

Generating Insight about Programmatic Performance

- What role does this program (service, strategy, grant, etc.) play toward improving well-being for Vermonters?
- Who are the clients (customers, beneficiaries, individuals, families, people, etc.) intended to most directly benefit from this program?
- What are the critical services (functions, activities, benefits, etc.) delivered?
- Who are the essential partners working with this program to make a positive difference?
- To what extent is this program's strategy making a positive difference for clients?
- To what extent is this program being delivered in a high quality way?
- What do you think is working well, or would work to improve? What would it take?
- What are you doing to improve and how will you know that you have improved?