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Dear Chairwomen Toll and Pugh and Committee Members,
Thank you for the opportunity to present DAIL's restated FY '21 budget. Below are follow-up responses to questions that came up during testimony. Please let me know if there are any additional questions we can answer. Thank you, Monica

DAIL House Appropriation & Human Services Testimony Follow-Up:

1. Rep Woods: What has the number of LTC facility complaints/reports looked like through COVID? (increase/decrease/same?)

    Answer: Complaints for long-term care facilities (NH, ICF, RCH, ALR and TCR), have showed a small 4% increase from the same timeframe in 2019.

    · 1/1/19-8/1/19 – 165 complaints for LTC providers

    · 1/1/20-8/1/20 – 172 complaints for LTC providers

2. What is DAIL's plan for additional CRF Funds?

    • Adult Day: Adult Day programs, in addition to relief they received through the DVHA retainer payments in July, received $2.45M in the DAIL budget to address their operating costs for July, August and September. Because DAIL will not know until mid/late October whether there will be CRF carry forward from that first quarter allocation, DAIL plans to work with the industry to estimate any unmet need for CRF funds October through December based on their fixed operating costs and the potential need to reopen at a reduced census to maintain infection prevention protocols (probably an average 50% census). Once this estimate is confirmed with the industry, DAIL will work with AHS, the Administration and the Legislature to determine next steps.
    • Nutrition Services: DAIL submitted a report to JFO on 8/18/20 recommending that CRF funds might be needed to support an enhanced reimbursement rate for Senior Centers and meal providers through December. The estimated amount for maintaining that enhanced rate was $565,684. DAIL is waiting for any JFC response and will discuss next steps with AHS and the Administration.