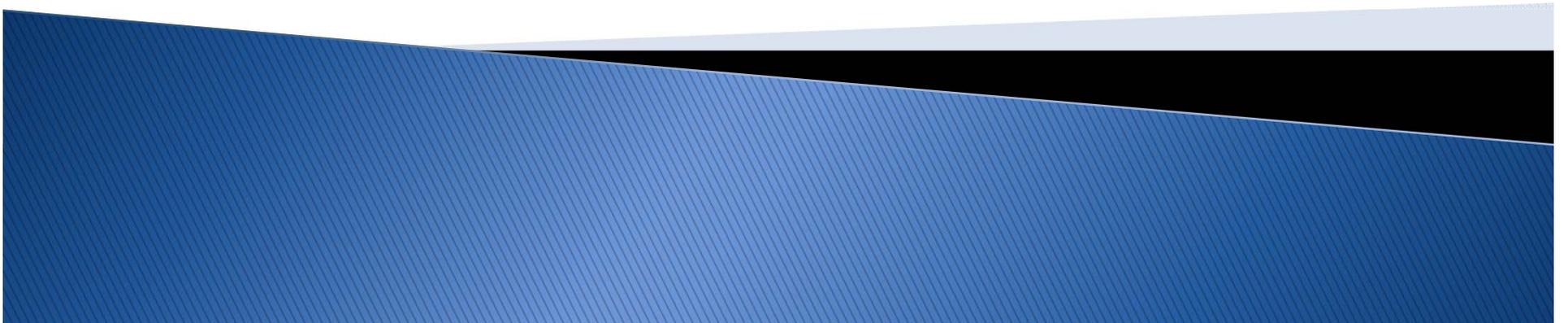


Recommendations for the Future of the Vermont Health Connect

January 18, 2017



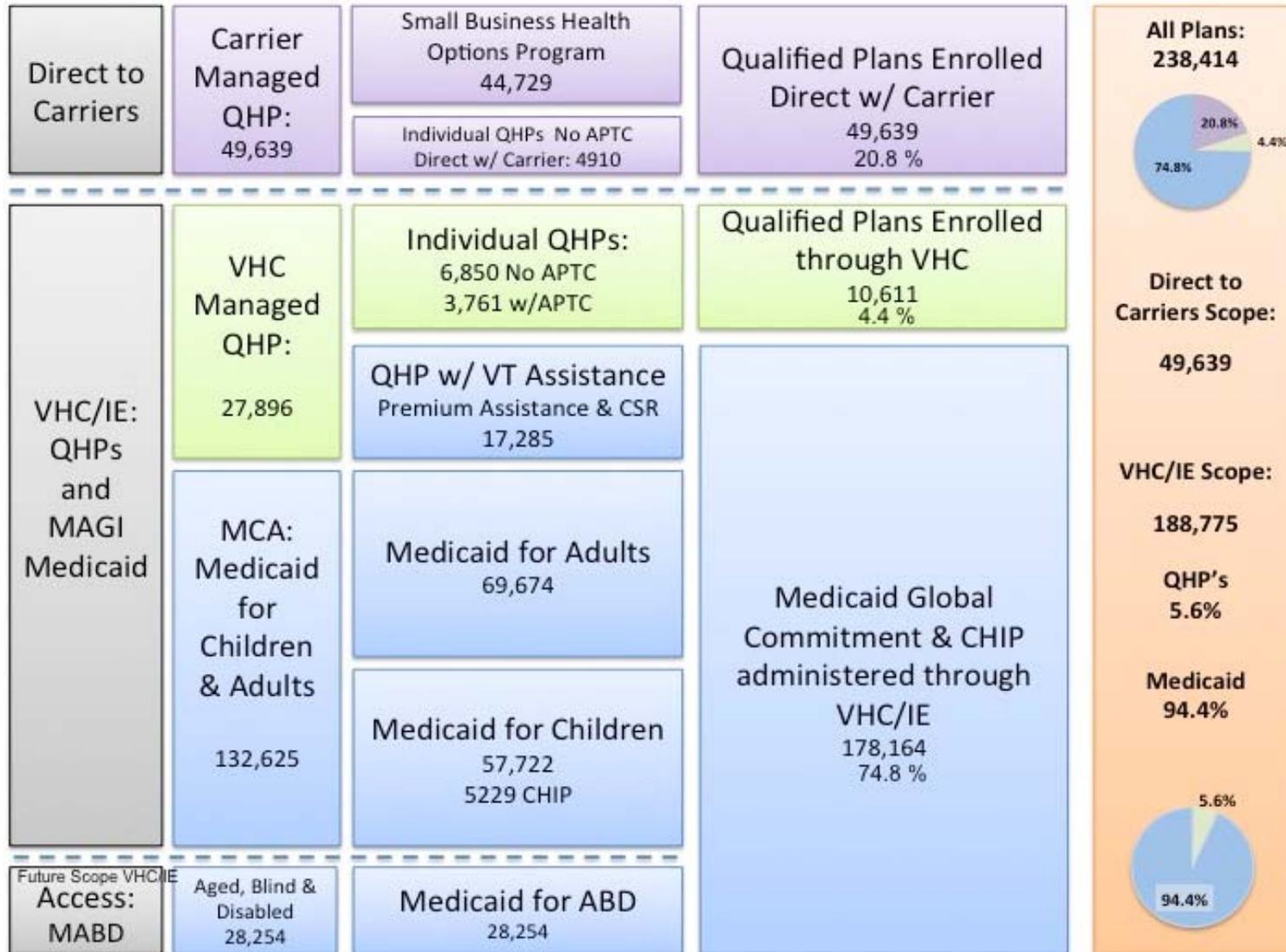
Agenda

- ▶ Overview of Project
- ▶ Background
- ▶ Recommendation
- ▶ Analysis of Alternatives

Overview of Project

- ▶ Task 1: Does current VHC IT system meet the service level expectations of constituents and stakeholders?
- ▶ Task 2: Is VHC current IT system a feasible and cost effective solution over the long-term?
- ▶ Task 3: What are alternative technology solutions to meet the requirements of the VHC?

Background: VHC, IE and Medicaid Eligibility



Purple: Direct w/ Carrier (20.8% - 49,639).

Green: QHP through VHC (4.4% - 10,611). 6,850 not eligible for APTC.

Blue: Eligible for Medicaid (74.8% - 178,164). Must use VHC/IE.

Background: Basic Assumptions on Vermont Policy and Funding

- ▶ Maintain Vermont Benefits Programs.
- ▶ Some Federal Funding Available for Integrated Eligibility and Medicaid System Operations (94.4% of VHC users are eligible for Medicaid or VT Assistance).
- ▶ No longer Federal Funding for State-based Exchanges.

Recommendation

- ▶ Build on the Current VHC/IE Technology.
 - Utilize iterative approach and modular design.
 - Actively monitor progress.
- ▶ Contingency Planning:
 - Reduce scope, as necessary.
 - Continuously explore commercially available solutions, particularly to meet needs of specific modules.
 - Look at some critical business processes to try to simplify (For example, billing).

Analysis of Alternatives

	% of Solution	Technology Change	Business Change	Ease of Transition	Transition Costs	Duration of Change	Operating Costs	Security	Regulatory	Funding	VT Policy	Overall
Current VHC/IE Program	↑	→	↑	↑	↑	→	↑	→	→	↑	↑	↑
Alternatives:												
1. Commercially Offered	→	→	→	→	→	→	↑	↑	↑	→	→	→
2. Healthcare.gov Federal	↓	↓	↓	↓	↓	→	↑	↑	↓	↓	↓	↓
3. Direct to Carriers	↓	→	→	→	→	→	↑	→	→	↓	↓	→
4. MAGI in the Cloud	↓	→	→	→	→	→	↑	↑	↑	→	→	→
5. Reuse of Access	→	↓	↓	↓	↓	↓	↓	↓	↓	↓	→	↓
6. State's Transfer	↓	↓	↓	↓	↓	↓	↓	↓	↓	↓	→	↓

- ↑ Favorable
- Neutral
- ↓ Not Favorable