



Unemployment Insurance Modernization Update

House Committee on Commerce and Economic Development

March 31, 2023

Shawn Nailor – Secretary & CIO, ADS

Mike Harrington – Commissioner, DOL

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Unemployment Insurance Modernization Progress

For Fiscal Year (FY) 22, the State provided \$3.5 million for Phase 1 of the Unemployment Insurance (UI) modernization roadmap. Phase 1 was intended to focus on modernizing the customer-facing portals, both claimant and employer, for the UI system.

As part of the FY23 budget, the General Assembly appropriated \$30 million to modernize the remaining Phases of the UI modernization roadmap.

VDOL and ADS chose to discontinue the procurement for Phase 1 and instead reissue an RFP for proposals of a complete UI system.



Unemployment Insurance Modernization Progress

In August 2022, VDOL and ADS reissued an RFP for a complete UI system.

Vendor selected March 2023

Contract was sent to the selected vendor on 3/17/2023.

- The contract is currently being drafted.

Implementation will occur in two phases:

- Phase 1: Tax
- Phase 2: Benefits.
- Each phase will be completed in approximately 12 months.

The Independent Review started in February 2023.

The project team anticipates kicking off the project with the selected vendor by 7/1/2023.



Unemployment Insurance Modernization Estimated Project Roadmap

- Key Accomplishments:
1. RFP/BAFO Responses Reviewed and Scored
 2. Product Demonstrations
 3. Vendor Selection and Letter of Intent sent to Vendor
 4. Independent Review Kickoff

