VŜAC

FY 21

# Testimony before House Appropriations Committee January 30, 2020 Scott A. Giles, President & CEO Vermont Student Assistance Corporation



#### **VSAC** opens the doors to education:

- Administers Vermont's 529 college savings plan, with 22,478 accounts worth \$406 million.
- Provides career and education counseling to 7,500 students of all ages
- Provide financial aid and forms nights in nearly every high school
- Administers the Vermont State Grant program for low-income Vermonters
- Administers 150 scholarship programs worth \$5.4 million annually just for Vermonters
- Provides \$50 million in student and parent loans to help cover the cost of education and training
- Provides comprehensive loan counseling to borrowers

## **VSAC Program Measures**

- ☐ Vermont's 529 plan
- ☐ Career and Outreach Services
- □ Scholarships
- ☐ VT State Grants
- ☐ State Student Loans
- ☐ Research and Policy



# Saving for the future generation

- The Vermont Higher Education Investment Plan seeks to help families begin to save early and reduce their need for borrowing when the time comes to pursue postsecondary education or training.
- As of August 31, 2019 VHEIP had nearly 22,500 active accounts and \$406 million in assets.
- Since its inception, VHEIP families have withdrawn more than \$207.4 million to help more than 8,738 students pay for college.
- Vermonters used over \$41 million in FY19 to cover education and training costs.





#### **VSAC's student outreach:**

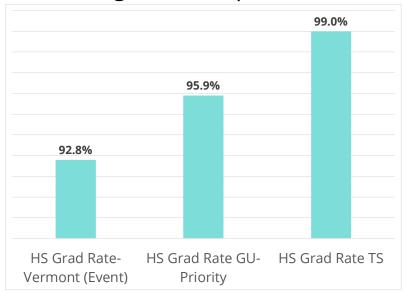
#### Talent Search & GEAR UP

#### **Serving (AY18-19):**

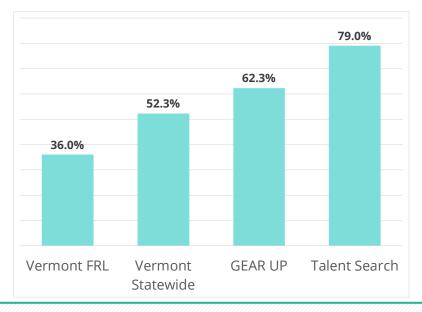
- 75 Vermont schools
- 4,245 middle school and high school students

## Demonstrating results:

2018 12<sup>th</sup> grade Completion Rates



Fall 2018 Postsecondary Education Enrollment Rates

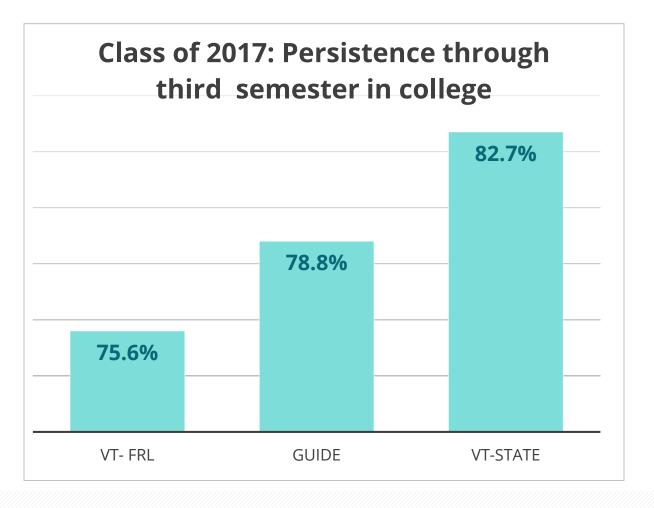




## **GUIDEing GEAR UP students in college**

 The "Giving Undergraduates Important Direction in their Education" program, known as **GUIDE** is now in its 8<sup>th</sup> year

• Supports students into their 3<sup>rd</sup> semester in college



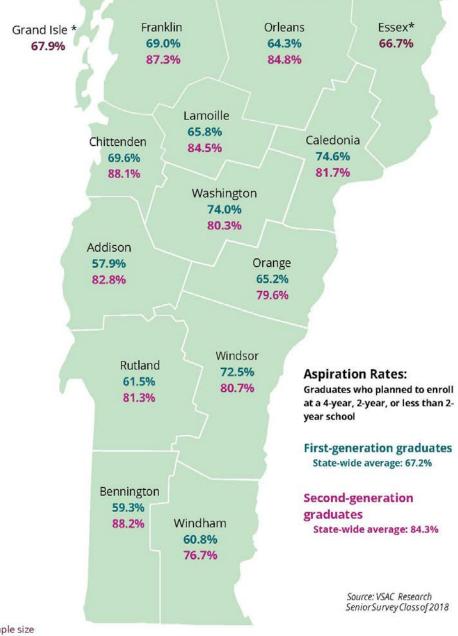


## Aspiration initiatives

The Aspiration Project aims to increase postsecondary aspiration and continuation rates.

In AY 18-19, over 1,400 middle and high school students were served by the project at the following schools:

- Hazen Union High School
- Twinfield Union School
- Spaulding High School
- Central Vermont Career Center



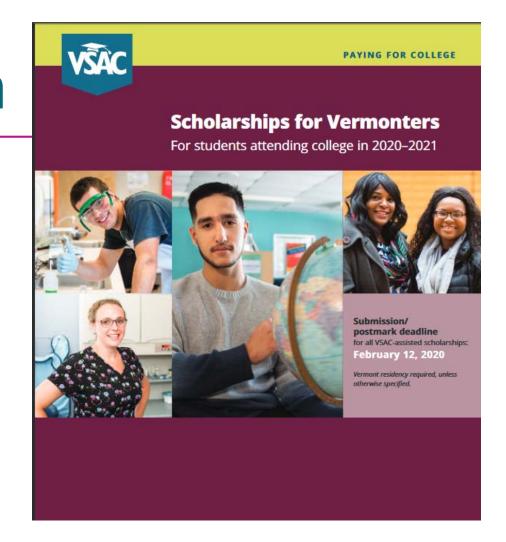
<sup>\*</sup>Small sample size

## **Scholarship Program**

VSAC administers 150 scholarship programs – large and small – that help Vermonters pay for school.

#### In FY19:

- 3,195 scholarship awards were disbursed
- Worth \$5.4 million dollars



Students can find college scholarship information through VSAC's scholarships booklet



## **Credential of Value Scholarship**

Established in FY2019, this scholarship was created by *The Curtis Fund* to support students pursuing certificate programs.

**The Hoehl Foundation** added \$300,000 over 3 years to the program in FY2020

#### **Scholarship's Priorities:**

- Lead to high demand/livable wage jobs as identified by the McClure Foundation
- Statewide geographic diversity
- Stackable credentials
- Gender diversity
- Field of study diversity

#### **Outcomes:**

- 62 students awarded to date
- 24 fields of study in FY '20



## Vermont State Grant programs

In the 2018-2019 academic year (FY 2019), VSAC awarded 11,776 need-based education grants to students attending school full- or part-time or enrolled in nondegree courses of study.

VSAC Appropriation FY20: \$20,478,588

VT Grant Program	FY19 Grant Awards
Full-time	7,710
Part-time	2,578
Advancement	1,478

#### **NEW** in 2019: Micro-grants

Unexpected expenses can derail even the most dedicated of students.

Almost 70 students slated to drop out of school have received a small grant of \$400 or less to help address unexpected expenses.

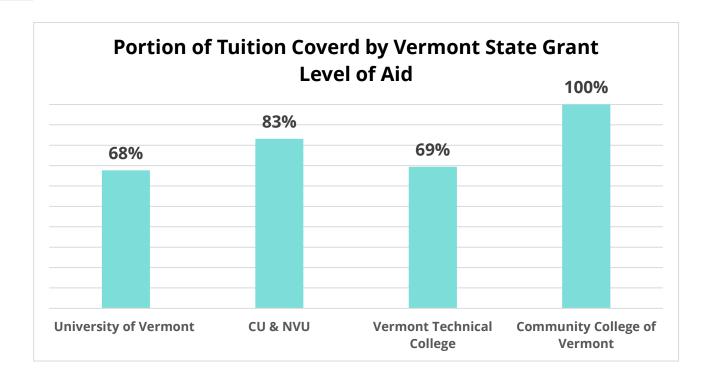
- 1. Computer issues
- 2. Car repair/tires
- 3. Food insecurity
- 4. Help with housing deposits

Source: VSAC FY19 Program Statistics

#### What is Level of Aid?

The Vermont State Grant is designed to work in conjunction students' Pell Grant and family resources to assist families in paying for college.

Lowest income Vermonters attend CCV tuition free

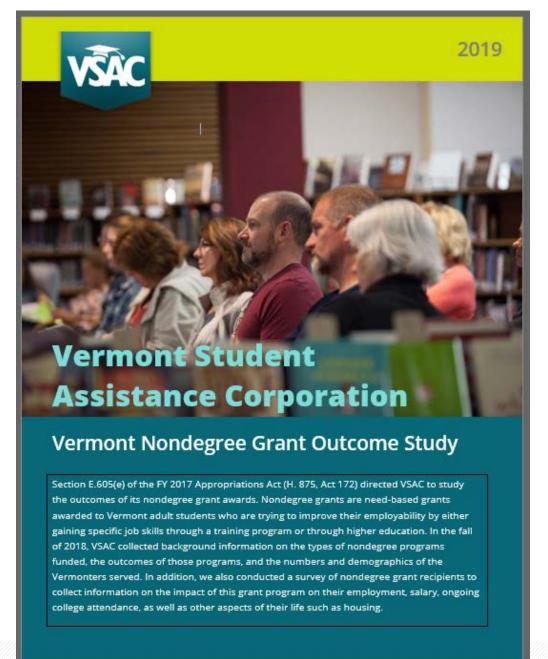




## Opening doors for adult students

## **Vermont Nondegree Grant Outcome Study (2019)**

Findings from the latest survey of Nondegree grant recipients awarded for academic year 2017-2018





#### **Vermont Advancement Grant**

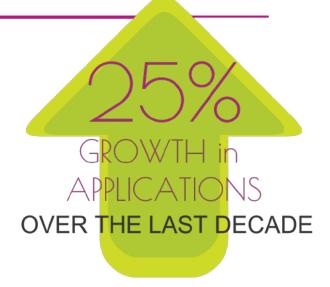
## The average Advancement Grant recipient is:







\$19,750
AVERAGE ANNUAL INCOME



Despite historically low unemployment rates, adult Vermonters increasingly turn to the Advancement Grant to grow and develop new skills.

In recognition, the Vermont Legislature approved additional one-time funding in the program for FY20.



#### **Vermont Advancement Grant**

Helping adults advance in Vermont's workforce

### In FY19, 1,247 Vermonters used their Advancement Grant (nee Nondegree Grant):

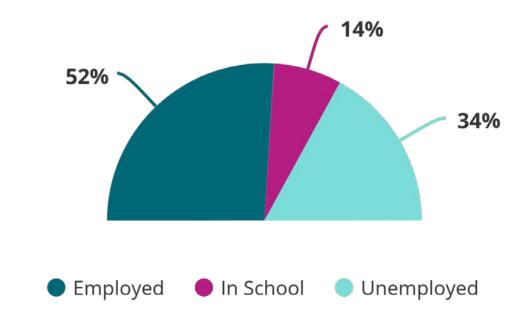
To enter the trades, such as:

- construction workers
- linemen
- cosmetologists
- culinary arts

#### As well as:

- Farn CDL licenses
- Obtain certification as childcare providers
- Enter healthcare professions such as LNAs and dental assistants

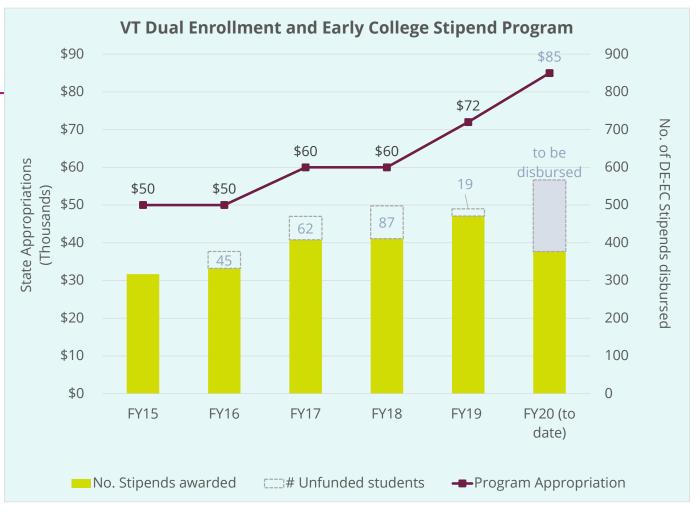
Those Who Were Unemployed BEFORE Taking the Nondegree Course Are Working or in School





# Dual Enrollment & Early College Stipend

- A need-based stipend for high school juniors and seniors who enroll in early college or oncampus dual enrollment classes.
- Awards \$150 to cover the expenses of books, fees, and/or transportation
- Thanks to the FY19 appropriation we anticipate funding the May-June summer term.





## State Loan Program by the numbers

- VSAC issued \$50 Million in Parent and Student Loans
- Delinquency rates under 2%
- Borrower Benefits
  - Borrowers saved \$1.7 million in FY '19
  - \$180.5 million saved since 1995
- Scam Prevention
  - Work directly to protect Vermont borrowers
  - Work with Vermont's Attorney General to educate borrowers
  - Collaborate with Vermont's Congressional Delegation



## After college: help is a phone call away

- **Vermont Advantage Loan Coach**: free, in-depth personalized education debt counseling.
- VSAC's **Customer Relations team** works closely with borrowers to help them understand all the repayment options available to them.

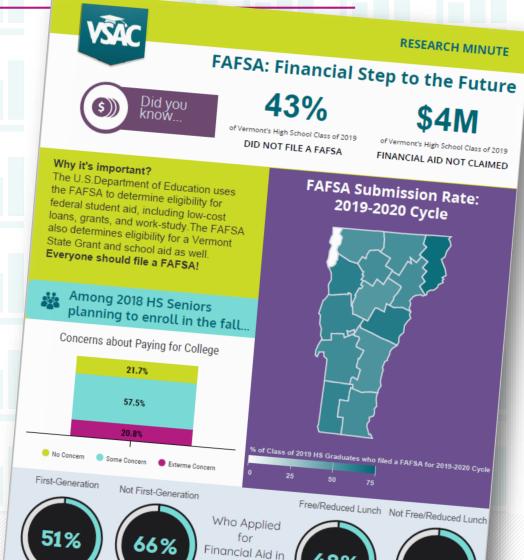


"I can't thank you all enough for the help and patience over the years. I still have a loan for my daughter, but VSAC helped my son become a VT State police officer. Nothing but kudos to all of you there!"

~Susan

## **VSAC Research: Informing Policy**

- Class of 2012 Report Series
- Non-Degree Survey
- VSAC Research Minute
- FY19 County Facts





### Improving education outcomes in Vermont

The third report on postsecondary outcomes of Vermont's high school Class of 2012.

#### Reports findings on:

- Degree completion within four years among students who enrolled in the fall of 2012, at 4-year institutions as full-time students;
- Degree attainment of the entire cohort within four years.

Coming Soon:
Degree Completion at 2year institutions



Postsecondary Enrollment & Completion within Four Years of Graduation

#### **Executive Summary**

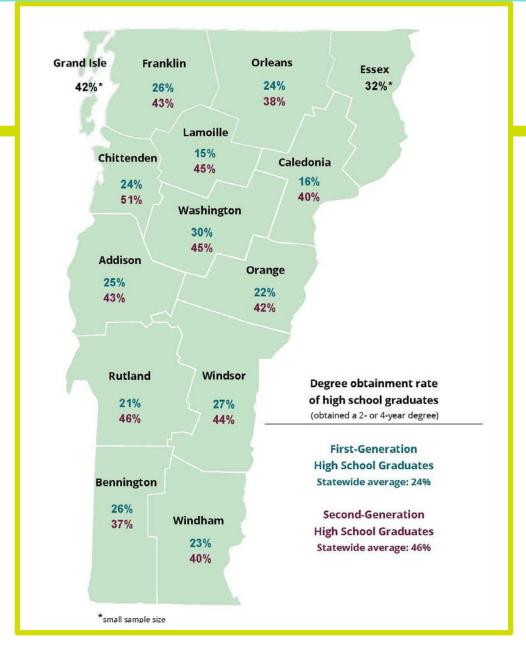
In 2014, VSAC issued a report on the aspirations of the Vermont High School Class of 2012. The following year, 2015, VSAC issued a report on the postsecondary enrollment of the Class of 2012. This third report looks at the Class of 2012 four years after high school graduation and describes the percentage of graduates who enrolled in postsecondary education, along with the percentage who attained a degree within four years. This report also discusses some of the factors associated with the timely completion of a degree. The study provides some encouraging data about the four-year graduation rates of matriculated members of the class as a whole. However, the data also reveals wide variation in the success rates between students from different socioeconomic groups and between students attending different institutions of higher education.

This report examines the on-time completion rates of Vermont high school graduates who began their postsecondary education full-time at a four-year school. Vermont high school students enroll immediately in four-year institutions at a higher rate than the

#### VSAC Senior Survey Class of 2012

## Degree obtainment

- First-generation students are substantially less likely to obtain a 2or 4-year degree within four years
- There is wide geographic variation in student on-time completion rates
- Equity gaps vary significantly by county



#### VERMONT'S Education Pipeline

Our Class of 2012 Senior Survey findings show that we are losing human capital at every point along the path to higher education.

Four years after graduating from high school, 3.4 out of 10 Vermont students have earned a two- or four-year degree.

These numbers, however, vary considerably when we consider gender, first-generation status, academic preparation and geographic region.





## VSAC's FY21 request

- Level funding \$19,978,588 (FY20 total base appropriation) plus adding the FY2020 one-time \$500,000 for Advancement Grant (nee nondegree) funding to VSAC's base appropriation.
- \$200,000 for continuation of the Aspirations Program to boost the number of high school graduates continuing to college or training
- Level funding \$85,000 for the Dual Enrollment Stipend Program

Together, these investments in Vermont's support to students and adults would result in an FY2021 base appropriation to VSAC of \$20,478,588, as well as \$85,000 for Dual Enrollment Stipends.



# Appendix A VSAC Services



for all Vermont
students,
but especially for
those
—of any age—
who believe that
the doors to
education and training
are closed to them.





Figures as of Fy19 er

#### Pathways to Postsecondary Education and Training

PreK-6th	7th	8th	9th	10th	11th	12th	Postsecondary	
			22,478 accou	nts worth \$406M				
	GEAR UP		3,269	students			GEAR UP scholarships	
	Talent Search —		986 9	tudents			851 scholarships	
	School counselor		356 a	 ttendees				
	training		College planning e-mail communications to students and parents		10,626		VT grants from VSAC 11,776 awards	
				College & Career	1,523 attendees			
				Pathways	Managing College Costs nights and/or Forms nights	2,048 attendees at 64 high schools	VSAC's Advantage Loa \$45M	
					FAFSA completion	-	GUIDE 202 first-year	
					Dual enrollment 312 s			
					superius	Early college stipends -	159 stipends worth \$23,850	
				Intro to College——————————————————————————————————		<b>-</b>		
	ASPIRATION INITIATIVES	1,263 students served		Remedial vouchers —		-	Career & financial aid at CCV sites	
	Twinfield ————————————————————————————————————					-		
	Spaulding —					-		
	Central VT Career Ctr -					-		
							Educational Opportu Centers for adult lea	
reated Nov 2019)							1,770 adult learners	

#### **Customer Calls to Communicate Trouble Making Their Loan Payment**

Call begins - ID verification -confirm speaking with borrower and not a 3rd party company trying to act on behalf of borrower - obtain SSN or account #, full name, address, phone #s. email Is this a short-term situation where you need only a temporary option, or Longdo you anticipate this term amount to be unmanageable moving

forward?

Short

-term

Are you working?

No

Evaluate eligibility for IDR (federal, non-parent loans)

- What is your family size?
- What was your AGI from your most recent Federal Income Tax Return (within the last 2 years)? Did you file single or joint?
- Does the AGI reflect your current income situation - if not, obtain current income for borrower (and spouse if applicable)
- Do you have outside federal education debt with other lenders?

If they qualify for IDR, counsel on the plan, including their estimated PFH and Permanent-Standard amounts, review of the forgiveness component, explanation of the annual renewal, and how to apply (including income docs required).

Provide estimates for their federal loans if they switched to one of the following:

- Graduated Repayment
- Extended Repayment\*
- Graduated Extended Repayment\*

Yes

\*If they have a current principal balance greater than or equal to \$30.000

Also discuss consolidation to potentially extend term, lower monthly payments, and possibly give additional repayment options.

Counsel on Economic

Hardship (assuming

eligibility remains) for

federal loans – this

includes how to apply,

how long the option is

for, and what happens

to their interest - if

they have private

loans, assess potential

for lender

discretionary options

(no-pay or reduced-

pay forbearance).

If they've indicated

they are

working

Where do you work?

Counsel on Public Services Forgiveness and/or non-PSLF Forgiveness Programs (e.g. Teacher Loan Forgiveness) if they indicate they are employed in a job that is eligible for forgiveness and they have federal loans.

> Where do you work?

Do you work more or less than 30 hours per week? More Less

No

What is the AGI from your most recent FITR? What is your GMI? What is your family size? Calculate eligibility for Economic Hardship Deferment. Do they qualify based on calculations?

No

No

If IDR is

not an

option

income? If yes, what is your GMI? What is your MLP for any federal loans with other lenders? Calculate eligibility for

Excess Debt Burden Mandatory Forbearance (MLP must be greater than or equal to 20% GMI). Do

Do you receive any taxable

they qualify for EDB MFA based on calculations?

No

If they don't qualify for entitlements on federal loans, assess eligibility for a lender discretionary option (such as a No-Pay Forbearance) – this includes a review of past forbearance

to determine whether a forbearance can be offered.

Are you registered & seeking FT employment in anv field/ salary **OR** receiving unemployment benefits?

Yes

Yes

Counsel on Unemployment Deferment (assuming eligibility remains) for federal loans - this includes how to apply, how long the option is for, and what happens to their interest - if they have private loans assess potential for lender discretionary options (no-pay or reduced pay forbearance).

Counsel on Economic Hardship Deferment (assuming eligibility remains) for federal loans – this includes how to apply, how long the option is for, and what happens to their interest – if they have private loans, assess potential for lender discretionary options (no-pay or reducedpay forbearance).

Do you receive any types

of public assistance?

Yes

Yes

Counsel on EDB MFA (assuming eligibility remains) for federal loans – this includes how to apply, how long the option is for, and what happens to their interest – if they have private loans, assess potential for lender discretionary options (no-pay or reduced-pay forbearance.