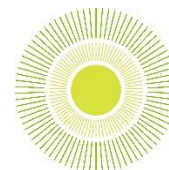


OneCare Vermont Accountable Care Organization, LLC
356 Mountainview Drive, Suite 301
Colchester, VT 05446
877-644-7176



<BENEFICIARY FULL NAME>
<ADDRESS1>
<ADDRESS2>
<CITY, STATE ZIP>

NEWS FOR YOU: NO ACTION NEEDED

Dear <BENEFICIARY FULL NAME>,

We are writing to tell you that your doctor <OPTIONAL: ,PCP NAME OR PCP PRACTICE NAME,> has joined OneCare Vermont Accountable Care Organization, LLC, a Medicare Next Generation Model Accountable Care Organization (ACO). An ACO is a group of doctors, hospitals, and other healthcare providers who agree to work together to keep you healthy. In fact, more than 25% of people with Original Medicare already go to doctors and hospitals that have joined an ACO.

Your Medicare benefits are not changing in any way. You may still go to any doctor, hospital, or other healthcare provider you choose. All members of OneCare Vermont Accountable Care Organization, LLC will work together to see that you get the right care at the right time. We will protect your medical records and privacy. We will work to reduce duplicate tests and duplicate paperwork. We will help everyone work smarter to give you better care. We will coordinate your care according to your medical needs and choices. To see a list of the doctors and other groups that work with us, visit our website at: www.onecarevt.org.

For a complete list of our participating Organizations please visit our website at www.onecarevt.org.

New Features

The Next Generational Accountable Care Organization Model includes new features that aims to improve your health and healthcare experience. OneCare Vermont Accountable Care Organization will be initially piloting these new features below in select communities across the state with the intent of expanding all three features statewide.

- **Telehealth:** Medicare lets OneCare Vermont Accountable Care Organization, LLC use telehealth for some services. Telehealth is a way to visit your doctor or certain specialists using technology, such as a computer or smart phone. If you are interested in telehealth, ask your doctor about it.
- **Nursing Homes:** Medicare only covers care in a skilled nursing home if you stay in the hospital for at least three days before your admission. Medicare allows doctors who work with us to admit you to a nursing home any time you need skilled nursing care, even if you

have not had a 3-day hospital stay. The nursing homes that work with us are listed on our website at: www.onecarevt.org. If you call us, we will mail you the list.

- Home Visits after Hospital Stays: Medicare lets OneCare Vermont Accountable Care Organization, LLC send nurses and other staff to your home up to nine times after you're discharged from a hospital. They will help you follow the discharge plan your doctor writes.

\$25 Coordinated Care Reward

An Annual Wellness Visit is a chance for you to discuss your health, your medicine, and your wellness plans with your doctor. An Annual Wellness Visit is not the same as a physical. It is a special visit that you have once a year to discuss your health goals with your doctor or their staff. Such visits have been shown to improve health care for beneficiaries, which is why you will be rewarded for receiving an Annual Wellness Visit.

If you get your Annual Wellness Visit from a doctor or healthcare provider who works with OneCare Vermont Accountable Care Organization, LLC, The Centers for Medicare & Medicaid Services (CMS), the agency that runs Medicare, will send you a \$25 reward. You are still free to use any doctor or hospital that accepts Medicare. If you choose to receive an Annual Wellness Visit from a Medicare provider that does not belong to OneCare Vermont Accountable Care Organization, LLC, you will not receive the \$25 reward but the visit will still be covered by Medicare. You are eligible for the \$25 Coordinated Care Reward once per year.

The check will go to the address you have listed with the Social Security Administration. Please make sure that Social Security has your current mailing address by checking your profile on their website, <https://www.ssa.gov/myaccount/>, by visiting your local office, or by calling 1-800-772-1213.]

More about OneCare Vermont Accountable Care Organization, LLC

OneCare Vermont is a state-wide Accountable Care Organization (ACO) working with Medicare, Vermont Medicaid, and the Commercial Exchange Programs to improve the health of Vermonters. OneCare Vermont comprises an extensive network of providers, including hospitals in Vermont and New Hampshire, hundreds of primary and specialty care physicians and advance practice providers, federally qualified health centers, and several rural health clinics. OneCare coordinates the health care for more than 120,000 Vermonters across Medicare, Medicaid and Commercial health plans. For more information, visit OneCareVT.org.

Questions?

If you have questions, please call us at 1-877-644-7176. Or, you may call Medicare at 1-800-MEDICARE (1-800-633-4227; TTY users may call 1-877-486-2048). You may learn more about Medicare accountable care organizations at <https://innovation.cms.gov/initiatives/Next-Generation-ACO-Model/>.

Our doctors look forward to caring for you over the coming year!

OneCare Vermont Accountable Care Organization, LLC