



AGENCY OF TRANSPORTATION

CONNECTING STRATEGIC PLANNING TO POPULATION OUTCOMES







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STATEWIDE POPULATION OUTCOME: VT'S COMMUNITIES ARE SAFE AND SUPPORTIVE

AOT Strategic Goal:



Grow Vermont's economy by providing a safe, reliable, and efficient transportation system in a state of good repair.

<i>Safety & Traffic Operations Program</i>		ACTUALS				TARGETS		Reporting Report	Target	Trend
Type of Measure	Indicator	2016	2017	2018	2019	2020	2021			
How much did you do?	Reduce Major crashes at intersections (5 year rolling average) by 10%. The base years were 2017-2021	-11%	-2%	-5.2%	3.0%	-2%	-2%	CY		
How well did you do it?	% Of State Highway and Class 1 and 2 Town Highways that received refreshed pavement markings. Target is 100%	100%	100%	100%	100%	100%	100%	CY		
Is anyone better off?	Percent change in 5-year rolling average number of major crashes relative to 2017-2021 period. Target is 10% reduction by 2021.	-15%	-14%	-3%	-1.6%	-2%	-2%	CY		

STATEWIDE POPULATION OUTCOME: VT HAS OPEN, EFFECTIVE, AND INCLUSIVE GOVERNMENT WITH A SUPPORTED, MOTIVATED, AND ACCOUNTABLE STATE WORKFORCE

AOT Strategic Goal:







Modernize and improve government efficiency through innovation, continuous improvement, and quality customer service.







<i>Department of Motor Vehicles</i>		<i>ACTUALS</i>				<i>TARGETS</i>		Reporting Report	Target	Trend
Type of Measure	Indicator	2016	2017	2018	2019	2020	2021			
How well did you do?	Percentage of customers that are waited on at DMV in 30 minutes or less.	84%	88%	81%	77%	88%	88%	SFY		

STATEWIDE POPULATION OUTCOME: VT STATE INFRASTRUCTURE MEETS THE NEEDS OF VERMONTERS, THE ECONOMY, AND THE ENVIRONMENT

AOT Strategic Goal:

Grow Vermont's economy by providing a safe, reliable, and efficient transportation system in a state of good repair.







<i>Pavement Program</i>		ACTUALS				TARGETS		Reporting Period	Target	Trend
Type of Measure	Indicator	2016	2017	2018	2019	2020	2021			
How well did you do?	Advertise for bid 80% of Pavement projects within 30 days of anticipated bid date.	70%	91%	100%	96%	≥ 80%	≥ 80%	CY		
Is anyone better off?	Less than 25% of all State-owned and maintained roadway pavement mileage is in very poor condition.	14%	11%	13%	12%	<25%	<25%	CY		
Is anyone better off?	Pavement condition shall achieve a Travel Weighted Average of 70% or greater.	67%	69%	72%	70%	≥ 70%	≥ 70%	CY		







<i>Interstate Bridge Program</i>		ACTUALS				TARGETS		Reporting Period	Target	Trend
Type of Measure	Indicator	2016	2017	2018	2019	2020	2021			
Is anyone better off?	Less than or equal to 6% of all Interstate Bridges are structurally deficient.	1.9%	1.6%	2.10%	1.30%	≤ 6%	≤ 6%	CY		
How well did you do it?	Advertise for bid 80% of Interstate Bridge projects within 30 days of anticipated bid date.	100.0%	100.0%	67%	60%	≥ 80%	≥ 80%	CY		
Is anyone better off?	Percentage of Structurally deficient deck area.	5.1%	4.6%	3.84%	2.36%	≤ 5%	≤ 5%	CY		

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<i>State Highway Bridge</i>		ACTUALS				TARGETS		Reporting Period	Target	Trend
Type of Measure	Indicator	2016	2017	2018	2019	2020	2021			
Is anyone better off?	Less than or equal to 10% of all Interstate Bridges are structurally deficient.	5.7%	5.1%	4.20%	3.20%	≤ 10%	≤ 10%	CY		
How well did you do it?	Advertise for bid 80% of State Hwy Bridge projects within 30 days of anticipated bid date.	89.0%	100.0%	100.00%	71.00%	≥ 80%	≥ 80%	CY		
How much did we do?	Percentage of Structurally deficient deck area.	5.7%	5.4%	4.80%	4.92%	≤ 5%	≤ 5%	CY		



<i>Town Highway Bridge Program</i>		ACTUALS				TARGETS		Reporting Period	Target	Trend
Type of Measure	Indicator	2016	2017	2018	2019	2020	2021			
Is anyone better off?	Less than or equal to 12% of all Interstate Bridges are structurally deficient.	5.9%	5.4%	5.20%	1.90%	≤ 12%	≤ 12%	CY		
How well did you do it?	Advertise for bid 80% of TH Bridge projects within 30 days of anticipated bid date.	100.0%	25.0%	71%	80.00%	≥ 80%	≥ 80%	CY		
How much did we do?	Percentage of Structurally deficient deck area.	5.6%	5.0%	2.41%	3.16%	≤ 7%	≤ 7%	CY		

STATEWIDE POPULATION OUTCOME: VT STATE INFRASTRUCTURE MEETS THE NEEDS OF VERMONTERS, THE ECONOMY, AND THE ENVIRONMENT

AOT Strategic Goal:

Make Vermont more affordable and serve the vulnerable by providing accessible, convenient, and affordable travel choices.

<i>Transit Program</i>		ACTUALS				TARGETS		Reporting Period	Target	Trend
Type of Measure	Indicator	2016	2017	2018	2019	2020	2021			
How much did you do?	Percent change in annual transit ridership	-5%	-1%	1%	4%	-19%	-10%	SFY		
How well did you do it?	Cost per Transit Trip	\$6.09	\$6.79	\$7.22	\$9.71	\$11.10	\$12.50	SFY		
Is anyone better off?	Total annual transit ridership	4,711,693	4,687,076	4,742,202	5,120,561	4,155,310	3,740,000	SFY		

<i>Rail Program</i>		ACTUALS				TARGETS		Reporting Period	Target	Trend
Type of Measure	Indicator	2016	2017	2018	2019	2020	2021			
How well did you do?	Percent change in Amtrak Ridership	-4%	5%	1%	6%	NA	NA	FFY		
How much did you do?	Bridge condition inspections	178	178	178	178	178	178	FFY	