

Cybersecurity

John Quinn, Secretary and State CIO

January 6, 2022

Cybersecurity Preparedness

▶ **User awareness training**

- ▶ Helps prevent and mitigate user-based risks
- ▶ Educates users on topics like privacy, phishing, and equipment security
- ▶ Short, meaningful lessons spread out over the entire year
- ▶ Increases retention and engagement - both proven to reduce risk

▶ **Incident response exercises**

- ▶ Familiarize cyber response personnel with process
- ▶ Exercises checklists and procedures to refine response actions
- ▶ Integrates employees from affected Agencies forming partnerships with cyber personnel
- ▶ Increased complexity improves response capability and communication

Cybersecurity Landscape

- ▶ **Over 7 million attempted intrusions on State networks in 2021**
 - ▶ Almost 700 incidents
 - ▶ No incidents significantly impacted enterprise operations
- ▶ **New endpoint security reduces detection and response times**
- ▶ **Security Operations Center puts more personnel on detection and remediation**
- ▶ **Ransomware will continue to be a driving concern moving through 2022**
- ▶ **Supply chain compromise is an expanding threat**
 - ▶ Recent issues at large companies:
 - ▶ SolarWinds, Microsoft, Target, Maersk, FedEx

Projects to Continue Cybersecurity Improvement

▶ In-progress

- ▶ Unified multi-factor authentication (MFA)
- ▶ Data center security architecture upgrades
- ▶ System-wide vulnerability scanning and reporting
- ▶ Risk assessment governance and reporting

▶ Anticipated

- ▶ Increased segmentation, detection, and prevention of network threats
- ▶ Increased visibility of systems logs and data movement within State systems