

Chittenden County – Turning Point Monthly Reporting Form

Reporting Month: June 2019

Number of individuals served through Employment Services pilot: Six new intake surveys. Seven completed longitudinal surveys: four ninety-day follow-ups and three 180 day follow-ups. We also worked with 65 individuals (some several times) who have previously taken the survey or are new to the Center.

Overview of work completed during the month:

Summer is a slower time in the Center. We upped our interaction with employers and spoke with several local business owners. We also prepared a brochure for employers on the benefits of hiring people in recovery. Another brochure to publicize the pilot program for job seekers is in the final stage of development. We represented the Turning Point and the jobs pilot program at several tabling events at the Burlington Housing Authority. We attended the Creative Workforce Solutions monthly meeting.

Challenges/barriers experienced:

We are still finding follow-up survey responses to be difficult. To encourage responses, and call-backs, we have purchased \$5 Dunkin' Donuts gift cards to give to all individuals who re-take the survey. It appears to have some early positive results.

We are working with many guests who have no or little computer skills. As many applications are now only on-line, we have to teach basic skills and how to attach resumes and fill out forms.

Highlights/successes experienced:

The job market continues to be robust and we placed several individuals in full and part-time employment. We initiated a new form to keep track of the number of employment contacts we had during the month with individuals who have previously taken the survey but still need assistance and with new guests at the Center.

Recommendations to improve pilot:

The meeting of all employment specialists at the various pilot centers was very helpful. I suggest that this process be repeated on a regular basis. We have started conversations with Voc Rehab to coordinate our efforts as many of our guests qualify for their services.