES AND EVIDENCE BASED PRACTICES	Motivational Interviewing	<ul> <li># of enrollments</li> <li># of engagements</li> <li>% of eligible people enrolled</li> </ul>	We stick to the model.	<ul> <li>% of panel with active Health Living Plans</li> </ul>	
	Strengthening Families	<ul> <li># of events</li> <li># of visits</li> <li># of referrals</li> </ul>		<ul> <li>Strengthening Families self-inventory</li> </ul>	
KEY STR	Partnerships			<ul> <li># of co-hosted events</li> <li># of completed referrals</li> <li># of partner meetings</li> </ul>	

### Are we making a difference?

	STABLE HOUSING	Residents are secure in their tenancy.	<ul> <li>Selected housing stability indicators</li> <li>Selected basic</li> </ul>	Residents have pride in place.	<ul> <li>Volunteerism</li> <li>Complaints</li> </ul>
	BETTER HEALTH	Basic needs are met. Participants have reduced risk	<ul> <li>♦ Selected basic needs indicators</li> <li>♦ Mental health</li> </ul>	Families have social support networks.	<ul> <li>Trusted adults in the community</li> <li>Complaints</li> </ul>
		from mental health and substance use challenges. Physical health risks are lowered.	and SUD screenings	Housing partners use resources proactively.	<ul> <li>Eviction notices</li> <li>Lease violations</li> <li>Overdue rent</li> </ul>
	CONNECTED COMMUNITY	Residents have reduced risk for social isolation and loneliness.	<ul> <li>Selected physical health indicators</li> <li>Loneliness and social isolation scales</li> </ul>	Housing partners have improved org. credibility.	<ul> <li>Focus</li> <li>groups</li> <li>Survey</li> </ul>

INDIVIDUAL



AHILA

## SASH for All Community Events Making Valentines Day Cards



# SASH For All Demographics

### January 12, 2024



# Panel Data Profile

### FINANCIAL STABILITY / SECURITY

How hard is it for you to pay for the very basics like food, housing, medical care and heating?



### **FOOD INSECURITY**

65%

of adult participants indicated food insecurity

58%

of the families with children in the home indicated food insecurity

### HEALTH

Top 3 Chronic Conditions: PTSD (17) Anxiety (16) Depression (15)

Average BP: 124 / 78

### **SUPPORT**

57 participants received a total of 136 referrals for:

- Financial assistance (50)
- Mental health (31)
- Food assistance (16)
- Housing assistance (8)
- Health education (7)

### How would you rate your health?



# SASH for All Early Outcomes

- Increased Housing Stability 10 evictions avoided.
- Community Building 72 group programs (including evidencebased) delivered with robust resident participation
- Strengthened Partnerships Monthly Team meetings with partner organizations and participants focusing on meeting self-identified goals.
- Relationship and trust building large increase in program participation and assessment completion
- Creating baseline data, Reductions in annual Emergency Department visits – 31 to 25





SASH for All Team Rocks!

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