# Public Safety and Access to Justice

Presentation Before Appropriations Committee December 19, 2023

### **Public Safety**

- What is public safety?
  - The state of being safe from harm or danger or threats of harm or danger.
  - The well-being and protection of everyone in the community.
- Crime, and even the mere perception of crime, undermines a community's sense of safety.
- Stable families and communities are necessary to reduce crime.
- To have stable families and communities, the following are necessary:
  - Substance Use Treatment
  - Mental Health Treatment
  - o Housing
  - Education
  - Employment
- The end of the pipeline the criminal justice system.

## **Crime Statistics**

Perception and Reality

AK ME VT NH 20% MT ND WI MI NY MA MN RI 10% WY SD IA IN ОН PA NJ CT ID 0% -10% NV NE MO KY W۷ VA DE OR CO MD -20% CA UT NM KS AR TN NC SC DC -30% ΑZ OK LA MS AL GA н TX FL

Figure 9. Percent change in violent crime, 2019 to 2022

FBI Uniform Crime Reporting Program SRS

The FBI stopped Uniform Crime Reporting Program Summary Reporting System (SRS) data collection in 2020, which decreased the number of agencies that submitted their crime data and thus reduced the reliability of state estimates in 2021. In 2022, they allowed agencies who were unable to submit NIBRS data to submit SRS data again. 94 percent of the U.S. population was covered in the 2022 crime data submissions to the FBI, with most states providing close to complete data. However, the population upon which the estimates were derived decreased by over 10 percent in three states: Florida, Hawaii, and Illinois, so conclusions about crime changes in those states should be interpreted with additional caution.

Figure 13. Property index crime reported to police Rate per 100k residents

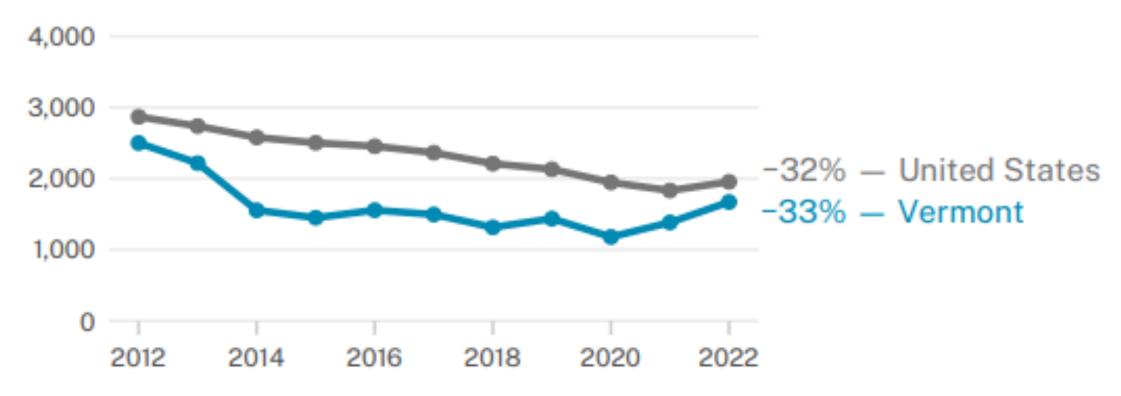
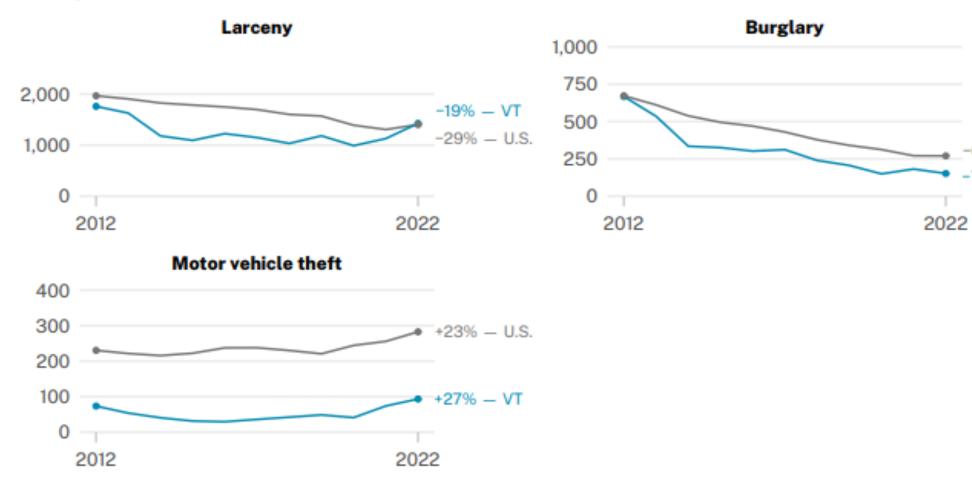


Figure 14. Property index crime reported to police by offense

Rate per 100k residents



-77% - VT

Figure 15. Violent index crime reported to police Rate per 100k residents

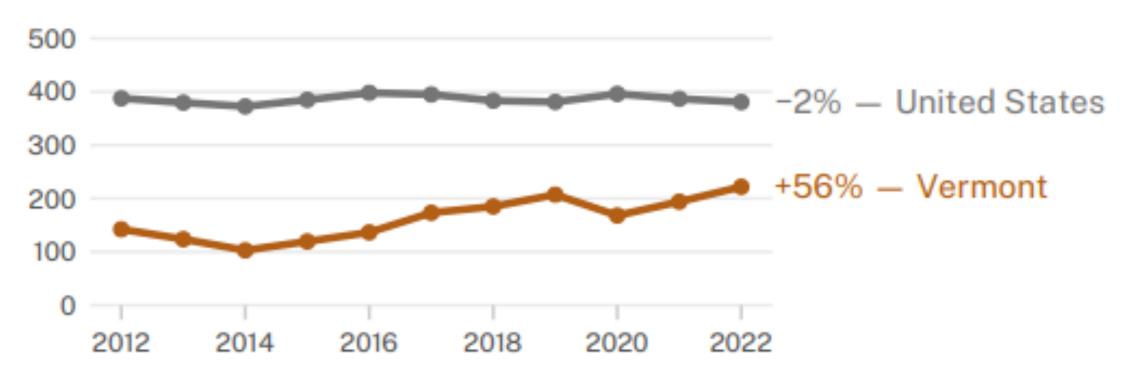
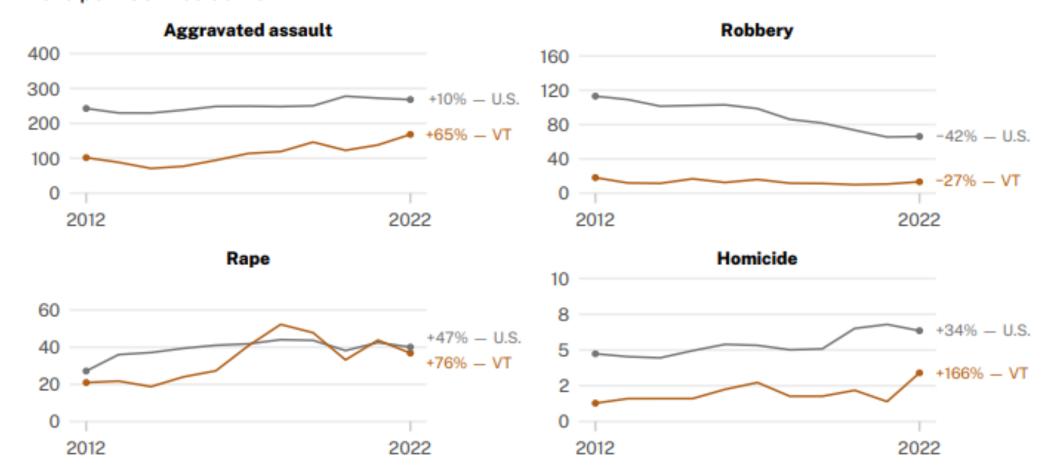
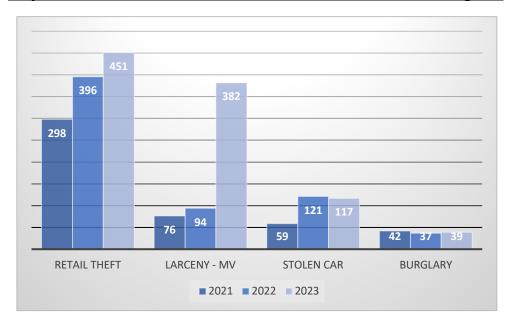


Figure 16. Violent index crime reported to police by offense Rate per 100k residents



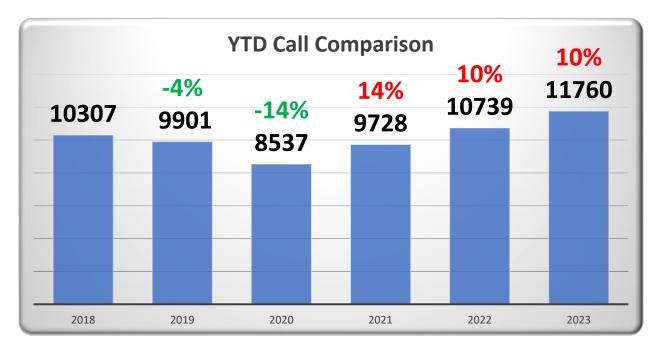


### **Reported Incidents of Various Crimes - South Burlington**



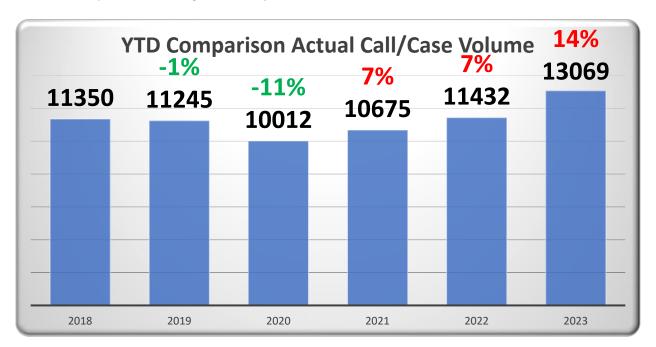
#### **YTD Comparison - Calls for Service**

• Call volume analysis is a measure of how many inbound calls are coming into the dispatch center. Directed patrols, foot patrols, CRS outreach, and traffic stops/offenses are removed as these cases are generated by an officer for proactive work.



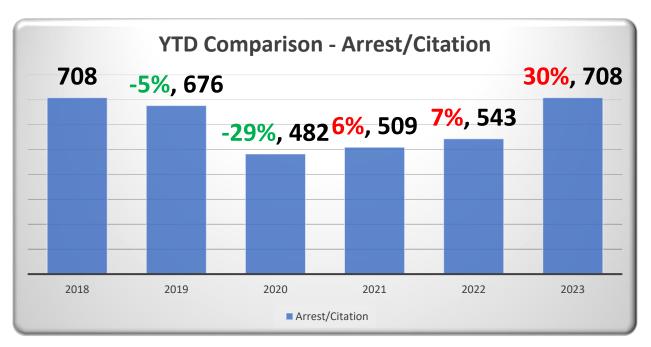
#### YTD Comparison - Actual Calls for Service

Actual case volume analysis includes the number of inbound calls to the dispatch center as well
as the proactive cases generated by an officer.



### YTD Comparison - Arrest/Citation

• Comparison of the number of arrests/citations each year.



### YTD Comparison - Larceny

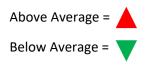
Spillman CAD/RMS – Data Collection: Summary data (Red)

Valcour CAD/RMS – Data Collection: NIBRS data (Blue)

<u>Offense</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
<u>Larceny</u> Automobile	11	19	10	36
<u>Larceny</u> <u>From M.V.</u>	50	44	66	110
<u>Larceny</u> <u>from</u> Building	47	30	21	36
Retail Theft	101	109	49	105

<u>20</u>	<u>22</u>	<u>5 Yr. Avg.</u>
Rep	75	26.8
Con	58	20.8
Rep	274	108.8
Con		100.0
Rep	151	57
Con		37
Rep	296	132
Con		132

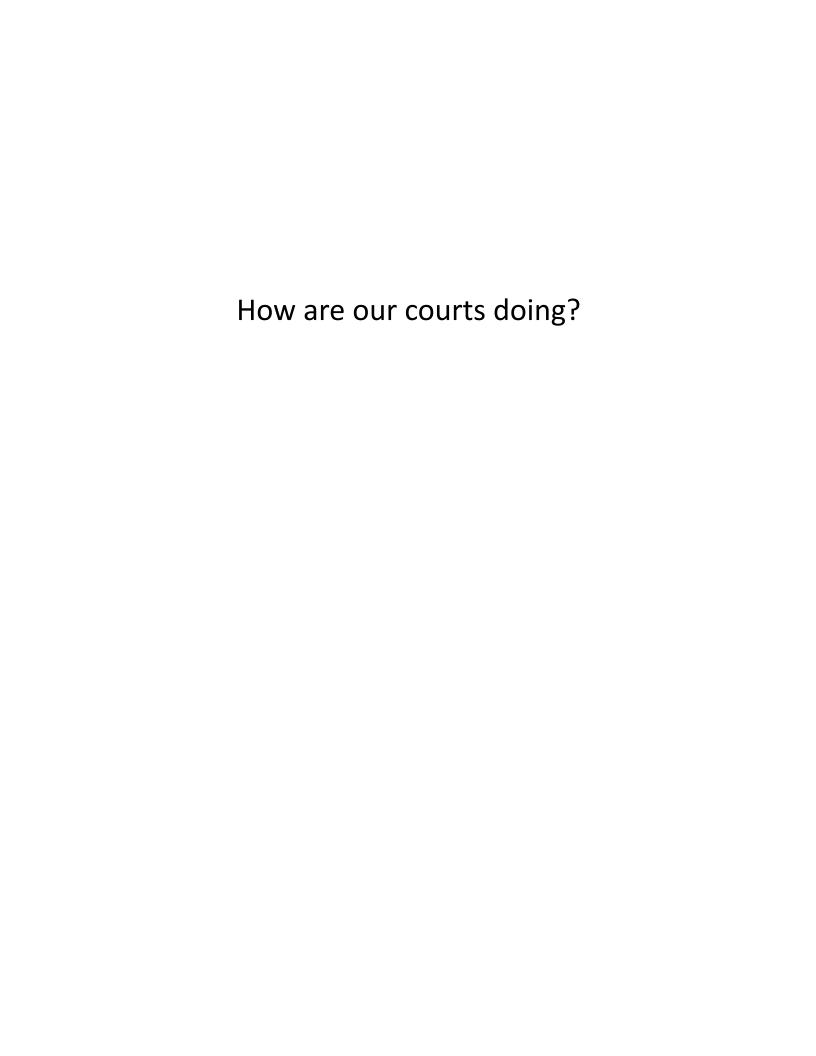
	2023 (Above or Below Average)		
Reported	71		
Confirmed	33* 🛕		
Reported	203		
Confirmed	123*		
Reported	123		
Confirmed	48*		
Reported	392		
Confirmed	258*		



(\*) = Awaiting approval for pending cases.

# Roles of the Criminal Justice System

- Retribution, rehabilitation, incapacitation, and deterrence
- Deterrence: Probability and Severity of Consequences
- Many studies find that the probability of consequences deters more than the severity of punishment.
- Probability of Consequences
  - Chances of Being Caught
  - Certainty and Expediency of Consequences
- Rubb, T., Meta Analysis of Crime and Deterrence: A Comprehensive Review of Literature (2008)



### **Model Time Standards for State Trial Courts**

<b>Criminal</b> Felony	75% within 90 days 90% within 180 days 98% within 365 days	Juvenile Delinquency & Status Offense	For youth in detention: 75% within 30 days 90% within 45 days 98% within 90 days
Misdemeanor	75% within 60 days 90% within 90 days 98% within 180 days		For youth not in detention: 75% within 60 days 90% within 90 days 98% within 150 days
Traffic & Local Ordinance	75% within 30 days 90% within 60 days 98% within 90 days	Neglect & Abuse	Adjudicatory Hearing 98% within 90 days of removal Permanency Hearing
Habeas corpus/Post-conviction proceedings (following a	98% within 180 days		75% within 270 days of remova 98% within 360 days of remova
criminal conviction)		Termination of Parental Rights	90% within 120 days after the filing of a termination petition
Civil General Civil	75% within 180 days 90% within 365 days		98% within 180 days after the filing of a termination petition
	98% within 540 days	Probate	
Summary Matters	75% within 60 days 90% within 90 days 98% within 180 days	Administration of Estates	75% within 360 days 90% within 540 days 98% within 720 days
Family Dissolution/Divorce/	75% within 120 days	Guardianship/Conservator of Incapacitated Adults	98% within 90 days
Allocation of Parental Responsibility	90% within 180 days 98% within 365 days	Civil Commitment	98% within 15 days
Post Judgment Motions	98% within 180 days		
Protection Orders	90% within 10 days 98% within 30 days		

Source: National Center for State Courts Web site, http://ncsc.contentdm.oclc.org/cdm/ref/collection/ctadmin/id/1836

# TIME TO DISPOSITION BY COUNTY AS OF 12.14.23

The Dispositional Guidelines are as follows:

Criminal Division

1. Misdemeanors - Standard (Track 1)

Guideline: 180 days

2. Misdemeanors - Complex (Track 2)

Guideline: 270 days

3. Felonies - Standard (Track 1)

Guideline: 365 days

4. Felonies - Complex (Track 2)

Guideline: 365 days

Proposed Guideline: 545 days

5. Felonies - Super Complex (Track 3)

Guideline: 730 days

Please note our current case management system does not allow us to separate felonies and misdemeanors into complexity tracks, so the over and under designations reflect the standard track for each case type.

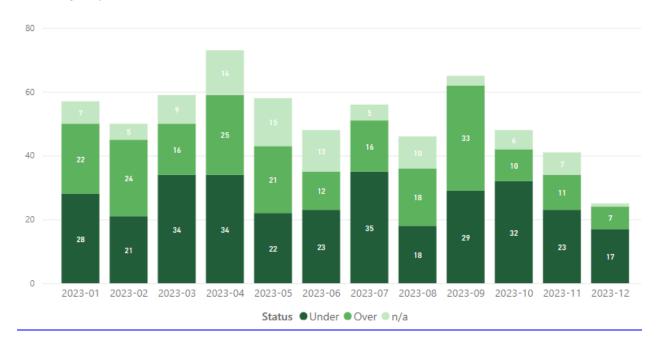
Disposition Guideline Status: The categorization of case age using the Disposition Guideline. The categories are:

Under: Case Age is less than the Disposition Guideline Over: Case Age is greater than the Disposition Guidelines

N/A: The Disposition Guideline is not applicable because none has been established or the case is Reopened. These often reflect Violations of Probation.

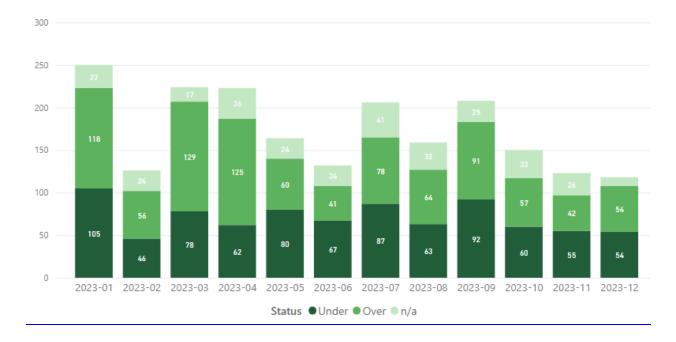
### Chittenden Felony:

Cases by Disposition Guideline Status



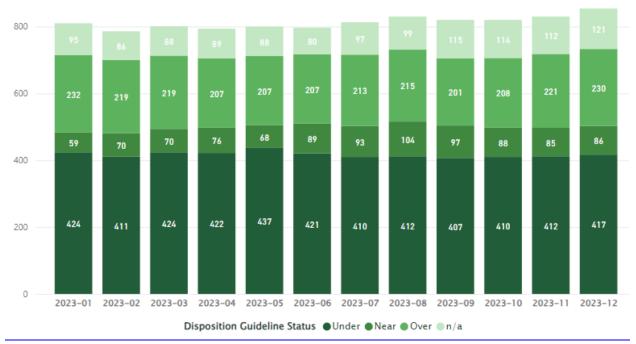
### Chittenden Misdemeanor:

Cases by Disposition Guideline Status



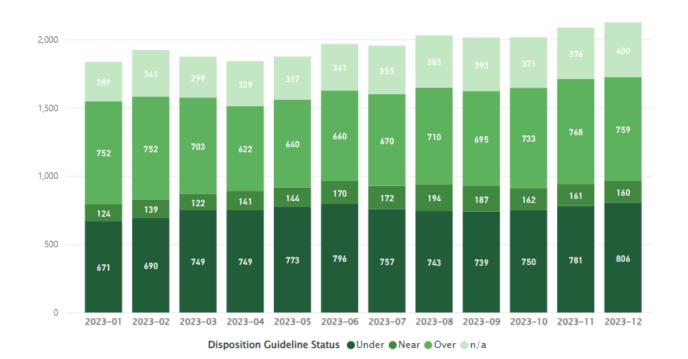
### **Chittenden Felony:**

Active Pending Cases by Disposition Guideline Status



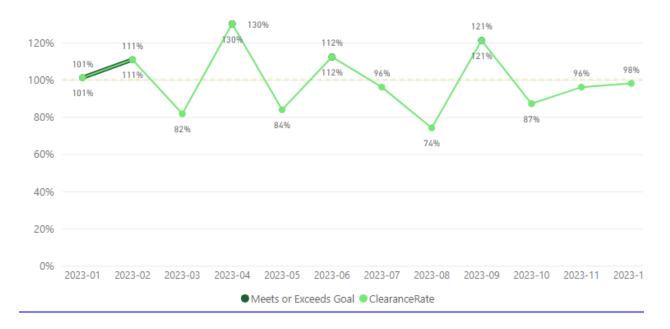
### **Chittenden Misdemeanor:**

Active Pending Cases by Disposition Guideline Status



### Chittenden Felony:

### Clearance Rate by Month



### Chittenden Misdemeanor:

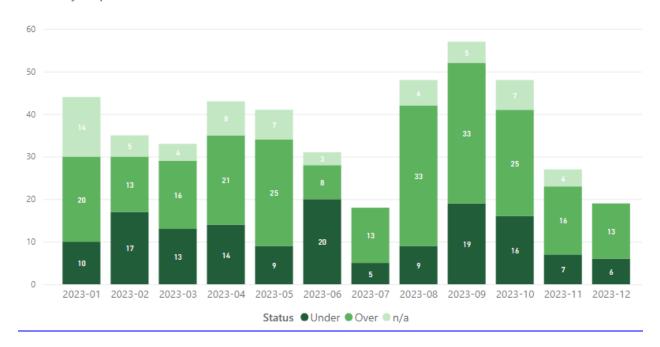
### Clearance Rate by Month



CHITTEN FELONY & MIS Age of Pe	DEMEANOR	CHITTE FELO Age of Po	NY	CHITTENDEN MISDEMEANOR Age of Pending	
Case Age Group	Count of Cases	Case Age Group	Count of Cases	Case Age Group	Count of Cases
□ 01. < 30 days	436	▲ 01. < 30 davs	92	⊕ 01. < 30 days	344
⊕ 02. < 60 days	164	⊕ 01. < 30 days ⊕ 02. < 60 days	36	⊕ 02. < 60 days	128
⊕ 03. < 90 days	173	⊕ 03. < 90 days	44	⊕ 03. < 90 days	129
⊕ 04. < 120 days	151	⊕ 04. < 120 days	43	⊕ 04. < 120 days	108
⊕ 05. < 150 days	134	⊕ 05. < 150 days	34	⊕ 05. < 150 days	100
⊕ 06. < 180 days	83	⊕ 05. < 130 days	23	⊕ 06. < 180 days	60
⊕ 07. < 210 days	75	⊕ 07. < 210 days	24	⊕ 07. < 210 days ⊕ 08. < 240 days	51 76
⊕ 08. < 240 days	99	⊕ 08. < 240 days	23		58
⊕ 09. < 270 days	92	⊕ 09. < 270 days	34		54
	78	⊕ 10. < 300 days	24		38
	58		20	⊞ 11. < 330 days ⊞ 12. < 360 days	31
12. < 360 days	48	⊕ 12. < 360 days	17	⊞ 13. < 390 days	27
	47		20	⊞ 13. < 330 days	30
	44	⊞ 14. < 420 days	14	⊞ 15. < 450 days	18
	40	⊞ 15. < 450 days	22	⊞ 16. < 480 days	21
16. < 480 days	38		17	⊞ 17. < 510 days	11
	18	17. < 510 days	7	⊞ 18. < 540 days	18
18. < 540 days	24	□ 18. < 540 days	6	⊕ 19. < 570 days	9
	18	19. < 570 days	9	⊕ 20. < 600 days	14
⊕ 20. < 600 days	19	⊕ 20. < 600 days	5	⊕ 21. < 630 days	6
⊕ 21. < 630 days	16	⊕ 21. < 630 days	10	⊕ 22. < 660 days	6
⊕ 22. < 660 days	17	⊕ 22. < 660 days	11	⊕ 23. < 690 days	4
⊕ 23. < 690 days	8	23. < 690 days	4	⊕ 24. < 720 days	2
⊕ 24. < 720 days	12	⊕ 24. < 720 days	10	⊕ 25. >= 720 days	69
⊕ 25.>= 720 days	126	⊕ 25. >= 720 days	57	Total	1,412
Total	2,018	Total	606		

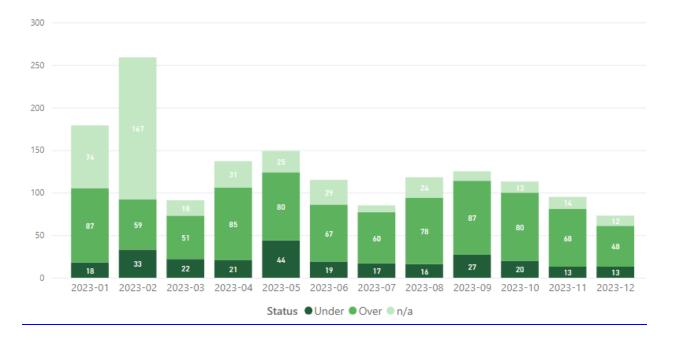
### Rutland Felony:

Cases by Disposition Guideline Status



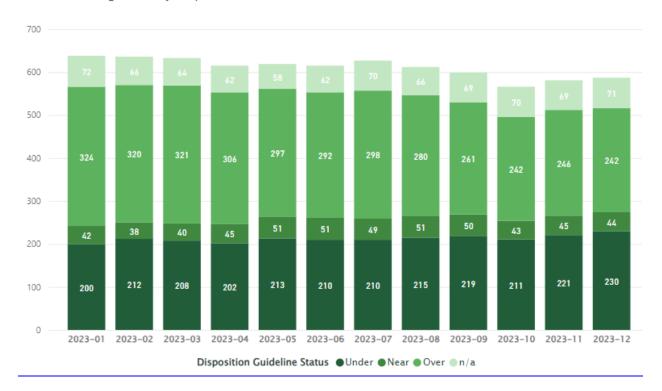
### **Rutland Misdemeanor:**

Cases by Disposition Guideline Status



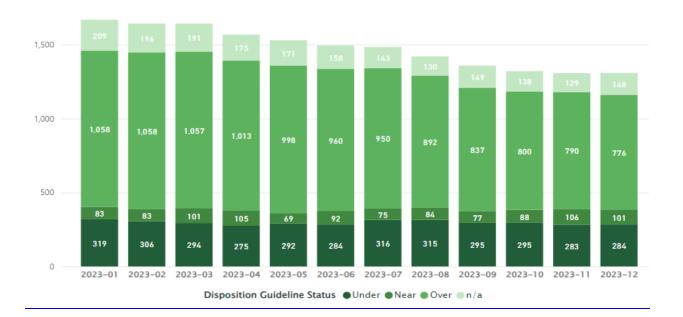
### **Rutland Felony:**

Active Pending Cases by Disposition Guideline Status



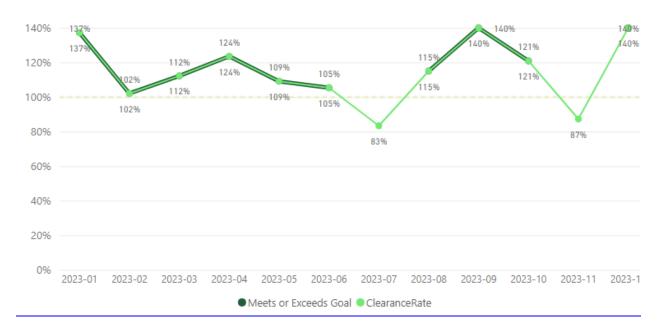
### **Rutland Misdemeanor:**

Active Pending Cases by Disposition Guideline Status



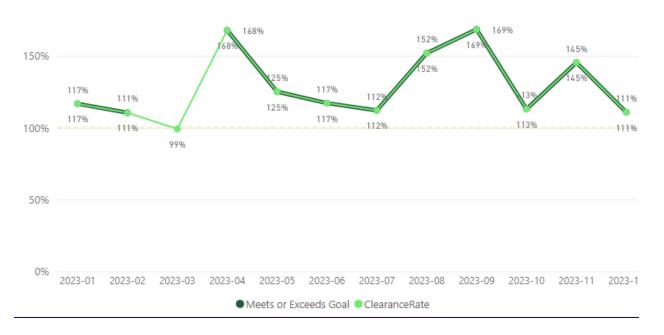
### Rutland Felony:

### Clearance Rate by Month



### **Rutland Misdemeanor:**

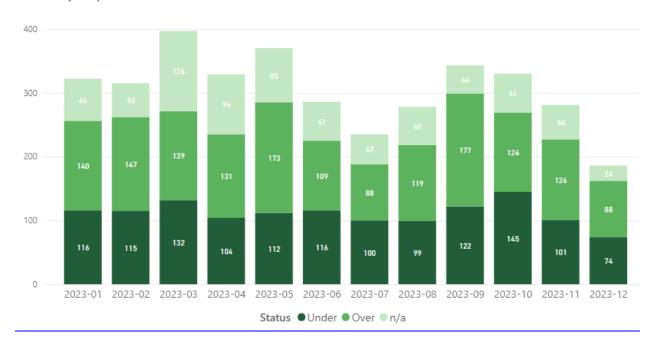
### Clearance Rate by Month



FELONY & MIS	RUTLAND FELONY & MISDEMEANOR Age of Pending		RUTLAND FELONY Age of Pending		AND EANOR ending
Case Age Group	Count of Cases	Case Age Group	Count of Cases	Case Age Group	Count of Cases
⊕ 01. < 30 days	147	⊕ 01. < 30 days	36	⊕ 01. < 30 days	111
⊕ 02. < 60 days	111	⊕ 02. < 60 days	35	⊕ 02. < 60 days	76
⊕ 03. < 90 days	59	⊕ 03. < 90 days	17	⊕ 03. < 90 days	42
⊕ 04. < 120 days	86	⊕ 04. < 120 days	28	⊕ 04. < 120 days	58
⊕ 05. < 150 days	78	⊕ 05. < 150 days	25	⊕ 05. < 150 days	53
⊕ 06. < 180 days	80	⊕ 06. < 180 days	17	⊕ 06. < 180 days	63
⊕ 07. < 210 days	80	⊕ 07. < 210 days	24	⊕ 07. < 210 days	56
⊕ 08. < 240 days	62	⊕ 08. < 240 days	20	⊕ 08. < 240 days	42
⊕ 09. < 270 days	55	⊕ 09. < 270 days	14	⊕ 09. < 270 days	41
⊕ 10. < 300 days	37	10. < 300 days	15	⊕ 10. < 300 days	22
⊕ 11. < 330 days	33		11		22
⊕ 12. < 360 days	35	12. < 360 days	10	⊕ 12. < 360 days	25
⊕ 13. < 390 days	42		13		29
	33		15		18
	34		10	⊕ 15. < 450 days	24
⊕ 16. < 480 days	39		12		27
⊕ 17. < 510 days	28		7		21
	19		9		10
⊕ 19. < 570 days	21	⊕ 19. < 570 days	6	⊕ 19. < 570 days	15
⊕ 20. < 600 days	20	⊕ 20. < 600 days	5	⊕ 20. < 600 days	15
⊕ 21. < 630 days	21	⊕ 21. < 630 days	9	⊕ 21. < 630 days	12
⊕ 22. < 660 days	15	⊕ 22. < 660 days	1	⊕ 22. < 660 days	14
⊕ 23. < 690 days	13	⊕ 23. < 690 days	4	23. < 690 days	9
⊕ 24. < 720 days	18	⊕ 24. < 720 days	9	⊕ 24. < 720 days	9
⊕ 25. >= 720 days	324	⊕ 25. >= 720 days		25. >= 720 days	_
Total	1,490	Total	454	Total	1,036

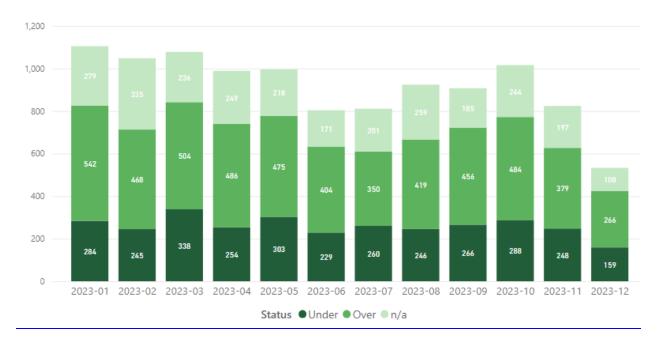
### STATEWIDE FELONY CASES:

Cases by Disposition Guideline Status



### STATEWIDE MISDEMEANOR CASES:

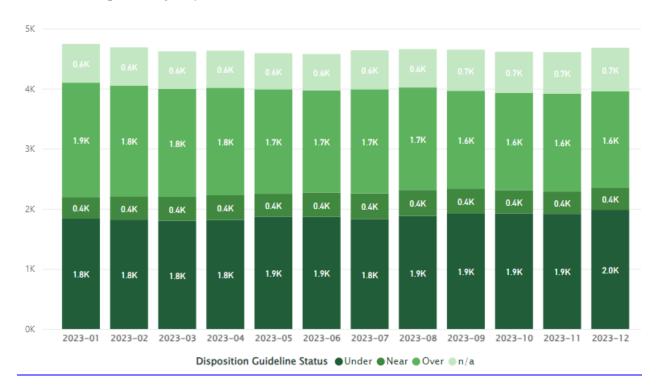
Cases by Disposition Guideline Status



# AGING OF PENDING CASES STATEWIDE \*\*\* 12.18.23

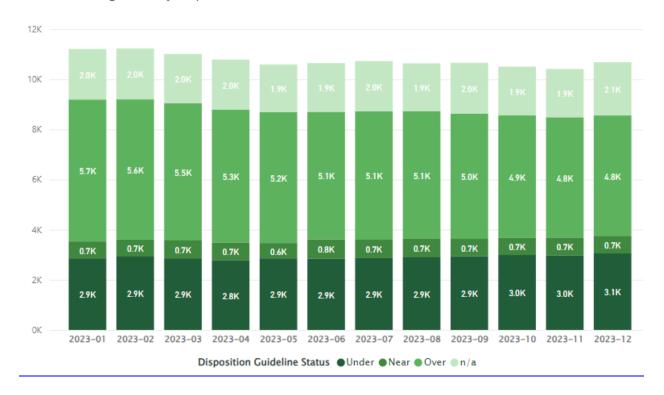
### AGING OF FELONY CASES:

Active Pending Cases by Disposition Guideline Status



#### AGING OF MISEMEANOR CASES:

Active Pending Cases by Disposition Guideline Status



\*\*\*\*Disposition Guideline Status: The categorization of case age using the Disposition Guideline. The categories are:

Under: Case Age is less than the Disposition Guideline multiplied by 0.75 Near: Case Age exceeds Under and is less than the Disposition Guideline.

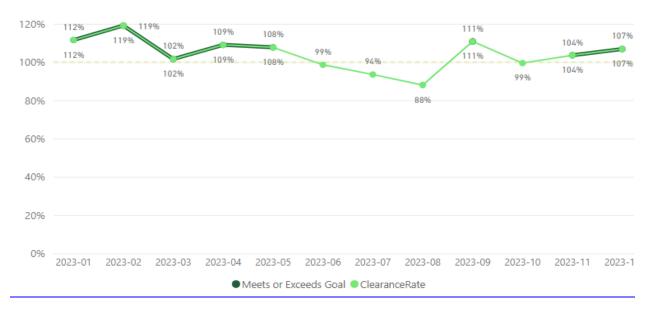
Over: Case Age is greater than the Disposition Guidelines.

N/A: The Disposition Guideline is not applicable because none has been established or the case is Reopened

### CLEARANCE RATE STATEWIDE AS OF 12.18.23

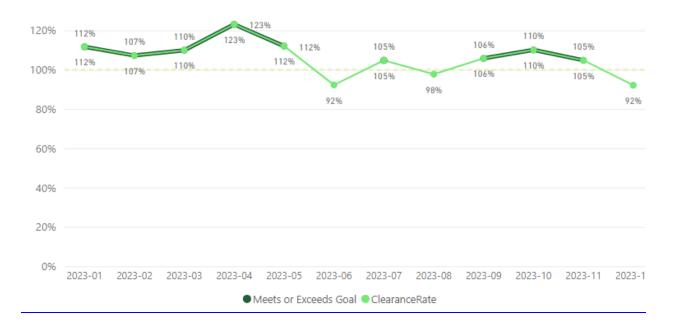
### **FELONY CLEARANCE RATE:**

### Clearance Rate by Month



### MISDEMEANOR CLEARANCE RATE:

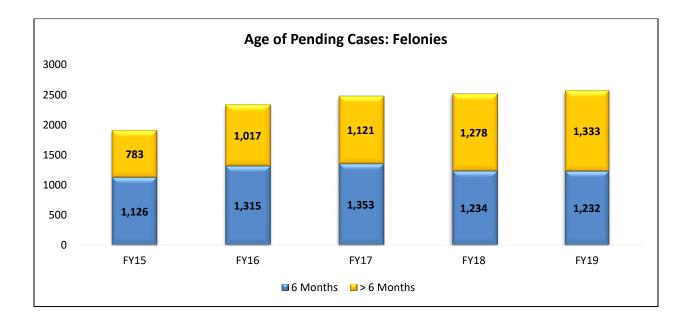
### Clearance Rate by Month

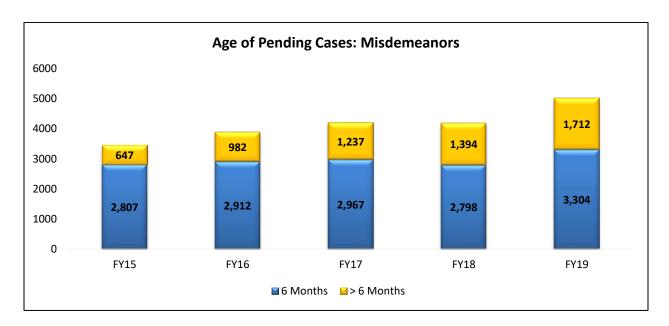


FELONY & MISI	FELONY & MISDEMEANOR FELONY MISE		MISDEME	TATEWIDE DEMEANOR te of Pending	
Case Age Group  1 01. < 30 days 1 02. < 60 days 1 03. < 90 days 1 04. < 120 days 1 05. < 150 days 2 06. < 180 days 3 07. < 210 days	Count of Cases 1,580 846 763 730 659 515 482	Case Age Group  1 01. < 30 days 1 02. < 60 days 2 03. < 90 days 2 04. < 120 days 3 05. < 150 days 4 06. < 180 days 5 07. < 210 days	Count of Cases  360 223 227 230 197 152 161	Case Age Group  1 01. < 30 days 1 02. < 60 days 1 03. < 90 days 1 04. < 120 days 2 05. < 150 days 2 06. < 180 days 3 07. < 210 days	1,220 623 536 500 462 363 321
☐ 08. < 240 days ☐ 09. < 270 days ☐ 10. < 300 days ☐ 11. < 330 days ☐ 12. < 360 days ☐ 13. < 390 days ☐ 14. < 420 days ☐ 15. < 450 days	423 459 353 341 272 277 261 263	9 08. < 240 days 9 09. < 270 days 10. < 300 days 11. < 330 days 12. < 360 days 13. < 390 days 14. < 420 days	143 184 116 105 94 97 97	⊕ 08. < 240 days  ⊕ 09. < 270 days  ⊕ 10. < 300 days  ⊕ 11. < 330 days  ⊕ 12. < 360 days  ⊕ 13. < 390 days  ⊕ 14. < 420 days	280 275 237 236 178 180 164
16. < 480 days 17. < 510 days 18. < 540 days 19. < 570 days 20. < 600 days 21. < 630 days 22. < 660 days 23. < 690 days 24. < 720 days 25. >= 720 days	293 200 193 159 150 145 137 115	16. < 480 days 17. < 510 days 18. < 540 days 19. < 570 days 20. < 600 days 21. < 630 days 22. < 660 days 23. < 690 days 24. < 720 days 25. >= 720 days	98 59 65 57 56 64 51 44	16. < 480 days 16. < 480 days 17. < 510 days 18. < 540 days 19. < 570 days 20. < 600 days 21. < 630 days 22. < 660 days 23. < 690 days 42. < 720 days 42. < 720 days	195 141 128 102 94 81 86 71
Total	11,571	Total	3,714	Total	7,857

### Age of Pending Cases - All Criminal Cases

Another way to look at the data is to look at the number and age of the cases that are pending on the last day of the fiscal year. For both felony and misdemeanor cases, the number of cases pending over six months continues to rise, with 52% of felonies and 34% of misdemeanors pending over 6 months.

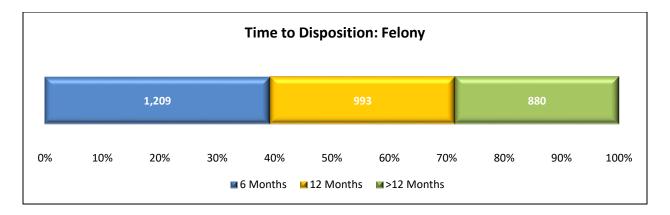




### **Time to Disposition**

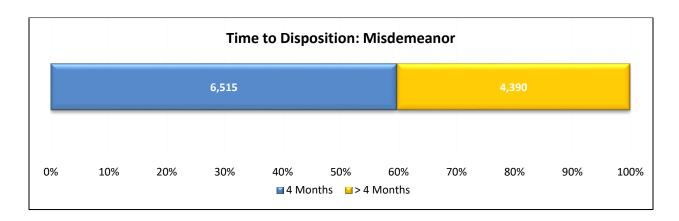
#### **Felonies**

The Supreme Court has set six months as the disposition timeline for a standard (non-complex) felony case. In FY19, 39% of all felony cases met this time standard. Seventy-one percent were resolved within one year. Almost a third (29%) took over a year to resolve.



#### **Misdemeanors**

The Supreme Court has set four months as the disposition timeline for a standard (non-complex) misdemeanor case. In FY19, 60% of all misdemeanor cases were resolved within four months of filing.



### **COURT BACKLOG INFORMATION**

### CASES FILED AND PENDING FY 2019 and FY 2023

CASE TYPE	CASES FILED FY	CASES PENDING	CASES FILED FY	CASES PENDING
	2019	END FY 2019	2023	END FY 2023
Criminal	15,763	7,581	12,512	15,227
Civil	11,137	4,565	8,617	4,976
Domestic	6,612	5,364	2,927	2,357
Juvenile	2,300	909	1,847	1,597
Probate	7,821		7,880	7,321
Environmental	163	72	128	125
Judicial Bureau	82,102		41,737	5,317

### **CRIMINAL**

StartOfMo ClearanceRate	Total Incoming	Total Outgo	ing
2022-12	110%	1,539	1,696
2023-01	112%	1,919	2,142
2023-02	110%	1,674	1,840
2023-03	107%	1,956	2,101
2023-04	119%	1,627	1,939
2023-05	111%	1,852	2,051
2023-06	94%	1,914	1,797
2023-07	102%	1,640	1,666
2023-08	95%	2,072	1,969
2023-09	107%	1,793	1,924
2023-10	107%	2,027	2,161
2023-11	100%	1,361	1,366
Average	106%		

Average 106%

### CIVIL

StartOfMo ClearanceRate	Total Incoming	Total Outgo	oing
2022-12	177%	522	922
2023-01	95%	947	897
2023-02	99%	732	728
2023-03	92%	944	869
2023-04	128%	783	1,000
2023-05	108%	899	969
2023-06	110%	800	883
2023-07	100%	742	741
2023-08	121%	739	892
2023-09	123%	686	843
2023-10	91%	879	803
2023-11	108%	528	571
Average	113%		

### **DOMESTIC**

StartOfMo ClearanceRate		Total Incoming	Total Outgo	oing
2022-12	123%		527	649
2023-01	97%		590	572
2023-02	90%		563	509
2023-03	116%		582	677
2023-04	90%		653	590
2023-05	110%		624	688
2023-06	98%		683	671
2023-07	89%		599	532
2023-08	94%		713	669
2023-09	100%		573	571
2023-10	83%		659	550
2023-11	100%		408	408
Average	99%			

### **JUVENILE**

StartOfMo ClearanceRate	Total Incoming	Total Outgoin	g
2022-12	79%	165	131
2023-01	123%	152	187
2023-02	113%	125	141
2023-03	85%	163	138
2023-04	99%	142	140
2023-05	92%	165	151
2023-06	79%	172	136
2023-07	90%	121	109
2023-08	87%	128	111
2023-09	112%	124	139
2023-10	85%	171	146
2023-11	103%	100	103
Average	96%		

### The Upshot

- The court system needs additional resources, especially judges and staff, to more efficiently process cases.
- Judicial vacancies need to be filled more expeditiously.
- Simultaneously, the resource needs of State's Attorneys, the Defender General's Office, and Victim Advocates must be addressed.

### State's Attorneys

- The SAs are carrying large caseloads.
  - 63 attorneys each with an average of 333 pending criminal cases
  - Best practices standards suggest prosecutors should not handle more than 150 felonies or 400 misdemeanors per year.
- Caseloads provide an incomplete picture. Workloads are also relevant. Workloads are affected by:
  - Number of family division and juvenile cases, post-conviction relief filings, and extreme risk protection order requests in State's Attorney's office.
  - How many complex felonies in a State's Attorney's office.
    - Murder and attempted murder cases are timeconsuming and there are 80 such cases with State's Attorneys.
  - The active and resource intensive work for unsolved cases and investigation-related activities.
- State's Attorney administrative staff perform critical support roles. (See related document on Appropriation's website).
- Victim Advocates in State's Attorney's offices are responsible for an average of 691 pending victim-related criminal cases.
- To determine the resource needs of the State's Attorney's offices the Department of State's Attorneys should evaluate the caseload and workload of each county office and the disposition times of cases in the county's court.

### Defender General's Office

- Increase in caseload
- Fewer conflict attorneys
- Workload Standards
  - Rand Corporation, National Public Defense Workload Study (2023)
  - To follow the best practices standard of this study would require approximately doubling the current staffing levels.

SUMMARY OF FY 2024 - 1/4
PUBLIC DEFENDER STATISTICS
RANKING OF CRIMINAL CASELOAD

The following two tables rank each office according to the percentage increase/decrease of added cases compto the same period in FY 2023, and second, according to the felony percentage of cases added during FY 2024

% ADDED CRIMINAL CASES		% FELONY CASELOAD	
Orange	48.6	Orange	32.7
Bennington	46.8	Orleans	30.0
Essex	42.9	Rutland	27.6
Chittenden	38.6	Caledonia	26.7
Washington	29.6	Addison	25.0
Franklin	23.8	Bennington	24.7
Lamoille	16.9	Windham	24.6
STATEWIDE	15.2	Franklin	24.1
Orleans	6.4	STATEWIDE	23.1
Rutland	2.3	Windsor	22.6
Grand Isle	0.0	Chittenden	21.4
Windham	-2.3	Essex	20.0
Addison	-5.1	Washington	17.2
Windsor	-8.2	Lamoille	15.5
Caledonia	-26.6	Grand Isle	7.7

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### Importance of Caseflow

Courts need to be able to move cases efficiently, processing and adjudicating them in a timely manner. In addition to statutory time limits, all parties deserve certainty and immediacy.

In the criminal context, defendants' individual liberties are at stake and victims are seeking justice. For a deterrence effect, accountability must follow offenses as soon as possible.

Efficiency matters beyond the court's criminal docket, as well. Efficiency in case processing is an essential element in court users' belief that they received justice. Lengthy court cases can undermine perceived legitimacy and trust in the courts to resolve disputes fairly.

Research suggests that because of inefficiencies in the administration of justice, people may be less likely to <u>turn to the courts</u> with their legal issues or to believe they should <u>comply with court orders</u>. Prolonged court processes can be detrimental to a person's well-being and their ability to manage other responsibilities, along with their court involvement. Delays also result in increased financial costs.

Proper case management is not just about reducing delay. Speed should not favor resolving cases as quickly as possible at the expense of giving each case the attention and resources it requires. Efficiency is not about rapid case resolution, but rather good case management practices that can increase timely and just resolution, such as by ensuring all parties have adequate preparation time and making each court hearing productive.

Efficiency in caseflow resolution is vital. Properly resourcing the courts, State's Attorneys, Defenders, and victim advocates is key to the efficiency of the caseflow process.

# Other Judiciary Committee Efforts to Address Public Safety

- Amendments to Judicial Nominating Process
- Reducing pressure on courts
  - Codifying Pre-Charge Diversion
- Addressing repeat offenders
  - Retail Theft
  - Treatment Courts
- Root causes instability of families and community
  - Treatment courts
  - Legal Assistance for those of limited means
    - Vermont Access to Justice Coalition
- Starting in the Senate
  - S.58 Fentanyl
  - Bail and Violations of Conditions of Release
- Previous efforts
  - o Firearm violence prevention
  - Domestic Violence

### Legal Assistance to Low Income Vermonters

Access to justice should not solely focus on moving cases through the courts. We also should ensure that individuals of limited means are assisted with their cases. These individuals generally cannot afford an attorney. Currently a large percentage of cases involve pro se litigants, individuals representing themselves without an attorney. In certain types of cases, this can lead to a power imbalance, where only one side is represented by an attorney. This is the situation in eviction cases where landlords are represented by an attorney in over 90% of the cases while tenants are represented in less than 30% of the cases.

Ensuring the stability of families and communities is key to crime prevention. Stability is challenged by housing and income inconstancy, substance use disorder, and untreated mental health conditions. Legal assistance organizations provide critical services that help low-income residents address critical legal issues impacting their families' homes, incomes, jobs and access to vital services. Low-income legal services bring stability to Vermonters by creating meaningful access to the legal system to resolve disputes, obtain benefits or services, and defend rights and processes.

Legal assistance attorneys can help a tenant file an answer to an eviction proceeding, help a senior file an appeal of a Social Security overpayment, or ensure the reinstatement of a family's health insurance. They can represent a domestic violence victim in a relief from abuse hearing, guide a client through the divorce and custody process, or connect a low-income family with a pro bono bankruptcy attorney.

These services provide critical assistance to pro se litigants in poverty in a manner that advances public safety. In order to fulfill this role, legal assistance organizations need additional resources.