

# State of Vermont House of Representatives



Montpelier, Vermont

## Concurrent House Resolution

H.C.R. 244

House concurrent resolution congratulating the Vermont 2-1-1 referral support system on its 15th Anniversary and designating February 11, 2020 as Vermont 2-1-1 Day at the State House

Offered by: Representative Pugh of South Burlington

Whereas, in 2004, the Public Utilities Commission authorized the United Ways of Vermont to operate a 2-1-1 telephone referral support system, and it initiated operation in 2005, and

Whereas, since 2005, Vermont 2-1-1 has advanced technologically, and

Whereas, referrals offered through the 2-1-1 system now include over 1,000 agencies and 2,000-plus programs related to individual and family life, mental health assistance, and organizational and community services, and

Whereas, in 2019, Vermont 2-1-1 received a combined 32,323 telephone calls and text messages and made 25,040 referrals to specific service providers, and its website recorded 37,225 visits, now therefore be it

Resolved by the Senate and House of Representatives:

That the General Assembly congratulates the Vermont 2-1-1 referral support system on its 15th anniversary and designates February 11, 2020 as Vermont 2-1-1 Day at the State House, and be it further

Resolved: That the Secretary of State be directed to send a copy of this resolution to Vermont 2-1-1.