Population-Level Outcomes	Related VTrans Strategic Plan Goals, Objectives and Measures

VTrans Goal: Provide a safe and resilient transportation system that supports the Vermont economy

Objective: Reduce the number of major crashes

Vermont is a safe place to live.

Safety & Traffic Operations Program

Type of Measure	Indicator	Year	ACTUALS			TARGETS		Target	Trend
			2016	2017	2018	2019	2020		
How much did you do?	Reduce Major crashes at intersections (5 year rolling average) by 10% relative to the 2017-2021 period.	CY	-11%	-2%	TBD	-2%	-2%	🟢	🟧⬆
How well did you do it?	% Of State Highway and Class 1 and 2 Town Highways that received refreshed pavement markings. Target is 100%	CY	100%	100%	100%	100%	100%	🟢	🟨↔
Is anyone better off?	Percent change in 5 -year rolling average number of major crashes relative to 2017-2021 period. Target is 10% reduction by 2021	CY	-3.1%	-4.1%	TBD	-2%	-2%	🟢	🟩⬇

VTrans Goal: Cultivate and continually pursue innovation, excellence and quality customer service.

VTrans Objective: Staff are competent, fair, polite and sympathetic to customers' needs

Vermont has open, effective, and inclusive government.

Department of Motor Vehicles

Type of Measure	Indicator	Year	ACTUALS			TARGETS		Target	Trend
			2016	2017	2018	2019	2020		
How well did you do?	Percentage of customers that are waited on at DMV in 30 minutes or less.	FY	84%	88%	81%	90%	90%	🔴	🟧⬇

VTrans Goal: Preserve, maintain and operate the transportation system in a cost effective and environmentally responsible manner.

Objective: Maintain pavement, structures and other transportation system assets in a state of good repair.

Vermont's State Infrastructure meets the needs of Vermonters, the economy and the environment.

Pavement Program

Type of Measure	Indicator	Year	ACTUALS			TARGETS		Target	Trend
			2016	2017	2018	2019	2020		
How well did you do?	Advertise for bid 80% of Pavement projects within 30 days of anticipated bid date.	CY	70.0%	91%	100%	≥ 80%	≥ 80%	🟢	🟩⬆
Is anyone better off?	Less than 25% of all State-owned and maintained roadway pavement mileage is in very poor condition.	CY	14.0%	11.2%	13.0%	<25%	<25%	🟢	🟩⬆
Is anyone better off?	Pavement condition shall achieve a Travel Weighted Average of 70% or greater.	CY	67.0%	69%	72%	≥ 70%	≥ 70%	🟢	🟩⬆

Interstate Bridge Program

Type of Measure	Indicator	Year	ACTUALS			TARGETS		Target	Trend
			2016	2017	2018	2019	2020		
Is anyone better off?	Less than or equal to 6% of all Interstate Bridges are structurally deficient.	CY	1.9%	1.6%	1.6%	≤ 6%	≤ 6%	🟢	🟨↔
How well did you do it?	Advertise for bid 80% of Interstate Bridge projects within 30 days of anticipated bid date.	CY	100%	100%	67%	≥ 80%	≥ 80%	🔴	🟧⬇
Is anyone better off?	Percentage of Structurally deficient deck area.	CY	5.1%	4.6%	3.8%	≤ 5%	≤ 5%	🟢	🟩⬇

State Highway Bridge

Type of Measure	Indicator	Year	ACTUALS			TARGETS		Target	Trend
			2016	2017	2018	2019	2020		
Is anyone better off?	Less than or equal to 10% of all Interstate Bridges are structurally deficient.	CY	5.7%	5.1%	5.2%	≤ 10%	≤ 10%	🟢	🟧⬆
How well did you do it?	Advertise for bid 80% of State Hwy Bridge projects within 30 days of anticipated bid date.	CY	53%	100%	67%	≥ 80%	≥ 80%	🔴	🟧⬇
How much did we do?	Percentage of Structurally deficient deck area.	CY	5.4%	5.1%	5.7%	≤ 5%	≤ 5%	🔴	🟧⬆

Town Highway Bridge Program

Type of Measure	Indicator	Year	ACTUALS			TARGETS		Target	Trend
			2016	2017	2018	2019	2020		
Is anyone better off?	Less than or equal to 12% of all Town Bridges are structurally deficient.	CY	5.9%	5.4%	5.2%	≤ 12%	≤ 12%	🟢	🟩⬇
How well did you do it?	Advertise for bid 80% of TH Bridge projects within 30 days of anticipated bid date.	CY	100.0%	25%	71%	≥ 80%	≥ 80%	🔴	🟩⬆
How much did we do?	Percentage of Structurally deficient deck area.	CY	5.6%	5.0%	4.6%	≤ 7%	≤ 7%	🟢	🟩⬇

VTrans Goal: Provide Vermonters energy efficient, travel choices/options.

Objective: Increase use of walking, biking, transit, rail and Travel Demand Management

Public Transit Program

Type of Measure	Indicator	Year	ACTUALS			TARGETS		Target	Trend
			2016	2017	2018	2019	2020		
How much did you do?	Percent change in annual transit ridership	CY	-5%	-1.0%	1.0%	2%	2%	🔴	🟩⬆
How well did you do it?	Cost per Transit Trip	CY	$6.09	$6.79	$7.22	$7.22	$7.22	🔴	🟧⬆
Is anyone better off?	Total annual transit ridership	CY	4,711,693	4,687,076	4,742,202	4,789,624	4,837,520	🟢	🟩⬆

Rail Program

Type of Measure	Indicator	Year	ACTUALS			TARGETS		Target	Trend
			2016	2017	2018	2019	2020		
How well did you do?	Percent change in Amtrak Ridership	CY	-8%	5%	1%	-1%	3%	🟢	🟩⬆
How much did you do?	Bridge condition inspections	CY	100%	100%	100%	100%	100%	🟢	🟨↔

Target	🟢 meeting target		🔴 Not meeting target	
Trend	⬆ Positive Trend	🟧⬆ Negative Trend	↔ Flat Trend	