1	S.103
2	Introduced by Senators Ram Hinsdale, Chittenden, Clarkson, Gulick, Hardy,
3	Harrison, Perchlik, Vyhovsky, Watson and White
4	Referred to Committee on Econ. Dev., Housing and General Affairs
5	Date: February 24, 2023
6	Subject: Labor; employment practices; public accommodations; fair
7	employment; discrimination; equal pay; agreements not to compete
8	Statement of purpose of bill as introduced: This bill proposes to amend the
9	laws prohibiting discrimination in employment and places of public
10	accommodation to provide that harassment need not be severe or pervasive to
11	constitute unlawful discrimination. This bill also proposes to prohibit
12	agreements to settle an employment discrimination claim from prohibiting the
13	employee from working for the employer or an affiliate of the employer and to
14	prohibit pay discrimination based on an employee's race, national origin, or
15	physical or mental condition. In addition, this bill proposes to restrict
16	agreements that prohibit individuals from competing with their former
17	employers following the conclusion of their employment.

An act relating to amending the prohibitions against discrimination

18

1	It is hereby enacted by the General Assembly of the State of Vermont:
2	Sec. 1 21 VS A & 105 is amended to read.
3	§ 4.5. UNLAWFUL EMPLOYMENT PRACTICE
4	(a) I shall be unlawful employment practice, except where a bona fide
5	occupational qualification requires persons of a particular race, color, religion,
6	national origin, ex, sexual orientation, gender identity, ancestry, place of birth,
7	age, crime victim status, or physical or mental condition:
8	(1) For any employer, employment agency, or labor organization to
9	harass or discriminate agains any individual because of race, color, religion,
10	ancestry, national origin, sex, sex al orientation, gender identity, place of birth,
11	crime victim status, or age or against qualified individual with a disability;.
12	* *
13	(3) For any employment agency to fail or refuse to classify properly or
14	refer for employment or to otherwise harass or discriminate against any
15	individual because of race, color, religion, ancestry, national origin, sex, sexual
16	orientation, gender identity, place of birth, crime victim status, or age or
17	against a qualified individual with a disability;
18	(4) For any labor organization, to limit, segregate, or qualify its
19	membership with respect to any individual because of race, color, religion,
20	ancestry, national origin, sex, sexual orientation, gender identity, place of birth,
21	crime victim status, or age to discriminate against any individual or against a

1	qualified individual with a disability or to limit, segregate, or qualify its
2	melybership or against a qualified individual with a disability;.
3	* * *
4	(7) For any employer, employment agency, labor organization, or
5	person seeking employees to discriminate between employees on the basis of
6	sex, race, or national origin or against a qualified individual with a disability
7	by paying wages to employees of one sex, race, or national origin or an
8	employee who is a qualified individual with a disability at a rate less than the
9	rate paid to employees of the other sex or a different race or national origin or
10	without the physical or mental condition of the qualified individual with a
11	disability for equal work that requires equal skill, effort, and responsibility and
12	is performed under similar working conditions. An employer who is paying
13	wages in violation of this section shall not reduce the wage rate of any other
14	employee in order to comply with this subsection.
15	(A) An employer may pay different wage rate under this subsection
16	when the differential wages are made pursuant to:
17	* * *
18	(iv) A bona fide factor other than sex, race, national or gin, or
19	physical or mental condition. An employer asserting that differential wiges
20	are paid pursuant to this subdivision $(7)(A)(iv)$ shall demonstrate that the
	· · · · · · · · · · · · · · · · · · ·

factor does not perpetuate a sex-based differential in compensation, based on

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1	car roce national origin or physical or mental conditions is job related with
2	respect to the position in question; and is based upon a legitimate business
3	consideration.
4	* * *
5	(8) Retariation prohibited. An employer, employment agency, or labor
6	organization shall not discharge or in any other manner discriminate against
7	any employee because the employee:
8	* * *
9	(i) An agreement to settle a claim of a violation of subsection (a) of this
10	section shall not prohibit, prevent, or otherwise restrict the employee from
11	working for the employer or any parent company, subsidiary, division, or
12	affiliate of the employer. Any provision of an agreement to settle a claim of a
13	violation of subsection (a) of this section that violates this subsection shall be
14	void and unenforceable with respect to the individual who made the claim.
15	(j) An employee shall not be required to demonstrate the existence of
16	another employee or individual to whom the employee's treatment can be
17	compared in determining whether a violation of the provisions of this section
18	occurred.
19	(k) Notwithstanding any State or federal judicial precedent to the contrary:
20	(1) harassment and discrimination need not be severe or pervasive to
21	constitute a violation of this section, and

1	(2) behavior that a reasonable amployee with the same protected
2	characteristic would consider to be a petty slight or trivial inconvenience shall
3	not constitute unlawful harassment or discrimination pursuant to this section.
4	Sec 2. 21 VS.A. § 495d is amended to read:
5	§ 495d. DEFINITIONS
6	As used in this subchapter:
7	* * *
8	(13)(A) "Sexual harassment" is a form of sex discrimination and means
9	unwelcome sexual advances, requests for sexual favors, and other verbal or,
10	physical, written, auditory, or visual conduct of a sexual nature when:
11	(A)(i) submission to that conduct is made either explicitly or
12	implicitly a term or condition of employment;
13	(B)(ii) submission to or rejection of such conduct by an individual is
14	used as a component of the basis for employment dicisions affecting that
15	individual; or
16	(C)(iii) the conduct has the purpose or effect of substantially
17	interfering with an individual's work performance or creating an intimidating,
18	hostile, or offensive work environment.
19	(B) Sexual harassment need not be severe or pervasive in order to be
20	unlawful pursuant to this subchapter.
21	

1	(16) "Harace" means to engage in unwalcome conduct based on an
2	em loyee's race, color, religion, national origin, sex, sexual orientation, gender
3	identity, ancestry, place of birth, age, crime victim status, or physical or mental
4	condition that interferes with the employee's work or creates a work
5	environment that is intimidating, hostile, or offensive. In determining whether
6	conduct constitutes harassment:
7	(A) The determination shall be made on the basis of the record as a
8	whole, according to the totality of the circumstances, and a single incident may
9	constitute unlawful harassment.
10	(B) Incidents that may be parassment shall be considered in the
11	aggregate with varying types of conduct and conduct based on multiple
12	characteristics viewed in totality, rather than in isolation.
13	(C) Conduct may constitute harassmelt, regardless of whether:
14	(i) the complaining employee is the individual being harassed;
15	(ii) the complaining employee acquiesced or otherwise submitted
16	to or participated in the conduct;
17	(iii) the conduct is also experienced by others outside the
18	protected class involved in the conduct;
19	(iv) the complaining employee was able to continue carrying out
20	the employee's job duties and responsibilities despite the conduct;
21	(v) the conduct resulted in a physical or psychological injury, or

1	(vi) the conduct accurred outside the workplace
2	Sec. 3. 9 V.S.A. § 4501 is amended to read:
3	§ 4501. DEFINITIONS
4	As used in this chapter:
5	* * *
6	(12)(A) "Halpss" means to engage in unwelcome conduct that detracts
7	from, undermines, or interferes with a person's:
8	(i) use of a place of public accommodation or any of the
9	accommodations, advantages, incilities, or privileges of a place of public
10	accommodation because of the person's race, creed, color, national origin,
11	marital status, sex, sexual orientation, gunder identity, or disability; or
12	(ii) terms, conditions, privileges, or protections in the sale or
13	rental of a dwelling or other real estate, or in the provision of services or
14	facilities in connection with a dwelling or other real estate, because of the
15	person's race, sex, sexual orientation, gender identity, are, marital status,
16	religious creed, color, national origin, or disability, or because the person
17	intends to occupy a dwelling with one or more minor children, or because the
18	person is a recipient of public assistance, or because the person is a victim of
19	abuse, sexual assault, or stalking.
20	(B) Notwithstanding any judicial precedent to the contrary, harassing
21	conduct need not be severe of pervasive to be unlawful pursuant to the

1	provisions of this chapter. In determining whether conduct constitutes
2	unkwful harassment:
3	(i) The determination shall be made on the basis of the record as a
4	whole, according to the totality of the circumstances, and a single incident may
5	constitute unlawful harassment.
6	(ii) Incidents that may be harassment shall be considered in the
7	aggregate with varying types of conduct and conduct based on multiple
8	characteristics viewed in totality, rather than in isolation.
9	(iii) Conduct may constitute unlawful harassment, regardless of
10	whether:
11	(I) the complaining person is the person being harassed;
12	(II) the complaining person ocquiesced or otherwise submitted
13	to or participated in the conduct;
14	(III) the conduct is also experienced by others outside the
15	protected class involved in the conduct;
16	(IV) despite the conduct, the complaining person was able to:
17	(aa) use the place of public accommodation or any of the
18	accommodations, advantages, facilities, or privileges of the place of public
19	accommodation; or
20	(bb) enjoy the benefit of applicable terms, conditions,
21	privileges, or protections in the sale or rental of the dwelling or other real

1	estate, or to obtain services or facilities in connection with the dwelling or
2	other real estate;
3	(V) the conduct resulted in a physical or psychological injury;
4	<u>or</u>
5	(VI) the conduct occurred outside the place of public
6	accommodation or the dwelling or other real estate.
7	(C) Behavior that a reasonable person with the same protected
8	characteristic would consider to be a petty slight or trivial inconvenience shall
9	not constitute unlawful harassment or discrimination pursuant to this chapter.
10	(D) The provisions of this subdivision (12) shall not apply to any
11	action brought under this chapter pursuant to the provisions of 16 V.S.A.
12	<u>§ 570f.</u>
13	Sec. 4. 9 V.S.A. § 4503 is amended to read:
14	§ 4503. UNFAIR HOUSING PRACTICES
15	* * *
16	(d)(1) As used in this section, "harass" means to engage in unwelcome
17	conduct that detracts from, undermines, or interferes with the person's terms,
18	conditions, privileges, or protections in the sale or rental of a dwelling or other
19	real estate, or in the provision of services or facilities in connection with a
20	dwelling or other real estate, because of the person's race, sex, sexual
21	orientation, gender identity, age, marital status, religious creed, color, national

1	origin or disability or because the person intends to occupy a dwelling with
2	one or more minor children, or because the person is a recipient of public
3	assistance, or because the person is a victim of abuse, sexual assault, or
4	stalking.
5	(2) Notwithstanding any judicial precedent to the contrary, harassing
6	conduct need not be severe or pervasive to be unlawful pursuant to the
7	provisions of this section. In determining whether conduct constitutes
8	unlawful harassment:
9	(A) The determination shall be made on the basis of the record as a
10	whole, according to the totality of the circumstances, and a single incident may
11	constitute unlawful harassment.
12	(B) Incidents that may be harassment shall be considered in the
13	aggregate with varying types of conduct and conduct based on multiple
14	characteristics viewed in totality, rather than in isolation.
15	(C) Conduct may constitute unlawful harassment, regardless of
16	whether:
17	(i) the complaining person is the person being hara sed;
18	(ii) the complaining person acquiesced or otherwise submitted to
19	or participated in the conduct;
20	(iii) the conduct is also experienced by others outside the
21	protected class involved in the conduct,

1	(iv) the complaining person was able to enjoy the banefit of
2	applicable terms, conditions, privileges, or protections in the sale or rental of
3	the dwelling or other real estate, or to obtain services or facilities in connection
4	with the dw lling or other real estate, despite the conduct;
5	(v) the conduct resulted in a physical or psychological injury; or
6	(vi) the conduct occurred outside the dwelling or other real estate.
7	(3) behavior that a reasonable person with the same protected
8	characteristic would consider to be a petty slight or trivial inconvenience shall
9	not constitute unlawful harassment or discrimination pursuant to this section.
10	[Repealed.]
11	Sec. 5. 21 V.S.A. § 4950 is added to read
12	§ 4950. AGREEMENTS NOT TO COMPETE; PROHIBITION;
13	EXCEPTIONS
14	(a) Except as otherwise provided by this section, agreements not to
15	compete are prohibited.
16	(b) Notwithstanding subsection (a) of this section, a key employee may
17	enter into an agreement not to compete with an employer at the
18	commencement of employment or in relation to a promotion or a substantial
19	change in the employee's job responsibilities if the agreement satisfies all of
20	the following requirements.

1	(1)(A) If the agreement is in relation to a promotion or a substantial
2	change in the employee's job responsibilities:
3	(i) the employee receives additional compensation in relation to
4	the promotion or substantial change in the employee's job responsibilities; and
5	(ii) the agreement not to compete is supported by substantial
6	consideration that is specified in the agreement and is commensurate with the
7	burden imposed on the employee by the agreement.
8	(B) If the agreement is in relation to the commencement of
9	employment, the agreement not to compete is supported by substantial
10	consideration that is specified in the agreement and is commensurate with the
11	burden imposed on the employee by the agreement.
12	(2) The agreement is in writing and signed by the employer and the
13	employee.
14	(3)(A) If the agreement is entered into in relation to the commencement
15	of employment, it is provided to the employee with the formal offer of
16	employment or 10 calendar days before the commencement of employment,
17	whichever is earlier.
18	(B) If the agreement is entered into in relation to a promotion or a
19	substantial change in the employee's job responsibilities, it is provided to the
20	employee at least 10 calendar days before it will take effect.

1	(A)(A). The agreement states that the employee has the right to consult
2	with an attorney prior to signing the agreement and that the employer shall
3	reimburge the employee for the cost of consulting with an attorney for the
4	purpose of reviewing the agreement and obtaining legal advice.
5	(B) The agreement shall, at a minimum, provide that the employer
6	shall reimburse the employee for up to two hours of attorney time.
7	(5) The limitation set forth in the agreement are reasonable in time,
8	geographical area, and the scope of activity to be restrained.
9	(c) Nothing in this section shall be construed to prohibit:
10	(1) an agreement that prohibits the disclosure of trade secrets as defined
11	in 9 V.S.A. § 4601 or a nondisclosure agreement that protects confidential
12	business information that does not constitute a trade secret;
13	(2) a nonsolicitation agreement between an employer and an employee,
14	provided that the limitations set forth in the agreement are reasonable in time,
15	geographical area, and the scope of activity to be restrained; or
16	(3) an individual from entering into an agreement not to compete in
17	relation to:
18	(A) the sale of all or substantially all of the individual's ownership
19	interest in:
20	(i) a business of its operating assets, of

1	(ii) a subsidiary or division of a business or the appreting assets of
2	a subsidiary or division of a business;
3	(B) the dissolution of a partnership in which the individual is a
4	partner or the dissociation of the individual from a partnership; or
5	(C) the dissolution of a limited liability company in which the
6	individual is a member or the termination of the individual's interest in a
7	limited liability company.
8	(d) Any provision of an employment contract or other agreement entered
9	into on or after July 1, 2023 that violates the provisions of this section shall be
10	void and unenforceable.
11	(e) As used in this section:
12	(1) "Agreement not to compete" means any agreement between an
13	individual and a business that restrains the individual from engaging in a
14	lawful profession, trade, or business.
15	(2) "Executive, administrative, or professional employee" means an
16	employee who is exempt from the wage and hour provision of the Fair Labor
17	Standards Act pursuant to 29 U.S.C. § 213(a)(1) and is employed in a bona
18	fide executive, administrative, or professional capacity, as defined pursuant to
19	29 C.F.R. Part 541.
20	(3) "Key employee" means an individual who:
21	(A) is an executive, administrative, or professional employee, and

1	(P) some wages or a calary equal to at least one and one half times
2	the Vermont average annual wage.
3	(4) "Nonsolicitation agreement" means an agreement between an
4	employer and an employee pursuant to which the employee agrees not to:
5	(A) solvit or recruit the employer's employees; or
6	(B) solicit of transact business with customers or clients of the
7	employer who were customers or clients while the employee was employed by
8	the employer.
9	(5) "Vermont average annua wage" means the most recent annual mean
10	wage for Vermont published by the U.S. Bureau of Labor Statistics.
11	Sec. 6. EDUCATION AND OUTREACH
12	The Secretary of Commerce and Community Development, the Attorney
13	General, and the Commissioner of Labor shall, on or before October 15, 2023,
14	jointly develop and make available on the Agency of Commerce and
15	Community Development's, the Attorney General's, and the Department of
16	Labor's websites information and materials to educate and inform employers
17	and employees about the provisions of 21 V.S.A. § 495o.
18	Sec. 7. EFFECTIVE DATE
19	(a) This act shall take effect on July 1, 2023.

- 1 (b) See 5 of this act shall apply to all amployment agreements and other
- 2 contracts between employers and employers that are entered into on or after
- 3 <u>July 1, 2023.</u>
 - Sec. 1. 21 V.S.A. § 495 is amended to read:
 - § 495. UNLAWFUL EMPLOYMENT PRACTICE
 - (a) It shall be unlawful employment practice, except where a bona fide occupational qualification requires persons of a particular race, color, religion, national origin, sex, sexual orientation, gender identity, ancestry, place of birth, age, crime victim status, or physical or mental condition:
 - (1) For any employer, employment agency, or labor organization to <u>harass or</u> discriminate against any individual because of race, color, religion, ancestry, national origin, sex, sexual orientation, gender identity, place of birth, crime victim status, or age or against a qualified individual with a disability;

* * *

- (3) For any employment agency to fail or refuse to classify properly or refer for employment or to otherwise <u>harass or</u> discriminate against any individual because of race, color, religion, ancestry, national origin, sex, sexual orientation, gender identity, place of birth, crime victim status, or age or against a qualified individual with a disability;.
- (4) For any labor organization, to limit, segregate, or qualify its membership with respect to any individual because of race, color, religion, ancestry, national origin, sex, sexual orientation, gender identity, place of birth, crime victim status, or age to discriminate against any individual or against a qualified individual with a disability or to limit, segregate, or qualify its membership; or against a qualified individual with a disability.

* * *

(7) For any employer, employment agency, labor organization, or person seeking employees to discriminate between employees on the basis of sex, race, or national origin or against a qualified individual with a disability by paying wages to employees of one sex, race, or national origin or an employee who is a qualified individual with a disability at a rate less than the rate paid to employees of the other sex or a different race or national origin or without the physical or mental condition of the qualified individual with a disability for equal work that requires equal skill, effort, and responsibility and is performed under similar working conditions. An employer who is paying

wages in violation of this section shall not reduce the wage rate of any other employee in order to comply with this subsection.

(A) An employer may pay different wage rates under this subsection when the differential wages are made pursuant to:

* * *

(iv) A bona fide factor other than sex, race, national origin, or physical or mental condition. An employer asserting that differential wages are paid pursuant to this subdivision (7)(A)(iv) shall demonstrate that the factor does not perpetuate a sex-based differential in compensation; based on sex, race, national origin, or physical or mental condition; is job-related with respect to the position in question; and is based upon a legitimate business consideration.

* * *

- (C) Nothing in this section shall be construed to diminish an employee's right to privacy regarding a disability or physical or mental condition under any other law, or pursuant to an applicable contract or collective bargaining agreement.
- (8) Retaliation prohibited. An employer, employment agency, or labor organization shall not discharge or in any other manner discriminate against any employee because the employee:

- (i) An agreement to settle a claim of a violation of subsection (a) of this section shall not prohibit, prevent, or otherwise restrict the employee from working for the employer or any parent company, subsidiary, division, or affiliate of the employer. Any provision of an agreement to settle a claim of a violation of subsection (a) of this section that violates this subsection shall be void and unenforceable with respect to the individual who made the claim.
- (j) Except for claims alleging a violation of subdivision (a)(7) of this section, an employee shall not be required to demonstrate the existence of another employee or individual to whom the employee's treatment can be compared to establish a violation of this section.
 - (k) Notwithstanding any State or federal judicial precedent to the contrary:
- (1) harassment and discrimination need not be severe or pervasive to constitute a violation of this section; and
- (2) behavior that a reasonable employee with the same protected characteristic would consider to be a petty slight or trivial inconvenience shall not constitute unlawful harassment or discrimination pursuant to this section.

Sec. 2. 21 V.S.A. § 495d is amended to read:

§ 495d. DEFINITIONS

As used in this subchapter:

* * *

- (13)(A) "Sexual harassment" is a form of sex discrimination and means unwelcome sexual advances, requests for sexual favors, and other verbal Θ , physical, written, auditory, or visual conduct of a sexual nature when:
- (A)(i) submission to that conduct is made either explicitly or implicitly a term or condition of employment;
- (B)(ii) submission to or rejection of such conduct by an individual is used as a component of the basis for employment decisions affecting that individual; or
- (C)(iii) the conduct has the purpose or effect of substantially interfering with an individual's work performance or creating an intimidating, hostile, or offensive work environment.
- (B) Sexual harassment need not be severe or pervasive in order to be unlawful pursuant to this subchapter.

- (16) "Harass" means to engage in unwelcome conduct based on an employee's race, color, religion, national origin, sex, sexual orientation, gender identity, ancestry, place of birth, age, crime victim status, or physical or mental condition that interferes with the employee's work or creates a work environment that is intimidating, hostile, or offensive. In determining whether conduct constitutes harassment:
- (A) The determination shall be made on the basis of the record as a whole, according to the totality of the circumstances, and a single incident may constitute unlawful harassment.
- (B) Incidents that may be harassment shall be considered in the aggregate with varying types of conduct and conduct based on multiple characteristics viewed in totality, rather than in isolation.
 - (C) Conduct may constitute harassment, regardless of whether:
 - (i) the complaining employee is the individual being harassed;
- (ii) the complaining employee acquiesced or otherwise submitted to or participated in the conduct;
 - (iii) the conduct is also experienced by others outside the

protected class involved in the conduct;

- (iv) the complaining employee was able to continue carrying out the employee's job duties and responsibilities despite the conduct;
 - (v) the conduct resulted in a physical or psychological injury; or
 - (vi) the conduct occurred outside the workplace.
- Sec. 3. 9 V.S.A. § 4501 is amended to read:
- § 4501. DEFINITIONS

As used in this chapter:

- (12)(A) "Harass" means to engage in unwelcome conduct that detracts from, undermines, or interferes with a person's:
- (i) use of a place of public accommodation or any of the accommodations, advantages, facilities, or privileges of a place of public accommodation because of the person's race, creed, color, national origin, marital status, sex, sexual orientation, gender identity, or disability; or
- (ii) terms, conditions, privileges, or protections in the sale or rental of a dwelling or other real estate, or in the provision of services or facilities in connection with a dwelling or other real estate, because of the person's race, sex, sexual orientation, gender identity, age, marital status, religious creed, color, national origin, or disability, or because the person intends to occupy a dwelling with one or more minor children, or because the person is a recipient of public assistance, or because the person is a victim of abuse, sexual assault, or stalking.
- (B) Notwithstanding any judicial precedent to the contrary, harassing conduct need not be severe or pervasive to be unlawful pursuant to the provisions of this chapter. In determining whether conduct constitutes unlawful harassment:
- (i) The determination shall be made on the basis of the record as a whole, according to the totality of the circumstances, and a single incident may constitute unlawful harassment.
- (ii) Incidents that may be harassment shall be considered in the aggregate with varying types of conduct and conduct based on multiple characteristics viewed in totality, rather than in isolation.
- (iii) Conduct may constitute unlawful harassment, regardless of whether:
 - (I) the complaining person is the person being harassed;

- (II) the complaining person acquiesced or otherwise submitted to or participated in the conduct;
- (III) the conduct is also experienced by others outside the protected class involved in the conduct;
 - (IV) despite the conduct, the complaining person was able to:
- (aa) use the place of public accommodation or any of the accommodations, advantages, facilities, or privileges of the place of public accommodation; or
- (bb) enjoy the benefit of applicable terms, conditions, privileges, or protections in the sale or rental of the dwelling or other real estate, or to obtain services or facilities in connection with the dwelling or other real estate;
- (V) the conduct resulted in a physical or psychological injury; or
- (VI) the conduct occurred outside the place of public accommodation or the dwelling or other real estate.
- (C) Behavior that a reasonable person with the same protected characteristic would consider to be a petty slight or trivial inconvenience shall not constitute unlawful harassment or discrimination pursuant to this chapter.
- (D) The provisions of this subdivision (12) shall not apply to any action brought under this chapter pursuant to the provisions of 16 V.S.A. § 570f.
- Sec. 4. 9 V.S.A. § 4503 is amended to read:
- § 4503. UNFAIR HOUSING PRACTICES

- (d)(1) As used in this section, "harass" means to engage in unwelcome conduct that detracts from, undermines, or interferes with the person's terms, conditions, privileges, or protections in the sale or rental of a dwelling or other real estate, or in the provision of services or facilities in connection with a dwelling or other real estate, because of the person's race, sex, sexual orientation, gender identity, age, marital status, religious creed, color, national origin, or disability, or because the person intends to occupy a dwelling with one or more minor children, or because the person is a recipient of public assistance, or because the person is a victim of abuse, sexual assault, or stalking.
 - (2) Notwithstanding any judicial precedent to the contrary, harassing

conduct need not be severe or pervasive to be unlawful pursuant to the provisions of this section. In determining whether conduct constitutes unlawful harassment:

- (A) The determination shall be made on the basis of the record as a whole, according to the totality of the circumstances, and a single incident may constitute unlawful harassment.
- (B) Incidents that may be harassment shall be considered in the aggregate with varying types of conduct and conduct based on multiple characteristics viewed in totality, rather than in isolation.
- (C) Conduct may constitute unlawful harassment, regardless of whether:
 - (i) the complaining person is the person being harassed;
- (ii) the complaining person acquiesced or otherwise submitted to or participated in the conduct;
- (iii) the conduct is also experienced by others outside the protected class involved in the conduct;
- (iv) the complaining person was able to enjoy the benefit of applicable terms, conditions, privileges, or protections in the sale or rental of the dwelling or other real estate, or to obtain services or facilities in connection with the dwelling or other real estate, despite the conduct;
 - (v) the conduct resulted in a physical or psychological injury; or
 - (vi) the conduct occurred outside the dwelling or other real estate.
- (3) behavior that a reasonable person with the same protected characteristic would consider to be a petty slight or trivial inconvenience shall not constitute unlawful harassment or discrimination pursuant to this section. [Repealed.]

Sec. 5. EFFECTIVE DATE

This act shall take effect on July 1, 2023.