# SASIII® SUPPORT AND SERVICES AT HOME

a caring partnership

### SASH for All Pilot Program

sashvt.org

Better Care. Healthier People. Smarter Spending.

## Medical Homes Hospitals Non-profit Area Agencies on Aging

Home

Health

#### Improving Health, Saving Money

A partnership among community organizations and agencies in housing and health care

Based in nonprofit affordable housing

Health

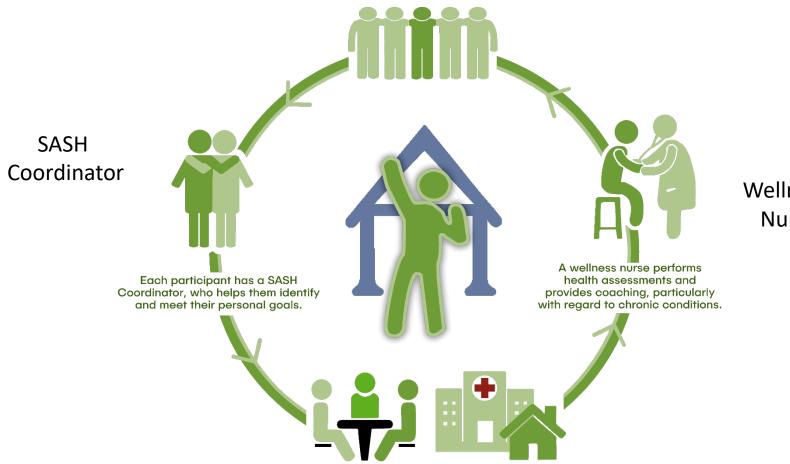
Agencies

- Part of Vermont's All-Payer Model (APM)
  health-care improvement and paymentreform initiative
- Able to target high-cost and high-risk populations
- Focused on evidence-based wellness and prevention to serve whole population



#### Community

SASH participants are part of a defined comunity focused on staying healthy at home.



Wellness Nurse

Participants benefit from the services of a collaborative team of partners in aging services, home health, community and mental health, and others.

**SASH Team** 

#### What is SASH?



#### ORLEANS Island Pond **FRANKLIN ESSEX LAMOILLE** Cathedral Morrisville • CALEDONIA Square CHITTENDEN WASHINGTON Rura Edge **ADDISON ORANGE** Middlebury DOWNSTREET Chelsea White River Jo RUTLAND HOUSING AUTHORITY **RUTLAND** WINDSOR Springfield . **Brattleboro Housing** BENNINGTON **PARTNERSHIPS WINDHAM** Bennington

#### Statewide Presence

#### **HOME HEALTH AGENCIES**

Addison County Home Health & Hospice
Central Vermont Home Health & Hospice
Franklin County Home Health Agency
Lamoille Home Health & Hospice
Northern Counties Health Care
Orleans, Essex Visiting Nurse Assoc. & Hospice
VNA & Hospice of the Southwest Region
Visiting Nurse & Hospice for Vermont & NH
UVM Health Network Home Health & Hospice
(formerly VNA of Chittenden & Grand Isle Counties)

#### AREA AGENCIES ON AGING

Addison County Community Trust

Windham & Windsor Housing Trust Winooski Housing Authority

Age Well

Central Vermont Council on Aging Northeastern Vermont Area Agency on Aging Senior Solutions-Council on Aging for Southeastern Vermont Southwestern Vermont Council on Aging

#### HOUSING

Barre Housing Authority Bennington Housing Authority **Brattleboro Housing Partnerships Burlington Housing Authority** Cathedral Square **Champlain Housing Trust** Downstreet Housing & Community Development Housing Trust of Rutland County Lamoille Housing Partnership Montpelier Housing Authority National Church Residences Randolph Area Community Development Corporation RuralEdge **Rutland Housing Authority Shires Housing** Springfield Housing Authority Twin Pines Housing Valley Cares **Vermont State Housing Authority** 

#### **HOSPITALS**

Brattleboro Memorial Hospital
Central Vermont Medical Center
Copley Hospital
Gifford Health Care
Mt. Ascutney Hospital & Health Center
North County Hospital
Northeastern Vermont Regional Hospital
Northwestern Medical Center
Porter Medical Center
Rutland Regional Medical Center
Southwestern Vermont Medical Center
Springfield Hospital

#### DEVELOPMENTAL, MENTAL HEALTH & ADDICTION SERVICES

Clara Martin Center

University of Vermont Medical Center

Counseling Service of Addison County
Health Care & Rehabilitation Services
Howard Center
Lamoille County Mental Health
Northeast Kingdom Human Services
Northwestern Counseling & Support Services
Rutland Mental Health Services
United Counseling Service
Washington County Mental Health Services

#### OTHER HEALTH PROGRAMS

Graduate Counseling Program,
Northern Vermont University
United Health Alliance
University of Vermont Center on Aging
Vermont Chronic Care Initiative
Vermont Health Foundation

Castleton Undergraduate School of Nursing

### SASH for All Mission

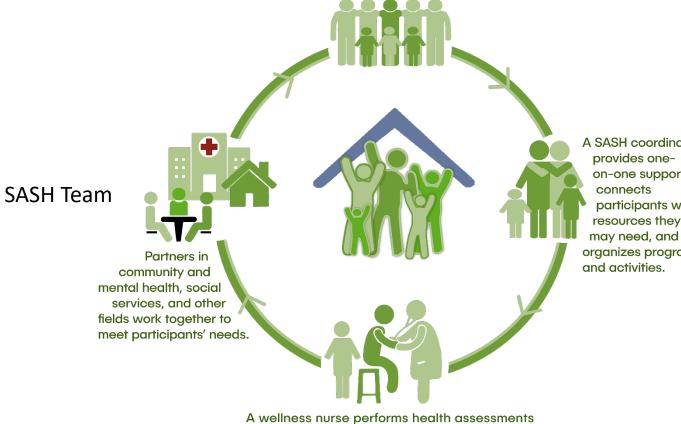
SASH for All partners with participants and families to coordinate and deliver individualized support where they live to increase resilience, strengthen wellbeing, improve health outcomes, and build community.





#### Community

SASH participants are part of a home-based community working to stay healthy and safe.



A SASH coordinator on-one support, participants with resources they organizes programs

SASH Coordinator & Peer Support Advocate

> What is **SASH for All?**

Wellness Nurse

and provides coaching to help keep individuals and families well.



#### Five Core Elements of SASH for All



Housing-based staff



A person-driven and strengths-based approach to partnering with participants



An "all-in" approach; population-based structure



Individual planning and goal setting



Partnershipbased approach



#### **SASH for All Pilot:**

#### **Evaluation Framework and Anticipated Outcomes**

What long-term benefits are associated with these outcomes?

Increased housing stability

Decreased healthcare spending; costs shifted toward preventive care

Increased educational attainment

Improved chronic disease management (diabetes, heart disease, etc.)

Decreased use of emergency shelters

Improved financial security

#### **OUTCOMES**

Decreased emergency room visits

Fewer move-outs and evictions

Reduced barriers to preventive and dental health Referrals to mental health services and engagement with onsite peer mental health support Low-barrier onsite screenings for: hypertension, diabetes, substance and tobacco use, mental health conditions, suicidal ideation, medication adherence, isolation and loneliness, and food insecurity; referrals to community services

#### **OUTPUTS**

1:1 sessions with individuals and families; trust building and individualized goal setting and action plans

Connection to outside services: primary care, mental health services, economic/job services, school supports, child services, etc.

Community-building and engagement through group activities and health/wellness education

**INPUTS** 

SASH® staff: Wellness nurse, coordinator (CHW), peer support advocate Formalized partnership agreements with healthcare & community organizations

Centralized administrative support & oversight, training, data collection & analytics

### **Key Components of Our Statewide Administrative System**

Cathedral Square has an established statewide administrative system (with state funding) that supports SASH programs across the state, including the SASH for All pilots. This includes:

- Staff training both on-boarding for new staff and on-going for all staff to build skills, share best practices, peer support, etc.
- Statewide data management and reporting
- Quality assurance and improvement
- Technical support and resources including STAR (SASH Tools and Resources intranet)





### Two 'SASH For All' Pilots Launched in September 2022

- Brattleboro Housing Partnerships
- Windham & Windsor Housing Trust
- Pilot available at eleven housing sites (2 at BHP and 9 at WWHT)





## SASH for All Pilots in Progress



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- MOUs in place with SASH For All Partners (HCRS, Brattleboro Memorial Hospital, Winston Prouty and Turning Point.)
- All staff with exception of mental health position(s) hired
- All staff completed multi-week SASH for All on-boarding training (including HIPAA)
- All staff completed 6-hour Strengthening Families™ training
- Staff are building relationships, enrolling participants, organizing and leading group programs/events – 40 participants to date
- Assessing participants needs with standard assessment
- SASH For All team meetings on a monthly basis





## SASH for All Pilots in Progress





## SASH for All Pilots in Progress





The SASH for All team at Windham & Windsor Housing Trust, from left: Katy Peterson, SASH for All coordinator; Barbara Carey, wellness nurse; and Joyce St. Jean, resident services manager.

#### **SASH for All Community Events**

**Making Valentines Day Cards** 











#### **Success Stories:**

- Enrolling participants during Green Mountain Care open enrollment –
- "I've been able to work with a family to complete open enrollment through Vermont Health Connect. Their monthly premium for health insurance is now a whopping \$0.12 a month for their whole family, which is just super cool! They both work at a restaurant in town that does not offer health insurance and they have been intermittently signing up for self-paid health insurance for years. Then the primary participant ended up on short term disability and her income was just chopped so they were not able to afford the premiums so they cancelled their service. This has been a huge stressor for them so their minds were just blown. I was able to sit with them for half an hour and all of a sudden their insurance is essentially free."
- Referrals to services re: legal addressing topics: parenting skills, food insecurity, healthcare needs for family, education resource support, legal issues, healthy relationships, healthy food habits
- Establishing potential partnerships with area schools
- Diverse family structures enrolled: adult children, single parents, young children, supporting persons with diverse physical mental and emotional needs that do not have connections to supportive services
- Community-wide gatherings (especially art focused) engages adults and children and builds relationships between residents.



# SASH for All Pilot Success Stories & Challenges



#### **Challenges:**

- Mental health support staff have been hard to bring on board – budget constraints, workforce shortages
- Social isolation- almost every participant has indicated a struggle with social isolation.
- Scattered sites make outreach and trust building more challenging





# SASH for All Pilot Success Stories & Challenges



#### **Current Funding Source:**

- SASH for All pilot funding provided by 2022 congressionally directed spending request through Senator Sanders
- One year funding project end date is August 31, 2023

## SASH for All Pilot Funding



## \$5.4M SASH for All Funding Would Support:

- Launch of 10 SASH for All panels in existing subsidized housing communities and continuation of two pilot programs for a total of 12 SASH for All panels, serving approximately 1,000 persons for two years in all counties across the state.
- Implementation via current delivery model for traditional SASH Cathedral Square as Statewide Administrator and six Regional housing
  lead organizations.
- Access for all participants to a SASH Coordinator (1 FTE), Wellness Nurse (.5FTE), and Mental Health counselor or Peer support Coach (.5FTE) and SASH for All Team.
- Outcomes Data Collection of participant assessment data via the existing SASH statewide data management system, Population Health Logistics (PHL

SASH for All funding is included in the **Bridges to Housing** framework here: <a href="https://www.vtaffordablehousing.org/">https://www.vtaffordablehousing.org/</a> files/ugd/d8ef0c 8f82152084e847d 7ac837cb9fc9e0a96.pdf

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SFY 2024
Budget
Request for
SASH for All





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