

NeighborWorks of Western Vermont
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Community Impact Measurement

In 2013, NeighborWorks of Western Vermont completed a neighborhood satisfaction survey of 229 households by going door to door within a target area of revitalization in Rutland, VT. Coinciding with the beginning of Project VISION, the survey provided insight to the lives of community members in the neighborhood so that further actions to impact change would be well informed.

In April 2016, the survey was repeated in the same target area to see how attitudes have changed over the intervening three years in which public funding and engagement have worked to raze and rehab blighted and vacant properties, pave streets and sidewalks, improve street lighting, host two block parties, design and build a new park and playground, as well as many other community revitalization efforts.



44 Volunteers
 500 + Doors Knocked
 2013 1st CIM
272.75 Hours
 203 Surveys Completed
 2016 2nd CIM

The results show the positive impact of these efforts.

How would you describe your community?
 1. Drug/drugs 2. Crime 3. Problems (2013)
 1. Drug/drugs 2. Good 3. Better (2016)

Neighborhood Satisfaction
 In 2016, 24% more (82%) were very or somewhat satisfied with their neighborhood and 17% more (66%) would definitely recommend their neighborhood as a good place to live.

Community Involvement
 People who volunteer to help others in the community was up to 64% from 54% in 2016. More participation in organized community social events was reported in 2016, up to 55% from 47%. In 2016, there was a 6% increase in the amount of respondents who rarely or never report hazards.

Neighborliness
 In 2016, 13% more responded that a neighbor was very likely to help if the respondent needed a ride.

Public Services
 In 2016, all public services were rated significantly more favorably than in 2013.

Safety
 In 2016, 65% more feel very safe in their homes during the day, and 40% more in 2016 feel very safe in their homes at night

