

# NG911 2020 INdigital Contract Overview

Presented to House Committee on Energy and Technology

04/11/2019

# Contract Highlights

- ▶ Addresses all 200+ technical requirements for Vermont's NG911 system
- ▶ Conforms with standard state requirements, terms and conditions for IT system implementations including recent Cybersecurity Directive 19-01
- ▶ Includes robust service level agreements
- ▶ Partnering with a proven system provider focused solely on NG911 solutions
- ▶ Keeps Vermont at the forefront of NG911 technology
- ▶ Expected to save Vermont \$1.6 million in operating costs over the life of the five-year contract as compared to current costs

# About INdigital

- ▶ Based in Fort Wayne, Indiana
- ▶ Formed in 1995 by 10 Independent Local Exchange Carriers (ILECs)
- ▶ Processing over 100k emergency calls via IP per day - a leading provider of NG911 technology
- ▶ Doing business across the country with large installations in MI, IL, TX, FL, PA, OH, KY
- ▶ Operating statewide ESInets Indiana, Alabama and New Hampshire

# Next Steps

- ▶ Kick-off Meeting Scheduled for Week of April 15, 2019
- ▶ System buildout and certification (Q2 2019 - end of Q1 2020)
- ▶ Planned Independent Verification and Validation (IVV) prior to system implementation (Q2 2020)
- ▶ System Cutover (July 2020)

# Contact Information

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