

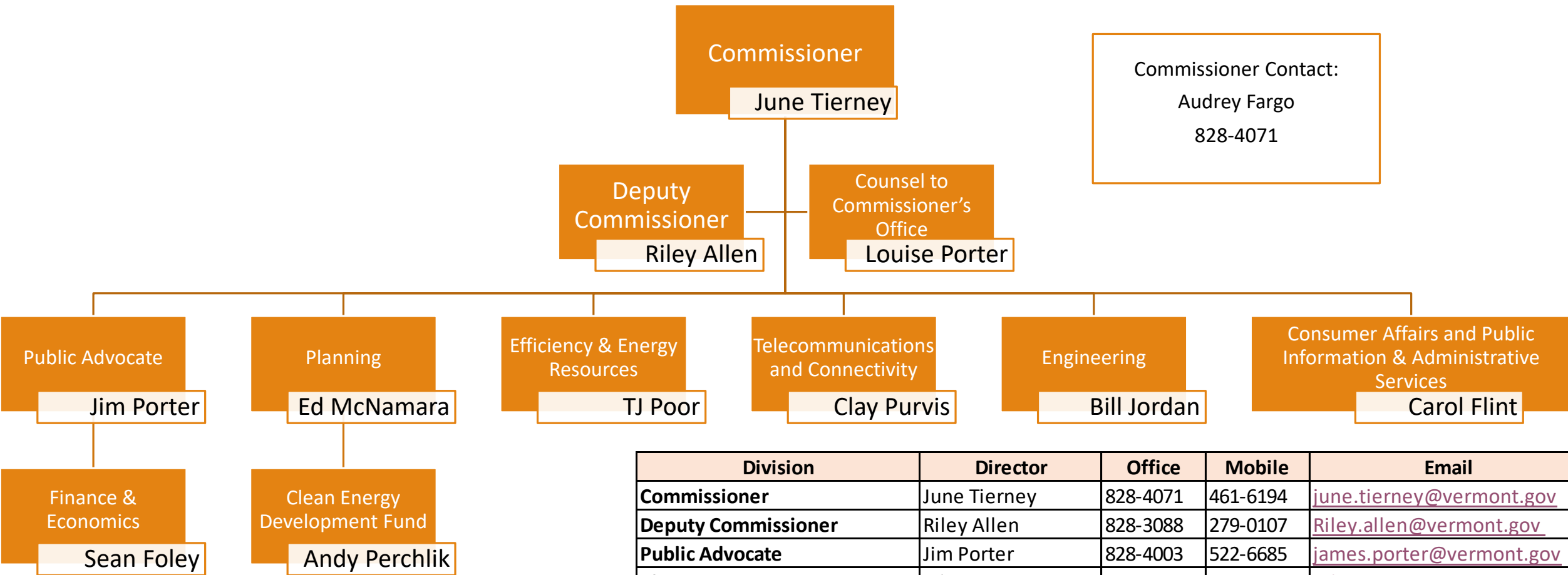
Public Service Department

DEPARTMENT OVERVIEW

02/03/2021



Public Service Department Organization Chart



Commissioner Contact:
Audrey Fargo
828-4071

Division	Director	Office	Mobile	Email
Commissioner	June Tierney	828-4071	461-6194	june.tierney@vermont.gov
Deputy Commissioner	Riley Allen	828-3088	279-0107	Riley.allen@vermont.gov
Public Advocate	Jim Porter	828-4003	522-6685	james.porter@vermont.gov
Planning	Ed McNamara	828-4007	461-5326	ed.mcnamara@vermont.gov
Efficiency & Energy Resources	TJ Poor	828-0544	558-7022	tj.poor@vermont.gov
Telecommunications	Clay Purvis	371-9655	371-9655	clay.purvis@vermont.gov
Engineering	Bill Jordan	828-4038	522-3959	bill.jordan@vermont.gov
Consumer Affairs	Carol Flint	828-4009	728-3136	carol.flint@vermont.gov

Commissioner's Office

- Commissioner reports to the Governor as Part of Cabinet
 - Department Leadership and Oversight of all Divisions
 - Energy and Telecommunications Planning
 - Regulatory Policy and Advocacy
- Legislative Liaison
- Public-Facing and Press Relations

Public Advocacy

The Department is a regulatory agency directed by Title 30 to:

Supervise: “supervise and direct the execution of all laws” relating to public service entities.

Advocate: Representing the public interest in virtually all cases before the Public Utility Commission (PUC) – rate cases, mergers and acquisitions, generation siting, policy investigations, enforcement proceedings.

Plan: Long-range plans guide the evolution of Vermont’s energy and telecom sectors.

Consumer Affairs & Public Information

CAPI advocates for policies that protect consumer interests, educates consumers about utility issues, and helps people and businesses reach an informal resolution of their disputes with regulated and non-regulated utilities.

[Regulated Utility Complaints](#)

[Certificate of Public Good Complaint Investigations](#)

[Complaints about Non-jurisdictional Service Providers](#)

Contact Us

For the staff person on call, 800-622-4496 or 802-828-2332

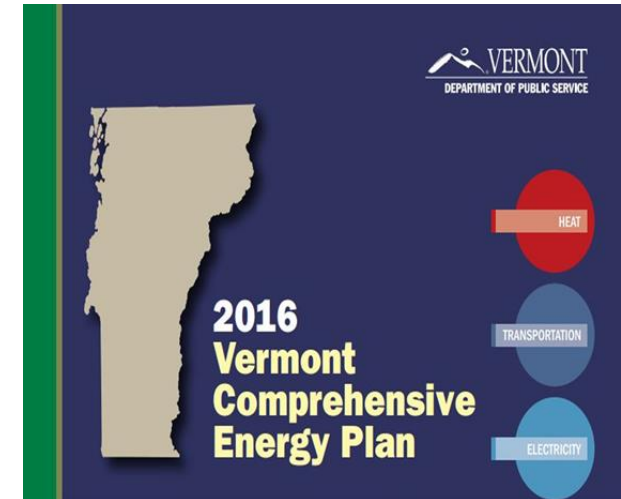
[Consumer Contact Email Address: psd.consumer@vermont.gov](mailto:psd.consumer@vermont.gov)

[Online Consumer Complaint Form](https://capi.epsd.vermont.gov/) at <https://capi.epsd.vermont.gov/>



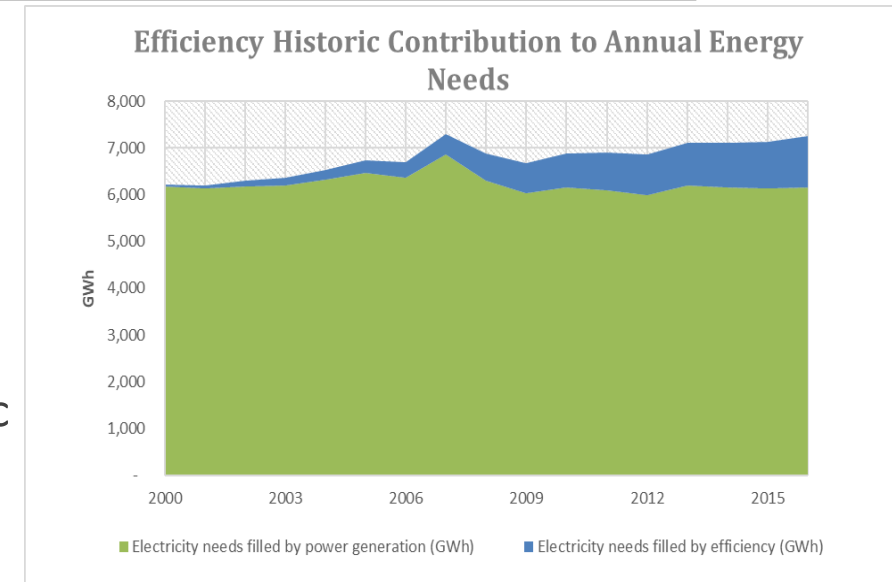
Planning

- Develop the [Comprehensive Energy Plan/Electric Plan](#)
- Review power supply component of utility rate cases
- Review utilities' Integrated Resource Plans
- Review net metering rates and standard offer RFPs
- Review compliance with Renewable Energy Standard Tiers 1 and 2
- Review proposed development of storage, solar, etc.



Efficiency & Energy Resources

- Regulated efficiency policy and oversight
- Review planning for and compliance with Renewable Energy Standard Tier 3 ([30 V.S.A. § 8005](#))
- Devise Innovative policies to increase efficiency, promote economic growth
- Building Energy Standards
- Transportation nexus to electricity



Engineering

The Engineering Division provides technical support to the Department in the following areas:

- **Electrical Engineering:** review petitions filed pursuant to 30 V.S.A. § 248 for electric generation or transmission facilities. Review electric utility integrated resource plans. Assist CAPI with consumer complaints relating to electrical matters.
- **Gas Pipeline Safety:** review petitions filed pursuant to 30 V.S.A. § 248 for natural gas facilities. Inspect natural gas and certain jurisdictional propane pipeline systems for safety pursuant to 49 CFR Part 192 and PUC Rule 6.100. Review natural gas utility integrated resource plans. Assist CAPI with consumer complaints relating to natural gas matters.
- **Nuclear Engineering:** Monitor decommissioning activities at the former Vermont Yankee nuclear power plant. Provide support to the Nuclear Decommissioning Citizens Advisory Panel (NDCAP)
- **Underground Facility Damage Prevention:** Perform enforcement activities related to 30 V.S.A. Chapter 86 (Underground Utility Damage Prevention System) and PUC Rule 3.800.

Telecommunications and Connectivity

- Telecommunications and broadband policy planning
- Technical support in telecom cases at PUC and the Federal Communications Commission
- **Vermont Universal Service Fund management**
- Broadband Expansion - Supporting Communications Union Districts and
- Connectivity mapping
- State tower licensing
- Telecom Relay Service - equipment distribution contract management
- Fiber asset management