



Volunteer Income Tax Assistance Program (VITA)

WHAT WE DO



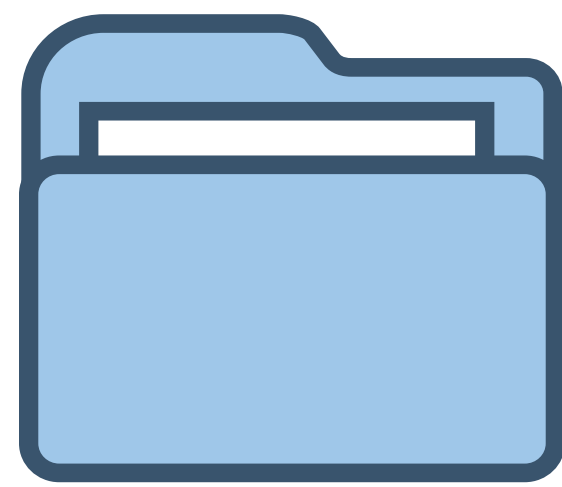
IRS Certified volunteers provide free tax preparation for anyone with annual income of less than \$54,000 at sites around the state. We take the pressure off individuals trying to negotiate the often complex tax laws that accompany even the most basic returns. And, we save Vermonters the sometimes exorbitant cost of paying for tax preparation services and falling victim to some preparers' predatory refund anticipation loans.

-- FY 18 Outcomes --

\$6.8 Million!



Put \$6,827,221 back into the economy in refunds & credits, & helped to stabilize families with low income.



7,153 Returns

Vermont Community Action Agencies completed 3,309 Federal returns and 3,844 State returns

In Addition...



Assisted households with Renter's Rebate applications and Homestead Declarations

WHO WE SERVE

Individuals w/low and moderate incomes including:



- The elderly
- Individuals with disabilities
- New Americans

We provide interpreters for those that have difficulty with English and sign language interpreters for the deaf.

94%

ACCURACY RATE

VITA is proven to have the most accurate filing rate of any tax preparer nationally

RETURN ON INVESTMENT

These outcomes are the result of one grant from the IRS of just \$49k to serve the entire state. When taking into consideration tax refunds and avoided tax prep fees (estimated to be \$676,544) that's \$153 in the pockets of Vermonters for every \$1 expended by the IRS grant.

ROI of 1:153!

How Are
Funds Used?

The money is used for staffing to recruit, coordinate and train volunteers, to identify and establish multiple sites, to provide technical support to the volunteers, and to answer taxpayers on questions during and after tax season, along with expenses associated with outreach and reporting.