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H.766

An act relating to prior authorization and step therapy requirements, health insurance claims, and provider contracts

It is hereby enacted by the General Assembly of the State of Vermont:

Sec. 1. 8 V.S.A. § 4089i is amended to read:

§ 4089i. PRESCRIPTION DRUG COVERAGE

* * *

(e)(1) A health insurance or other health benefit plan offered by a health insurer or by a pharmacy benefit manager on behalf of a health insurer that provides coverage for prescription drugs and uses step-therapy protocols shall:

(A) not require failure, including discontinuation due to lack of efficacy or effectiveness, diminished effect, or an adverse event, on the same medication on more than one occasion for ~~continuously enrolled members or subscribers~~ insureds who are continuously enrolled in a plan offered by the insurer or its pharmacy benefit manager; and

(B) grant an exception to its step-therapy protocols upon request of an insured or the insured's treating health care professional under the same time parameters as set forth for prior authorization requests in 18 V.S.A. § 9418b(g)(4) if any one or more of the following conditions apply:

(i) the prescription drug required under the step-therapy protocol is contraindicated or will likely cause an adverse reaction or physical or mental harm to the insured;

1 (ii) the prescription drug required under the step-therapy protocol
2 is expected to be ineffective based on the insured's known clinical history,
3 condition, and prescription drug regimen;

4 (iii) the insured has already tried the prescription drugs on the
5 protocol, or other prescription drugs in the same pharmacologic class or with
6 the same mechanism of action, which have been discontinued due to lack of
7 efficacy or effectiveness, diminished effect, or an adverse event, regardless of
8 whether the insured was covered at the time on a plan offered by the current
9 insurer or its pharmacy benefit manager;

10 (iv) the insured is stable on a prescription drug selected by the
11 insured's treating health care professional for the medical condition under
12 consideration; or

13 (v) the step-therapy protocol or a prescription drug required under
14 the protocol is not in the patient's best interests because it will:

15 (I) pose a barrier to adherence;

16 (II) likely worsen a comorbid condition; or

17 (III) likely decrease the insured's ability to achieve or maintain
18 reasonable functional ability.

19 (2) Nothing in this subsection shall be construed to prohibit the use of
20 tiered co-payments for members or subscribers not subject to a step-therapy
21 protocol.

1 Sec. 2. 18 V.S.A. § 9418a is amended to read:

2 § 9418a. PROCESSING CLAIMS, DOWNCODING, AND ADHERENCE
3 TO CODING RULES

4 (a) Health plans, contracting entities, covered entities, and payers shall
5 accept and initiate the processing of all health care claims submitted by a
6 health care provider pursuant to and consistent with the current version of the
7 American Medical Association's Current Procedural Terminology (CPT)
8 codes, reporting guidelines, and conventions; the Centers for Medicare and
9 Medicaid Services Healthcare Common Procedure Coding System (HCPCS);
10 American Society of Anesthesiologists; the National Correct Coding Initiative
11 (NCCI); the National Council for Prescription Drug Programs coding; or other
12 appropriate nationally recognized standards, guidelines, or conventions
13 approved by the Commissioner.

14 (b)(1) ~~When~~ Except as provided in subsection (c) of this section, when
15 editing claims, health plans, contracting entities, covered entities, and payers
16 shall ~~adhere to~~ require not more than the following edit standards, processes,
17 and guidelines ~~except as provided in subsection (c) of this section:~~

18 (1)(A) ~~the CPT, HCPCS, and~~ for claims for outpatient and professional
19 services, the NCCI as in effect for Medicare;

20 (2)(B) ~~national specialty society edit standards~~ for facility claims, the
21 Medicare Code Editor as in effect for Medicare; or

1 ~~(3)~~(C) for pharmacy claims, appropriate nationally recognized edit
2 standards, guidelines, or conventions; and

3 (D) for any other claim not addressed by subdivision (A), (B), or (C)
4 of this subdivision (1), other appropriate nationally recognized edit standards,
5 guidelines, or conventions approved by the Commissioner.

6 (2) For outpatient services, professional services, and facility claims, a
7 health plan, contracting entity, covered entity, or payer shall apply the relevant
8 edit standards, processes, and guidelines from NCCI or Medicare Code Editor
9 pursuant to subdivisions (1)(A) and (B) of this subsection that were in effect
10 for Medicare on the date of the claim submission; provided, however, that if
11 Medicare has changed an applicable edit standard, process, or guideline within
12 90 days prior to the date of the claim submission, the health plan, contracting
13 entity, covered entity, or payer may use the version of the edit standard,
14 process, or guideline that Medicare had applied prior to the most recent change
15 if the health plan, contracting entity, covered entity, or payer has not yet
16 released an updated version of its edits in accordance with subsection (d) of
17 this section.

18 (c) Adherence to the edit standards in ~~subdivision (b)(1) or (2)~~ subsection
19 (b) of this section is not required:

20 (1) when necessary to comply with State or federal laws, rules,
21 regulations, or coverage mandates; or

1 (2) for edits that the payer determines are more favorable to providers
2 than the edit standards in ~~subdivisions (b)(1) through (3)~~ subsection (b) of this
3 section or to address new codes not yet incorporated by a payer's edit
4 management software, provided the edit standards are:

5 (A) developed with input from the relevant Vermont provider
6 community and national provider organizations;

7 (B) clearly supported by nationally recognized standards, guidelines,
8 or conventions approved by the Commissioner of Financial Regulation; and

9 (C) provided the edits are available to providers on the plan's
10 websites and in their ~~its~~ newsletters or equivalent electronic communications.

11 (d) Health plans, contracting entities, covered entities, and payers shall not
12 release edits more than quarterly, to take effect on January 1, April 1, July 1, or
13 October 1, as applicable, and the edits shall not be implemented without filing
14 with the Commissioner of Financial Regulation to ensure consistency with
15 nationally recognized standards guidelines, and conventions, and at least 30
16 days' advance notice to providers. Whenever Medicare changes an edit
17 standard, process, or guideline that it applies to outpatient service, professional
18 service, or facility claims, each health plan, contracting entity, covered entity,
19 or payer shall incorporate those modifications into its next quarterly release of
20 edits.

1 ~~(e)~~(g) Nothing in this section shall be deemed to require a health plan,
2 contracting entity, covered entity, or payer to pay or reimburse a claim, in full
3 or in part, or to dictate the amount of a claim to be paid by a health plan,
4 contracting entity, covered entity, or payer to a health care provider.

5 ~~(f)~~(h) No health plan, contracting entity, covered entity, or payer shall
6 automatically reassign or reduce the code level of evaluation and management
7 codes billed for covered services (downcoding), except that a health plan,
8 contracting entity, covered entity, or payer may reassign a new patient visit
9 code to an established patient visit code based solely on CPT codes, CPT
10 guidelines, and CPT conventions.

11 ~~(g)~~(i) Notwithstanding the provisions of subsection ~~(d)~~(f) of this section,
12 and other than the edits contained in the conventions in subsections (a) and (b)
13 of this section, health plans, contracting entities, covered entities, and payers
14 shall continue to have the right to deny, pend, or adjust claims for services on
15 other bases and shall have the right to reassign or reduce the code level for
16 selected claims for services based on a review of the clinical information
17 provided at the time the service was rendered for the particular claim or a
18 review of the information derived from a health plan's fraud or abuse billing
19 detection programs that create a reasonable belief of fraudulent or abusive
20 billing practices, provided that the decision to reassign or reduce is based
21 primarily on a review of clinical information.

1 ~~(h)(j)~~ Every If adding an edit pursuant to subsection (b) or subdivision
2 (c)(1) or (2) of this section, a health plan, contracting entity, covered entity,
3 and or payer shall publish on its provider website and in its provider newsletter
4 if applicable or equivalent electronic provider communications:

5 (1) the name of any commercially available claims editing software
6 product that the health plan, contracting entity, covered entity, or payer
7 utilizes;

8 (2) the specific standard or standards, ~~pursuant to subsection (b) of this~~
9 ~~section,~~ that the entity uses for claim edits and how those claim edits are
10 supported by those specific standards;

11 (3) the payment percentages for modifiers; and

12 (4) ~~any significant~~ the specific edit or edits, as determined by the health
13 ~~plan, contracting entity, covered entity, or payer,~~ added to the claims software
14 product ~~after the effective date of this section, which are made at the request of~~
15 ~~the health plan, contracting entity, covered entity, or payer.~~

16 ~~(i)(k)~~ Upon written request, the health plan, contracting entity, covered
17 entity, or payer shall also directly provide the information in subsection ~~(h)(j)~~
18 of this section to a health care provider who is a participating member in the
19 health plan's, contracting entity's, covered entity's, or payer's provider
20 network.

1 ~~(j)~~(l) For purposes of this section, “health plan” includes a workers’
2 compensation policy of a casualty insurer licensed to do business in Vermont.

3 ~~(k)~~(m) ~~BlueCross BlueShield of Vermont and the Vermont Medical~~
4 ~~Society are requested to continue convening a work group consisting of~~ There
5 is established a working group comprising the health plans, contracting
6 entities, covered entities, and payers subject to the reporting requirement in
7 subsection 9414a(b) of this title; representatives of hospitals and health care
8 providers; representatives of the Department of Financial Regulation and of
9 other relevant State agencies; and other interested parties to study the edit
10 standards in subsection (b) of this section, the edit standards in national class
11 action settlements, and edit standards and edit transparency standards
12 established by other states to determine the most appropriate way to ensure that
13 health care providers can access information about the edit standards
14 applicable to the health care services they provide trends in coding and billing
15 that health plans, contracting entities, covered entities, or payers, or a
16 combination of them, seek to address through claim editing. The work
17 working group is requested to shall provide an annual a progress report to the
18 House Committee on Health Care and the Senate Committees on Health and
19 Welfare and on Finance upon request.

20 ~~(l)~~(n) With respect to the ~~work~~ working group established under subsection
21 ~~(k)~~(m) of this section and to the extent required to avoid violations of federal

1 antitrust laws, the Department shall facilitate and supervise the participation of
2 members of the ~~work~~ working group.

3 Sec. 3. 18 V.S.A. § 9418b(c) and (d) are amended to read:

4 (c) ~~A health plan shall furnish, upon request from a health care provider, a~~
5 ~~current list of services and supplies requiring prior authorization.~~

6 (1)(A) Except as provided in subdivision (B) of this subdivision (1), a
7 health plan shall not impose any prior authorization requirement for any
8 admission, item, service, treatment, or procedure ordered by a primary care
9 provider.

10 (B) The prohibition set forth in subdivision (A) of this subdivision
11 (1) shall not be construed to prohibit prior authorization requirements for
12 prescription drugs or for an admission, item, service, treatment, or procedure
13 that is provided out-of-network.

14 (2) As used in this subsection, “primary care provider” has the same
15 meaning as is used by the Vermont Blueprint for Health.

16 (d)(1) A health plan shall furnish, upon request from a health care provider,
17 a current list of services and supplies requiring prior authorization.

18 (2) A health plan shall ~~post~~ make a current list of services and supplies
19 requiring prior authorization available to the public on the insurer’s website.

1 Sec. 4. 18 V.S.A. § 9418b(g)(4) is amended to read:

2 (4) ~~A health plan shall respond to a completed prior authorization~~
3 ~~request from a prescribing health care provider within 48 hours after receipt for~~
4 ~~urgent requests and within two business days after receipt for nonurgent~~
5 ~~requests. The health plan shall notify a health care provider of or make~~
6 ~~available to a health care provider a receipt of the request for prior~~
7 ~~authorization and any needed missing information within 24 hours after~~
8 ~~receipt.~~

9 (A)(i) For urgent prior authorization requests, a health plan shall
10 approve, deny, or inform the insured or health care provider if any information
11 is missing from a prior authorization request from an insured or a prescribing
12 health care provider within 24 hours following receipt.

13 (ii) If a health plan informs an insured or a health care provider
14 that more information is necessary for the health plan to make a determination
15 on the request, the health plan shall have 24 hours to approve or deny the
16 request upon receipt of the necessary information.

17 (B) For nonurgent prior authorization requests:

18 (i) A health plan shall approve or deny a completed prior
19 authorization request from an insured or a prescribing health care provider
20 within two business days following receipt.

1 (ii) A health plan shall acknowledge receipt of the prior
2 authorization request within 24 hours following receipt and shall inform the
3 insured or health care provider at that time if any information is missing that is
4 necessary for the health plan to make a determination on the request.

5 (iii) If a health plan notifies an insured or a health care provider
6 that more information is necessary pursuant to subdivision (ii) of this
7 subdivision (4)(B), the health plan shall have 24 hours to approve or deny the
8 request upon receipt of the necessary information.

9 (C) If a health plan does not, within the time limits set forth in this
10 section, respond to a completed prior authorization request, acknowledge
11 receipt of the request for prior authorization, or request missing information,
12 the prior authorization request shall be deemed to have been granted.

13 (D) Prior authorization approval for a prescribed or ordered
14 treatment, service, or course of medication shall be valid for the duration of the
15 prescribed or ordered treatment, service, or course of medication or one year,
16 whichever is longer; provided, however, that for a prescribed or ordered
17 treatment, service, or course of medication that continues for more than one
18 year, a health plan shall not require renewal of the prior authorization approval
19 more frequently than once every five years.

20 (E) For an insured who is stable on a treatment, service, or course of
21 medication, as determined by a health care provider, that was approved for

1 coverage under a previous health plan, a health plan shall not restrict coverage
2 of that treatment, service, or course of medication for at least 90 days upon the
3 insured's enrollment in the new health plan.

4 Sec. 5. 18 V.S.A. § 9418c is amended to read:

5 § 9418c. FAIR CONTRACT STANDARDS

6 (a) Required information.

7 (1) Each contracting entity shall provide and each health care contract
8 shall obligate the contracting entity to provide participating health care
9 providers information sufficient for the participating provider to determine the
10 compensation or payment terms for health care services, including all of the
11 following:

12 (A) The manner of payment, such as fee-for-service, capitation, case
13 rate, or risk.

14 (B) On request, the fee-for-service dollar amount allowable for each
15 CPT code for those CPT codes that a provider in the same specialty typically
16 uses or that the requesting provider actually bills. Fee schedule information
17 may be provided by ~~CD-ROM~~ or electronically, at the election of the
18 contracting entity, but a provider may elect to receive a hard copy of the fee
19 schedule information instead of the ~~CD-ROM~~ or electronic version.

20 (C) A clearly understandable, readily available mechanism, such as a
21 specific website address, that includes the following information:

1 (i) the name of the commercially available claims editing software
2 product that the health plan, contracting entity, covered entity, or payer uses;

3 (ii) the specific standard or standards from subsection 9418a(c) of
4 this title that the entity uses for claim edits and how those claim edits are
5 supported by those specific standards;

6 (iii) payment percentages for modifiers; and

7 (iv) any significant edits, as determined by the health plan,
8 contracting entity, covered entity, or payer, added to the claims software
9 product, which are made at the request of the health plan, contracting entity,
10 covered entity, or payer, and which have been approved by the Commissioner
11 pursuant to subsection 9418a(b) or (c) of this title.

12 (D) Any policies for prepayment or postpayment audits, or both,
13 including whether the policies include limits on the number of medical records
14 a contracting entity may request for audit in any calendar year.

15 * * *

16 (5)(A) If a contracting entity uses policies or manuals to augment the
17 content of the contract with a health care provider, the contracting entity shall
18 ensure that those policies or manuals contain sufficient information to allow
19 providers to understand and comply with the content.

20 (B) For any new policy or manual, or any change to an existing
21 policy or manual, the contracting entity shall do all of the following:

1 (i) Provide notice of the new policy, manual, or change to each
2 participating provider in writing not fewer than 60 days prior to the effective
3 date of the policy, manual, or change, which notice shall be conspicuously
4 entitled “Notice of Policy Change” and shall include:

5 (I) a summary of the new policy, manual, or change;
6 (II) an explanation of the policy, manual, or change;
7 (III) the effective date of the policy, manual, or change; and
8 (IV) a notice of the right to object in writing to the policy,
9 manual, or change, along with a timeframe for objection and where and how to
10 send the objection.

11 (ii) Provide the participating provider 60 days after receiving the
12 notice and summary to object in writing to the new policy, manual, or change.
13 If the participating provider objects to the new policy, manual, or change, the
14 contracting entity shall provide an initial substantive response to the objection
15 within 30 days following the contracting entity’s receipt of the written
16 objection, and the contracting entity shall work together with the provider to
17 achieve a reasonable resolution to the objection within 60 days following the
18 provider’s receipt of contracting entity’s initial substantive response. If the
19 provider is not satisfied with the proposed resolution, the provider may pursue
20 any remedy available to the provider under the health care contract or under
21 applicable law.

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Sec. 6. PRIOR AUTHORIZATION; INSURER IMPACT REPORTS

On or before January 15, 2027, each health insurer with at least 2,000 covered lives in Vermont shall report to the House Committee on Health Care and the Senate Committees on Health and Welfare and on Finance regarding the impact of the prior authorization provisions of this act on the following during plan years 2025 and 2026:

(1) utilization of health care services covered by the insurer’s plans;

(2) development of the insurer’s premium rates for future plan years;

and

(3) the insurer’s estimated avoided costs, including:

(A) the specific methodologies that the insurer uses to determine the amount of “savings” from avoided costs;

(B) the costs of the alternative tests, procedures, medications, and other items or services ordered for insureds as a result of the insurer’s denials of requests for prior authorizations; and

(C) the costs of emergency department visits and inpatient stays, including stays in intensive care units, as a result of the insurer’s denials of requests for prior authorizations.

1 Sec. 7. PRIOR AUTHORIZATION; PROVIDER IMPACT REPORTS

2 (a) The General Assembly requests that organizations representing
3 Vermont’s hospital-employed, federally qualified health center-employed, and
4 independent health care providers who are affected by the prior authorization
5 provisions of this act gather information from their members on or before
6 January 1, 2025 and on or before July 1, 2026 regarding current circumstances
7 and the impact of the prior authorization provisions of this act on their provider
8 members and the members’ practices. To the extent practicable, the
9 information gathered should align with survey questions published by
10 nationally recognized provider organizations and include information
11 regarding the impact of prior authorization processes and requirements on care
12 delivery, quality of care, and staffing.

13 (b) On or before January 15, 2027, each provider organization that gathered
14 information from its members in accordance with subsection (a) of this section
15 is requested to summarize and report on that information to the House
16 Committee on Health Care and the Senate Committees on Health and Welfare
17 and on Finance, including providing a summary of the impact of the prior
18 authorization provisions of this act on the organization’s members’ practices.

19 Sec. 8. REPEAL

20 18 V.S.A. § 9418(m) and (n) (claims edit working group) are repealed on
21 January 1, 2028.

1 Sec. 9. EFFECTIVE DATES

2 (a) Secs. 6 (prior authorization; insurer impact reports) and 7 (prior
3 authorization; provider impact reports) and this section shall take effect on
4 passage.

5 (b) Sec. 4 (18 V.S.A. § 9418b(g)(4); prior authorization time frames) shall
6 take effect on January 1, 2025, except that a health plan that must modify its
7 technology in order to continue administering its own internal utilization
8 review process for certain services shall have until not later than January 1,
9 2026 to come into compliance with the provisions of Sec. 4 as to those
10 services.

11 (c) The remaining sections shall take effect on January 1, 2025 and shall
12 apply to all health plans issued on and after that date, to all health care provider
13 contracts entered into or renewed on and after that date, and to all claims
14 processed on and after that date.