

Office of the Health Care Advocate

a project of Vermont Legal Aid



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Health Care Advocate Covid-19 Survey

Preliminary Results

The Office of the Health Care Advocate put a survey in the field from Sunday April 12th through Sunday April 26 to gain a better understanding of how the Covid-19 pandemic was impacting Vermont families.

The following is a high-level preliminary description of what Vermonters told us.

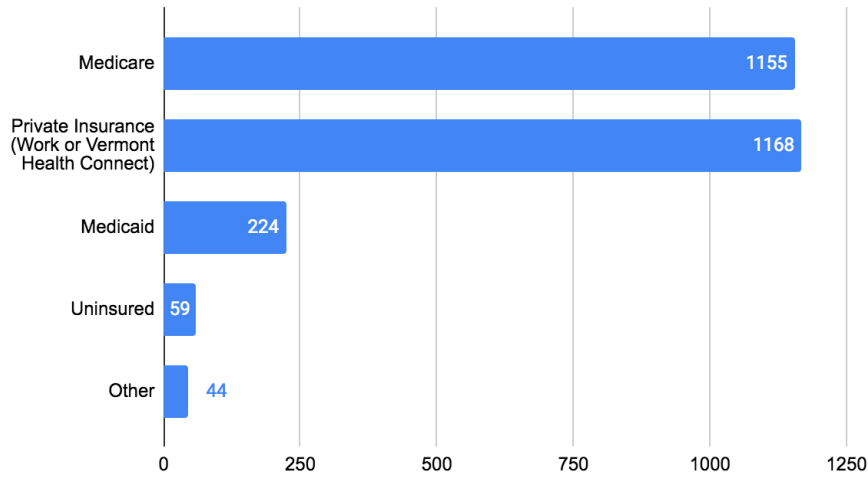
Disclaimer: This is not a representative sample of Vermonters. The people who filled out this survey made the choice to fill it out. It would be inappropriate to interpret these numbers as an indication of how *all* Vermonters are being impacted by the Covid-19 virus.

A more in-depth analysis will come in the coming days.

Who filled out the survey?

2,501 people filled out the survey. About half of the respondents were on Medicare (1155), half were on commercial plans (1168). A small number were on Medicaid (224) and an even smaller number were uninsured (59).

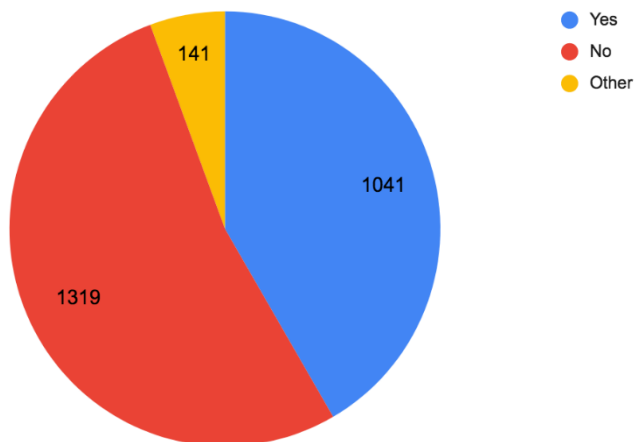
Do you have health insurance?



Loss of Income Impacts On Access To Health Care

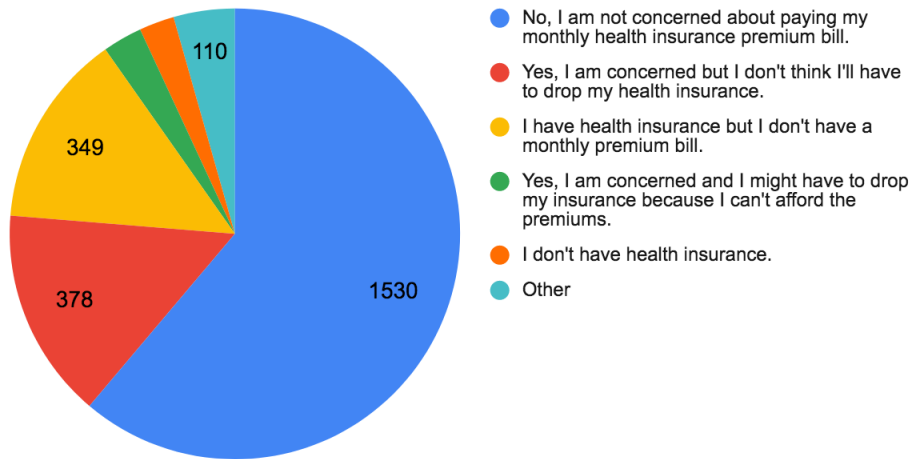
- 42% (1041) of those who filled out the survey reported that they had lost income as a result of Covid 19 crisis.

Have you lost income as a result of the Covid-19 crisis?



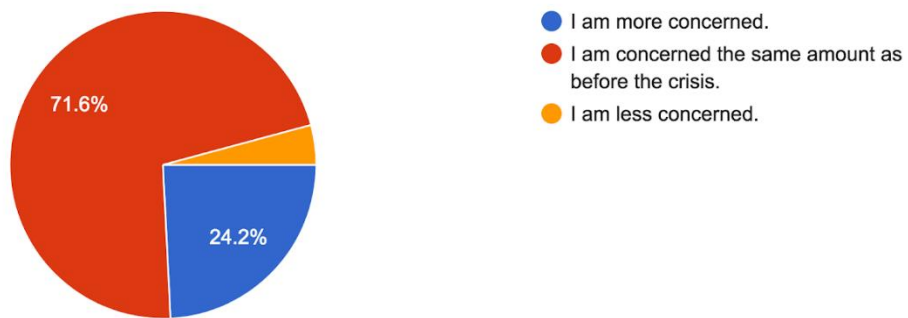
- While 15% said they were concerned about their ability to pay their premiums but did not believe they would have to drop insurance, only 3% or 71 people said that they thought they might have to drop their insurance.

During the Covid-19 crisis, are you concerned about paying your monthly health insurance premium bill?



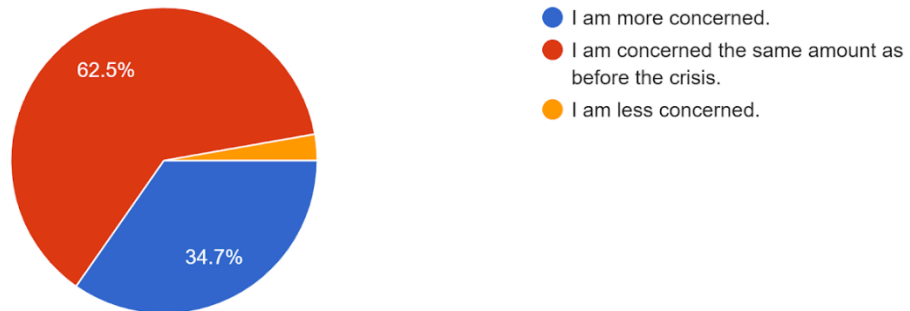
- 24% (601) are more concerned that they won't be able to afford their medical bills

During the Covid-19 crisis, how has your concern about being able to afford medical bills changed? 2,487 responses



During the Covid-19 crisis, how has your concern about being able to pay for basic necessities changed?

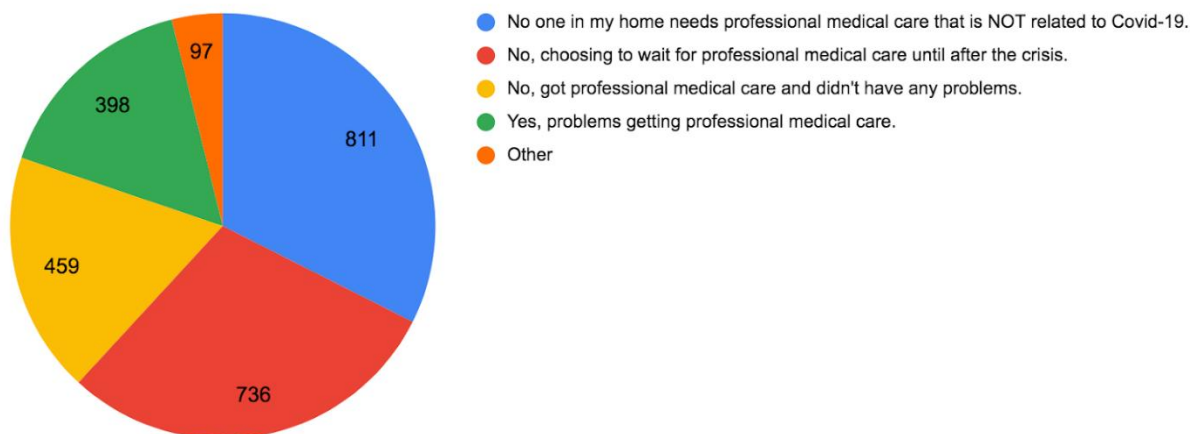
2,487 responses



Getting Non Covid-19 Care during the Crisis?

- 29% (736) people reported that they were choosing to wait for professional medical care and 16% (398) told us that they were having problems getting the professional care they needed.

During the Covid-19 crisis, has anyone in your home had problems getting professional medical care that is NOT related to Covid-19?

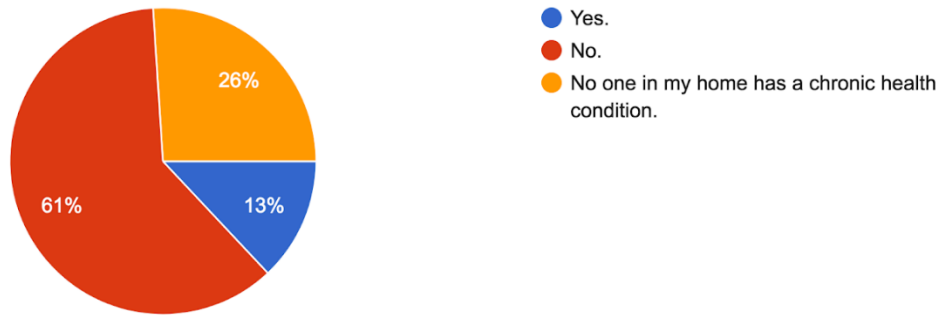


- 13% (325) said that they were having problems managing their chronic conditions not including mental health conditions.

- 14% (343) told us that they were having problems managing their mental health conditions.

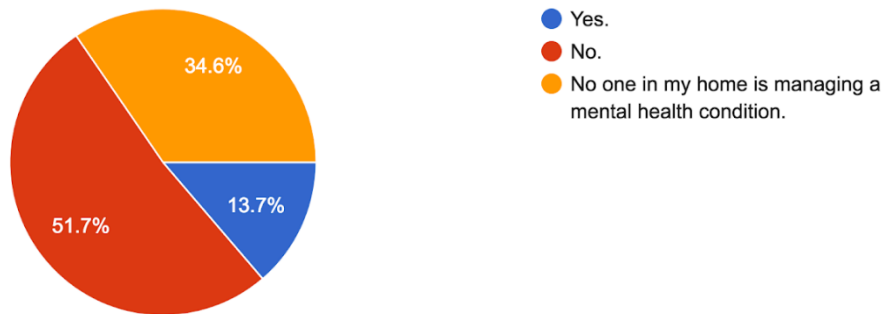
During the Covid-19 crisis, has anyone in your home had problems managing chronic health conditions (not including mental health)?

2,501 responses



During the Covid-19 crisis, has anyone in your home had problems managing mental health conditions?

2,501 responses

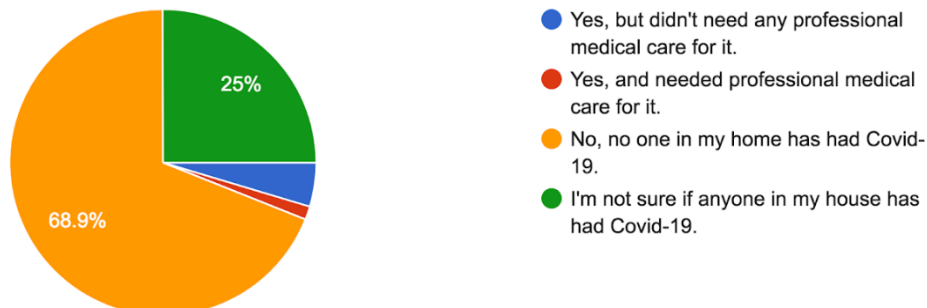


Covid-19 Care

- 116 people said that they thought someone in their home had Covid-19 but didn't need professional medical care for it and 35 people reported that they did need medical care for Covid-19

Do you think anyone in your home has had Covid-19? (you can answer yes even if you haven't gotten tested)

2,501 responses



Please feel free to reach out to the HCA if you need help, or if you have questions about this survey.

Call the HCA HelpLine: 1-800-917-7787

Send an email: HCA@vtlegalaid.org

Visit our website: <https://.vtlawhelp.org/health>

The Office of the Health Care Advocate, a part of Vermont Legal Aid, was set up to provide free help to all Vermonters with questions or problems with health insurance or access to health care. We also advocate for all Vermonters in the policy making and regulatory process. Every year, our HelpLine takes about 4,000 calls from Vermonters with health care and insurance problems. The HCA works to improve Vermonters' access to quality affordable health care.

Vermont Legal Aid is a statewide, non-profit law firm with a social justice mission. We provide free legal services to Vermonters facing civil legal problems that threaten their rights and well-being.