



# House Health Care Committee





# Agenda

Introductions

Who We Are

What We Do

Highlights

Ask us anything





ADDISON COUNTY  
COUNSELING SERVICE

You make a  
difference.







# Who We Are

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- 273 staff
- Largest proportion of Boomers and post Boomers staff
- 11% agency turnover
- 13% vacancy rate
- Administrative burden



# Staff Engagement Survey

## 2022 Results by Department

	Would recommend CSAC services	Would recommend employment	My job is important to CSAC's mission.	I know what is expected of me at work.	I feel a sense of belonging at CSAC	I feel driven to help the organization succeed.	I feel supported at my job.	I am encouraged to take action when I see a problem.	Most days, I look forward to coming to work.	I meet with my supervisor regularly	My supervisor is helpful.	I am satisfied with my benefits.	Comparable Pay	Informed about important CSAC events	Informed about important Department	I am satisfied with Credible	I get enough Credible Info
CRT	68%	57%	75%	82%	57%	64%	61%	61%	75%	61%	64%	61%	26%	52%	58%	41%	54%
YF	96%	82%	96%	94%	78%	94%	84%	78%	84%	90%	86%	58%	35%	78%	82%	57%	67%
Admin	76%	88%	94%	94%	76%	100%	76%	76%	82%	53%	76%	75%	19%	71%	71%	18%	44%
Adult	45%	58%	83%	92%	67%	75%	58%	67%	75%	100%	100%	50%	36%	67%	92%	42%	50%
CA	86%	75%	84%	81%	51%	81%	57%	65%	70%	72%	78%	77%	23%	51%	49%	57%	63%
Not say	60%	47%	80%	87%	53%	47%	53%	40%	60%	60%	80%	27%	21%	29%	79%	43%	71%
All	80%	72%	87%	88%	65%	80%	68%	67%	76%	75%	79%	61%	28%	61%	69%	47%	61%



# What We Do

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- **Designated Populations**
  - Community Rehabilitation and Treatment (CRT)
  - Child, Youth and Family Services (CYFS/SED)
  - Emergency Services
  - Developmental Services
  - Other Populations





# What We Do

## Other Populations

- Adult Outpatient Services
- Peer Services
- School Services
- Substance Use Disorder Services
- Residential Services
- Crisis Services



# System Needs

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- Rate increases for essential services
- Predictable, flexible and sustainable funding
- Investments in the broad system of care and upstream, preventative services
- Affordable housing
- Reduction in administrative burdens
- Comprehensive funding for existing programs







# Highlights

- Youth and Schools
- Adults and SUD
- Crisis
- Promising Practices
- Internship program





Ask Us Anything!

