VERMONT JUDICIARY
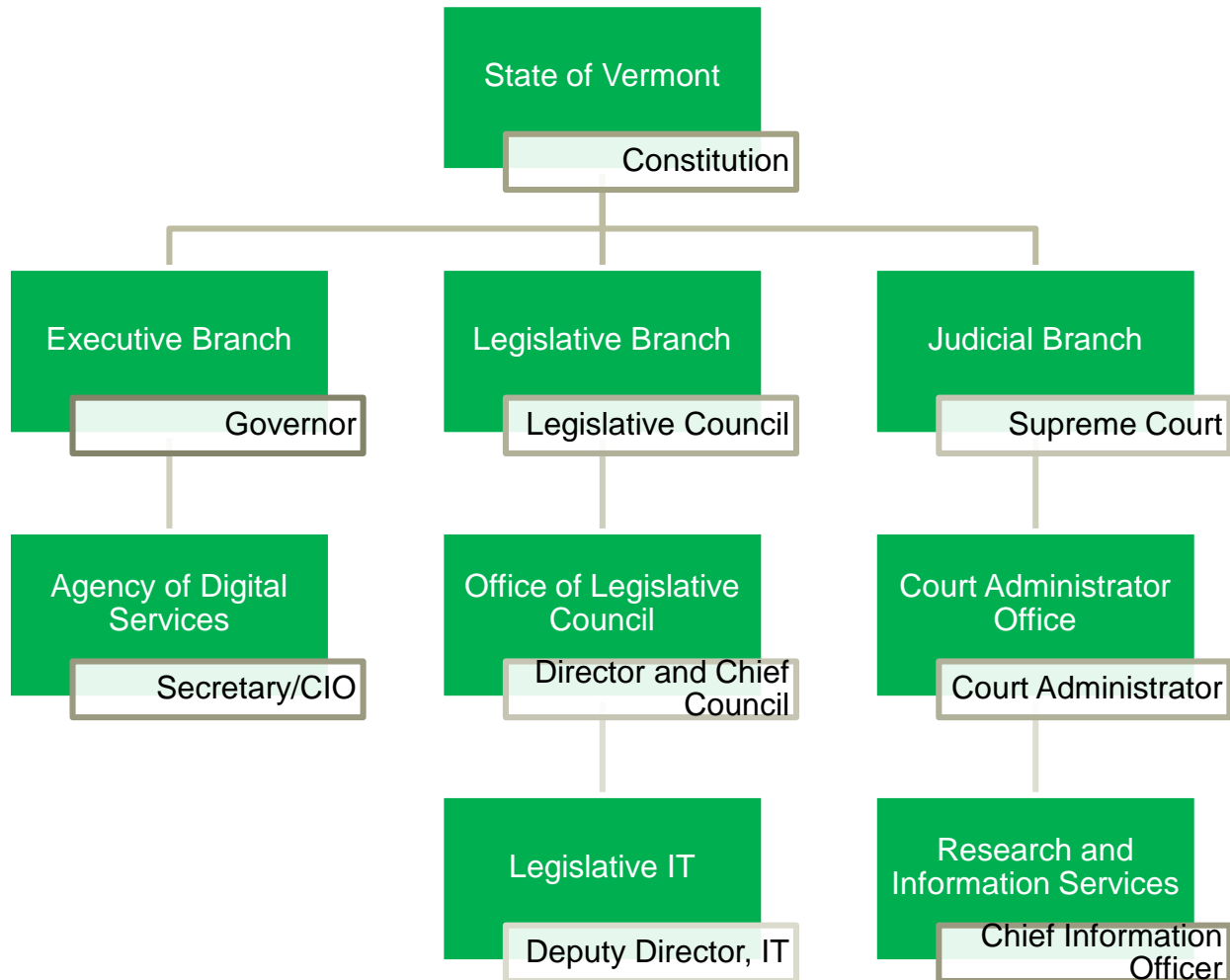# RESEARCH AND INFORMATION SERVICES
UPDATE TO JOINT INFORMATION TECHNOLOGY OVERSIGHT COMMITTEE
MAY 2, 2019

Jeff Loewer, *Chief Information Officer, Vermont Judiciary*

Vermont State Government IT

State of Vermont
Constitution

Executive Branch
Governor

Legislative Branch
Legislative Council

Judicial Branch
Supreme Court

Agency of Digital Services
Secretary/CIO

Office of Legislative Council
Director and Chief Council

Court Administrator Office
Court Administrator

Legislative IT
Deputy Director, IT

Research and Information Services
Chief Information Officer

Judiciary Research and Information Services (RIS)

RIS supports the technology requirements of the Judiciary

- **Daily Operations**

    - Infrastructure and Support
        - Help Desk
        - 24 Courthouses throughout the State with unique technical requirements
        - Wireless public network for Courthouses
        - Specialty server infrastructure for unique Court requirements

- **Court Case Management**

    - Case Management Systems
    - Business Analysis
    - Forms
    - Statistics and Reporting

Judiciary Research and Information Services (RIS)

We utilize the services of the Agency of Digital Services

Allocated

- Networking
    - Manage physical network across the State
    - Firewall, VPN and perimeter security
    - VOIP and Web conferencing

Demand

- Image and deploy PC and laptop hardware and software
- Video endpoints
- Virtual servers for applications and storage

Judiciary Technology Roadmap

March 2015

Vermont Judiciary Technology Roadmap – DRAFT

Strategic Areas of Focus	2015	2016	2017	2018	2019
Equal Access to Justice	VermontJudiciary.Org-SharePoint		*NEW* Judiciary.Vermont.Gov – Web 2.0 Content Management System and Site		
	A2J Interviews for SRL Filing		Increased Use and Support of A2J or Other Interview Systems with eFiling Integration		
	Forms				
	JAVS and FTR		Integrated Court Records Management System		
	GAP in Current Offering (Court Records Management)				
	GAP in Current Offering		Service and Self-Help Center with increased Support for Self-Represented Litigants		
	GAP in Current Offering		Public Facing Infrastructure – aka Kiosks *Statewide*		
	GAP in Current Offering		Complete WiFi Support and Scalable Infrastructure for Electronic Courtroom		
Fair and Timely Resolution of Disputes	GAP in Current Offering		Digital Media and Evidence Presentation Systems		
	Jury Plus				
	Professional Responsibility Board System		Attorney Status Management		
	Attorney Licensing and BBE System				
	GAP in Current Offerings (Video)		Unified Communications		
	GAP in Current Offerings (Remote Workforce)				
	Copper/Centrex Telecommunications				
Efficient, Effective And Consistent Court Management	JustUsNet – SharePoint 2007		*NEW* JustUsNet – SharePoint 2013		
	Help Desk Services		Judiciary RIS Integrated Service Management - Project and Support Request Management System		
	Data Systems Management				
	Training and Documentation				
	Infrastructure and Network WAN Support				
	JUDCloud				
	Judicial Bureau Imaging System		Document Management System		
	eCabinet		Standards-based eFiling Contracts		
	eCabinet Attorney Conflict Checker				
	Supreme Court Docketing System				
	VTADS				
	VTADS Judicial Bureau				
	VTADS for Environment Court				
	VCAS/VTCourts Online				
	VTADS to Word / V2W Bypass / QuickFile				
	Electronic Signature Management				
	Electronic Notification (eNotice, xMail and Serve)				
	Data Warehouse				
	Dashboards, Reporting, Decision Support Systems				
	Visual Unify				
	Financial Systems				

Next Gen CMS

with Unified Tools for Portals, eFiling and eDiscovery/Notification, Data Sharing, Financials, Jury Management, Knowledge Base, Form Generation, and eSignature Management

STATE OF VERMONT
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SUPREME COURT

- The Judiciary's legacy Case Management System (VTADS) is no longer able to support current and future organizational objectives and imperatives

- In 2015, we started a multi-year initiative to select and implement a Next Generation Case Management System (NG-CMS)

- A well-designed, modern CMS will drive and enable the transformation of the Judiciary's case management process from a paper-driven to an electronic-focused business model

- The NG-CMS will improve access to justice for our citizens, strengthen inter-agency communication, and enable more efficient court operations through faster court case initiation, more accurate electronic case files, and improved document availability and accessibility