System Modernization

DIVISION OF FIRE SAFETY
DEPARTMENT OF PUBLIC SAFETY

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Current System

History
- Solution has been in use since 1985, (now contains 1.9 million interactions).
- Last major upgrade was in 2001

Limitations
- Lacks modern features such as:
  - Digital document management
  - Citizen-facing online portal
  - Data sharing efficiency and robust reporting
  - Payment processing
  - Mobile, on-site data entry and retrieval
- Proprietary
  - Difficult and expensive to enhance

Why Invest in a New System? – Protecting the vulnerable

A new system, on a more flexible, modern platform, will allow the 12,000+ users to significantly reduce manual processes, improve accessibility and security, provide a sustainable foundation for future enhancements, and result in predictable annual costs.

On-site inspectors will have access to historical inspection reports
- Ensures complete resolution of previous inspection findings
- Eliminate 40k paper forms, transition to real time data entry

Self-service portal allows immediate access to information about life safety systems in any building subject to DFS oversight, including homes, work and childcare facilities

Confidence that licensed professionals have completed all applicable continuing education, and their license is in good standing

First response agencies have immediate access to hazards within their response area, minimizing loss of life and property

NFPA Life Safety Code ®   Improve oversight of life safety issues, ability to respond appropriately to emergency

VERMONT

Why Invest? (cont.)

Benefits to the Public and Government

- Streamline the process to open or sell a business, build a new commercial structure or grant change of use
- Increase opportunity for federal funding through information sharing, (e.g., sharing of hazardous material reports)
- Streamline the process for obtaining or maintaining a professional license
- Automation of administrative functions creates efficiencies and increases communication with customers
- Ability to provide electronic document storage, allowing immediate access, pertinent to a customer inquiry

State Readiness

The Division of Fire Safety has the people resources required to make this project successful.

The Agency of Digital Services has the people resources required to make this project successful.