Chair Houghton and Committee Members:

Due to a scheduling conflict, I am unable to join today's House Health Care Committee meeting. However, please find below information on MVP Health Care's provider payment policies concerning reimbursement of multiple services provided to a patient in a single visit.

When a patient receives multiple services in a single visit, the compensation is typically governed by billing rules set by private and government payers. Primarily, this can be achieved through bundling certain services together or using modifiers to flag that additional services or procedures were separately necessary and should be paid separately. MVP's policy regarding the latter is that for visits involving Evaluation and Management (E&M) services, MVP will reimburse for additional services or procedures when Modifier 25 is used.

Modifier 25 is used when a procedure or service identified by a CPT code was performed because the patient's condition required a significant, separate, identifiable E&M Service by the same physician above and beyond the other service provided or beyond the usual pre-operative and post-operative care associated with the procedure performed. MVP does not require upfront documentation for the use of the Modifier 25 but does require relevant criteria to be reported in the patient's medical record or chart. Claims that meet the clinical criteria as a separate identifiable procedure are paid at the physician-contracted fee schedule.

Effective May 1, 2023, MVP announced changes to its E&M payment policies concerning preventive and sick visit services provided on the same day. Under this change, MVP reimburses sick E&M codes at 50% of the allowable amount when billed on the same date-of-service of a preventive E&M. This change recognizes and compensates the cost of additional time and E&M services while reflecting that certain overhead costs are already covered by the preventive services reimbursement.

Please do not hesitate to contact me if you have any questions or require further information.

Sincerely,

Jordan Estey, MBA-HCM

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