

February 22, 2019

Hello,

I have recently become one of two PCC Reach Up case managers in the Franklin/Grand Isle counties. Although I have only been in this position for 5 months and do not yet have a full case load as I am still learning the process, I see the amazing benefits of this position.

As a PCC Reach Up case manager I am able to meet my participants where they are at. Many of my clients live in rural areas and do not have access to transportation or the resources that are offered in their towns. As a PCC Reach Up case manager I have the ability to not only meet my participants in their homes but I can also offer much needed transportation not only to PCC events but many community events such as career fairs, parent/child play and support groups, VSAC appointments, interviews, job search destinations, financial management classes, etc.

My clients are of a younger demographic and many are not only dealing with financial difficulties but also mental health, parenting and family issues, drug addiction, education challenges and simply don't know where to go to get the help. Working for the PCC gives me an opportunity to make the necessary referrals and also the ability to accompany my participants to their appointment so they feel more confident and secure making that very important initial step.

Working for the PCC gives me the knowledge that if a parent tells me that their 2 year old isn't speaking I can put in a referral into Early Intervention, or if a young mother is struggling with postpartum depression I know I can connect her with our HEART Program (Helping Everyone Access Resources & Thrive) which offers an array of in-home services such as, perinatal counseling, doula visits, access to Kribs for Kids. I also make referrals for mental health counseling, parent support groups.

We also offer within our Children, Youth and Family services division; Early Childhood Support and Resources, Adolescent Services, Community Based Services, Family Support Services. All of these services provided by the Parent Child Centers offer the following Eight Core Services:

- Home Visits
- Early Childhood Services
- Parent Education
- Parent Support
- Concrete Supports
- Information & Referral
- Community Development
- Playgroups

We as PCC Reach Up Case Managers are in a very unique and beneficial role to be able to collectively collaborate between ESD and the PCC taking full advantages of all services both agencies offer.

Most Sincerely,

A handwritten signature in cursive script that reads "Sally Jason".

Sally Jason

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