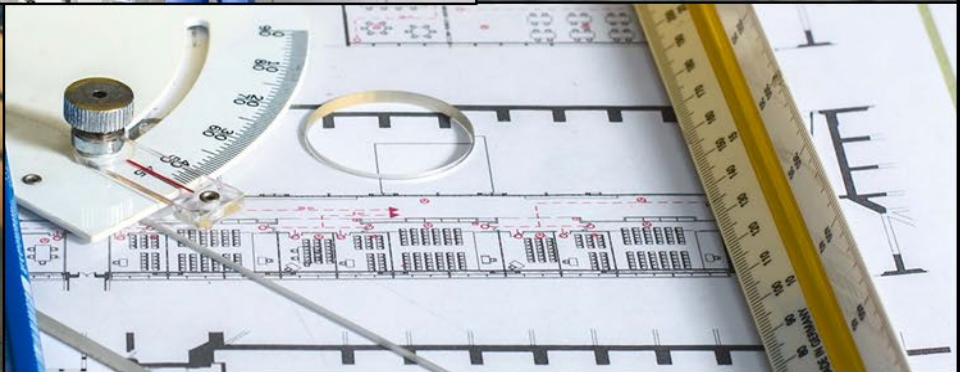


 **VERMONT**
OFFICE OF PROFESSIONAL REGULATION





Secretary of State

Office of Professional Regulation

Thirty-Eighth Annual Report

on

Professional Licensing



Jim Condos, Secretary of State
S. Lauren Hibbert, Director

As of: July 2019

Table of Contents

Director's Note	1
Trends in Licensure.....	3
Trends in Applications.....	5
Professional Conduct Enforcement Activity	6
 Appendices:	
Appendix A: Total Licensure at Fiscal Year's End 2015 - 2019	8
Appendix B: New License Applications by Profession Type by Fiscal Year.....	14
Appendix C: Inspections in Fiscal Year 2019.....	18
Appendix D: New Cases Received Fiscal Years 2015 - 2019	19
Appendix E: Fiscal Year 2019 Board Budgets	21

This report contains information regarding the following professions:

Accountants Acupuncturists Alcohol & Drug Counselors Architects Athletic Trainers Audiologists Auctioneers Applied Behavior Analysts Barbers & Cosmetologists Body Piercers Boxing Chiropractors Clinical Mental Health Counselors Clinical Social Workers Crematoriums Dental Examiners Dietitians Electrologists Foresters Funeral Service Hearing Aid Dispensers Landscape Architects Land Surveyors Marriage & Family Therapists Midwives, Licensed Motor Vehicle Racing	Naturopaths Notaries Public Nursing Nursing Home Administrators Occupational Therapists Opticians Optometrists Osteopathic Physicians and Surgeons Pharmacists Physical Therapists Pollution Abatement Facility Operators Private Investigative & Security Services Professional Engineers Property Inspectors Psychoanalysts Psychologists Psychotherapists, Non-licensed Radiologic Technologists Real Estate Appraisers Real Estate Brokers, Salespersons, and Firms Respiratory Care Practitioners Speech-Language Pathologists Tattooists Veterinarians Potable Water & Water System Designers
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Director's Note

The Office of Professional Regulation (OPR), a division of the Office of the Secretary of State, protects the public from unqualified, incompetent, or unethical practitioners through a system of occupational licensure. With the support of Board and Advisor groups, OPR credentials 218 profession types within 47 professional programs (such as architects and tattooists), approximately 80,000 licensees.

Occupational licensing protects the public by ensuring that applicants meet standards defined in statute and administrative rules. OPR works with professional boards and advisors to establish these regulatory standards and to facilitate applications for licensure. Through OPR's enforcement unit, complaints of unprofessional conduct are screened, investigated, and prosecuted. Conduct decisions addressing unprofessional conduct can include sanctions such as a reprimand, special reporting, restrictions on the ability to practice, a monetary penalty, or even revocation of a professional's license. For practitioners who can safely maintain their license, disciplinary action can also provide an opportunity for corrective action and rehabilitation.

Conduct decisions are posted on OPR's website for convenient and transparent access to the consumer public. These safeguards protect the public, who may otherwise lack a basis for judging what constitutes acceptable quality in service or conduct. Additionally, consistent and thoroughly investigated disciplinary actions serve notice that activities contrary to the public interest are not tolerated.

Although licensing is OPR's mission, the Office executes its responsibilities with restraint and awareness of the negative effects excessively burdensome licensing requirements can have on freedom to enter the professions, as well as the affordability and availability of professional services. In particular, nurse shortages pose significant challenges given the State's aging population and the need for health care services.

Furthermore, barriers to licensing disproportionately impact certain populations, including military families, New Americans, and persons with a criminal background. Reducing barriers to these population groups, including low-income, unemployed and displaced workers, promote the Vermont value of empowering qualified individuals to join the workforce while increasing diversity.

As part of a three-year grant from the U.S. Department of Labor awarded in 2018, OPR has been working to reduce barriers to licensure for these impacted population groups, focusing on professions that do not require baccalaureate preparation: Barbers, Cosmetologists, Nail Technicians & Estheticians; Funeral Directors; Nurses; Private Investigators & Security Guards; Pharmacy Technicians; and, Real Estate Brokers & Salespeople.

As part of the efforts under the Grant during FY 2019, OPR facilitated a Regional Occupational Licensing Roundtable in Burlington, engaging stakeholders in our reform efforts, and initiated and developed an alternate path to licensure for funeral directors.⁴ We also published analyses of the expected costs and benefits of joining the Nurse Licensure Compact,⁵ and held stakeholder meetings for the Real Estate sector as part of a comprehensive regulatory review under 26 V.S.A. Ch. 57. Focusing on the four population groups, OPR conducted outreach to legislators and community organizations on grant efforts and modified the OPR website to include more accessible, relevant, and user-friendly content. OPR also worked with the Administration to develop the reform concepts contained in Act 152, introduced in FY 2019, and entered into law this Fall.

Vermont's first known COVID-19 case was detected in early 2020, outside FY 2019 time period covered in this annual report. Nevertheless, I would like to acknowledge OPR's immediate response to alleviate occupational licensing barriers and facilitate inter-agency consultation during this pandemic. In many ways, measures implemented in FY 2019 laid a critical foundation for a nimble and effective regulatory response to the pandemic. Examples of OPR action include authorizing pharmacists to order and administer COVID-19 tests, and offering an emergency license for professionals who are safe to practice but who are impeded from obtaining a license due to pandemic-related constraints (e.g., access to examinations). I would also like to acknowledge the dedication of OPR staff during the pandemic, including aiding practitioners, clinics, and businesses to understand changing requirements during the phased reopening of the State. The 2020 report will-focus on OPR's COVID response and lessons we have learned through the pandemic.

The size of the State of Vermont sometimes poses challenges, but small size also offers us the agility to address the challenges of licensing reform while representing the needs of the people we serve. OPR is fortunate to have the partnership of other State agencies, the General Assembly, professional communities, and regional and national organizations, all interested in promoting responsible, restrained, and effective occupational licensing for the benefit of the Vermonters we serve.

Respectfully Submitted,



S. Lauren Hibbert

A note to the reader:

This Director's Annual Report for the Office of Professional Regulation (OPR, Office) covers FY 2019—July 1, 2018, through June 30, 2019.

Information relating to specific professions may be accessed via our web page: <https://sos.vermont.gov/>. Comments and suggestions are welcome. Write or call the Director, Office of Professional Regulation, Secretary of State, 89 Main Street, 3rd Floor, Montpelier, Vermont 05620-3402; (802) 828-1505; lauren.hibbert@vermont.gov.

Annual Licensure Data: 1999-2019

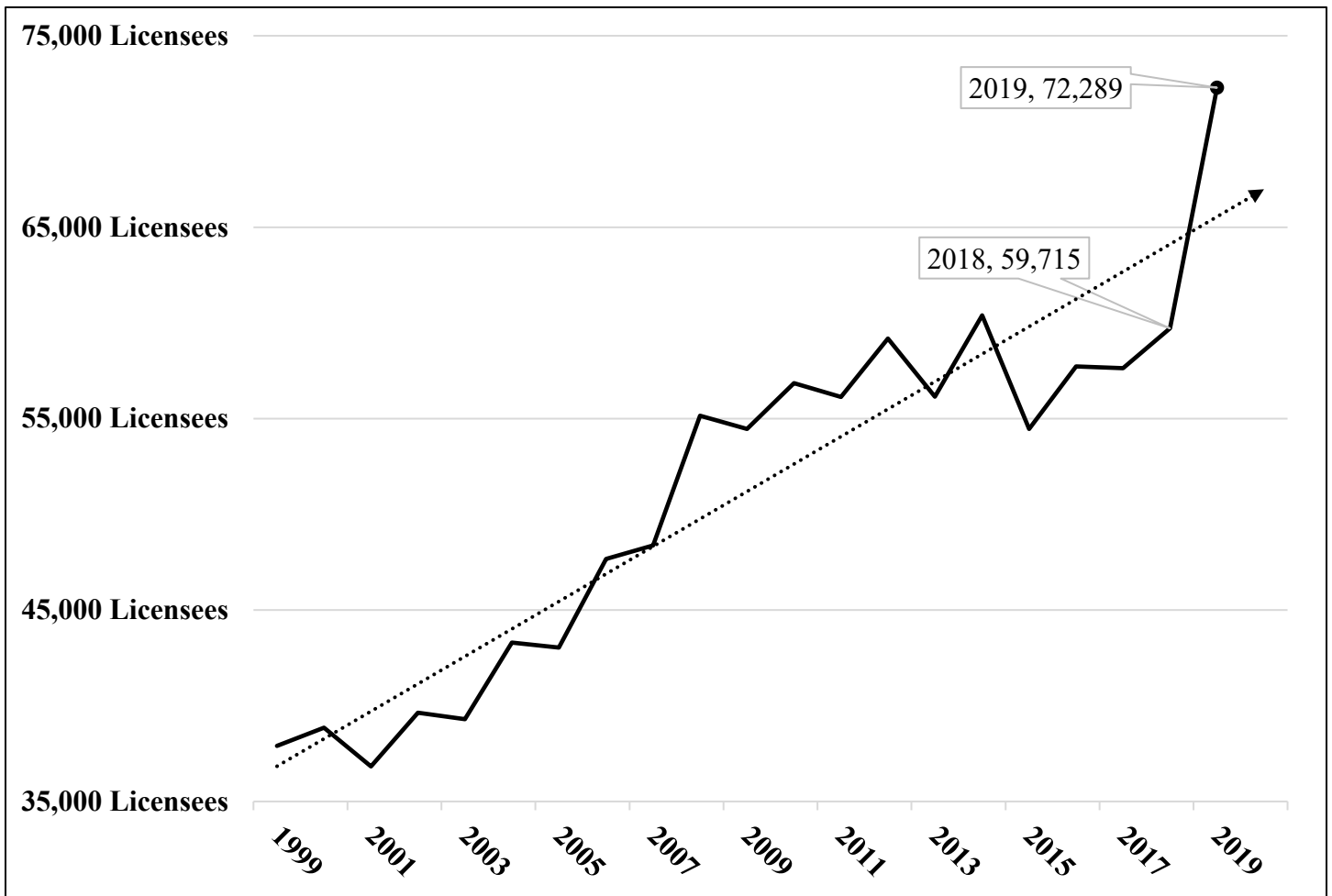


Figure 1: Trend in total licensure at the end of each fiscal year.

OPR's total licensure is increasing at an average rate of 2% or roughly 1,300 additional credentials per fiscal year (July 1st to June 30th).

Each professional license is issued in accordance with a pre-existing odd or even year biennial renewal cycle. Nursing comprises approximately 32% of the total licensure population and is OPR's single largest profession. In 2015 a new policy adding a social security number requirement had a significant impact on 2,785 international registered nurses. This resulted in an irregularly steep decline in both the nursing population and a 5% decrease in the total number of licensees in FY 2015. In 2018, a nursing union strike resulted in the additional licensure of approximately 2,000 "traveling nurses" from out of state. It is assumed that many of these nurse credentials will only remain active until their next renewal periods.

Additionally, in 2018 OPR assumed regulatory jurisdiction over Notaries Public, adding 11,575 credentials to OPR's total licensure. As a result of the nursing strike and the addition of Notaries Public, OPR's 2019 total licensure increased at a rate disproportionate to previous years and that rate of growth is not anticipated to continue.

License by Profession Type

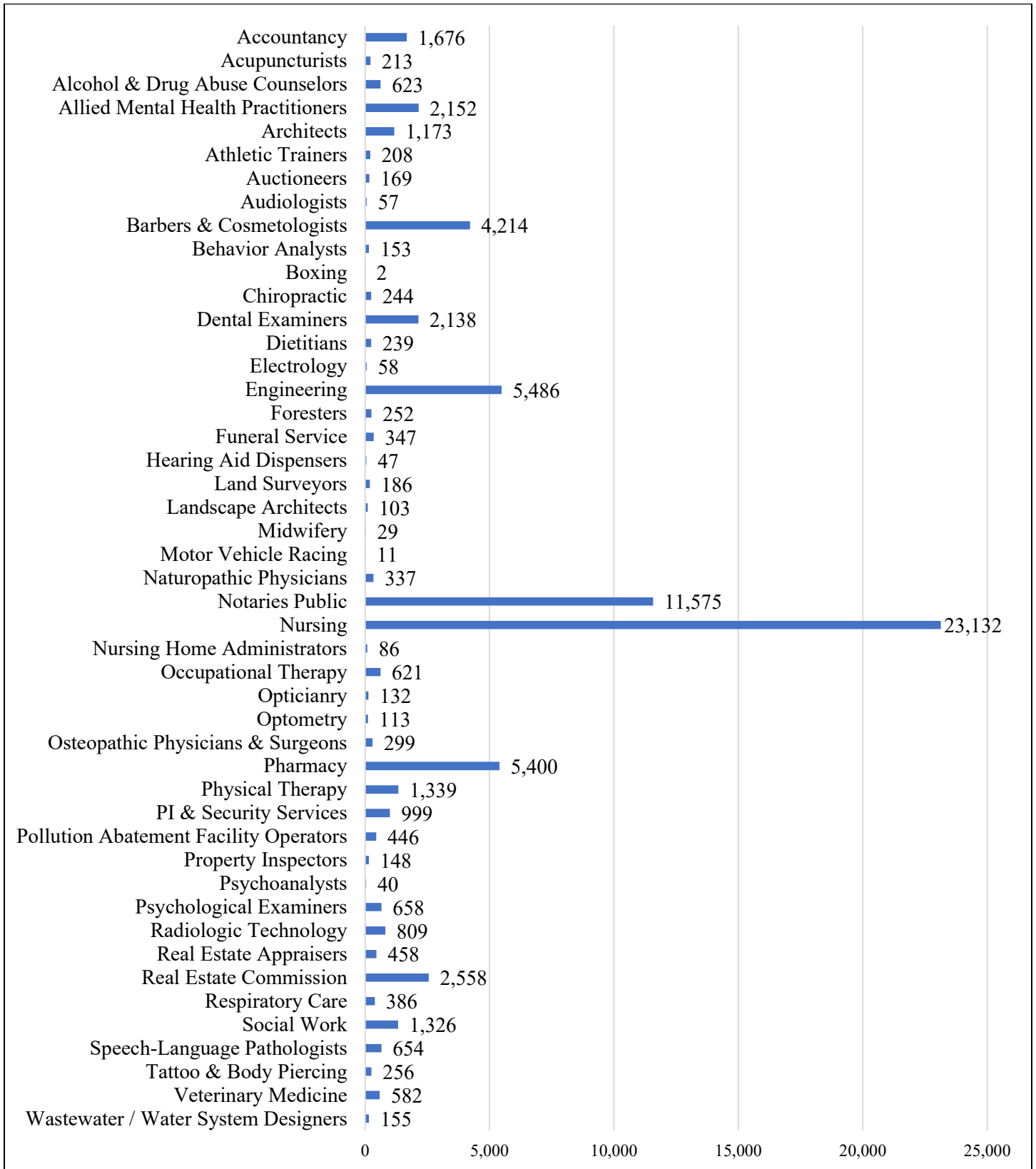


Figure 2: OPR’s total licensure by professional population. OPR has jurisdiction over 47 distinct professions, comprised of 146 separate profession types. In fiscal-year 2019 OPR’s total licensure grew to 72,289 active credentials. For total licensure count by profession type, see Appendix A.

Initial Applications for Licensure

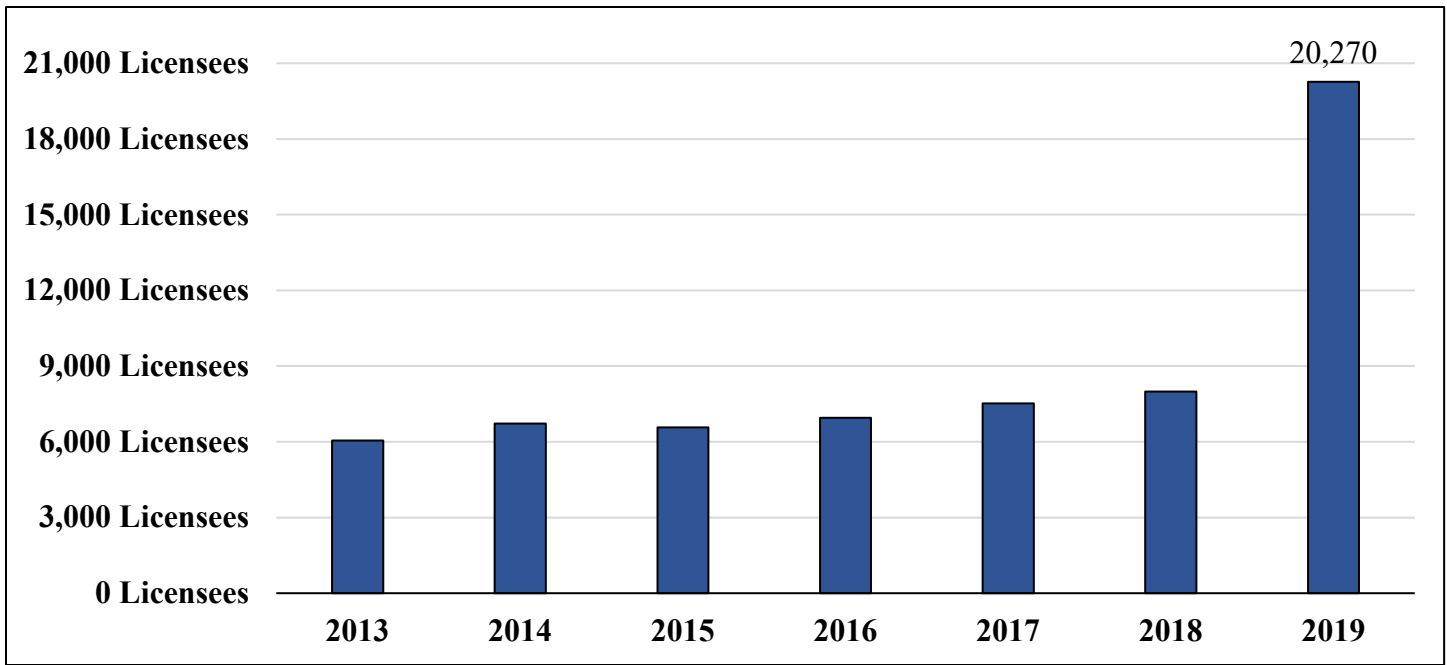


Figure 3: Initial applications for licensure by fiscal year.

OPR processes applications same-day, where possible. The proportion of applications processed same-day or same-week reflects streamlined application pathways, OPR efficiency and whether the applicant submitted all required information.

In 2019, OPR received more than 20,200 new applications for professional licensure. 11,772 applications were processed same-day and 15,232 applications were processed in 5 business days or less.

Some of OPR's licenses are registrations and therefore have the least burdensome applications. Registration applications are very quick, often with same-day turnaround. The majority of OPR's license types are qualifications-based and require more time for staff or board review. Qualification-based applications have either an endorsement or examination pathway. These applications can require considerably longer durations, where wait-times are dependent on external actors. Sometimes applications submitted to OPR are not complete. For example, applications by endorsement require other state agencies and licensing boards to provide OPR with the requisite information. Similarly, applications by examination require the applicant to wait for an exam date (e.g. architects allow 5 years to complete all exams after their initial application submission). Complex applications that require board approval will remain pending until the following board meeting. All license renewals are online and are same-day unless the licensee discloses criminal convictions or another factor requiring staff review.

Ultimately, OPR has strategically utilized technology to maximize the agency's limited staff leading to OPR's overall efficacy considering the increasing volume of both new applicants and total licensees.

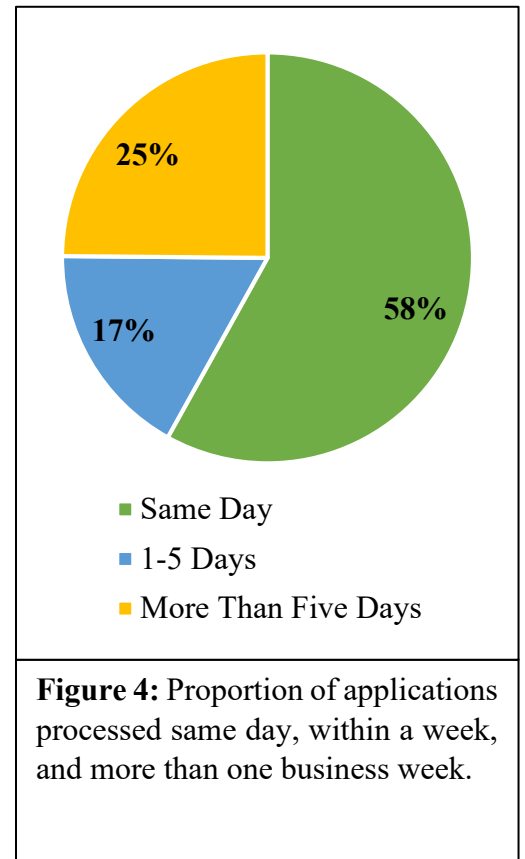


Figure 4: Proportion of applications processed same day, within a week, and more than one business week.

Professional Conduct Enforcement Activity

The Office of Professional Regulation received 660 complaints during fiscal year 2019. The number of annual complaints is not strongly associated with the number of licensees. Likewise, the number of complaints is not directly related to the number of disciplinary resolutions.

OPR can only investigate professional misconduct when a complaint is filed, The Office continues to raise awareness of the our professional conduct enforcement authority in all 47 regulated occupations. Filing a complaint with OPR is free, can be anonymous and available to all members of the public and profession.



In total, OPR resolved (either with or without discipline) 680 complaint cases during fiscal year 2019. Of the 660 new complaints, 345 were screened-out without investigation. These complaints may not have pertained to OPR jurisdiction or lacked the necessary information to launch an investigation. During the fiscal year OPR referred 480 new cases for investigation. OPR investigators completed 291 investigations during the 2019 fiscal year, of which 25 originated from those 660 new complaints. OPR prosecutors initiated 163 new docket cases during the 2019 fiscal year. These include charges filed relating to complaint cases, as well as preliminary denials and other enforcement procedures. OPR held 91 hearings during the fiscal year.

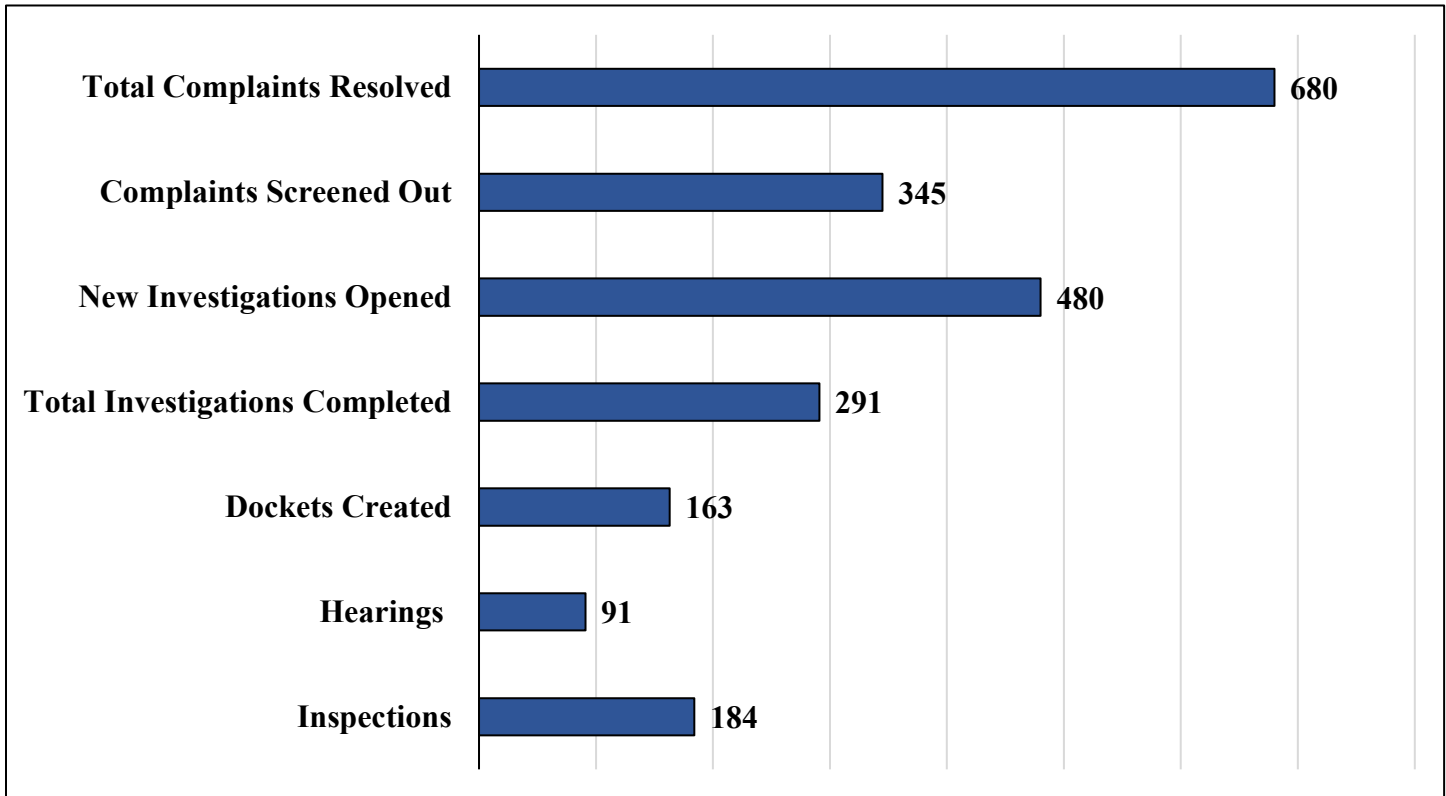


Figure 6: Professional conduct enforcement activity for FY 2019.

In addition to investigating complaints, OPR inspects licensed facilities and establishments including, barber and cosmetology shops, tattoo and body piercing shops, funeral establishments, pharmacies and motor vehicle racing events. OPR inspectors verify compliance with applicable statutes, rules and workplace safety standards; identify unsafe/unprofessional conditions before they impact the consumer and/or employee; provide relevant guidance and education to licensees and licensed establishments; and create a record providing information and trending data to Boards, Advisory Panels and the Office of Professional Regulation. The inspection unit performed 237 inspections during fiscal year 2019, see Appendix C.

Appendix A: Total Licensure at Fiscal Year-End 2015 - 2019

Profession	Profession Type	2015	2016	2017	2018	2019
Accountancy	Accounting Firm	253	280	296	266	219
	Certified Public Accountant	1173	1272	1352	1295	1395
	Non-Resident Accounting Firm with Mobility					58
	Registered Public Accountant	3	3	3	3	4
Acupuncturists	Acupuncture Detoxification Technician	12	12	13	10	12
	Acupuncturist	181	170	188	181	201
Alcohol & Drug Abuse Counselors	Certified Alcohol & Drug Abuse Counselor	PNR	PNR	49	53	33
	Certified Apprentice Addiction Professional	PNR	PNR	138	163	79
	Licensed Alcohol & Drug Abuse Counselor	PNR	PNR	484	524	511
Allied Mental Health Practitioners	Licensed Clinical Mental Health Counselor	728	781	799	879	894
	Licensed Marriage and Family Therapist	61	65	71	79	71
	Non-Licensed & Non-Certified Psychotherapist	960	1188	1116	1334	1187
Architects	Architect	1155	1236	1134	1221	1173
Athletic Trainers	Athletic Trainer	180	204	193	166	208
Auctioneers	Auctioneer	198	209	175	141	169
Audiologists	Audiologist		43	52	47	57
Barbers & Cosmetologists	Barber	141	148	124	90	114
	Barber - Apprentice	30	61	89	3	5
	Barber - Limited					82
	Barber Shop	68	72	68	54	63
	Cosmetologist	2954	2588	2743	2574	2557
	Cosmetologist - Apprentice	20	23	26	20	18
	Cosmetology Shop	811	730	803	743	812
	Esthetician	243	205	230	216	252
	Esthetician - Apprentice	3	4	3	4	6
	Nail Technician	261	243	261	246	259

Profession	Profession Type	2015	2016	2017	2018	2019
Barbers & Cosmetologists	Nail Technician - Apprentice	25	22	17	19	43
	School of Cosmetology	4	4	3	3	3
Behavior Analysts	Applied Behavior Analyst	PNR	67	97	95	145
	Assistant Behavior Analyst	PNR	8	10	7	8
Boxing	Professional Boxing Judge					2
Chiropractic	Chiropractic Physician	253	266	256	213	244
Dental Examiners	Dental Hygienist	730	680	717	630	668
	Dentist	551	508	558	504	552
	Registered Certified Dental Assistant	130	126	136	136	139
	Registered Traditional Dental Assistant	735	636	730	665	779
Dietitians	Dietitian	173	162	186	190	239
Electrology	Electrologist	36	39	37	38	36
	Electrology Office	23	25	24	29	22
Engineering	Engineer Intern	2258	2221	1368	1388	1446
	Professional Engineer	4219	4466	4232	3749	4040
Foresters	Forester	PNR	PNR	245	223	252
Funeral Service	Crematory Establishment	11	11	11	12	13
	Crematory Personnel	9	13	19	20	29
	Embalmer	80	81	88	62	66
	Funeral Director	117	118	123	91	104
	Funeral Establishment	54	56	61	34	35
	Removal Personnel	73	76	89	74	100
Hearing Aid Dispensers	Hearing Aid Dispenser	79	46	51	39	47
Land Surveyors	Land Surveyor	224	238	229	202	186
Landscape Architects	Landscape Architect	80	85	83	94	103
Midwifery	Midwife	30	32	31	35	29
Motor Vehicle Racing	Annual Event Permit	6	5	5	5	5
	Unlimited Event Permit	-	1	8	5	6
Naturopathic Physicians	Naturopathic Physician	308	337	312	280	337
Notaries Public	Notary Public					11575

Profession	Profession Type	2015	2016	2017	2018	2019
Nursing	Advanced Practice Registered Nurse	688	777	829	936	975
	Licensed Nursing Assistant	4777	5510	4613	5461	4839
	Licensed Practical Nurse	2269	1799	2184	1728	2243
	Registered Nurse	12470	14008	12947	16017	15075
Nursing Home Administrators	Nursing Home Administrator	91	73	80	69	77
	Nursing Home Administrator-in-Training	-	10	7	4	9
Occupational Therapy	Occupational Therapist	410	388	445	411	471
	Occupational Therapy Assistant	126	108	127	120	150
Opticianry	Optician	110	117	108	100	98
	Optician - Trainee	32	39	27	21	34
Optometry	Optometrist	134	121	113	151	113
Osteopathic Physicians & Surgeons	Limited Temporary Osteopathic Physician	-	18	26	28	40
	Osteopathic Physician	183	215	219	215	259
Pharmacy	Community-Based Long Term Care Pharmacy					1
	In-State Manufacturing Drug Outlet	4	4	4	4	10
	Instate Pharmacy	146	152	154	140	145
	Institutional Pharmacy	18	17	17	4	15
	Investigation & Research Project Pharmacy	2	3	5	3	4
	Non-Resident Pharmacy	625	684	707	658	705
	Nuclear/Radiologic Pharmacy					1
	Out of State Telepharmacist	94	129	163	145	184
	Pharmacist	1056	1118	1202	1101	1189
	Pharmacy Intern	200	273	298	209	256
	Pharmacy Technician	1206	1520	1848	1476	1899
	Third-Party Logistics Provider					1
	Wholesale Drug Outlet	731	770	838	883	990
Physical Therapy	Physical Therapist	1080	1124	1105	1038	1124

Profession	Profession Type	2015	2016	2017	2018	2019
Physical Therapy	Physical Therapist Assistant	214	232	205	197	215
PI & Security Services	Licensed Private Investigator and/or Security Guard	109	120	123	133	129
	Licensed Private Investigator/Security Instructor	8	9	11	13	10
	Private Investigative & Security Services Agency	20	20	19	20	16
	Private Investigative & Security Services Agency - Sole Proprietor	2	2	3	3	4
	Private Investigative Agency	38	41	44	47	45
	Private Investigative Agency - Sole Proprietor	18	19	18	19	18
	Registered Private Investigative/Security Employee	715	1018	726	998	754
	Security Services Agency					23
Pollution Abatement Facility Operators	Pollution Abatement Facility Operator	PNR	PNR	346	359	391
	Pollution Abatement Facility Operator Provisional	PNR	PNR	58	44	55
Property Inspectors	Property Inspector	40	95	114	125	148
Psychoanalysts	Psychoanalyst	107	53	42	45	40
Psychological Examiners	Psychologist - Doctorate	449	417	434	422	452
	Psychologist - Doctorate - Temporary License	4	2	2	11	8
	Psychologist - Master	205	196	199	187	198
Radiologic Technology	Ionizing Radiation Privileges (Physicians)	91	124	123	139	122
	Nuclear Medicine Technologist	53	58	51	59	53
	Radiation Therapist	65	67	61	68	61
	Radiologic Technologist (Radiography)	563	613	561	625	571
	Radiologic Technologist Limited License				4	2
Real Estate Appraisers	Certified General Real Estate Appraiser	152	122	147	144	162

Profession	Profession Type	2015	2016	2017	2018	2019
Real Estate Appraisers	Certified General Real Estate Appraiser - Temporary License		13	18	9	16
	Certified General Real Estate Appraiser - Trainee	10	8	6	6	6
	Certified Residential Real Estate Appraiser	138	113	120	111	115
	Certified Residential Real Estate Appraiser - Trainee	29	6	12	1	13
	Licensed Real Estate Appraiser	27	21	21	16	16
	Registered Appraisal Management Company - Branch Office	2	2	2	1	1
	Registered Appraisal Management Company - Main Office	131	125	129	127	129
Real Estate Commission	Real Estate Broker	1050	927	952	900	799
	Real Estate Brokerage Firm - Branch Office					73
	Real Estate Brokerage Firm - Main Office	643	523	556	501	432
	Real Estate Salesperson	1120	1008	1176	1125	1254
Respiratory Care	Respiratory Care Practitioner	297	340	321	370	375
	Respiratory Care Practitioner – Student	16	11	8	8	11
Social Work	Licensed Independent Clinical Social Worker	1118	1093	1211	1201	1303
Social Work	Licensed Master's Social Worker					23
Speech-Language Pathologists	Speech-Language Pathologist	PNR	524	618	551	625
	Speech-Language Pathologist - Provisional					29
Tattoo & Body Piercing	Body Piercing - Apprentice	4	4	5	5	7
	Body Piercing & Tattooist – Apprentice	2	3	6	3	4
	Body Piercing & Tattooist Operator	32	38	31	18	23

Profession	Profession Type	2015	2016	2017	2018	2019
Tattoo & Body Piercing	Body Piercing & Tattooist Shop	26	28	24	24	27
	Body Piercing Operator					13
	Body Piercing Shop			1		2
	Permanent Cosmetic Tattooist	4	4	3	7	14
	Permanent Cosmetic Tattooist - Apprentice					1
	Tattooist - Apprentice	18	18	16	24	33
	Tattooist Operator	80	89	72	63	96
	Tattooist Shop	23	27	25	17	36
Veterinary Medicine	Veterinarian	538	594	581	614	582
Wastewater / Water System Designers	Wastewater/Water System Designers	PNR	PNR	140	145	155

PNR = previously not regulated

[blank] = previously combined with another credential

Appendix B: New License Applications by Profession Type by Fiscal Year

Profession	Profession Type	2018	2019
Accountancy	Accounting Firm	3	3
Accountancy	Certified Public Accountant	34	72
Accountancy	Non-Resident Accounting Firm with Mobility	6	7
Acupuncturists	Acupuncture Detoxification Technician	2	1
Acupuncturists	Acupuncturist	18	14
Alcohol & Drug Abuse Counselors	Certified Alcohol & Drug Abuse Counselor	1	3
Alcohol & Drug Abuse Counselors	Certified Apprentice Addiction Professional	16	20
Alcohol & Drug Abuse Counselors	Licensed Alcohol & Drug Abuse Counselor	30	21
Allied Mental Health Practitioners	Licensed Clinical Mental Health Counselor	31	48
Allied Mental Health Practitioners	Licensed Marriage and Family Therapist	7	1
Allied Mental Health Practitioners	Non-Licensed & Non-Certified Psychotherapist	236	278
Architects	Architect	56	73
Athletic Trainers	Athletic Trainer	36	25
Auctioneers	Auctioneer	8	8
Auctioneers	Auctioneer - Apprentice	1	
Audiologists	Audiologist	3	9
Barbers & Cosmetologists	Barber	5	9
Barbers & Cosmetologists	Barber - Apprentice	3	3
Barbers & Cosmetologists	Barber Shop	3	3
Barbers & Cosmetologists	Cosmetologist	94	80
Barbers & Cosmetologists	Cosmetologist - Apprentice	11	9
Barbers & Cosmetologists	Cosmetology Shop	65	64
Barbers & Cosmetologists	Esthetician	25	26
Barbers & Cosmetologists	Esthetician - Apprentice	4	4
Barbers & Cosmetologists	Nail Technician	14	10
Barbers & Cosmetologists	Nail Technician - Apprentice	24	28
Behavior Analysts	Applied Behavior Analyst	26	36
Behavior Analysts	Assistant Behavior Analyst	1	1
Chiropractic	Chiropractic Intern	1	
Chiropractic	Chiropractic Physician	7	13
Dental Examiners	Dental Hygienist	35	28
Dental Examiners	Dentist	51	45
Dental Examiners	Registered Certified Dental Assistant	16	4
Dental Examiners	Registered Traditional Dental Assistant	113	95
Dietitians	Dietitian	46	45
Electrology	Electrologist	1	3
Electrology	Electrology Office	6	1
Engineering	Engineer Intern	41	50
Engineering	Professional Engineer	270	244
Foresters	Forester	13	25
Funeral Service	Crematory Establishment	1	1
Funeral Service	Crematory Personnel	5	8
Funeral Service	Embalmer		1
Funeral Service	Funeral Director	5	2

Profession	Profession Type	2018	2019
Funeral Service	Funeral Establishment	3	
Funeral Service	Removal Personnel	11	22
Hearing Aid Dispensers	Hearing Aid Dispenser	5	5
Hearing Aid Dispensers	Hearing Aid Dispenser - Temporary License	2	1
Land Surveyors	Land Surveyor	1	6
Landscape Architects	Landscape Architect	12	12
Midwifery	Midwife	3	3
Naturopathic Physicians	Naturopathic Physician	34	38
Notaries Public	Notary Public		11,600
Nursing	Advanced Practice Registered Nurse	108	186
Nursing	Licensed Nursing Assistant	809	1,014
Nursing	Licensed Practical Nurse	395	475
Nursing	Registered Nurse	2,904	3,115
Nursing	Registered Nurse - Temporary Permit for Re-Entry	2	
Nursing Home Administrators	Nursing Home Administrator	3	7
Nursing Home Administrators	Nursing Home Administrator - Provisional	2	1
Nursing Home Administrators	Nursing Home Administrator-in-Training	4	4
Occupational Therapy	Occupational Therapist	50	51
Occupational Therapy	Occupational Therapist - Temporary License	1	1
Occupational Therapy	Occupational Therapy Assistant	14	28
Occupational Therapy	Occupational Therapy Assistant - Temporary License	1	
Opticianry	Optician	9	6
Opticianry	Optician - Trainee	8	13
Optometry	Optometrist	5	8
Osteopathic Physicians & Surgeons	Limited Temporary Osteopathic Physician	15	14
Osteopathic Physicians & Surgeons	Osteopathic Physician	51	35
Pharmacy	503B Outsourcer		3
Pharmacy	Community Based Long Term Care Pharmacy	1	
Pharmacy	In-State Manufacturing Drug Outlet		6
Pharmacy	Instate Pharmacy	34	4
Pharmacy	Non-Resident Pharmacy	93	108
Pharmacy	Out of State Telepharmacist	27	30
Pharmacy	Pharmacist	63	80
Pharmacy	Pharmacy Intern	80	52
Pharmacy	Pharmacy Technician	318	380
Pharmacy	Third Party Logistics Provider		4
Pharmacy	Wholesale Drug Outlet	135	228
Physical Therapy	Physical Therapist	73	76
Physical Therapy	Physical Therapist Assistant	20	15
PI & Security Services	Licensed Private Investigator - Transient Practice	1	2
PI & Security Services	Licensed Private Investigator and/or Security Guard	16	15
PI & Security Services	Licensed Private Investigator/Security Instructor	2	
PI & Security Services	Private Investigative & Security Services Agency	3	
PI & Security Services	Private Investigative Agency	2	6
PI & Security Services	Private Investigative Agency - Sole Proprietor	2	3
PI & Security Services	Registered Private Investigative/Security Employee	324	316

Profession	Profession Type	2018	2019
PI & Security Services	Registered Private Investigative/Security Employee - Full Time Temporary	76	
PI & Security Services	Registered Private Investigative/Security Employee - Part Time Temporary	13	
PI & Security Services	Security Services Agency	2	3
Pollution Abatement Facility Operators	Pollution Abatement Facility Operator	40	18
Pollution Abatement Facility Operators	Pollution Abatement Facility Operator Provisional	31	33
Property Inspectors	Property Inspector	31	22
Psychoanalysts	Psychoanalyst	4	2
Psychological Examiners	Psychologist - Doctorate	29	28
Psychological Examiners	Psychologist - Doctorate - Temporary License	12	7
Psychological Examiners	Psychologist - Master	7	10
Radiologic Technology	Ionizing Radiation Privileges (Physicians)	9	12
Radiologic Technology	Nuclear Medicine Technologist	8	10
Radiologic Technology	Radiation Therapist	5	2
Radiologic Technology	Radiologic Technologist (Radiography)	51	63
Real Estate Appraisers	Certified General Real Estate Appraiser	16	11
Real Estate Appraisers	Certified General Real Estate Appraiser - Temporary License	29	29
Real Estate Appraisers	Certified General Real Estate Appraiser - Trainee	2	1
Real Estate Appraisers	Certified Residential Real Estate Appraiser	3	3
Real Estate Appraisers	Certified Residential Real Estate Appraiser - Temporary License	2	2
Real Estate Appraisers	Certified Residential Real Estate Appraiser - Trainee	6	3
Real Estate Appraisers	Registered Appraisal Management Company - Main Office	12	3
Real Estate Commission	Real Estate Broker	34	30
Real Estate Commission	Real Estate Brokerage Firm - Branch Office	1	9
Real Estate Commission	Real Estate Brokerage Firm - Main Office	26	28
Real Estate Commission	Real Estate Salesperson	163	163
Respiratory Care	Respiratory Care Practitioner	49	87
Respiratory Care	Respiratory Care Practitioner - Student	8	4
Social Work	Licensed Independent Clinical Social Worker	56	69
Social Work	Licensed Master's Social Worker	13	10
Speech-Language Pathologists	Speech-Language Pathologist	94	74
Speech-Language Pathologists	Speech-Language Pathologist - Provisional	19	22
Tattoo & Body Piercing	Body Piercing - Apprentice	3	4
Tattoo & Body Piercing	Body Piercing & Tattooist - Apprentice	1	3
Tattoo & Body Piercing	Body Piercing & Tattooist Operator		1
Tattoo & Body Piercing	Body Piercing & Tattooist Shop	5	3
Tattoo & Body Piercing	Body Piercing Operator	2	2
Tattoo & Body Piercing	Body Piercing Shop		1
Tattoo & Body Piercing	Permanent Cosmetic Tattooist	6	7
Tattoo & Body Piercing	Permanent Cosmetic Tattooist - Apprentice	2	2
Tattoo & Body Piercing	Tattooist - Apprentice	17	20
Tattoo & Body Piercing	Tattooist Operator	12	12
Tattoo & Body Piercing	Tattooist Shop	9	14
Veterinary Medicine	Veterinarian	47	40

Profession	Profession Type	2018	2019
Wastewater / Water System Designers	Wastewater/Water System Designers	10	9
Total		7,985	20,270

Appendix C: Inspections Fiscal Year 2019

Profession	Inspections
Barbers & Cosmetologists	4
Electrology	3
Funeral Service	40
Pharmacy	179
Tattoo & Body Piercing	11
Total	237

Appendix D: New Cases Received Fiscal Years 2015 - 2019

Profession	2015	2016	2017	2018	2019
Acupuncturists	0	3	1	4	1
Alcohol & Drug Abuse Counselors	1	3	4	9	13
Athletic Trainers	0	1	1	2	0
Auctioneers	2	2	3	5	3
Audiologists	0	0	1	0	1
Barbers and Cosmetologists	21	18	30	35	32
Applied Behavior Analysts	PNR	1	0	4	1
Board of Allied Mental Health Practitioners	11	31	23	37	50
Board of Architects	4	1	1	2	6
Board of Chiropractic	3	3	2	4	3
Board of Dental Examiners	29	31	34	57	29
Board of Land Surveyors	3	5	3	4	9
Board of Nursing	243	205	212	235	179
Board of Optometry	3	2	2	3	1
Board of Osteopathic Physicians and Surgeons	7	7	7	1	9
Board of Pharmacy	93	96	133	181	63
Board of Private Investigative and Security Services	10	0	18	12	7
Board of Professional Engineering	15	5	14	4	5
Board of Psychological Examiners	5	3	13	11	13
Board of Public Accountancy	23	16	5	26	20
Board of Radiologic Technology	2	1	1	1	4
Board of Real Estate Appraisers	8	5	10	13	15
Board of Veterinary Medicine	10	4	5	5	11
Boxing	0	0	0	0	1
Dietitians	0	1	0	0	0
Electrology	2	1	0	3	2
Foresters	PNR	PNR	2	2	0
Funeral Service	1	7	9	6	5
Hearing Aid Dispensers	3	3	0	3	2
Landscape Architects	1	0	0	1	1
Midwifery	0	3	8	15	11
Motor Vehicle Racing	0	0	1	2	0
Naturopathic Physicians	5	4	1	0	7
Notaries Public	PNR	PNR	PNR	PNR	1
Nursing Home Administrators	0	1	1	5	2
Occupational Therapy	2	0	0	4	0
Opticianry	1	0	1	1	1
Physical Therapy	2	4	3	12	5

Profession	2015	2016	2017	2018	2019
Pollution Abatement Facility Operators	PNR	PNR	1	0	0
Property Inspectors	0	5	1	3	3
Psychoanalysts	0	0	0	1	0
Real Estate Commission	53	53	46	56	40
Respiratory Care Practitioners	1	2	4	2	4
Clinical Social Workers	9	11	3	10	10
Speech-Language Pathologists	PNR	1	3	1	1
Tattoo & Body Piercing	13	1	9	7	11
Wastewater/Water System Designers	PNR	PNR	0	0	2
Other	N/A	101	N/A	73	73

Appendix E: Board Budgets

	Fiscal Year 2016		Fiscal Year 2017		Fiscal Year 2018		Fiscal Year 2019	
	Receipts	Expenditures	Receipts	Expenditures	Receipts	Expenditures	Receipts	Expenditures
Accountancy	\$ 163,580	\$ 136,486	\$ 50,760	\$ 177,533	\$ 148,060	\$ 171,046	\$ 80,490	\$ 175,904
Architects	\$ 13,920	\$ 76,778	\$ 183,735	\$ 130,939	\$ 17,170	\$ 105,284	\$ 189,650	\$ 94,183
Barbers & Cosmetology	\$ 649,390	\$ 246,862	\$ 111,755	\$ 447,805	\$ 608,255	\$ 382,520	\$ 97,100	\$ 348,108
Chiropractic	\$ 3,975	\$ 38,427	\$ 71,255	\$ 30,642	\$ 3,865	\$ 28,872	\$ 68,910	\$ 22,718
Dental	\$ 332,803	\$ 184,060	\$ 28,520	\$ 272,670	\$ 334,075	\$ 247,859	\$ 32,570	\$ 204,266
Engineers	\$ 232,915	\$ 233,108	\$ 267,780	\$ 434,779	\$ 172,565	\$ 393,645	\$ 306,620	\$ 266,973
Funeral	\$ 103,745	\$ 92,217	\$ 27,080	\$ 54,715	\$ 97,490	\$ 44,357	\$ 23,500	\$ 64,354
Land Surveyors	\$ 3,125	\$ 48,280	\$ 71,340	\$ 34,232	\$ 3,120	\$ 42,044	\$ 68,460	\$ 30,217
Allied Mental Health	\$ 50,455	\$ 175,293	\$ 249,135	\$ 238,453	\$ 40,100	\$ 226,571	\$ 274,090	\$ 245,007
Nursing	\$ 642,775	\$ 1,649,235	\$ 2,301,320	\$ 2,370,168	\$ 807,364	\$ 2,257,383	\$ 2,747,190	\$ 1,797,735
Optometry	\$ 16,715	\$ 24,288	\$ 29,750	\$ 18,577	\$ 11,410	\$ 19,209	\$ 38,285	\$ 12,156
Osteopath	\$ 24,315	\$ 53,205	\$ 87,280	\$ 37,699	\$ 28,890	\$ 27,179	\$ 101,250	\$ 33,623
Pharmacy	\$ 455,571	\$ 610,622	\$ 505,000	\$ 722,959	\$ 477,040	\$ 829,290	\$ 483,245	\$ 567,554
Private Investigator	\$ 57,860	\$ 104,749	\$ 152,610	\$ 158,385	\$ 38,750	\$ 140,067	\$ 144,750	\$ 79,117
Psychology	\$ 143,065	\$ 58,251	\$ 8,325	\$ 87,187	\$ 142,380	\$ 79,264	\$ 10,880	\$ 70,477
Radiologic Technology	\$ 13,255	\$ 54,454	\$ 95,925	\$ 75,254	\$ 14,710	\$ 71,961	\$ 122,540	\$ 55,630
Real Estate Appraiser	\$ 132,521	\$ 50,538	\$ 35,272	\$ 86,443	\$ 135,540	\$ 54,254	\$ 27,762	\$ 76,498
Real Estate Commission	\$ 513,080	\$ 262,663	\$ 43,935	\$ 348,758	\$ 523,818	\$ 295,454	\$ 44,080	\$ 240,461
Veterinarians	\$ 21,700	\$ 50,647	\$ 120,820	\$ 62,634	\$ 12,250	\$ 55,832	\$ 122,175	\$ 53,799
Advisor Professions	\$ 453,545	\$ 422,216	\$ 634,299	\$ 732,580	\$ 538,829	\$ 780,187	\$ 1,063,700	\$ 1,611,469
Admin. Penalties	\$ 15,250	\$ -	\$ 12,550	\$ 8,111	\$ 19,980	\$ -	\$ -	\$ -
GRAND TOTAL	\$ 4,043,559	\$ 4,572,379	\$ 5,088,445	\$ 6,530,523	\$ 4,175,660	\$ 6,252,278	\$ 6,047,247	\$ 6,050,249

Note: OPR Boards are funded through license fees.