

Waive all out-of-pocket expenses for any medical services, not just COVID-19 related.

"Out-of-network or other insurance provisions cannot be allowed to disrupt local triage and patient allocation plans."

Less pre-authorizations for more services (to reduce burden on system and increase immediate care access)

Allow immediate telehealth expansion to include phone call psychotherapy until providers can get other methods working properly.

Home health options- expansion of VNA services? How can we provide medical care and support to people at their homes during the pandemic?

Expanded hospital capacity- do we need to build additional facilities? What state spaces could be adapted into quarantines? Can we get more ventilators or other technology needed to maximize recovery?

Emergency rooms must be restructured immediately- what resources do they need to change the triage process? Do we need outdoor testing facilities? What about at other

Worker safety:

"Healthcare workers and other first responders will be critical to the response. We must ensure their safety and give them fair working conditions. Healthcare workers must, for example, be given adequate protective equipment, be afforded reasonable respite, and be protected from discrimination arising out of their work with infected patients."

Create a system to manage workforce to protect people. Adequate supplies. A system of workforce rotation- keeping some people on reserve? Hazard pay?

Long-term impact- how many people will be disabled due to fibrosis? We need to be prepared for the possibility of casualties.

Fatality management- can systems handle the possible corpses?

Healthcare facilities should be immigration enforcement-free zones! Do we need to pass any protective measures?

"Other critical healthcare programs must be maintained during this crisis. People with chronic conditions depend on continuity of care to maintain their health."