VERMONT JUDICIARY RESEARCH AND INFORMATION SERVICES

UPDATE TO JOINT INFORMATION TECHNOLOGY OVERSIGHT COMMITTEE JULY 23, 2021

JUDICIAL IT UPDATE

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Judiciary IT Priorities for FY22

IT Department Restructuring

Recruit and Retain IT Staff

- CTIO
- IT Director
- Infrastructure Manager
- Support Team Members
- Data Analytics Team

Stabilize Remote Hearing / Hybrid Hearing Environment

Complete NG-CMS Project

Enhance Odyssey Environment

IT Strategic Planning

Enhance System Security

Major IT Initiatives

NG-CMS

- Supreme Court (go-live in August)
- Attorney Licensing (part 2 go-live in August)
- Jury Management (go-live in fall 2021)

Remote Hearing Support

- Finalize implementation of remote hearing technology
- Participate in Cisco Connected Justice Program

IT Department Restructuring

- Service Catalog
- Consultative Focus
- Shift from a "build shop" to a hybrid "vendor management and custom build shop"

Major IT Initiatives

Data Analytics and Reporting Environment

- Tools
- Processes
- Training
- Support

- **Portal Upgrade / Replacement**

- **Exhibit / Evidence Management Solution**

- **Remote Hearing Technology Maintenance (Cisco)**

- **Security**

  - PII protections
  - Minimizing vulnerabilities

- **Pandemic**

  - Spike in pandemic – impact on the courts
  - Transition to the "new normal"

- **Recruiting and Retention**

  - Difficulty in recruiting and retaining qualified staff
  - Salary discrepancies